

ETHICS, INTEGRITY AND APTITUDE

Q.	Marks	Instructions to Candidate
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1.		
2.		• There are 20 questions.
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4.	· · ·	All questions are compulsory
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6,		The number of marks carried by a question/part is indicated
7.		against it.
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10.	•	Content of the answer is more important than its length.
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12.		Answers must be written in the space provided.
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14.	 	Any page or portion of the page left blank in the Question-
15.	;	cum-Answer Booklet must be clearly struck off.
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SECTION - A

Q1. What are the significant changes brought on the attitude of people by an enlightened society? How society can have a significant contribution in changing the attitude of some people who believe in gender preference? (150 Words) (10 Marks)

Attitude is the way people perceived or think about an object, event or people. It is their disposition towards anobject. An enlightened society is enlightened account of the values and morals volde eg scientific temper, equality of human bei ye (including gender equality), sespest for life etc. These values are their abjectified to become attitudes towards à Ortent object | event / parson - Their - the change of values can change of the people. By. The medienal society, in Leurope was considered to be in Dark Age. But the anlightenment in society brought about by thines, pergraphical discoveries et brought

about change in orthodore Church each ons by

Changing their attitude towards progressivity Remarks which the led to immense progress of Europe seen in industrial remolution, colonisation; economic development.

An enlightened boviety can edity people with gender preferences and may even put tovial presseure to shed the regressive value. Eg. A large seation at society coming up in support of Beti Bachao- Beti Padhao has led to reduction of Lemale fochivale and increased acceptance of girl child. This was possible through the attitude change

Explain the following in 75 words each. (5×2=10 Marks) (a) 'Corruption' ultimately makes democracy dysfunctional. (b) Progressive decline in standards of 'Public Duty' Corruption is the ellegit wate use of ones official position for personal gains : (monetary or non-monetary). Consuption deprives paiople of their hard rained money, explaits poor thus hat protecting poor a fundamental dudy of a democracy It deprives social programmes of funde of irregularities - . Eg. leakages in PDS, corruption in MankEaA funds: It runderminer the pointiple of damocracy to upliff these down hadden and poor and If culminates into reporten also wence deprives people of equality of opposturity and establishes disaschy in place of view boray erales democracy.

The also money out of corruption is used to bound illegal and criminal activities, smuggeige af arms, drugs, people and terrorist achwipies. This undermines the some of law and orestes chaos true undermining demonaig Public duty is by public adminitowards people and also by people (P) people. fowards However, the essues of corruption but of voice for people. lack of fransparency, apatrette administration show enosion of. public duty in public administration. Also thorning of garbage in open, gender and coste discrimination shows evoyion of public duty in people as a whole which violates Askele 51 A ab constitution (fundamental so sefusal by cooproctes to

adhere to environmental and social principles and non-compliance with corporate docial Responsibility (not spending mandates funds) shows esssion of public

Q3. Differentiate between Code of Conduct and Code of Ethics. Why implementation of Code of Conduct has failed in government organisations? (150 Words) (10 Marks) Code of conduct gives guidelines for conduct of officials in an organisation eg. Central Civil dervices (conduct.) Rules. On the ofner hand, code of strice shower the way sight or wrong or the direction of intention. The actual conduct is derived from it for a partiular litration. Thus it is more general and broader than code of conduct. The enoxion of public service values essemption, enefficiency in government organisations (eg-loss making 1801; high NPAs in Public sector banks; corruption in publicalfiles) show that code of conduct's implementation has failed. The neasons are: -> No awareness or topining about the code of to the officials as well as public. -> The code not being enforted.

-> Lack of implementation and awareness about Citizen's charters deposities people of their noice and the right to demand seren'ce thus loosening the control over conduct of public officers - not holding them auountable No proper codification and lack of penal Lack of gréevaire redressal mechanisms poorisions. There is need for wdification and strict implementation of today tonduct for ochieury objective of hood Geovernance objectuly Mr.

