

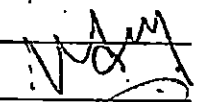
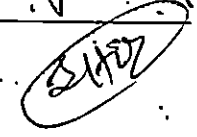




## ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 19 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li></ul> <p>Answers must be written in the space provided.</p> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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2. Invigilator Signature 

Name SHRI PAL SHERMA  
Roll No. 115  
Mobile No.   
Date 01/10/2017  
Signature 

## SECTION - A

Q1. Explain the following quotes with respect to the public service:

(a) "Your own Self-Realization is the greatest service you can render the world".

(b) "To handle yourself, use your head; to handle others, use your heart".

(75 Words Each) (5×2=10 Marks).

a) Self realization stands for knowing the self and the purpose of our own life. Once we realize the purpose of our own life, it will lead to less distraction from this material world.

It will make our goals more clear and hence it will lead to greater success in our targets that ultimately benefit the world. It is said that, "Read as you have to live forever; live as you have to die tomorrow".

2) Even Plato said for philosopher king, because his philosopher king is not but a person who is self aware and also aware about others. That the awareness about others is dependent on self awareness; hence the self awareness plays key role in public service.

Remarks.

6) The quote talks about the value of intellect and emotions. To take any decision away from emotions, human reason must be used. But to take any popular decision that is related to large popular emotions, we must try to use our heart.

It is said that, "this natural world is nothing but expression of our mind". Hence, in handling others the mind is also equally important to that of heart.

That's why emotional intelligence must be used to understand others and then to handle them intelligently. Because alone heart may not be able to deliver a great decision that can do both to pacify the emotions and also to bring best out of existing things. Hence, it is the emotional intelligence that must be used for others, whereas intelligence that must be used for self.

1 1/2

Remarks

How does it ensure participatory democracy?

Q2. "Aristotelian and Buddhist ethics are alike formally; each advocates moderation". Discuss. (150 Words) (10 Marks)

Aristotle and Buddha Both were humanist in their approach. The Aristotle sees for just and right distribution of resources. He said that good is the greatest virtue that everyone must strive to do for the distribution of the resources he advocated two theories that are distributive Justice and relativistic Justice. He further said that no people of different rank must be created equally, here he meant to provide more favours to weaker section of citizens.

Hence, he advocated both equality before law and equal protection of law in his ethics. On other side Buddha provided a practical form of ethics. He said that we must not follow to hard path or easy path to actualise the ultimate goals, but we must go ahead.

Relate it to moderation otherwise of

Remarks

with the middle path. This way both Aristotle and Buehler provided for the middle path, that is more practical and use best of both sides to provide greater good.

For example - Buehler said that any musical instrument's wires should not be left too loose that they can't give you any sound, they must not be excessively tighten that they break while playing it.

Not clear

2

Remarks

Q3. Do you agree that parochialism creates devilish leaders and threatens common survival?  
 • Discuss with respect to the usage of religion as a tool by the people to increase enmity.

(150 Words) (10 Marks)

Reconsider it.

Parochialism is a social attitude that promotes men dominated society. In that men dominated society, females are considered as the second sex that lead to subjugation of women voice.

Hence the male leaders from such a society may not be sensitive about women issues, that may lead to creation of devilish society.

Such devilish society may threaten the existence of people at large and women as particular.

But recent developments that provide equal status to women are now transforming the society at large. Indian social mind set is changing about women, and in near future we can expect a much more better & inclusive India that treats is women & men equally. Further such limited mindset is getting changed with more exposure of the people with different situations and the world.

Remarks

Religion is a tool that bind people with people, they have huge faith in their religion and hence involves the issue of blind faith that lead to a great emotional attachment.

Such religious sentiments are used by political leaders for their own benefit that promote huge issues, such as social, political, religion etc. and finally lead to problems of disturbance in the social harmony.

Hence, it is the misuse of the religion that create enmity, but the right interpretation and use of religion can create much more better outcomes.

Have a relook at it.

Remarks

Q4. Illustrate the following statements with respect to the transparency:

- (a) "Transparency is a prerequisite for accountable government".  
 (b) "Transparency is an ethical imperative a duty for government and administration".  
 (75 Words Each) (5×2=10 Marks)

② Transparency stands for a system that is open to others for their scrutiny about their working. They take informed decisions with public awareness about their decisions. Such system is called as a transparent system.

