

**ETHICS, INTEGRITY AND APTITUDE**

Time Allowed: 1.5 hrs.

Max. Marks: 125

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 11 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature

2. Invigilator Signature

Name Sahil Sangwan

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date 18/07/17Signature Sahil Sangwan

Roll No. \_\_\_\_\_

Q1. Why it is, sometimes believed that feelings are better guide to action than reasons? Critically analyze. (150 Words) (10 Marks)

Feelings are the emotions feel by every human being towards anything. These play an important role in our life. The world around us goes with our feeling. If we feel good everything around us will seem good to us and vice versa.

It is believed that feelings are better guide to action. ∴ feelings are related to our conscience and conscience is the inner soul of human being. ~~So if corruption is taking place in front of us and our conscience prompt us to do something then we feel motivated to take action and our~~

① For example : when we see a sexual abuse of children in our locality we do not feel good and our feelings prompt us to ~~take~~ take action against it.

Remarks

2) It is the feelings only which guide us to overcome fear and take risky actions.

But feelings are not the better guide to take action always. Sometimes they prompt us to take illegal steps also.

for example: when a corrupt person sees bribery, he or she starts feeling ~~the~~ attracted towards it and high human values like honesty ~~are~~ are covered by greed etc.

So Although feelings play a major role in guiding us in our lives. but it varies or depends upon which feelings are overpowering ~~of~~ us in the given circumstances.

Read the question carefully.  
It has other thing also to be discussed

Q2. Mob violence, also referred to as "Mob Justice" highlights a striking paradox - it approves the dispensation of justice by people, who usurp the authorities of constitutionally delegated bodies and apply a process they define as speedy. Answer the following questions related to it:

- (a) Do you see principal of justice being followed in the 'Mob Justice'?
- (b) How is it interrelated to attitude of any society?
- (c) Analyze why there is increasing incidence of Mob Justice in the recent days?

(75 Words Each), (5×3=15 Marks)

Ans:

Justice is one of the cardinal virtues. It means just & fair treatment. It

follows the principle of equality.

"Mob justice" — given by a mob doesnot follow the principal of justice:

(i) Mob has no authority to give justice.

(ii) The victim is not heard and objectivity is not taken into consideration. Thus against the principle of natural justice.

(iii) For just & fair treatment, some principles are needed to follow like what is the crime, level of punishment. Such principles are not followed.

So Mob justice doesnot follow principal of justice.

Remarks

2/2

(b) Attitude is the one's way of looking or thinking towards anythings. Attitude is based on beliefs, faith & action.

"Mob justice" is interrelated to the attitude of society as it tells that

- ① Society doesnot respect or trust delegated bodies.
- ② Society believes that every sinner will always remains a sinner.
- ③ Society has no tolerance.

So "Mob justice" throws light on the nature, outlook, principles of the society.

(c) Why there is increasing incidence of mob justice in Recent Days?

"Mob justice" in the form of lynching a person on name of religion or on the suspect of carrying or eating beef are increasing day by day.

Not required

Increase -:

① Political boost

Political leaders making irrelevant statements regarding the religious sentiments which give oil to the fire.

② Disvalues overpowering Human values

Human values are degrading among citizens. Caste and Religion are overpowering!

③ Insensitive Police & Bureaucrats

Police is not taking appropriate actions against those who are taking law & order into their hands.

We are a democratic country having diverse cultural identity & multireligions. People should always value human lives & keep in mind ~~that every man~~ that we should hate the ~~sinners~~ not the sinner. and <sup>giving</sup> justice is duty of delegated bodies not people themselves.

Discuss more reasons.

Remarks

Q3. Answer the following questions based on the virtue ethics:

- (a) What is virtue ethics? Can knowledge be equated with virtue?
- (b) If evil or bad actions are the result of ignorance according to the virtue ethics, then why educated people get indulge in White Collar Crimes?
- (c) Give the argument supporting self-control as a master virtue? How the failed-control is evident in the 'social sin'?
- (75 Words Each) (5×3=15 Marks)

Ans:

Virtues are the characteristic traits of a human being like prudence, Temperance etc. wisdom.

ethics - is the study of morality of an action  
 so virtue ethics is the study of characteristics traits of human beings behind their actions. good

Knowledge be equated with virtue:

Knowledge is the study of facts & information. It is related to our intelligence. Getting higher education means higher intelligence or knowledge. But virtue is much more than that. For example we can get a higher job by knowledge but to work & progress their virtues are needed. So virtues like wisdom which is knowledge plus experience will help us to succeed in life. (2) Virtues help us

Remarks

to how use our knowledge effectively & for the well-being of the society

(b) According to virtue ethics, if we ignore virtues like prudence, wisdom we will commit bad actions.

Why educated people get indulge in white collar crimes:

① Disvalues like greed overpower over human values like integrity, honesty. These educated people have

② Attained only education not values. As Rousseau said "To educate a person in mind but not in moral is to educate a menace to the society".

They have a value gap that is they have attained skills but lack values. For example: ~~people~~ a person having high knowledge about computers but lack human value. He will get involved in cybercrimes

Remarks

Good



rather than utilising ~~his~~ skills for well-being of the society.

