

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hr.

Max. Marks: 250

Q.	Marks.	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 19 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided.• Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off. <p><i>Excellence</i></p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

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Roll No. _____

Mobile No. _____

Date: 6 March 2017Signature: Ankita Mishra

Roll No. _____

SECTION - A

Q1. What do you mean by virtues? How are they related to excellence and happiness?
(150 Words) (10 Marks)

Ans Virtues are the good values that a person possesses. They can be defined as the good qualities that can be found in a person.

All humans are inherently good. Therefore all ~~are~~ of them have some virtues. These virtues can be anything ranging from being courageous, selfless, caring, responsible to being compassionate, honest, etc. All these are virtues in a person.

These virtues lead an individual on the path of excellence and happiness. These virtues guide an individual's behaviour and if a behaviour is more ~~governed~~ by the virtues than by the negative values, then the behaviour

Remarks

is said to be good.

A good behaviour earns the respect of others. It also results into a reciprocal relation of good behaviour from others.

Most importantly, a good behaviour gives us personal satisfaction and personal satisfaction is primary requisite of happiness.

Virtues prevent us from getting entangled in negative thoughts and feelings and helps us focus on the other important progressive thoughts leading us on the path of excellence.

Hence virtues are positively related

to Excellence & Happiness.

Remarks

Q2. 'It is futile to factor in moral and ethical issues in the school and university system because although learning them is easier, it is far more difficult to practice them'.
 Comment. (150 Words) (10 Marks)

Life of a child develops his personality as a part of socialisation with family, friends, schools and teachers. Morals & Ethics are not something he is born with; they are the principles that he acquires as a part of growing up.

Therefore, schools and universities play a very important role in the development of right moral and ethics. The given idea given in the question is based on the assumption that schools and universities are the seat of rote learning. But contrary to this assumption lies the fact that a child learns most of his practical habits from schools and colleges.

Remarks

It is a reality that moral and ethical issues are simple to learn but they are very complex and difficult to practice. But that is a challenge we are preparing our kids to take and this will be possible only when they are taught about these challenges from a very young age.

Therefore, just because a thing is difficult does not mean it is futile to work on it. Instead an exhaustive effort should be made to come up with new and innovative solutions.

To make that thing work, you start to break the boundary between the formal and informal sectors so that things can work.

3/2

Remarks

Q3. Can ethics solve the problem of poverty and hunger in India? Analyze.
(150 Words) (10 Marks)

Ans Ethics find its application in all walks of life - be it political, social, economical, ecological or psychological. A sound ethical base, can solve most of the problems of present society, including the problem of poverty and hunger.

i). The top 1% of rich people in India hold as much wealth as bottom 60%. The idea here is not to achieve a socialist society and redistribute their wealth; the idea is if each one of them become a little empathetic and sympathetic and contribute even a little as per their voluntary donation a lot of the poor can be brought out of poverty.

Remarks

ii) If the government schemes on poverty and hunger are properly implemented with ethical standards intact i.e. without corruption, biasness, half of the problem will be solved.

iii) If each citizen of India becomes responsible and does his/her job with complete honesty and integrity, each child of India would be educated, no poor would be exploited and there would be no inequality.

Hence, ethics has huge potential to solve any problem including the problem of poverty and hunger.

100 marks for poverty
 can you give an alternative.

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Remarks

Q4. Answer the following questions related to linkage of free thinking and self-development:

- (a) 'Real freedom is of the mind and spirit; it can never come to us from the outside.' Analyze the essence of this statement with reference to the working experience of Indian bureaucracy.
- (b) 'There is only one corner of the universe you can be certain of improving and that is your own self'. Explain the essence of statement; Also examine how a civil servant can live by maintaining its true self. (75 Words Each) (5×2=10 Marks)

Ans As a part bureaucratic training, one is ~~not~~ taught to be liberal and tolerant. One is taught to serve the people without any discrimination. But all these teachings are of no use unless the bureaucrat himself is free of the stereotypical mindset. Even if vast amount of power is divested in him, he would still not take any step against intolerance, discrimination etc. if his own mind and spirit is not free. As is the mind, so is the freedom

Therefore the real freedom is of the mind and spirit which if free will make the bureaucrat take any innovative step to realize that freedom.