② Accountability means the responsibility and answerability for one's own actions. Here without openness and transparency it will be very very difficult to impose any accountability. To make accountability functional, first of all we must provide due information to our citizens so that they can understand the actions and can take due action if there is anything wrong.

Any such accountability with transparency will further promote the self accountability by officials themselves.

Remarks



6) Any democratic govt must be transparent about its functioning. Because the transparent decisions are of a great importance for a democracy to function. As the democracy is not only popular rule hence the popular participation turns very important for the sound functioning of the democracy.

In fact the transparency must be a duty for the govt and admin. so that people at large can come to know about govt decisions that are affecting them at large.

15

Our main goal the education and understanding to ask govt about its actions. Govt being a responsible govt must bring their decisions in popular light.

Further the acts such as RTP and Wolpal must be strengthened to improve institutional accountability and transparency to people.

Further, action should be taken against those who violate the laws.

Not clear.

Remarks

Q5. Define the connotation of the word "the common good". Discuss the role of voluntary organizations in maintenance of that. (150 Words) (10 Marks)

Common good can be defined as the good that is good for everyone. Or it focuses on the maximum benefit to maximum number of people. Hence common good is related to the utilitarian approach that says for "greatest good" for greatest number.

Voluntary organizations work for the social good. Their main purpose of working is to deliver the best tools like self help groups that promote the economic empowerment of the participants.

Hence, voluntary organizations further add to the concept of common good and have led to more humanistic and progressive society that helps its citizens to have a good life and full development of their personality.

Remarks

But the concept of common good must not be left only to voluntary organizations alone, but govt citizens, local govt and other state institutions must participate to bring greater good.

3

Discusses some of such organizations.

Remarks

Q6. Differentiate between any two of the following terms:

(a) Commitment and Dedication

(b) Values and Beliefs

(c) Honesty and loyalty

(75 Words Each) (5×2=10 Marks)

(a) commitment indicates that a person is physically determined to do some task just because his rational mind determines it. On other side dedication involves rational, emotional devotion towards any task due to some larger goal or purpose.

(b) values are universal that drive our social conduct up to a larger extent. Good or bad is judged on the basis of values. Where as beliefs are more of the individualistic in nature and are reason based. It is an internal feeling.

Remarks

① Honesty is a universal value that is related to honest, impartial and right things.

On other side loyalty is a level of dedication to a particular thing or object, hence a loyal person to someone, may honest to that person but may or may not be honest to others.

Read the question carefully

Remarks

Q7. What is normative ethics? How does it save a leader from deviation from the ideal path? What difficulties occur if a Civil Servant rigidly sticks to normative ethics rather than taking help from the wisdom of normative ethics by factoring in the ground realities?

(150 Words) (10 Marks)

Normative ethics focuses mainly on the norms. It is dependent on the rules of the society. Hence the normative ethics is a objective rules based.

Whenever a leader deviates from his path, the society imposes the same rules on him. And he may be even punished for the violation of these social rules. This way it saves from deviations from an ideal path.

Difficulties to a civil servant

- It is based on objectified rules, that need the right interpretation in light of human reason that suits to our modern needs. Hence, it needs active use of mind. If Civil Servant take it as it is, then it may create more problems.

Remarks

eg Jumping the red light is a crime, but if some one jumped it to save the life of some other persons, it must not be considered as a crime. That need the situational interpretation of same law.

- more obscuration of norms will "make things robotic", if it is so we can use computers at place of persons for social decision making that will be too objective but without human values.
- without discretion, it will be difficult to handle all the new problems that are never seen in part if we stick to the words of laws.

Hence, it is the practical ethics that is more important in the field of the public service. Norms set merely the ideals that we strive to achieve through those practical actions.

Where comes discretion from

31

Remarks

Q8. What is structural discrimination? Why is legislation alone insufficient to alleviate them? Suggest ethical measures to remove the structural discrimination.

(150 Words) (10 Marks)

It is inherent everywhere  
 Structural discrimination is the discrimination that already existed in the structure of the society or organization a huge very difficult to be removed alone by govt.

Legislation alone can't help to change the popular mindset. Hence it is the popular mindset with laws that is required to change any such problem.

Ethical measures to remove

- promotion of the ethical education at school level.
- Popular participation against sensitive issues such as gender equality, caste discrimination etc.
- Participation of the local govt to further educate people about ill of such discrimination.

Remarks



- making such events where people can feel and face such discrimination so that they can be sympathetic to the weaker sections.

To remove any kind of the discrimination, alone laws & regulations are not enough. It needs more public participation so that popular interest can be channeled for good.