① Self control is the highest control a human being can put on himself/herself.

As one of the moral thinker said you control yourself rather than winning thousands of battles because that virtue will bring discipline, integrity in ~~us~~ us. As it is said if you control yourself you can control the entire world.

The failed control is evident in the "social sin"

like murder, rapes, hate crimes, mob lynching etc.

People instead of self control trying to control others which is resulting into a number of problems in the present world.

~~for example developed countries~~

②

Q4. What is stoicism? In what way self-mastery of desires and emotions help in achieving the happiness? Is it always good to contain our desires and emotions?

(150 Words) (10 Marks)

Ans : Stoicism

According to Buddha, desires are the cause of sufferings and to overcome these these sufferings we should follow eight fold noble path. So desires & emotions are helpful to keep us moving on but self mastery is needed to achieve happiness

~~Stoicism~~

Excessive desires & emotion results into dissatisfaction which results into crimes & other social problems.

For example : if one desires & has emotions to live a rich life but doesn't want to work, she/he will go for robbery & other crimes.

Remarks

for self control, Temperance & prudence is required to control our desires & emotion & succeed in life.

In ancient <sup>period</sup> the emotions <sup>desires</sup> were considered negative as Aristotle said "Man is a rational Animal".

But desires & emotions are not completely negative. They keep us motivating in our lives. Desires help us to keep moving forward & emotions help us in building certain values like compassion, empathy, emotional intelligence. So we should have <sup>regulation</sup> ~~control~~ on them.

Unless you discuss stoicism you won't be able to justify with this question.

1½

Q5. Answer the following questions with respect to the concept of motive-consequences relation:

- (a) Is it consequences of actions that make them right or wrong or the motives of the person who carries out the action? Based on the above statement can we say that socialism is better than market economy because the former has more good intentions for the people?
- (b) When government across the world are becoming more as a facilitator for various essential services, on which points should a civil servant pay heed before taking an action with respect to motive-consequences relation?

(75 Words Each) (5×2=10 Marks)

Ans: According to Utilitarianism theory the consequences of actions make them right or wrong. A action which brings greatest happiness to greatest no. of people is a moral action.

According to Deontological theory the duty or the motives of the person decides the morality of an action. If action is followed with good means than ends will always be good.

socialism - state control brings good for maximum no. of people. but ~~it~~ brings state tyranny & does not value individual rights so not a moral action.

Market economy: freedom to earn max. profit but ends will be inequality in society.

Remarks

good

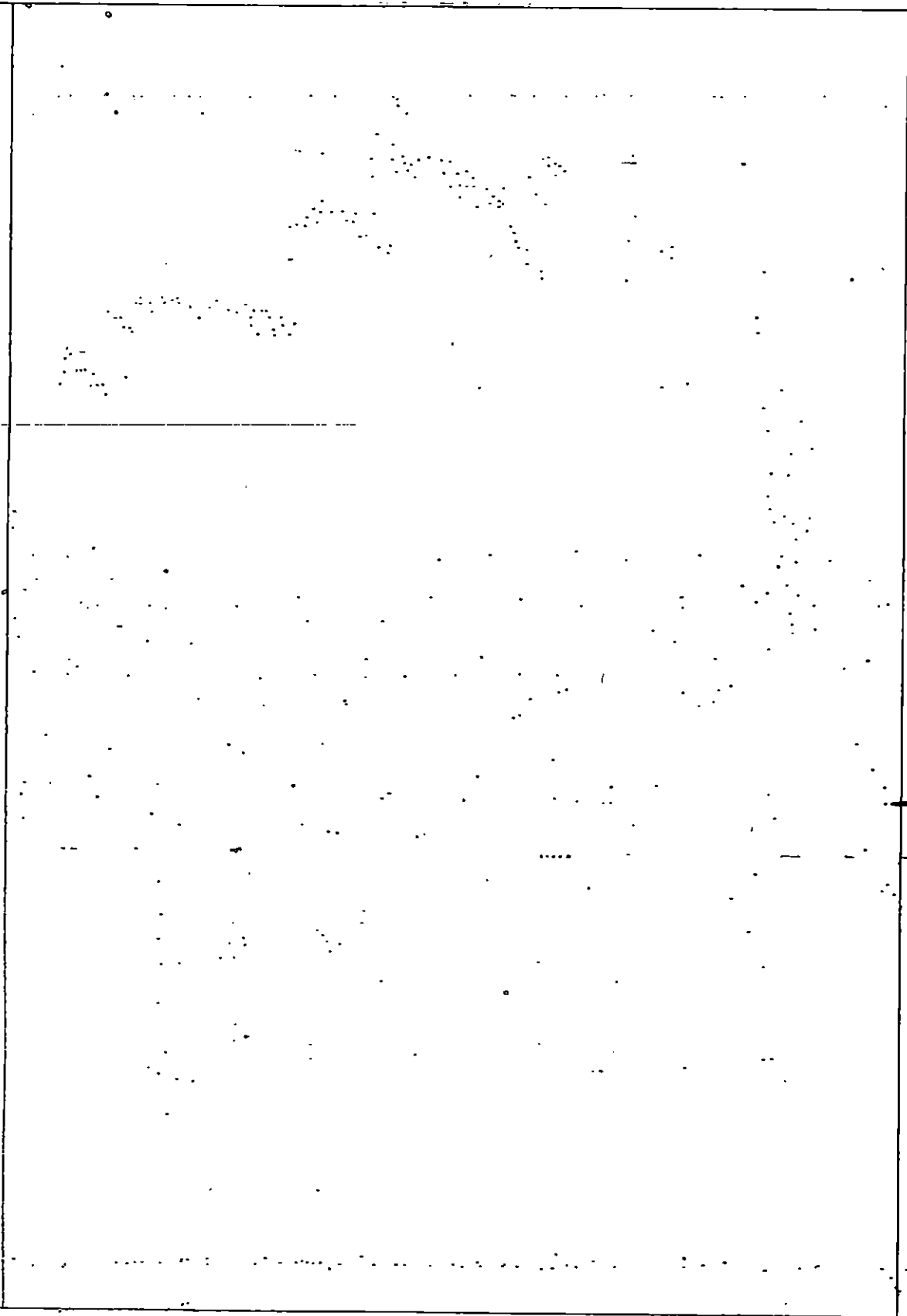
so both has some positive & negatives.  
so we can't say socialism is better than  
market economy.

