GS SCORE
GS MAINS TEST SERIES 2014

TEST - 11
[Ethics - Test - 3]

Ethics, Integrity and Aptitude

Time Allowed: 3 hr. *Max. Marks: 250*

Instruction to Candidates

- There are 15 questions divided in two sections
- All questions are compulsory
- The number of marks carried by a question/part is indicated against it.
- Answers must be written in the medium arthorized in the Admission Certificate which must be stated clearly on the cover of this Question -cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
- Word limit in questions, if specified, should be adhered to.

Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Good. But there is still scope for improvement
Sgoom

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2. Invigilator Signature 250

SECTION – A

1. Explain 'Emotional Competencies'. What are the significant emotional competencies of the following: (150 words) (10 Marks)

   (a) Law enforcement officer

   (b) Tax collector

Emotional competencies means harnessing emotions to better self-control and using emotions postively to bring better self-managment with higher self-confidence and aligning emotions of others to facilitate better relationship managment among team.

Emotional Competency provide emotional stability and one can ensure that emotions brought self-managment and manage other not to budge under their emotional hysteria. For eg. when one suffers public wrath of an oppenent; an emotional competency can lead to his anger managment in a fashion that one can engage in dilagouse in postive manner to resolve issue and make relationship

better rather reactive approach to wrath.

Significant Emotional competency

1) Law enforcement officer

→ Maintaining emotional control, he can persuade other (violaters) to understand law better, so that people makes better law enforcement possible.

→ Emotional Trust; Public Anger Managment, Public Co-ordination in law enforcement.

2) Tax collector

→ Emotional competency of optimism, elicit transparency by being sensitive to public interest.

→ may lead to better tax-collection if tax-collection approach regards public value of their public secrecy and emotional courage to better assess. and involve people.

2. Explain the following in the context of a Civil Servant. (150 words) (10 Marks)

(a) Self control

(b) Conscientiousness

(c) Trustworthiness

(d) Rigidity

(e) Building bonds

a) Self-control : Self-control is must as personnel of civil service have to show public service ethics in public and ensures friendly behaviour to public. Also, self control can bring alignment in one's behaviour to required of public servant. Thus, it ensures personnel confidence and capacity building for public services.

b) Conscientiousness : It is vanguard of individual morality where civil servant should follow conscience with courage so that morality / public trust is ensured. Also, as public servant suffers from various pressures of politicians, people, lobbies, conscientiousness makes one to hold values near to heart and take decision morally rather budging to pressures.

c) Trustworthiness :- It is must for public servant as most civil service personnel lack public trust. It is also required to hold professional integrity of public service value. It also provides one better moral satisfication and also elicits better public participation in project of public interest. It makes governance transperent and accountable.

d) Rigidity :- Rigidity to moral values are must for civil servants. Rigidity is moral courage to hold law and public service clear inspite of all pressure personnel is involved. On other hand rigidity in conduct/behaviour can invoke public wrath. as civil servant requires to be flexible and accomodative

e) Building Bonds :- It emplies individual/civil servant capacity building among colleagues which can ensure team-coordination and bonds with public so that trust and participation can be possible. Building Bonds requires empathy and emotional intelligence so that bond unleash power to effeciency.

3. What precautions are needed while criticizing the performance of work of subordinates? Suppose you are head of a disaster management team and have assigned the work of distribution of foodgrain to one of your subordinate, which he could not handle properly. How you will comment on his performance? (150 words) (10 Marks)

Team-work is based on aligning motives of all personnels along with team-work. It also requires efficient personnel managment which may sometimes lead to criticism of performance of work.

But, it should be constructive critricism whereby objective assessment based on performance parameters is required. Constructive Criticism requires sub-ordinates to understand their fault and elicits their opinion what else can be done to avoid repetition of this performance.

Thus it ensures their continuous participation in decision making, keep their morale high. Empathy needs to be generated and their emotions and understandings are harnessed to make better ecosystem for work environment

As head of Disaster Managment team ~~or~~ criticism can be as follows

1) Bring clearly actions resulted from his sub-optimal performance in front of him

2) Seek feedback why it has happened and in communication built on trust

3) ~~Remd~~ Remaind sub-ordinate for his action and make emotional co-ordination that it has led to public suffering and ruin image of department.