(3)

Remarks -

Q9. Answer the following questions based on the concept of conscience:

- (a) What is conscience? Explain the following quote with respect to that - "In matters of conscience, the law of the majority has no place". (Mahatma Gandhi)
- (b) How is conscience shaped by the education, law, and authority? What is the importance of conscience in decision-making? (75 Words Each) (5\*2=10 Marks)

(a) Conscience is related to the inner voice of heart and mind.

It is considered that soul is eternal and a part of the Supreme God. Hence it has the good qualities like God. That soul is nothing but consciousness. That is the application of the mind and emotions that lead to new before and authentic decisions.

Aquinas said that even majority may be wrong sometimes as they are going only with their emotions. Alone mind or alone emotions can be equally harmful to other people. In such times we must hear to mind with our heart can be called as soul to bring the right voice at such times.

Remarks

⑥ By education the mind get further evolved. It can look the different sides of the situation. Due to which even the heart become capable to understand the situation of others. That leads to the further evolution of the human man backed with human emotion. That leads to shaping of the conscience by education, law and authority through its daily evolution.

Need to discuss each separately

Conscience plays an important role of each separately in decision making. Some times alone mind is not in a situation to make the decision. In such situation our intuition takes the command and brings such conscious decisions that we may not been able to derive at otherwise.

1/2

Remarks

Q10: "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury." Elaborate the essence of Mill's statement with respect to corruption. (150 Words) (10 Marks)

Mill ~~said~~ said that it is not only the human action but inaction also causes equal harm to others. Even

John Stuart Mill said, that to fulfill the rights of all, all must fulfill their duty. Need not do it unnecessarily.

By action, we cause a lot of harm. Sometimes, like if a person who is corrupt can take such decision that leads to greater harm to the person who is not willing to pay bribe or the actions that involve the self interest also can cause great harm.

On other sides if there is any inaction that leads to delay to some important work is also equally harmful like.

Remarks

A Inaction by bank officials in scholarship case may lead to a student missing a year of his studies.

How is it relevant here?

Hence, any wrong action and any inaction both are harmful to the whole society.

Every person must act in right and just way so he can deliver best to the society at large.

People who do wrong actions or remain inaction at times must be made to pay for their such inaction or wrong action through judicial system.

Make it meaningful

2 1/2

Remarks

Q11. Define any two of the following attributes with respect to the civil services:

- (a) Serenity
- (b) Beneficence
- (c) Practical wisdom

(75 Words Each) (5×2=10 Marks)

(12) Practical wisdom - It is the mixture of the wisdom based on the reasons with that of the practical situations so that the best out of any decision can be brought out. For example - Taking decision to arrest some person on the basis of one side look can be wrong. The application of practical wisdom asks us to look on the other side of the issue as well.

Remarks

*Remarks*

Q12. What is social contract theory? Did you find ethics as guiding principle in it? Discuss.  
(150 Words) (10 Marks)

Need  
to  
modify  
it

As per the social contract theory, all of us have certain social duties and obligations to fulfill if we want to be a part of the society. The theory says that, we must abide by our these social obligations to do more good than evil.

1/2

What  
about  
role  
of  
state

Here the secular morality and ethics plays an important role as the guiding force. Human beings are social animals, and hence they like to do more good in expecting good for themselves.

If people don't follow the social contract theory, it will promote more evil, where good people won't be rewarded for their good. And that may promote them to do wrong.

Remarks



But from anarchists like Emile  
human beings are good. In themselves.  
 They don't need any society to  
 be good. In fact it is the society  
 and its problems that make  
 them bad. Hence criticised  
 any theory like social contract that  
 support society as a means of all  
goodness. Not concerned

But again in modern times when  
 we can't do away with society.  
 It will be right to accept that  
 we must abide <sup>to</sup> our social contracts  
 so that a good and full of  
harmonious society can be achieved.

~~— Need not focus on  
 feeling pages only  
 focus on quality~~

Remarks

Q13. What is Confucius famous for? Why his teachings are still relevant in the modern society?  
(150 Words) (10 Marks)

Confucius is famous for his teachings related to humanism, moral values and related to more perfect human good that can promote peace and prosperity all over the world.

His teachings are still relevant because

- His teachings are ~~ideas~~ ideas that man man man strive to achieve and hence never turn outdated.
- These teaching with human learn are capable to provide the modern science.
- He focused so much on the relevant things such as human welfare, human dignity etc.
- He provided a basic theory that is foundation to most of the modern values.