Remarks

Ans b) The statement here is very true. Every-thing else in the universe is beyond our control; the only thing that we can best control ~~and~~ improve and be certain of that improvement is ourselves. For ex: people keep complaining about the litter on the road while themselves doing the same. Here they need to understand that unless they improve their habits which is in their control nothing will improve. Similarly, if each one starts following this principle, there wouldn't be anything left to complain about.

This statement is of great significance in a civil servant's life. A civil servant by maintaining himself will not only excel in his duty of serving the people but will also set a precedent for others to follow and gain the trust of the people and the authority.

2

Remarks

Q5. How do you see the difference between doves, eagles and vultures - as ethical and moral categories of different human beings? Which of these personifies the best of human being? Explain why? (150 Words) (10 Marks)

Remarks

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Remarks

Q6. While acting for 'change' and 'progress', should we be disappointed because we can do too little? Give reasons in favour of your stand. (150 Words) (10 Marks)

Ans When we are really passionate about some idea, we should be little worried about the result because the very fact that we are working for that idea gives us immense satisfaction.

But being humans, we sometimes feel very disappointed if our work does not yield positive result. The same happens when one is acting for 'change' and 'progress'.

However, in such a situation one must understand that the greater the goal is, the harder it is to achieve it and the more time taking it is. ~~and the~~ ~~same~~. One should not get disappointed that one can do very little and remember the quote that these 'small drops one day form the ocean' provided

Remarks

that the effort is persistent.

If one is consistent with one's work however small it is, it will definitely yield result and inspire many in the process.

Hence, acting for a 'change' and 'progress' is very noble cause and one must always remember this cause and feel for it even if the results are too little.

Also explain the results of science in terms of when it is not much concept in it.

2

Remarks

Q7. What is 'principle of ethical egoism'? Do you agree with the statement that 'in general, nature of human society, if not properly regulated, would result in a chaos and a state of war? Why 'conflict' becomes a more natural outcome than 'cooperation' in modern societies? (150 Words) (10 Marks)

Ans Principle of ethical egoism

Regulation is a natural imperative. Every thing around us is regulated in some form or the other. Ex: the amount of CO_2 that the trees take is regulated by the size of stomata on their leaves, sun's rays reaching us is regulated by our atmosphere, our bodies are regulated by various hormones and enzymes. Hence, everything to function properly needs some form of regulation so that excesses can be prevented. The same holds true for human society as well.

Human society in general have a tendency towards self actualisation & wants

Remarks

and as such tends to be a little self centric. This self-centeredness, if not properly regulated would result into chaos and a state of war.

Therefore there are regulations in the form of rules, laws, ethics to guide the societies' behaviours and maintain peace.

Conflict becomes a more natural outcome as a result of human tendency to put forward self interest before the other's interest. Self interest is one such thing that comes naturally to us and many a times the self interest of two individuals are at dissonance with one another leading to conflicts. Therefore conflict becomes a more natural outcome than cooperation in modern societies.

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Remarks

Q8. "Opportunities are those gateways to success and fulfillment that open up often but people generally fail to recognize it." What are the major barriers in recognizing the opportunities in career of a civil servant? And what one can do to improve their ability of noticing new opportunities? z (150 Words)(10 Marks)

Ans People, in general are faced with a number of opportunities each day, but it is how we use that opportunity and for what purpose determines our success and failure.

The most important barrier in the utilization of these opportunities is the failure to recognize them. Therefore recognizing them and then making their best use becomes very important.