4) Ask for actions he should have avoided or actions he would have taken; then add it with your suggestion.

5) In last process make him accountable for his action and facilitate that team believe in him which can increase his confidence. ~~for postive~~ action

thus, permanent resolvement and building team-efforts and ensures his postive play is long term goals while objectively assessing performance.

4. Discuss the various functions of attitude with suitable examples. (150 words) (10 Marks)

Attitude performs basic functions of 1) Knowledge
2) Ego defence
3) Value
4) Character-building

Attitude facilitates one to gain knowledge as one's action is based on knowledge; also it helps to display knowledge. eg. Openness attitude to learning of Einstein facilitates him to knowledge building over whole life.

Knowledge is unlimited, but learning capacity limited thaw open attitude of knowledge assessing

Ego-defence holds one to avoid self-injury when one is faced with adverse condition. one can do by repression or reconciliation.

Reconciliation ensures one to make his attitude align with problem faced by giving oneself moral-defence. eg: failure in UPSC can be morally defended by commenting adversely on pattern of examination. Repression puts one's attitude in hiding behind other's attitude. As one face demotion in office due to poor act; one tries to ~~Hide~~ Suffers by some other happiness like marriage proposal.

Attitude also facilitates one to show value of person as attitude result from inherent value. This value is also linked to character building as eg Mahatama Gandhi attitude of humanity leads to show as propeller of non-violence which also reinforced his character as truth, integrate personality which inspires nation.

5. Discuss cognitive route of the theory of persuation. You are a senior administrative officer and a political leader has sat before your office on a fast unto death for meeting his demands of construction of a rural link road. How you would persuade him to abandon his fast? (200 words) (15 Marks)

Cognitive route of persuasion are central and peripheral. Where in central cognitive route; persuasion is done by directly providing facts about any object/ situation eg. Egg promotion is taken by NCCC by providing information about nutritional value thus persuasing people to eat eggs.

On other hand peripheral route is aligning something with ~~non~~ individual which is not directly related to thing being persuaded eg. Amitabh Bachan coming on add-for for voting thus persuading people to vote as stars are also voting.

To persuade political leader an Elaborate likelihood mechanism and cognitive route can be followed.

→ Clear information showing facts and objective situation with directly communicating with him to present administrative case. Also, emotional sensitivity with politician can be followed; whereby assurance that demands can be worked upon and fast may result into his bad health and public troubles which is causing.

Persuading cognitively that solution lies in co-ordination rather opposing and rural link road construction. project have postive attachment with administration; but problems are also objective. So, a way out can be found and persuade to abandon fast.

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6. What is the relation between 'Intention' and 'Behaviour'. Why a police officer who is investigating a criminal case should look into aspect of 'intention'? (150 words) (10 Marks)

Intention and Behaviour are strongly linked as intentions which are intrinsic / strong can lead one to behave in that manner and other to predict behaviour based on one's intentions.

Intention —(Intrinsic / strong)→ Behaviour

But, intention may not also lead to direct behaviour as other factors of personality, circumstances and means available also influence behaviour.

In police investigation case intention of criminal is must to be investigated; as intention can

provide guide to motives of criminal and helps to facilitate to understand criminal situation and purpose underlying.

Intention provides link forward to investigation and in most cases psychological studies prove that intention is directly related to act.

But, presently, one may need to guard against inherent intention or false intention whereby criminal try to misguides investigation by directly changing intention / else showing false one.

But intention facilitates investigation and provides way forward.

7. What had been Aristotle views of 'Politics' and 'State'. According to him what are the expectation from a state. (150 words) (10 Marks)

8. What had been the views, of Lord Buddha on 'Right livelihood'? Why it is relevant even today? (150 words) (10 Marks)

Right livelihood of Buddha is based on Right Intention, Right Belief, Right values, Right thought, Right Actions, Right Behaviour and Right Conscience

Today, world is in chaos and suffering from various ills which are mostly resulting from failures of one to understand Right Livelihood. World is facing extremist violence, polarisation perpetuated in society and on individual level one is facing serious emotional stress and person's livelihood is overshadowed by greed, money, lust, self-interest and inflated pride.