Remarks

Q6. What is the "principle of permissible harm" in ethics? How do you see stern state action against its own people in certain instances such as the Left Wing radicalism and Jammu and Kashmir disturbance with respect to it? Does 'Principle of Permissible Harm' stand the test of moral laws? (150 Words) (10 Marks)

*Remarks*

**GIS SCORE**



*Remarks*

Q7. What is the difference between 'Convention' and 'Law'? Which of these two should be given more attention while taking administrative decisions with regard to the tribal regions? In ethical parlance, which of the above two deserves more compliance?

(150 Words) (10 Marks)

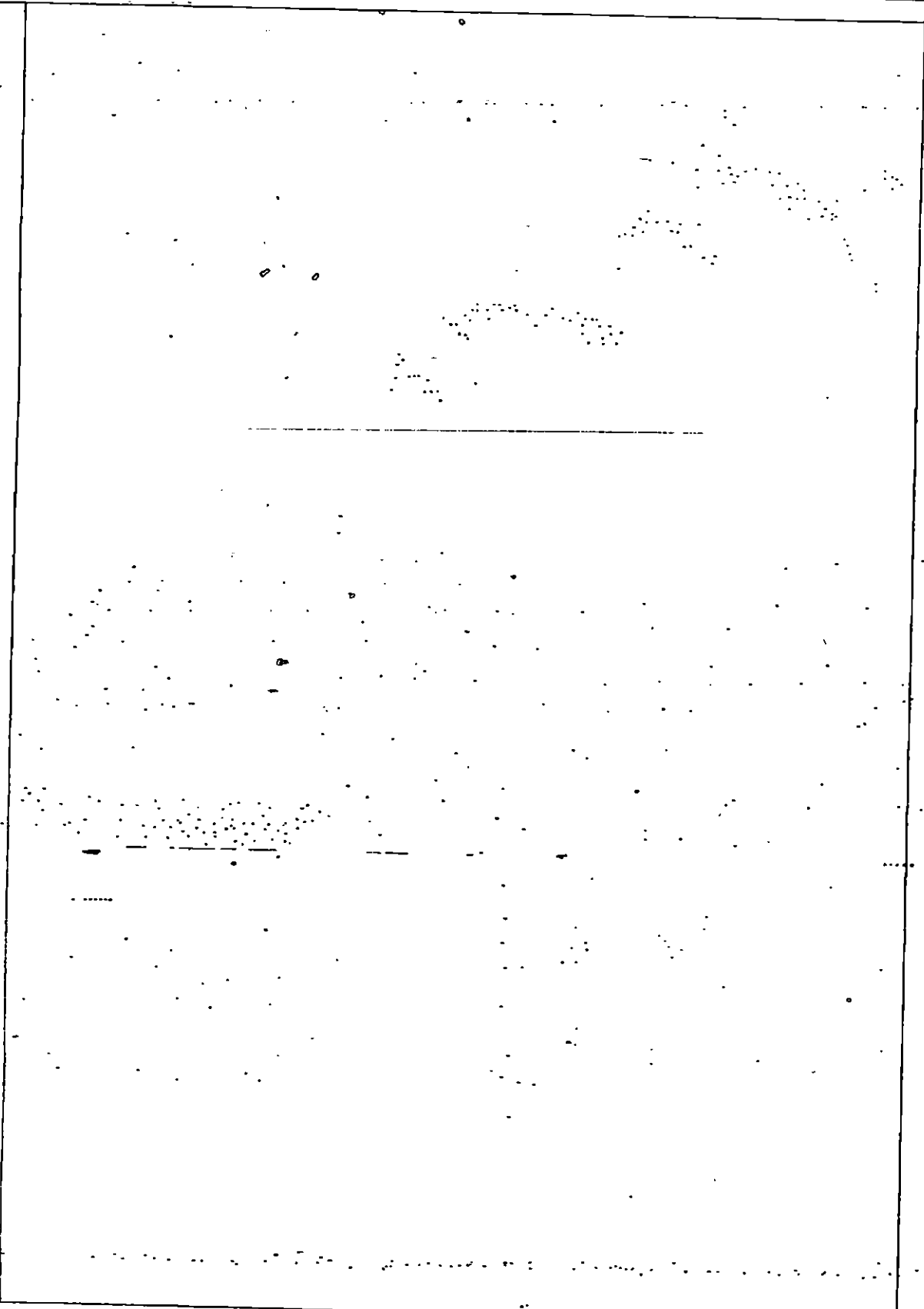
Ans : A Law : is something that is legislated by the govt & is written in our law books.