The major barriers in recognizing opportunities in career of a civil servant are —

1. Self interest and ~~the~~ Greed — They blind the civil servant and she cannot see the various opportunities coming her way to serve the people.

Remarks

- ii) Short sightedness - some times short-sightedness and laxness prevents a civil servant to see a long term opportunity and utilize it.
- iii) Pressure from family members -
- iv) Too much pressure to perform good.
- v) Every day hectic schedule leads to a tendency of not analyzing every situation in great depth leading to missing of some opportunities in the process.

One can work on all the above reasons - by living by one's virtues, being farsighted, developing a scientific temper, separate personal life from professional life and by remaining true to one's service and its goals.

↳ improve one's ability of noticing
↳ new opportunities

Remarks

Q9. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

Ans The post of a civil servant is a very significant and powerful one where his every decision has the potential of affecting many lives. In this light, the above statement holds great importance in the working of a civil servant. A civil servant should make every promise after due consideration and should not be affected by personal emotions while making one. ~~He should~~ ~~He should not answer when~~ ~~angry~~ In short every action that a civil servant makes should be free from biases based on personal emotions and should be based on sound, objective and moral grounds.

Remarks

He should refrain from taking any decision under extreme emotional influence. Whenever he is faced with such a situation, he should take a minute and ask himself the merit of such a decision. He should also learn to question himself whether his emotional state is making him do something or his objective self.

Therefore, a responsible and accountable civil servant is the one who can master his emotions and use them only for the betterment of people.

Ans is about ~~emotional~~ emotional competence

2/2

Remarks

Q10. A competent civil servants' life is hectic, stressful and very demanding. In this consequence evaluate the statement - 'The quality of our life would be certainly poorer without aesthetic value'.
(150 Words), (10 Marks)

Remarks

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Remarks

Q11. It is said that a Civil Servant should have 'officer like qualities'.

- (a) What do you mean by 'officer like qualities'? Do "officer like qualities" come in the way of meeting the junior staff and people without any badge?
- (b) Are 'officer like qualities' prone to generate fear, distance and lack of communication?
(75 Words Each) (5×2=10 Marks)

Ans a). 'Officer like qualities' refers to the qualities of good leadership, being caring, compassionate, honest, having integrity, persuasive, disciplined, punctual etc.

'Officer like qualities' should not be confused with the qualities associated with 'superiority complex'.

A good officer is the one who is a good leader, is caring towards his subordinates. He is the one who helps in developing a good working environment.

Hence, "officer like qualities" can never come in the way of meeting the junior staff and people w/o badge. Instead they will further act like a positive conduct in this direction.

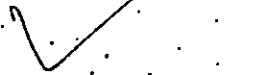
Remarks

Ans b) "Officer like qualities" if followed in the true sense will help in warding off fear, distance and improve communication.

But some officers devise their own meaning and versions of "officer like qualities" where they act as the supreme powers, being intolerant to other's views creating an environment of fear, distrust, lack of feedback and increase the distance b/w the officer and people.

Therefore, there is a need to understand the true meaning of "officer like qualities" and try to achieve these qualities.

2x2



Remarks

Q12. Depict the meaning of the following quotations with respect to the citizen-public servant interaction:

- (a) "Be the Servant of all; and do not try in the least to govern other. Kill self first; if you want to lead".
- (b) 'One must every morning clean one's heart and one's body. But if you don't have time for both, it is better to clean the heart than clean the body'.

(75 Words Each) (5×2=10 Marks)

Ans a) The given statement is very apt in terms of ideal citizen-public servant relation.

The main goal of public servant is to serve the people irrespective of any fact that they are rich or poor, male or female, Hindu or Muslim. His ultimate aim is to serve all.

He should also refrain from governing others. His interaction with subordinates or people should be more of discussion based and less of direction based.

The best leadership is the one which takes everyone's viewpoints into consideration. The respect governed by fear is short lived but the respect earned out of love is long-lasting and very powerful.