Thus, this situation is basically emerging as one fail to understand Spiritual intelligence and core of inner peace which lies in following Right livelihood which will make people more conscientious, humble, tolerant, empathy and service to other.

In a situation where extremism is norm, competition is rule, winning is motto and progressing at cost of others is zeal; Right livelihood provides path whereby harmony, cooperation and progress of all will be guide. It will built individual capacities, nation capacity and global capacity to handle all challanges to global peace.

9. Given below are four quotatations of moral thinkers/philosophers. What they mean to you and why they are still relevant? (150×4 = 600 words) (10×4=40 Marks)

(a) 'The proceeds of land and property tax should be invested in a welfare system' (Thomas Paine)

(b) 'Those who do ill shall suffer more if they are not caught than those that are' (Boethius)

(c) 'The king should surrender his individuality in the interest of his duty' (Kautilya)

(d) 'Prayer should not ridicule forms of worship of other creeds' (Raja Ram Mohan Roy)

a) Harmonious society believes in welfare of all and welfare state is must to remove ills of society like inequality, deprivations and misery of people.

Land and property taxes are resources for sourcing welfare infrastructure as though they are individual rights but should be used for society's benifit so that one's over use/misuse can't be at cost of others.

Thomas Paine holds right of land and property clear to individual but also want they can be utilised for society's development.

These principles are still relevant as India land is factor which is most unequally distributed whereby top 5% of people holds more than 20% of land. Thus, land and property taxes should be used for welfare economy. Presently, these are major resources of local bodies and country requires decentralised development whereby decenteralised welfare can be only built on land and property taxes.

b) Absconders from clutches of law suffers more rather who are justifiably punished.

As principle of retributive justice is not to punish individual rather annul claims of superiority so that these elements can be punished and crime not criminal punished. As Absconders got unpunished, it give false message to society of their superiority and promotes moral dilution in socilty thus should be more punished.

Also, reformative justice ensures that person can be reformed to better way, but absconder escaping avoids this and thus no moral transformation

takes place; which in long term self-failure as individual doesn't realise errs and go deep into clutches of lawless : It also hurts individual more as in later stage, absconder feel letting down, miserable and suffers from emotional break-up.

Today, most criminals go unpunished, take for case criminal politicians which has resulted into breakdown of political culture and has ruined nation building process. they use their power and ruining moral fabric of society. Thus, they should be punished more so that postive message is displayed and moral rejuvenation can takes place

c) This maxim of duty-holding has significance of public interest at cost of private interest. This value provides channel to professional integrity and individual integrity

duties of an individual is must for society to proceed progressively.

Today, civil servants lack these values as indifference and aggrandised behaviour is seen as norm. The holder of public interest duties is maxim which can guide them to path of transparency and accountability.

This can build in spirit of postive work culture and reduce corruption and re-invent moral vehicles of society which is given by Nishkam Karma

d) The maxim relies on tolerance and gives freedom of spirituality to each individual as one should have liberty to form/do worship in a fashion which gives one moral/spiritual fragrance.

Today, world which is facing ills of bigotism/fantacism and inter-religious contradiction; this maxim provides postive semblence that diversity of following of worship should be respected as spiritual peace is must for individual

Also, worship can provides way forward to respect culture of others as plurality and diversity are as important ~~for~~ as progressive as peace ~~and calm~~. It promote environment to learn from other and unleash potential of diversity.

19½ ~~India~~, one of diverse country; this principle is cultural-ethos of society as constitution also enlist this maxim

SECTION -- B

10. There are four terrorists armed with deadly weapons and have entered into a religious place of worship and have killed 10 people mostly women and children and have made hostage 20-25 people. They are demanding release of their four friends who have been captured by security forces and lodged in prison. There is also a demand for heavy ransom and safe passage for the four terrorists.

You are head of anti-terrorist operation cell and have been assigned the task of flushing the terrorist out and also negotiating with them. Answer the following:

(a) What are the options before you?