Convention : not written.

Remarks



**GS SCORE**

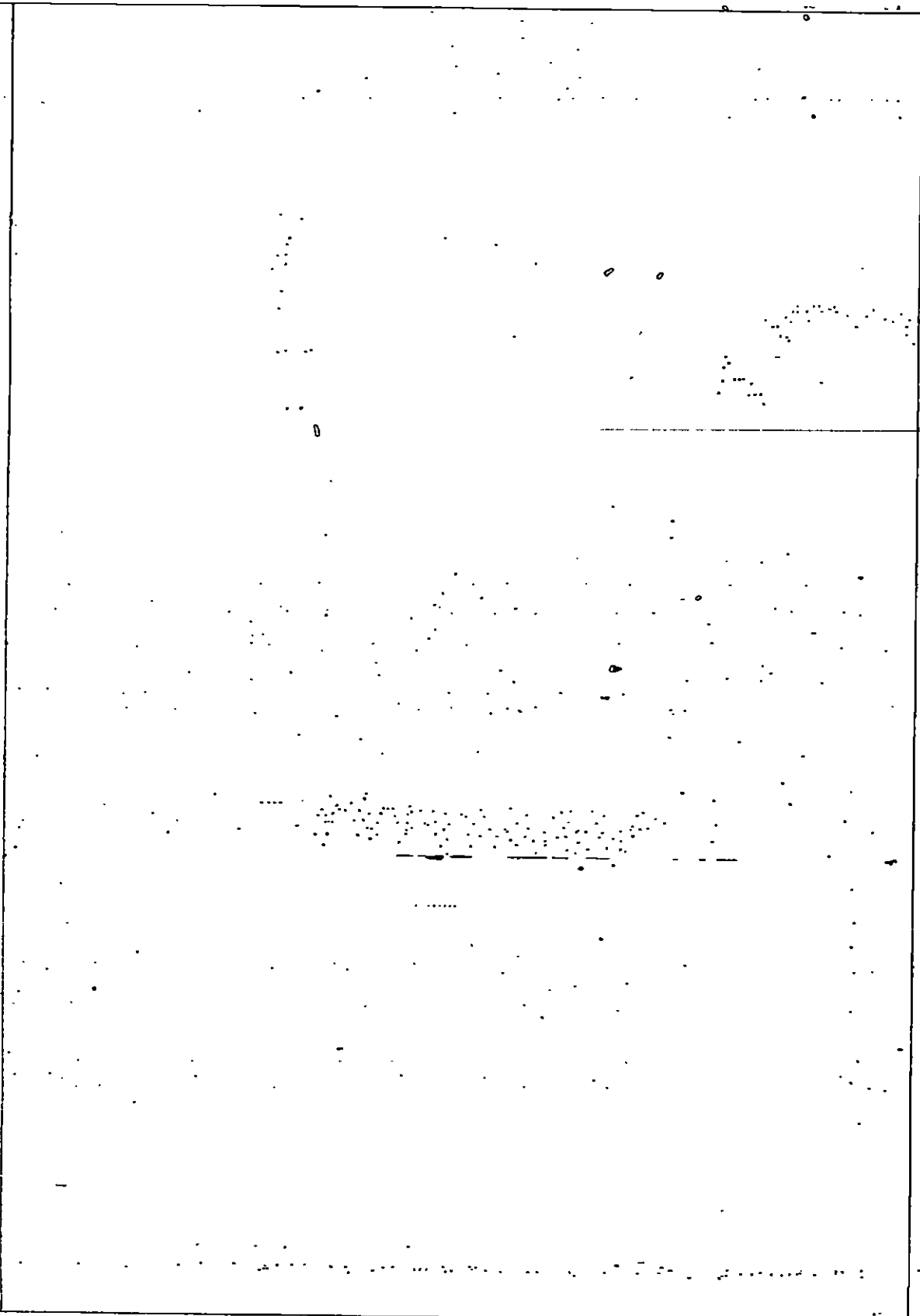


*Remarks*

- Q8. (a) Are justice, freedom and equality doles to the ruled, given by the superior authority (nature) or by the government?
- (b) What is the role of struggle, sacrifice and attitudinal change in achieving justice, freedom and equality in the society? Illustrate. (75 Words Each) (5×2=10 Marks)