Remarks

Have even modern times his teachings are of great relevance to the mankind.

2 1/2

What about his view regarding political belief?

Remarks

## SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are DM of a district where a big infrastructure project is underway which is apprehended to displace large number of villagers. The work of building that infrastructure is often interrupted by environmental and social activists who off and on organize massive protests. The project is stipulated to be commissioned very soon by the Prime Minister and the project work has stopped for more than two weeks. Which of the following options would you prefer to take and why?

- Use of the force to disperse the protesters and arrest the leader.
- Talk with the leader, hear the complaints and apprehensions, convey that to the government and request quick redress or assurance in writing for the same so that work can begin.
- Try to negotiate, give assurance of redress of complaints and apprehension as far as possible and request the leader and protestors to leave the project site immediately, failing which, resort to the use of force immediately.

(250 Words) (20 Marks)

① Here the issue involves that of popular sentiments and the way the activists are influencing them vis the project completion.

② Use of the force is not the right way to disperse the people, who are already getting displaced due to the project and hence their inner sentiments are related to this project.

Because any action that uses the force will further alienate the people of the area. We must try to win their heart to displace them, so that they can live their life happily at new.

Remarks

place as well.

(b)

~~action~~  
This action seems more democratic in nature - that promote a participative form of democracy. Here both side are interacting with each other and hence resolving the conflict bilaterally. That is the most sound way available.

However I will prefer to take this action rather than the above as it involves much more better and acceptable solution have provide for something positive. But I will improve even this action in my suggestion at end.

Why?

- Because popular participation is there.
- It restores the popular faith in democratic institutions.
- It will provide a mechanism for grievance redressal.
- It a holistic approach that can bring the people to agree with govt decision and accept.
- It involves the use of emotional intelligence.

Remarks

② It again involves partial democratic and partial forceful action. Hence I won't go for it.

Because using the force against our own people may fulfill the immediate goals but in long term it will lead to more harm. As it will create more discontent among the people and they will feel humiliated.

8

d) my action:

Broadly I will go with the option ⑤ with few further additions, like I will ensure that they get adequate compensation for their land. I, personally will ensure that they must get adequate housing and proper rehabilitation at the new place.

Bring the government into the loop

Even after the resolution of the problem I will still continue to be in touch to resolve their future problems, so that a great trust in the govt system can be maintained.

Q15: Strict discipline is the hallmark of a good administrative system. There are increasing cases of subjugation and insubordination in administrative setups which demotivates both subordinates when they are suppressed and bosses when they are disobeyed. Annual Performance Reports and strict adherence to the official Code of Conduct are the two most important mechanisms to ensure discipline in an administrative system. Suppose you are head of a government department with 50 subordinates, elaborate how would you act in the following situations?

- How often would you use Annual Performance Report as a threat to the erring officers and why?
- Is Annual Performance Report a full proof system of assessment of employees?
- Do you think that two way assessments (boss & staff and staff & boss) can lead to a full proof assessment of the staff in an administrative system?
- Can you argue that motivating the staff for adherence to Code of Conduct rather than threatening, censoring or firing is more sustainable way for maintaining discipline in a large organization and the latter as means to restore discipline are dispensable?

(250 Words) (20 Marks)

Here the issue involves the misuse of the power by the senior officers to subjugate their juniors.

@ It is official code and Report both are two important mechanisms. So I will ensure that each any person follows the official code in their office, if anyone fails to follow it, an action will be taken against such person as per the rules of the dept.

Further, I won't use Annual report as threat, because this is what they are doing with their subordinates. Instead I will warn on the basis

Remarks

2½ of the report, and will take action if that person still continues to mis-behave with his subordinates. Because it is against human rights and sound work culture.

⑥ Only alone Report card be taken as the tool proof system, as it will remove the very purpose of the system and its working. But again we must consider it as it is an objective assessment of the workers.

2 Further, we must find more details about how one works through their actions rather than only report. Because "actions speak louder than the words". Further to bring more clarity, we can go ahead feedback mechanism. It might be biased.

⑦ Boss to staff and staff to boss assessment system may lead to certain success in creating a sound system if they both are true and involve in constructive criticism, otherwise it may not if they both.

Remarks



involve in leg pulling exercise against each other. Hence, we can create this system on pilot basis. But should not rely only on it.

2

(d) Yes, up to a great extent I agree with it as it will restore the confidence of the subordinates. It will ~~lead~~ lead to more better and responsible admin. It is said that "An eye for eye can only make the whole world blind", so, any negativity or leg pulling will only promote a cycle of negativity.