(b) Evaluate merits/demerits of each options and finally suggest best course of action giving reasons? (250 words) (20 Marks)

a) (i) Activate intelligence network rapidly so that precautionary measures can be taken and try to bargain with terrorist both using intelligence inputs about terrorist position and showing hard power of state

(ii) Pay heavy ransom but not let terrorist friends escape and assure release of hostages

(iii) Don't budge to demands of terrorist; but using state capacity and intelligence network try to secure release using military might and assure families of state action

(iv) Secure release of all hostages even if allowing terrorist meet all their demands

(b) (i) Merits

→ Full know how of state capacity and terrorist limitation; thus maximum utility out of action

→ Hold professional value of state action and assuring justice to citizen and integrity in act

Demerits

→ May lead to more killing of people

→ People may be used as an end as they are put on danger zone

(ii) Merits

→ Assured release of people thus whole humanitarian concerns holds and public safety insured

→ Not allowing terrorist escape; thus state's power hold and long-term interests secured

Demerits

→ Drain in state's resources

→ Terrorist got free hand

→ Justice and Integrity are compromised

(iii) Merits

→ Holding states' power ; terrorists are shown they can't escape

→ long term benifits of deterrance and it will have utilatarian perspective as terrorist will loose support

Demirts

→ People are used as tool thus violates kantian Human as End values

→ High-Handendeness doesn't reflect State's pursuit of public safety

→ Compromise Integrity, Justice, Benevolence

(iv) Merits

→ People ~~or~~ life are most important thus Humanitarian justice ensured

Demerits

→ Proliferate terrorist and state's capacity to rein terrorist diluted

The action will be based on 'intelligence inputs and based on optimum State's power while not risking life of people at any cost. Sense of security should prevail among people and terrorist should fel detterrance. It will ensure benificence, justice, professional conduct and 'integrity

11. There is a political party which is fighting election of parliament on the basis of anti corruption and price rise. It has promised that if brought to power, it will contain corruption and price rise within a period of 6 months. People have given the party absolute majority and hence the party has formed the government. The new government has made tough attitude towards corruption and price rise.

The new government has to take some initiatives in respect of corruption and rising prices. Examine merits/ demerits of various initiatives and finally suggest what should be done by the new government to contain corruption and arresting the rising prices with proper justification. (250 words) (20 Marks)

As anti-corruption and price rise are of huge significance for public interest and plank of democratic action, action which can be initiated

a) Take short-term perspective and rein immediate corruption case and provide public support so that both can be reined in short-time

b) Form committee on anti-corruption and address immediate measures on price rise and try to communicate that govt. is taking action

c) Address structural measures that underlie and reform governance standards so that long-term both can be reined while short-time they may keep perpetuating

a) Merits.

→ It will hold democratic principles and will increase people's confidence in government

→ Sounds strong on Accountability and public interest secured

Demerits

→ Underlying causes will remain and corruption and poverty rise will again perpetuate

→ Elusive public interest and ethos of public spirit and accountability remain short sighted

b) Merits

→ may increase public confidence and causes underlying will be more understandable; thus provides action platform

Demerits

→ can lead to public backlash and failure in implementation of recommendations can lead to public interest violation, accountability diluted; transparency marginalised

c) Merits

Address concern in long-term and sounds strong on public interest, accountabilty and democratic principles

Demerits

May reduce people's confidence in government for short measures and trust-deficit and dilution of accountabilty

In this case ~~bot~~ short term, medium term, and long-term measures are required so that democracy, sound functioning and accountabilty is norm

Steps

1) Address short-term measures like bringing person's who are facing corruption charges to book into account and address inflation by measures like release of excess public holding of grains

2) Significant, also is to make committee to understand issue wholistically and structural measures can be taken while keeping transparency so trust of people is not loosened

3) Address long-term measures like process-reingeneering and improve in governance so that structural concerns are addressed

12. On a particular railway route irregular running of local trains is a regular phenomenon. The local people always insist for providing higher priority to local trains over long distance express and mail trains. Unfortunately this could not be ensured inspite of your personal interest in this respect as Divisional Railway Manager (DRM) of the area. The local people have completely stopped the movement of trains by blocking the railway track in support of their demand.

You have reached to the place of the blockade to persuade the people to lift the blockade. Answer the following:

(a) What are the options available to you?