*Remarks*

**GS SCORE**



Remarks

Q9. Answer the following questions:

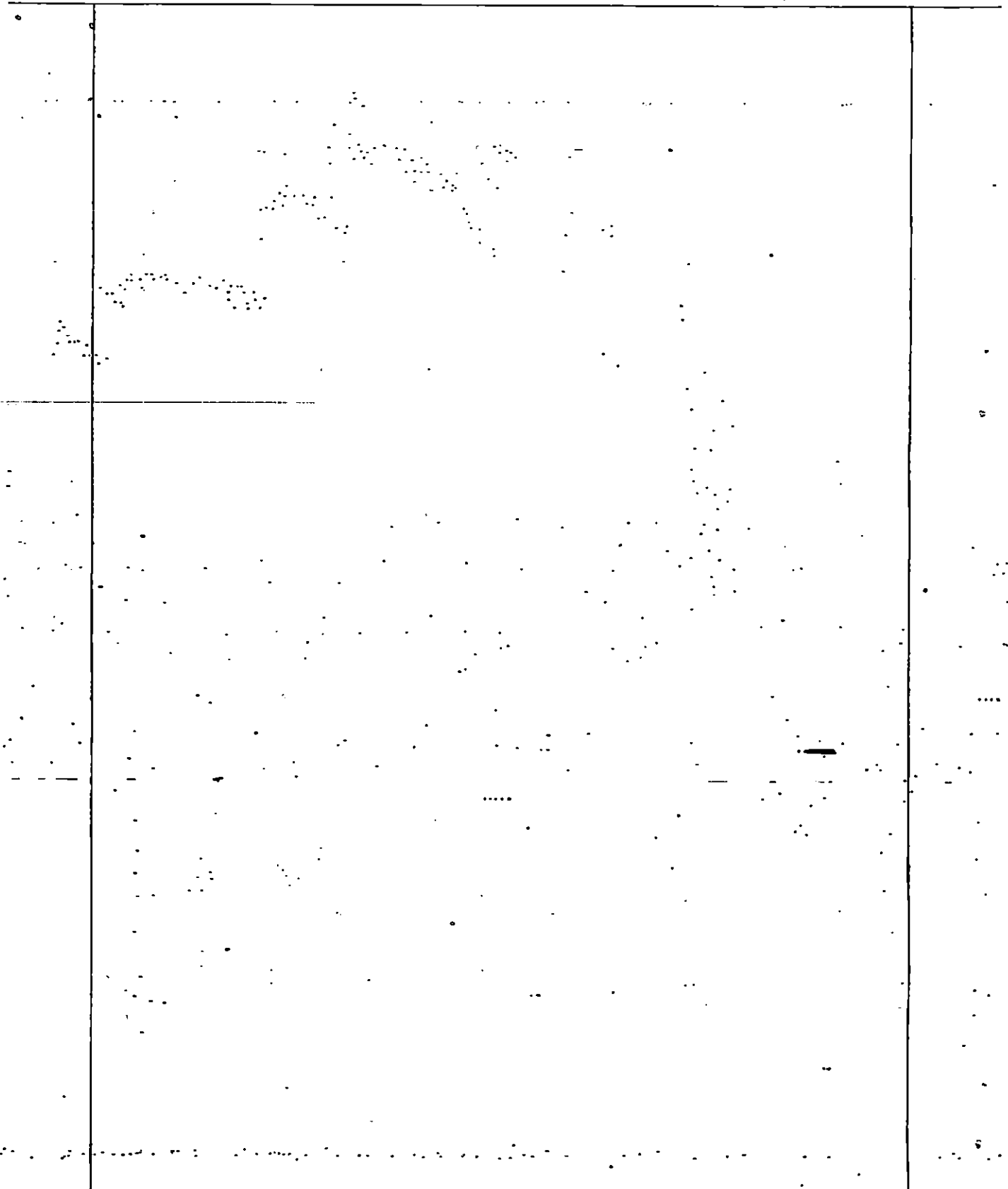
- (a) How does the cultural relativism defines "good"? Which method does it follow for arriving at moral beliefs?
- (b) Why does cultural relativism supposedly make us more tolerant of other cultures and, critically examine the view that moral values are relative?
- (c) Explain Gau Raksha (cow protection) movement and its dimensions according to the ethical relativism? What should be the ethical approach in case of the cultural conflict between two or more groups? (75 Words Each) (5×3=15 Marks)