Remarks

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Remarks

SECTION - B

Q13. In a vaccination programme you are made the officer in charge of the campaign and the team members would have to be guided and led by you. You are answerable for any lapse and misdemeanor. To ensure the campaign runs perfectly, enumerate the 5 most important check list which you would ensure before the members of your team reach out to households. Also explain why have you chosen those precautions in your check list. (150 Words) (10 Marks)

Ans With increasing population, urbanisation, lack of civic amenities and globalisation, the threat of epidemics is always dangling like a sword on us. In such a scenario, vaccination assumes an utmost ~~attention~~ importance in defusing such a situation.

Therefore, vaccination programmes call for their timely and effective implementation without any laxity in the rules and precautions to be followed.

The 5 most important check lists that need to be ensured before such an exercise takes place are:

- i). Proper list of the people with their details should be ready who need to be vaccinated

Remarks

so that there are no errors on this part preventing the wastage of govt. resources as well as putting the health of the people at risk.

ii) Ensure enough stock of vaccine is available and properly stored so that there is no shortage or chances of them going bad.

iii) Ensuring that the vaccines in stock are not expired and in good state.

iv) Ensuring that the team members have adequate knowledge on administering the vaccine as well as they are well-equipped with any sort of risks reaction associated with it — so that if the reaction is normal and short term, appropriate steps are taken and if it is abnormal then further vaccination is stopped immediately.

v) Developing a standard protocol on how to address the people, what all information to be collected before administering the vaccine, how to convince the people to get vaccinated etc.

Remarks

Q14. You are an education minister of a state. Recently, lot of reports on how women teachers of secondary school dresses up came and emphasized that many teachers wear ungracious and party type of allires against Indian cultural ethos while they are in school. People from one cultural group meet you and wants you to clear your mind about that to the public. There is an opinion in air that such things put indelible mark on the impressionable minds of the adolescent students about 'image of teachers' in general and 'women' in particular. Public expects something from you in the given situation. Answer the following questions related to it:

- As a minister, when public is expecting something from you, what would you do to safeguard the Indian cultural ethos regarding teachers and women on dress matters?
- You are a minister in official capacity and a public representative, but you must also have your personal opinion than the public expectations. Do you think that dress is a matter of personal choice and there should be no official dictate regarding it?
- Also can you say that what matter is quality of education and not the type of dress teachers wear?
- There must be views from both the sides, one may go with you and other will criticize you. Give arguments for and against the dress code for teachers in schools.

(250 Words) (20 Marks)

Ans The manner in which women dress themselves has become an everyday matter of debate. However, a distinction of that matter to the present case study has to be made. While the former one talks about personal choice, the latter speaks about these dresses in official capacity.

a) As a Minister, the first thing that should be done is to first get the teachers'

~~Why?~~ Women Association in confidence and try to explain them the above difference. They should understand that when they work in official

Remarks

capacity, there is a protocol to be followed and it is not about a dress, it is about that protocol even if it would have been some other govt. office. What they wear in their personal capacity is obviously their choice and they have the freedom of choice there.

Secondly, even the same difference has to be explained to the public so that they don't feel the wrong impression that anybody wearing clothes against the norms would be stopped by the govt. machinery ~~instead they would be~~

Finally, with the consensus of women leaders a dress code for official purposes would be decided upon.

Ans b): Dress is obviously a matter of personal choice but such a personal choice can be exercised in the personal domain. Every freedom has some reasonable restriction and this one has some restrictions too and that restriction applies when a person enters the professional domain.

Again, it has to be emphasized here that it is not solely about the issue of dress,

Remarks :

it is about the discipline and decorum of that institution.

However, any such restriction on the personal choice in the personal domain is highly condemned.

A c): The utmost importance in an educational institution should always be given to the quality of education which is its primary purpose. And this education should be in holistic terms, and not only in terms of rote learning of books and limited to books. If we look at the type of dress that the teachers wear from this holistic perspective, it should be understood that it will inculcate the values of discipline, decorum, following the protocols etc. in the students.