To bring best of our employees, we must promote a culture of positivity and motivation so that they can give their best to the organization. Further warning can be issued to few specific people who doesn't work in such motivated environment. But any threat must only seldom be used, and if used, due action must be taken if that person still not willing to work.

2/2

Remarks

Q16. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed. You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?  
 (b) Evaluate each of these options and choose the option which would you adopt, giving reasons. (250 Words) (20 Marks)

① The issue involves the care of corruption and public service delivery.

② Taking no action and asking that old man to pay the bribe.

③ Going and solving his problem and taking no action further.

④ Going ahead and solving the problem and creating a deterrence by taking action against those who are involved.

⑤ Going ahead, solving his problem. Also solving the others' problems. Conducting the enquiry to find the corrupts in office and ensuring that no more such practices happen.

Remarks

- ⑥ merits - It will resolve his issues  
 - The staff will be happy with any limited action.

Demerits - It won't be in huge public benefit

- It won't satisfy my own conscience and will bring sadness in my own life.

It is more of inaction rather than action, not preferred to choose.

- ⑦ merits - It will save my time  
 - It will promote others to not approve me for corruption related matters and my subordinates will be happy about it.

Demerits - It will promote a culture of corruption.

- It will reduce the citizen's faith in system.

An action that even not worthy to mention. I won't like to go with it at all.

- ⑧ merits - It will create deterrence among the corruption or corrupt

Remarks

people:  
 - It may resolve the issue of corruption without huge cost of any reformation in the system.

Demerits - It may not be able to eradicate the corruption.

- It may not be able to change official mindset about corruption.

It is a good action to be taken, but I will follow the following action as that is more prognostic in return.

① merits - It will lead to fair & transparent enquiry and convict will get their due for corruption.

- It will make the system efficient and corruption free.

Demerits - It may involve huge cost like

Such chronic problems need to be eradicated from the system. It may involve huge cost like installing the information technology infrastructure that can transfer the pen in at first date of month automatically.

Still I will go with this action as it has more benefits in long term than cost associated with it. It has the potential to eradicate the corruption.

Remarks

Q17. There are spiritual gurus and social activists who enjoy big following among people. Their messages flow easily among masses & people follow them. However, government spends lots of money on advertisement of its welfare and development programmes, yet people's response and participation is sluggish as exemplified in the "Swachch Bharat", "Beti Bachao, Beti Padhao", "Afforestation" and "Family Planning" schemes among others. There are many social ills such as child labour, dowry, and aggressive sexual assault of women. Answer the following questions based on the above case:

- (a) Do you believe that involving spiritual gurus and social activists to increase peoples' participation in welfare programmes is good? Give reasons.
- (b) What are the difficulties in involving spiritual gurus and social activists for promotion of the government's welfare programmes? (250 Words) (20 Marks)

① Spiritual gurus enjoy a high social status as they relate eventually with religion. And hence, popular belief in religion, that is their emotional connection are relate to popular sentiments is used for by these people to mobilise the masses.

Involvement of spiritual gurus is good because

- It will enhance the popular participation
- It will increase the credibility of the govt among religious people.
- It may lead to greater benefit to those who really need, because the religion also promotes morality.

Remarks

and people will look for popular benefit in such cases.

- It will bring the politics and religion more closer that may be beneficial for the diverse society like India.
- They are available in every section of society where govt. even may not enjoy great image, hence, it is useful tool that needs limited efforts that can make that spiritual groups participate in that specific event / policy to make it a huge success.

It is bad.

- It will further bring the dark age times when govt and churches was on same side that later on may promote an exploitative system.
- Democratic govt can't be a govt that treat their groups as the suprem. And the govt must be responsible to whole citizens rather than to few specific people.

Remarks

- It will degrade the govt image among the intellectual class.
- Recent experiences shows that these guilt are nothing but criminals that have committed heinous crimes such as rape, murder etc.

Hence, at limited level we may take help from NHRC, local govt and other institutions of the democracy. Even, social activists of the govt standing can be asked to work with govt like Kaushik Satyarthi.

But any work with such spontaneous guilt may cause more harm than to good. Govt must work hard to gain citizen acceptance and must not rely on other non-systemic sources to get authenticity. As it may reduce the very purpose of a democratic govt.

7

Remarks

Need to answer against both part of question separately.