Remarks

**GS SCORE**

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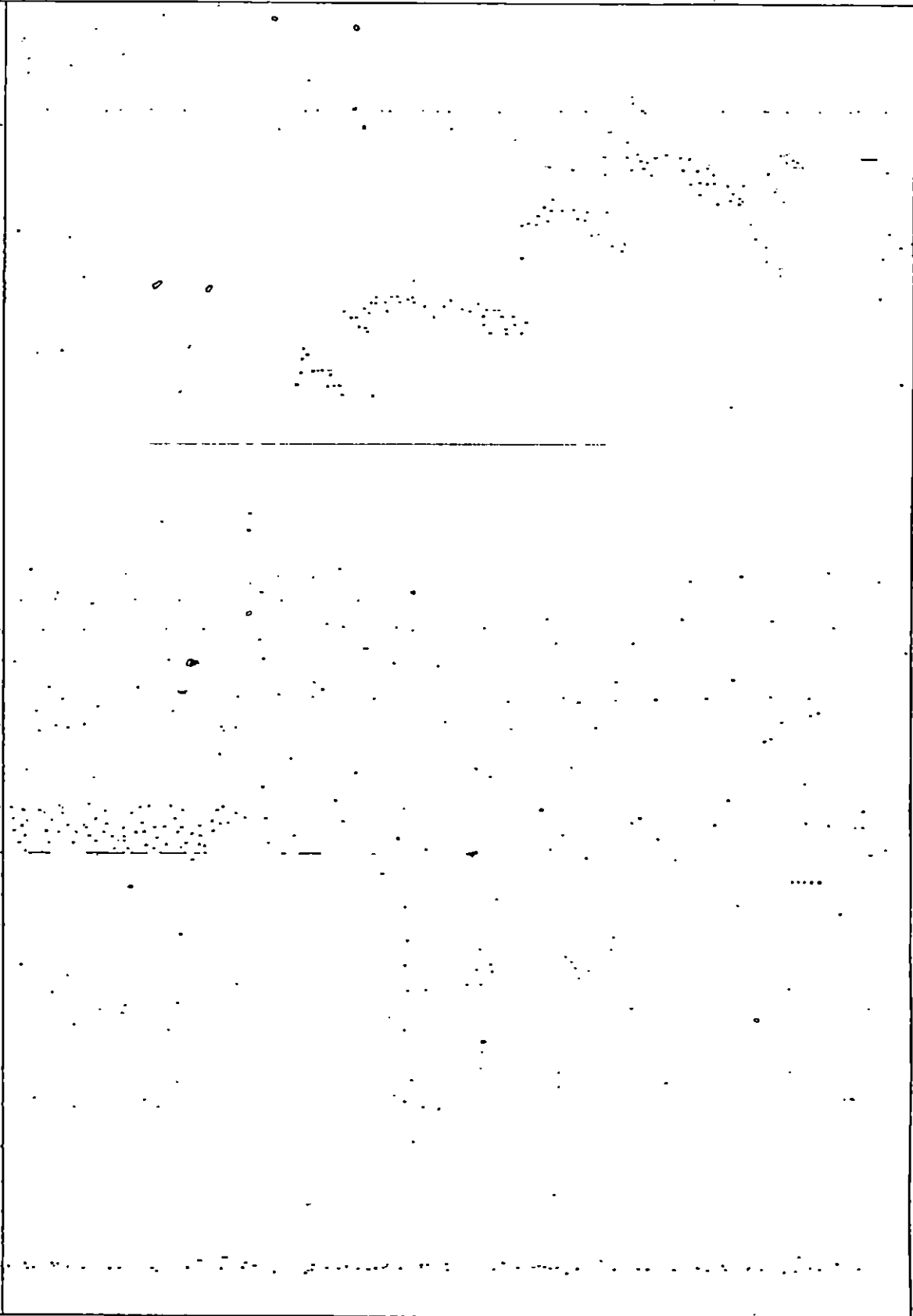
Remarks



*Remarks*

**Q10. Discuss the essence of consistency? Does consistency guarantee trust? If not then what is the use of it?**  
(150 Words) (10 Marks)

*Remarks*



*Remarks*



Q11. (a) Consider the following statement and explain it in the context of administration and governance: "It is horribly difficult to perceive our flaws and change our behavior and, at the same time, it is seductively easy to make guilty of our disasters to the sun, the moon and the stars."

(b) What are the essential requirements for being an agent of change?

(75 Words Each) (5×2=10 Marks)

Remarks

Ans 1 ?

take stand.

value, Attitude — feelings

Discuss.

Cognition vs emotionstry to catch "central idea"conclude itLove, compassion, feelings —  
empathyReason —

rule of law.

civil servant

Discuss for civil servant Apart

What  
is  
this?Ans 2Attitude 3

"morality"

cultural values

Give  
Dimensions

⇒ civility, maturity

multidimensional.

- Ignorance ✓
- Lack of respect
- Absence of their commitment to duties

Remarks

## ETHICS CASE STUDY TEST

Time Allowed: 1.5 hrs.

Max. Marks: 120

Q.	Marks	<i>Instructions to Candidate</i>
1.		<p>There are 6 questions.</p> <ul style="list-style-type: none"> <li>• All questions are compulsory</li> <li>• The number of marks carried by a question/part is indicated against it.</li> <li>• Content of the answer is more important than its length.</li> <li>• Answers must be written in the space provided.</li> </ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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(27)

Name Sahil Sangwan

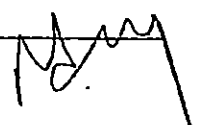
Roll No. \_\_\_\_\_

Mobile No. 8762262158

Date 4<sup>th</sup> August 2017

Signature Sahil Sangwan

1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature 

Q1. You are a head of Water Supply Board of a district town and in-charge of supplying drinking water to the people. You had a detailed consultation with people regarding a Citizen Charter for water supply services. Based on the requirement and expectations of people, you had a discussion with your subordinates who were little reluctant about the Charter but seeing your positive attitude they ultimately agreed. You committed some hurry in implementation of the Charter and notice the following problems:

1. The quantum of water promised could not be ensured.
2. The quality of water did not improve.
3. One of your key functionaries went on a long leave and you did not get his replacement.
4. The entire blame on the failure of the Charter came on you.