A d). Arguments for

- i) Better implementation chances as all the stakeholders involved.
- ii) can develop a rational understanding in the people.

Arguments against

- i) ~~Curb~~ the freedom of choice.
- ii) Working against the Indian ethos (personal domain)
- iii) trying to be diplomatic to appease both the sections
- iv) NO headline stand

Remarks

Q15. You are a senior civil engineer in charge of a very big road project. You find that project contractor is working honestly and strictly as per the work schedule and also maintaining the quality of work. Suddenly his only son met with an accident and hence he is preoccupied in his treatment. The project got delayed and the quality of work got slightly affected. Your subordinates are putting pressure on you to take strict action against the contractor.

- (a) What are the various options available to you?
 (b) Evaluate the merits and demerits of each option and choose the option you would adopt, giving reasons.

(250 Words) (20 Marks)

Ans Our personal life has a great effect on our professional life and however hard we try to separate these two, there are times when they take a toll on each other. The same happened with the honest and hardworking contractor in the given case study.

In the given study, the senior civil engineer is faced with a dilemma to go by his personal feeling/judgement of the contractor or the public interest and official pressure on the other hand.

- Q1. The various options available are:
 i) Go by what the subordinates say and take a strict action.
 ii) Call the contractor and exhaustively discuss about this matter to him and ask him about the other alternatives.

Remarks

- iii) Give the contract (remaining portion) to somebody else.
- iv) Turn a deaf ear to the subordinates' suggestion and maintain status quo.
- v) Call up a meeting of the contractor and the subordinates to provide a platform for exhaustive ^{discussion} decision and solution.

b)

Merits

- a) The subordinates will be satisfied.
- b) Followed the rule and punished the wrongdoer.
- c) Sent a message that laxity can never be tolerated.

- a) Give the contractor a proper hearing.
- b) He being honest & hardworking can himself suggest a good

Demerits

- a) Erode the contractor's trust in govt. who was earlier honest & hardworking.
- b) Show lack of compassion, empathy & sympathy.
- c) Send a wrong message to the subordinates that their persecution will always yield result.
- a) Might turn the subordinates against me.
- b) The contractor might after all tender a self-serving alternative.

Remarks

alternative.

c) Give me personal satisfaction.

~~It will further delay the project as the re-issuing of tender will take time~~

a) will ensure proper implementation of the project.

a). The contractor will not have to suffer from two losses (his son's health + project)

a) Help in building conscience

b) Everyone will get a chance to speak.

iii)

a) will further delay the project as the re-issuing of tender will take time.

iv)

a) Further anger the subordinates.

b) Larger public interest may suffer.

v)

a) They might not be able to arrive at a mutually agreed solution.

The best option according to me is the last one as it calls for exhaustive discussion and takes into account all the factors. This may result into an amicable and the most practical solution.

Remarks

win came in ahead
generability & sympathy
 - b

Q16. There is a 14 year old boy studying in class IX. He lives with his parents. His father is an Excise Superintendent, incharge of different excise outlets besides Head of District Excise Office. His father returns home in drunken condition practically every evening. He also finds that his father brings money every day and put that inside the Almirah. The boy reads in newspaper various stories about corruption and at a relatively younger age, has developed a repulsion for the same.

- (a) Bring out and discuss the ethical issues involved in the above case.
- (b) What will be the appropriate way of expression to convey the feeling to his father by the boy? (250 Words) (20 Marks)

Ans The given case study portrays a classic example of hypocrisy prevalent in the society where on one hand we criticize corruption and other evils and practice the same when we have to get some work done.

There are a no. of ethical issues involved in the above case:

- i) Personal values v/s Personal relation
 - ii) Personal interest (corruption) v/s Public interest
 - iii) Corruption v/s Honesty and Integrity
 - iv) Personal Conduct v/s Code of Conduct
- etc.