(b) Examine the merits/demerits of each options and suggest best course of action with reasons. (250 words) (20 Marks)

~~a) Use police power~~

As case involves persuading people and also redressing grievance of people while ensuring passage of long distance trains

a) (i) Use police power initially to vacant railway lines and then make communication line between people and adminstration

(ii) Allay concerns of people apprising them of situation and declaring that blockage will not lead to anything constructive

(iii) Make a local Authority whose working is transparent and have representation from both people and adminstration which can look for innovative solution

b) i) Merits

→ Regular passage of trains assured
→ Administrative efficiency and procedural working ensured; also interest of people travelling on long routes secured

Demerits

→ No healing of local grievances; thus public backlash
→ Gives feeling of insensitive public department and issues will remain unaddressed

(ii) Merits

→ Bringing transparency in governance; describing them of failure in resolving issue ~~and~~
→ Direct communication can increase public trust and can reduce people's blockade

Demerits

→ Describing them of situation while not redressing grievances is short on Action thus professional integrity dilutions
→ Administration high-handedness and no solution shows lack of administrative capacity and public interest avoidance

(iii) Merits

→ Direct Channel b/w people and administration which can facilitate innovate solution like laying of more lines, increase other public transport measures for short-distances

→ Increase public trust, holds professional integrity and redressal of public grievances

Demerits

→ Blocakade will not remain as people generally lack trust in local bodies formed on short-term basis; thus railway lines keep under blockade.

→ No immediate redressal of grievances.

The best course of action will be based on opening communication between people and administration so that people's participation ensured and explaining fully limitations. This can make environment favourable for local authority coming out with innovative solution. Also, police force should be used only as last resort. This holds public trust, transparency, accountability, long-term solution, and administrative innovation measures.

13. You are head of an engineering department entrusted with construction of embankment on a river front. The purpose of embankment is to tame the river so as to protect 70 villages from a regular threat of flood. However by the construction of embankment there are thousands of people on the other side of the river who might be affected and hence they are putting pressures including threat that they might even prevent you and your subordinates of starting the construction work. Your subordinate engineers are scared and hence are not interested in the work.

What are the options available to you? Some of the possible options are given below. Examine the merits and demerits of each possible option and finally suggest best course of action giving reasons.

(a) You will meet district civil and police authorities and make them clear that they should depute enough security forces on the work site and also take responsibility for the security of the embankment so that it may not be breached.

(b) Enter into dialogue with villagers and convince them that their anxiety will be taken care and also take into confidence local MP/ MLA.

(c) Ask the contractor to deal with the situation in his own way including using some local goons.

(d) Express your helplessness before the government and opt yourself out from the assignment. (250 words) (20 Marks)

As project is based on public construction of embankment which is affecting public on both sides, thus addressing concern of both sides is must.

(a) Merits

→ It may facilitate construction of ~~public~~ embankment thus 70 villages protected

→ People's safety of 70 villages and adminstrative efficiency ensured.

Demerits

→ Short term measure as after construction people on other hand oppose and also

this may lead to permanent antagonism between local public thus security of embankment not ensured.

→ Public safety is diluted and public interest of only few people thus holds short on administrative integrity of allaying fears of all section of people.

(b) (i) Merits

→ It may provide conducive environment for construction and also allay immeasured fear of people and thus can in long term facilitates maintainence done by local people

Demerits

Initially, it may resolve issue, but long term action after construction may be diluted by administration thus MP/MLA will not get want to involve and public interest only delayed.

(c) Merits

→ Ensures efficient construction in quick time
→ Opposition not visible thus gives image of people's involvement/ indifference

Demerits

→ local goons may use force; thus public concern suppressed

→ Administrative vaccum and trust of people in administration reduced

d) Merits

→ Personal benifits of tensions and emotional sufferance avoided

Demerits

→ completely lacks on Professional integrity, also public project will suffer due to change of administrative thus public interest violated. Justice, Values and integrity of public service is violated.

The best course of action will be to involve local public on both sides in project, allay fears of people, bridge trust-deficit, involve local bodies like PRI's in project and ensure construction of embankement in participative manner. Other action can also be taken so that public on other hand doesn't suffer. This holds public servie value, participative, transparent and ensures administrative effeciency.