Ponder over the situation and answer the following questions:

- (a) What were the reasons of failure of the Citizen Charter?
- (b) What should have been ideal course of action and why?
- (c) Draw a Citizen's Charter for this case.

(250 Words) (20 Marks)

Ans:-  
 (a) Citizen's charter is the set of responsibilities and obligations on the part of organization to meet the public service demands. It should be citizen centric. Citizen charter fixes the accountability and enhance the trust of public in the organization.

Reason of failure of the citizen charter:

- (a) Lack of resources i.e. quantum of water in the present case.

900

Remarks

(b) ~~Lack of Trust of the public~~

(c) ~~Lack of capacity as quality of water did not improve.~~

(d) ~~Lack of Accountability on the part of organization - as one functionaries went on leave, entire system collapsed.~~

(e) ~~Lack of will among subordinates.~~

(b) What should have been the course?

(a) First ensuring the quantity of water and use of technology to improve the quality of water.

(b) Proper Redressal Mechanism and feedback mechanism should have been there.

(c) Quantity of men and infrastructure should have been made available.

(d) Fixing of Accountability

Because availability of all resources

Need to explain with clarity of some mechanism

Remarks

and infrastructure is necessary to meet the demands of public. The proper course should be analysing all the facts, availability of manpower and fixing everyone's accountability & Responsibility.

(C) "CITIZEN CHARTER"

Objective : To ensure optimum quantity and quality water to all.

WAY OUT :

- (i) The water <sup>supply</sup> will come around 6-7am and everyone will get 20 lt. of water.
- (ii) The quality of water will be good.
- (iii) Citizens can only register themselves.

Redressal Mechanism :-

- (i) Online complaint Registration about quality and quantity of water.

Feedback Mechanism :-

citizens can give their feedback on "WATER SUPPLY" App.

Remarks

Q2. You are a civil servant and posted at a place with multi-cultural and multi-identity population with one dominant majority group and a big minority group. There arose a dispute on setting up statues of their respective icons in the area, cross claiming the same space. Any casual or delay will cost huge as past history indicates of big conflicts. Election is round the corner so different interest groups are eyeing to reap the benefits and has tensed the environment. Answer the following questions:

- What preventive steps would you take to stop flaring up of a brewing dispute?
- If the dispute flares up and turns violent, what would be your quick measures to contain it?
- How do you react when failure to pre-empt and contain such a situation leads to your suspension?

(250 Words) (20 Marks)

Ans: The above case involves maintaining cultural and social harmony among the dominant majority group and a big minority group.

Preventive steps -:

- A meeting with leaders of majority and minority groups - to persuade them and come out to a peaceful solution.
- Maintaining police force around the area, which both groups are claiming.
- Talk to the different <sup>interest</sup> groups and to calm the environment.

Remarks

(b). If dispute flares up and turns violent course of Action will be :-

(a) Increasing the police force in the respective area.

(b) Setting up committee including members from both group to come out to a sustainable solutions.

(c) Restructing the major leaders of both the groups to pass any comment which can make the dispute more violent.

(d) Applying section 144 in the area. ✓

(c) failure to pre-empt and contain such situation :- ✓

Remarks



As the above case is a very sensitive issue related to cultural harmony,

If I failed to pre-empt and it leads to my suspension -

I will submit a report containing facts, course of action taken by

me and what went wrong to

the authority to prove my point

and will take legal course against

the suspension.

⑧

Remarks

Q3. A region has been affected by the flood. It has impacted huge population and led to their displacement. Majority of them have no food and shelter. You are an officer in charge for relief and rescue operations in a flood hit area where a big section of youth, not having trust in the state agencies have agitated against the latter demanding secession. However, while carrying out relief and rescue operations, you find out that a select group of youth turns hostile, resorts to stone pelting against the soldiers and also using some violent methods. It disrupts relief operation. Force present on the occasion also retaliates and a few youth got injured in this incident. This further aggravates the situation. One powerful minister suspends two of your team members. Whole team is de-motivated. What options do you have to handle the situation?

(250 Words) (20 Marks)

Ans:-----

The above case involves maintaining the relief operation without any obstacles and keeping the team motivated throughout the course of the relief operation. ✓

Objectives :-

Disaster relief operation continue without any disruptions. ✓

Options available to me to handle the situation :- ✓

Remarks

(a) Motivate my team members :

• by reminding them about their public service duty at point of time.

• By ensuring them that I will take the suspension matter of the two members to the high authority and ensure them fairness.

(b) Talking to the youth :-

I will talk to the youth members and try to persuade them that they can present their grievances to the respective authority after the relief operation as this is not the right time and right body.