The above study involves many ethical concerns of a small kid of 14 yrs who hates corruption and finds it against

Remarks

his ideology and somehow convinced that his father too is now involved in corruption is faced with a moral dilemma of choosing his personal values or personal relation. His young mind is bogged down by the weight of this conflict.

Moreover, the drunken condition of his father also makes him question his father's personal conduct.

The officers are expected to have some virtues on which the office of public administration is pillared. These virtues are honesty, integrity, probity, transparency and accountability. But the father here seems to be devoid of any such virtue.

Moreover, it is also expected that the officers also maintain a degree of decency in their personal life too because one's personal life is greatly reflected in one's professional life. But the given case study doesn't paint a very rosy picture there as well. Given, the fact that the father is the

Remarks

head of his department. It also sets a very wrong precedent for his subordinates as well.

Ans b). The best way to convey his feelings would be first to talk to his father about these incidents and directly confront him. But care has to be taken, that this is done when the father is sober. The direct confrontation and shame might change the father.

If this does not work then the child should get involved with some civil society and expose his father. As the more silent he will remain, the more conflict and anxiety ridden his mind will be. In this process, he should also take his mother into confidence.

Remarks

Q17. There is a dispensary in a rural area. It is the sole medical center in the region and provides health care facilities to people. But the dispensary is not following the biomedical rules and disposes a large quantity of waste in its backyard, which is affecting the health of the nearby people and is also affecting the animals.

You are health inspector of the region and got the complaint related to it. This hospital is governed by family members of the district collector under which you work. Even public do not care much about this problem, as this is the sole hospital in that vicinity and they trust hospital as treatment and hospitality is good. Media and NGO's staff gets treatment at low charges and sometimes free also. You have already warned hospital about their responsibility but they don't take you very seriously.

- Identify three crucial problems that are obstacle to practical solution. Also discuss why these are 'crucial problem'.
- Find different steps for solution to this problem and argue their capacity to achieve desired results.
- Suggest the best course of action, that can help addressing the problem in this case. Why?

(250 Words) (20 Marks)

Ans a) Three crucial problems are:

i) The dispensary being the sole medical centre in the region. This prevents the people from themselves taking any action as well as creating problem for someone who wants to take an action.

ii) Media and NGO's staff gets treatment at low charges and sometimes free. This stops the civil society from voicing their opinion as well, as their self interest is properly being catered.

iii) Hospital being governed by the family

Remarks

members of the collector which further weakens the health inspector's case. As he cannot complain about this to the collector also and the DC has the power to muzzle his voice.

Ans b) Different steps for the solution to this problem:

i) Approach the DC. The mere assumption that, since the hospital is run by the DC's family members and so he won't take any stand, is wrong. The health inspector should himself first approach the DC, get his answer and reaction before proceeding for other options.

ii) The health inspector should create awareness among the people with the help of some NGOs and media who are on his side. (Here also the mere assumption that since they get free treatment, they won't help him should be discarded).

Remarks

iii) Approach the senior authority at the state level ~~and act as a whistleblower~~ in writing. This may result in strict action against the DC as well as the hospital. And a new DC might be posted who would be supportive and not biased.

Ans c) The best course of action would be to follow the above steps in the sequence of ~~ii)~~, ~~iii)~~ and ~~ii)~~. The ~~ii)~~ step should be taken as the last resort because it might lead to extreme politicization of the issue. — 7

Remarks

Q18. You are officer in charge for transfer and posting of personnel of a particular department. This position is very difficult mainly for two reasons- (i) people closer to the power corridor try to influence you and (ii) women officers often send requests to postpone transfer orders on the pretext of family responsibilities. Consider the following situations and give your views with suitable explanations.