Serving the nation and people does not require big power and big money. It can be done from wherever you are and whatever you do. Is this idea a practical idea or only a high moral ground which is never realisable? (150 Words) (10 Marks) Service to the nation can'te done in every sétration - of either hawing power or money or not. beithout poneer land viconey, many, smoss and large projects have been undertable like he Rolegan siddhi watershed development by Ania Hazare with public participation. The project toans formed the drysland village into one veiter sufficient reater for their reads thus serving he nation and the people. Another example is of mahatma Phale - notro, relitant ponier or money, opered first girl's school in Prona and provened the movement for nomen's education Do'al On the other hand, those In and having money are better placed



to serve the nation on account of their resources as well as the responsibility to serve Those with power positions like civil servants cavido much like Armstrong Pame (The) who built a road without government money best because of post Bion of a collector. Those with big money like corporates should serve notion and people with mechanitus libel corporate do vial Responsibility Es. much of CCR. Junds nave Jone into powerpy allowation, constructive toilets, primary education

Leadership is one of the essential determinants for values in organization. Describe how effective leadership can raise the ethical standards of an organization? (150 Words) (10 Marks) The leadership girides menganisation bosed on a vision. It also leads by example and their called "leading" an organication. The values of a leader are seflected in its institution. Thus an etaical, disciplined, upright leader gives einilar direction to the regamisation elle heads. Escamples: (1) The ethical and disciplined landership of E. Shreedmaran to Delhi Metro Rail Corporation COMPC) has established it as one of the audible, efficient regarisation, glabally. this values of discipline and likelines. doe to be a similar of DM RC today. The dedication to public service, aprighted (2) of T. N. Sheetian have led to orediteitity the Election Commission being

enhanced. His effective leadership made it possible to enforce enter the model code af Conduct, veitnout legal backing, much. effectively than many other lanes. The ECT is thus seen as a bullourt of democracy in India. The calm and composed demeanour (3) M.c. Dhoni, volvie he vos acaptain af Indian evident team led to a never before seen performance - neinning India world Cup Con day Internationali and TOO.

Q6. Emotional intelligence adds more qualities that make an individual more humane. Discuss those qualities and their importance in the public service.

(150 Words) (10 Marks)

As propounded by Doniel ademan, Emphimal Jutellizenel (ED) helps manage onen emptions and understand enrolions of others: It makes one better poised to handle public and private relations efficiently It boings certain qualities into Individuale like: empathy, eensitiuty to others smotion, compassion, managing selations well; understanding emptions and overlaning vegetive ones their keeping oneself motivated and away from depressions

· Empathy and compassion - not only understanding elses' position bother but to extend support to them. This is necessary in public interface and their public services to undertand

Remarks

and solve the problems of people.

The algorithm as the aggress him herself.

· Understemating and overcoming regative emotions. helps in bespring unlaissed attitude towards duty and perhanced performance of duty and efficiency on it is not affected by enotion. Also help control anger-valich is very fægvent in public ! wheretion. . Managing the relations: is very Important i) to toother communicate veither the people in general, enhancing pasticipation in governance is to keep the staff working in office mobinated to serie the public course and mad was ning a positive moste atmosphere and progressive more witure.

- Q7. Explain the ethical issues about the following in not more than 75 words each.

 (5×2=10 Marks)
 - (a) '. 'Orthodox loyalty' to superiors in administration.
 - (b) Self-imposed morality v/s state imposed laws..
- together means dedication to authority (a).. particular organization and a feeling of balangingness. It is an important quality in administration - to serve the public cause and the instituté on weith full dédication. However, cotrador loyalty, without questioning right or versue or the consequences af action is undesirable: Following goders and ensprichions by superiors which are not in public good may recult in erosion of institutional values and the mandate of public service not being fulfilled By. logalty to serve superiors: in household duties (the buddy system in central borned Pollee · Porces). results i'n negligence of i'mportant

Remarks duty of security of the nation and threatens our sovereignty.