Q18. Due to proliferation of porn literature and videos in the era of increased mobile and internet, sick sexual addiction and perversion is fast increasing, not only among less educated and emigrant labour force living in slums, but also among the educated class and friends and family relatives leading to unwanted pregnancies, murders, suicides, etc.

- (a) If you are secretary in the Home Ministry of a State, what steps would you take to address the rising trend of sexual perversion and sex related crimes against children and women?
- (b) Would you suggest a complete ban on pornographic websites? Give reasons.
- (c) Why despite laws against perverted sex and sexual crimes, this continues, especially in big cities and metros?
- (d) Do you think that laws are inadequate? Give some arguments in favour of "social control" and "community vigilance" to curb such aberrations.

(250 Words) (20 Marks)

The cause involves the multiple issues that are being faced by modern society due to penetration of Internet

① I will take following action:

- I will ask the education dept to promote a good level of sex education. We must not allow our youngsters to learn about such important issue from a un- authentic material.
- ② There will be steps to further strengthen the policy. There will be women and child friendly policy.

Remarks



- steps will be taken, that speedy trial to convict and justice to the victims.
- more social policy will be helpful so social sanitization will be done.
- Installation of CTV cameras at the sensitive places to keep a watch on such crimes.
- Technology will be further strengthened to arrest such criminals.

2 1/2

④ No, any complete ban on such websites won't serve any purpose. But there will be complete ban on websites that have child porn.

Because, any complete ban on the adult porn websites may not be conductive. Sex is an issue that is considered as taboo in India is safety. Here we need to be more open so that, people can exercise that sex is not anything bad, if it is done in right way and with

Remarks

2

consent from the other person involved.  
Further any full ban will be against  
fundamental Right to access internet.

③ main reason

- The conervative Indian society that  
doesn't understand the actual body  
needs, The boys and girls are not  
allowed to mix with each other  
that lead to further problem in  
understanding of each other.

1 1/2

What  
about  
perverted  
mindset

- The culture of sex after marriage  
- The mindset of the people, who  
consider women as the source of  
pleasure.

④ laws are adequately, we need to  
change the popular mindset to bring  
a better society.

- Social control must not be in such  
a way that, it promote a good  
understanding and equality among boy  
and girl child.

1 1/2

Community: self vigilance can provide  
for a social policing against such  
crimes.

Remarks

They are the first to  
report any crime alone

Q19. In recent times it has been seen that the Civil Servants rise from sleep only after a crisis assumes an unmanageable shape and form. It was seen during Uttarakhand natural disaster, adverse consequences of endosulphar in Kerala, coal mines accident in Jharkhand and, Blue whale computer game inspired suicides in some states. Answer the following:

- Why a Civil Servant remains uninformed and indifferent to a brewing problem in the area of his jurisdiction— is it due to an individual officer's failure or a systemic failure?
- What homework should Civil Servant do before he gets charge of a particular region and a particular department in the context of the above mentioned problem?
- In what way technology can help Civil Servants in monitoring a brewing problem in the area of their jurisdiction?
- In what way regular interaction with people in his area of jurisdiction help in this regard?

(250 Words) (20 Marks)

① we can't call it systemic or individual failure, but it is a national failure. In a democratic nation like India, all the officers, politicians and citizens have equal responsibility for any wrong thing that is happening.

Just discuss only what is asked?

Further, Bureaucrats are only responsible to make decisions at higher level, but sometimes it's the citizen responsibility to bring the right cause in their view. Further any System can learn to everyone and solve their problems. As the

Remarks

2 Citizens, we must understand the limitations of the system. And all of us must equally participate to bring best of this democracy.

6) Any civil servant must follow things - He must study the geography, polity, history and economy of the region to understand everything in a better way.

2 Get aware of people's hope - He must establish contact with the institutions of the local govt. Such as panchayats. Ray to make popular participation in decision making.

- He must create an environment where people don't hesitate to contact the higher authorities if they need.

7) Use of technology -

- drones can be used to monitor any natural hazard before and after happening. Hence, pre, post - during and post disaster measures can be taken.

Remarks

- It can be used to provide information to people at large.
- It can be used to gather opinion for decision making.
- It can be used to be in contact and deal with people at large.

④ It helps in following ways:

- It provides an input in their daily problems.
- It enhances the understanding of local region.
- It boosts public confidence in administration.
- It provides an approachable system for citizens.

Hence, alone any system can't be too much efficient without public participation. We must arrange the public participation with use of technology to bring out best and efficient system of administration.

Remarks