- (a) A Cabinet Minister sends a D.O letter to you regarding posting of an official on a supposedly 'lucrative assignment' for which you have already decided about the name of a more competent officer with a good track record of honesty, integrity, probity and timely delivery. What will you do?
- (b) As per the rules in your department, every officer needs to be transferred from one destination to other after three years. A woman officer comes to you with a request that as the new destination allotted to her is far flung and remote, she would fail to provide medical treatment to her ageing and sick in-laws who need constant clinical help. But according to her innate qualities and high level of expertise, the new destination would need only officer like her to deliver best results and meet official targets. What will you do? (250 Words) (20 Marks)

Ans a). I will personally arrange a meeting with the cabinet minister and convince him regarding the demerit of his decision and also tell him about the good track record and merits of my candidate and the merits of choosing him. If he is still not convinced, I will still go ahead with ~~my~~ the appointment of the competent officer because I am the officer in charge and I am not bound by the minister's order in this regard.

Remarks

Ans b). Any officer who enters the services is well aware of the terms and conditions of the service. He/she decides to join the service upon ~~his~~ her own choice where she accepts these terms and conditions. Postings also form a part of these conditions.

It does not mean that one has to fail on one's personal obligations and responsibilities but one should be ready with alternatives to fulfill these responsibilities. Being in public service means service of the ~~people~~ ^{people} at large is of utmost importance and one has to make some personal sacrifices to meet that end.

In the present situation, the officer-in-charge will have to take a tough stand and post the woman officer in the new destination as her postings will benefit an entire region. As a relief,

Remarks

she can be given some extra time period of 1 or 2 months to make alternative arrangement. Moreover, I, as the ~~of~~ in my personal capacity will offer her any possible help and support in the care of her ailing in-laws, and ask the other officers to suggest for some good alternative.

But the mandate of the services will not be ignored at any cost.

Ref Hubs
J

Remarks

Q19. People of a slum area are disturbed because of loudspeaker noise coming from nearby religious places. Community members of that area are not happy, as sound is loud and sometime fiery speeches are also made. Also there is a sense of competition between different religious abodes to go louder especially during festivals seasons. They don't have courage to go to community leaders or police stations. You are son of a rich and powerful businessman who is preparing for Civil Services. One of your servant hails from that area and explain his problem to your father. But your father doesn't want to get into that, as he himself is the biggest donor of religious celebration of that area.

- What will you do according to your moral consonance?
- Discuss various options.
- Discuss merits and demerits of various options.
- Compare the best option and explain why you consider it as the best.

(250 Words) (20 Marks)

Ans A civil servant is expected to work for the benefit of the people irrespective of the fact whether they are rich or poor.

I, being a civil service aspirant, should will work for the spirit of the service, and do everything to help the people of the slum.

~~My moral conscience both as a human~~

The situation poses an ethical dilemma where on one side my family relation i.e my father is there and on the other hand the interest of the poor.

Remarks:

- b) The various options available are :-
- i) Will ignore the situation and focus on my studies.
 - ii) Will speak to my father at length and try to convince him to work support the servant.
 - iii) Approach the community leader mobilize and ask him to take some step.
 - iv) Approach the police station and also bring their attention on laws against noise pollution.
 - v) ~~Can approach the religious leaders and ask them to come at a middle solution wherein they can play~~

C

MERITS

- a) Will save my valuable time and I'll be free from all the hassles and prepare for my exams.

DEMERITS

- a) Will defeat the very purpose of civil services.
- b) The people of class will remain in the same condition.

Remarks

a) My father after hearing into my arguments might be really supportive and use his contacts to quickly solve the problem.

b) Community leader can take some solid steps.

c) Police can use his power to stop the people and take strict actions against the criminals.

d) The best option is to first approach my father because if he gets convinced the situation can be very easily solved. If this doesn't work then the police can be approached and if that also doesn't work, then the help of civil societies and media can be taken.

a) My father after all might not be convinced.

b) Can lead to politicisation and create law and order situation.

The police might be persuaded by the religious leaders.