(c) Writing a letter to the minister :

To present the case of suspended

Remarks

Talking

member and to ensure that the suspension will not result into shortage of manpower, I will <sup>narrate</sup> ~~not~~ ~~the~~ ~~situation~~ the situation, to the minister.

I will ensure that the relief operation go without any disruptions and as it is my first & foremost duty. This will also help in ~~and~~ maintaining public trust and my accountability.

Always keep in  
mind, what you  
want to achieve in  
this case.

Remarks

Q4. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

(a) What are the ethical dilemmas related to it?

(b) ~~Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?~~

(c) How will you persuade her to change her decision? (250 Words) (20 Marks)

Ans:

(a) The above case study presents an ethical dilemma related to Legal obligation (Child Labour) and moral obligation. ~~now~~ Giving consent to daughter of maid in place of her is ~~against~~ child labour laws, and denying her will bring them on street as, ~~they~~ they would have no money to run household work.

Remarks

(b) As her replacement by her daughter will help my wife in balancing the work and household responsibilities.

It will also ensure money to the maid also which will help her to maintain her survival.

So on moral grounds it is beneficial to both my wife and maid. but on legal ground, employment of a child below 14 years is a serious crime and against the laws.

So keeping both legal and moral ground in synchronization, my wife is not right in decision making because being an IAS officer, she has to take decision mostly on legal grounds and be accountable to them.

Remarks

(5) I will talk to her and discuss the legality of the issue and ask her to follow laws because being a civil servant she has to lead by examples and first bring change at home. ~~to~~ ~~bring~~ ~~change~~

going by her decision ~~is~~ is a crime. I will persuade her to change her decision.

8

Remarks

Q5. You are a doctor in a government hospital. One of your lady friends got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. As her in-laws want a boy child to act as inheritor of the family. They have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected the doctor with the health minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Answer the following questions;

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend.?
- A doctor in a public or government hospital should obey the health minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation? (250 Words) (20 Marks)

Ans:

(a) The above case study presents an ethical dilemma between legal obligation (sex determination and abortion are crimes) and moral obligation (not going against minister's order).

Abortion and sex-determination — crimes under pre-natal and pre-conception

Act and ~~Medical Termination of Pregnancy Act 1971~~

~~Medical termination of pregnancy~~  
Act 1971. → Legal obligations

Remarks



Moral obligation - interfering in their family matters and going against the minister's order but want to help friend.

(b) My moral obligation also demands to help my friend because sex determination & abortion is against laws and <sup>and her body</sup> being a friend I would ~~be~~ advise her on the negative effects of it on her.

(c) A doctor in public or govt. hospital should obey what is in the best interest for the patient not what the health minister say. Because a doctor is like a god to the patient and he knows the patient conditions and patients have faith in him/her. So he should maintain that trust and be fair in his actions.

- Remarks

(d)

Steps - I will take :

- ① Persuading her in Law and family members.
- ② Help my friend to take legal action under various laws available after ~~ask~~ discussing her point of view on the matter.
- ③ Talk to the doctors, not to follow minister's advice blindly and what legal outcomes can be possible due to their actions.

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Remarks

Q6. An officer of middle level marketing and sales management of a public sector oil company has received frequent complaint about adulteration of diesel and petrol by some retailers of the area under his jurisdiction despite his warnings in the past against such wrongdoing. Subsequently one day, he goes for an inspection of one such retailer who is known for his political connections as well as local bullies. While trying to carry out his official duty, he was first prevented from entering into the premises of the retailer and when he insisted he was allowed to enter. He was offered bribe for not carrying out his duty but he declined. Undeterred, he insisted that as the marketing officer he should be allowed to carry out his duties in public interest and in the interest of the government firm which he represents. The musclemen of the retailer started abusing and roughing him up when he tried to inspect the facilities to ascertain adulteration. A brawl ensued. He was badly beaten up and fatally wounded. He lost his life while being taken to the hospital.

Answer the following questions:

- Was the officer carrying the inspection at fault?
- Despite his noble intention and dutifulness of the highest order, do you think that the officer handled the case immaturely? Why?
- Had you been in his place, how would have you proceeded to carry out your duty?
- What could be the solution for such problems of adulteration on a lasting basis?

(250 Words) (20 Marks)

Ans:

(a) The officer was carrying out his duty in public interest and in the laws of the govt. so he was not at fault.

(b) The officer handled the case immaturely because —  
The retailer was musclemans, the officer should have taken few officers <sup>or police</sup> with

Remarks -

him and he should have taken the legal course based on facts rather than <sup>handling</sup> ~~single~~ the case alone.

(C) ① I would have caught him red handed with adulteration.

As the retailer was a musclemen and behavior was also rough.

② I would have taken other officers and police with me.

③ I would have take the legal action when he was offering bribery to me. ✓

(d) Solution for such problems of Adulteration :-

① Strict guidelines by ~~the~~ respective regulators.

Remarks

- ② Testing of the product before marketing.
- ③ Strict penalties for those involving or found guilty.
- ④ Frequent raids by officers to check adulteration.

9

Remarks

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