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14. You are head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people who have been affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However some of the local leaders of a political party were not happy because their personal self interest is not being served. A powerful minister of the government visits the area to make a first hand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under given situation.

(a) What are the options before you?

(b) Evaluate merits/demerits of each options and suggest best course of action with reasons. (250 words) (20 Marks)

As situation is of disaster, thus immediate relief and rehabilitation is necessary and no administrative lackadiscal behaviour can be allowed

Options

a) (i) Send a message to workforce that head stands besides you and proper grievance will be taken to upper authorities and they shouldn't dilute immediate action

(ii) Present a report about disaster management action and ~~all~~ present proper assessment of revenue officials

(iii) Coordinate with local politician explaining administrative actions and bottlenecks ~~so that~~

(iv) Seek Chief Minister involvement in issue and absolve of responsibilty from duty giving reason

b) i) Merits

→ Increase workforce trust and ensures action on part of them and team-work ensured

→ Public Interest holded and no dilution in immediate measures of relief and rehabilitation

→ Holds professional emergency values, capacity building of team

Demerits

→ May not result into redressal of grievances of two revenue officials who faced action and in long-term capacity of administrative action diluted

(ii) Merits

→ Provides fit case for transparent professional managment of personnel and accountabilty ensured

Demerits

→ Diluted acceptance of political interferance rather going through proper administrative procedures

→ Halts immediate relief work

(iii) Merits

→ May insures local politician participation and thus strength of adminstration can be increased

→ May lead to grievance redressal of officials concerned and also increased co-ordination among work-departments thus better relief work.

Demerits

→ local politican may bring more pressure

→ goves. image of political alignment and if politicians perpetuates will their self interest it will reduce trust among department about head's capacity

(iv) Merits

→ strong opposition to political interference thus goves team-leader approach

Demerits

Relief & Rehabilitation significantly impacted and public interest violated, professional ethic diluted as is escapment from duty.

The best course of action will be to strong focus on immediate relief & rehabilitation; ensuring team participation by taking issues with upper department and disaster management handled at war-footing.

15. You are head of an ambitious road project and have been authorized by the government to make a 8 lane high way from the existing 4 lane. The widening of road includes acquiring small holdings of the poor people and cutting thousands of existing trees. Government justifies the project because of its utility, economic growth and overall development of the area.

There are thousands of poor people and environmentalist who are opposing the project. Ponder over the situation and answer the following questions.

(a) What actions justification you have to address the concerns of those who oppose the project? (100 words) (8 Marks)

(b) What are the ethical/moral issues involved in your decision/action, and how you would justify your decision. (100 words) (8 Marks)

(c) What is the alternative course of action with merits and demerits which one can take so as to prevent the land acquisition and cutting of trees. (100 words) (9 Marks)

a) A Justification is based on redressing of grievance of people who are being rooted out. As project involves utilitity and development, but it should encompass utility and development of people who are being rooted out.

Poor people and environmentalist have to be involved in project and their rehabilitation should be properly done and livelihood security have to be ensured in project. environmentalist support can be brought by taking

proper compensatory afforestation

Keeping project transparent and ensuring people informed about requirement of people and benifits that can accure to them, should be basis for justification

b) Ethical issues involved

→ Humanitarian Concerns as livilihood of people is rooted

→ Participation of people is moral value of any public servant and ignorance of poor people violates ethical value of professional public servant

→ Justice to all should be done

→ Environmental ethics are also being diluted.

To justify decision, utilatarian perspective of development has to be ensured, also proper rehabilitation and compensation can ensure

people justice and climate justice
Humans should not be means, but
beneficiance should be done to them
by providing livelihood to them.

c) Alternative Actions

1) Keep laning upto 6 lanes with people adjusted on remaining land with proper compensation

2) Avoid rooting of people and forest can be compensated at other place and provide people job driving livelihood from forest

1) Merits

1) Reduce people opposition
2) Bring efficiency to project and ensure completion

Demerits

1) Won't meet demands of road
2) Deforestation can't be avoided

Q (1) Merits

→ People opposition can be avoided
→ project objective achieved

Demerits

→ Environmentalist will oppose
→ People dependent on forest will oppose

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