(b) self imposed morality leads one to follow moral lanes on a count of celf nistination. These can be the personal or societal lanes of morality as dichered by season of the human being. These are more effective. On the other hand state imposed lanes are created out of free millal togistatola to regulate knowciety. They, sometimes, even codify and clarify the moral laws. However on account of being imposed externally, they may lead to plan complainer and effectivents flowever, these one recessary as a large populace can be egnorant of moral laver or may have veroye notions of worality eg. sati. Also, self imposed morality leads to concept of responsibility whereas the legislation leads to acioninfateility.

The hormonions existence of both i readed for a wellfimet on ye democratic : Meboss.



Q8. Define 'wisdom'. Why we require more wise persons in administration than intelligent (150 Words) (10 Marks) ulcidon is a special function of human mind to defferentiatesight from wrong, sational from irradicial. It guides one to lousider not only ends but also means. On the other hand, as said by. Einstein - intelligence is alert for methods and processes wit blunt towards means and consequences As an example, the creation of nuclear verapons or internet és an act of intelligence but the same : Melligence is used to destroy countries through attacks, after ennes (eg. Deama tin/ladien vas an engineers. Is Is in haired/and expert eylen operators). For there comps the weisdown bhich mandates that upoe of nuclear bearing blood be auxided and should:

Remarks

be for deterrence only, also that.
i'whenex be used for public good
and not harm.

Thus it becomes necessary that administrators be more wise and not only intelligent Egithis would ensure that a chance is designed and implemented a chance is designed and implemented for powble welfare and not for exploiting for powble welfare and not for exploiting lopholes and corruption. The intelligence hopholes and corruption and without veldom would be denil and without veldom would be denil and without intelligence would be wisdom without intelligence would be harmony ineffective. Thus there needs to be harmony ineffective. Thus there needs to be harmony of both.



9. The Indian view of work depi of common good rather than immemorial. Why?	individua	l, but in 1	eality it	iș quite opj	posite since rds) (10 Mar	time
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Q10. An attitude of a	contentment is an antidote to the tendency of consumerism. Do you of contentment? Substantiate. (150 Words) (10 M	ou agree
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Q11. Explain any 'five' in context with 'civil services': (2×5=10 Marks) (a) Gratitude (b) Magnanimity (c) Humility (d) Demonstrative leadership (e) Righteousness (f) Altruism (g) Selflessness (h) Commitment (a) anatitude - being grateful to the society and the ration for all it has done for oneself and then trying to payback. Amongh honest, efficient; dedicated service to the people. By. Amstrong Parties (JAS) contribution to social by extreme efforts to pull a road in difficult world it out (c) Humility - being con the ground & despoise position of power, weithout pride; having open approach to near people with simplicity and without solas; to accept one's mistakes and improvering upon them to lead ad ministration in better direction.



ES SCORE

Q12	. What had beer today?	n the views, of Lord Buddha on 'Right livelihood'? Why it is rel	evant even
Ì		(150 Words)	(10 Marks)
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Q13. Shrewdness and cleverness are considered as hallmark of an efficient administrator, but probity is put above this. A philosopher has said in this regard, "Take from a man his reputation for probity, and the more shrewd and clever he is, the more hated and mistrusted he becomes." Examine. (150 Words) (10 Marks)

Remarks

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SECTION - B

- Q14. You are posted as an IAS officer in a backward district where rural women are often ostracized, and every time when something bad happens to any villager either at individual or household level, the blame is often fixed on some women who are generally a most primitive kind of believer or devotee to some deity. You get one such information, where the villagers are planning to try a woman and punish her for the death of newly married couple in a road accident. Such kind of happenings are described as "witch hunting." Previous experiences show that when women has been left on the rationality of the villagers and their kangaroo courts, they are often killed for withcraft. Answer the following questions:
 - (a) Now when you have information about witch hunting and possible attack on the woman said to be a witch, what steps would you take to stop violence and inhuman behavior against her? State the steps you would take in a sequence.
 - (b) In your first encounter with the villagers what would you say to them? (250 Words) (20 Marks)

Constitutional value of Atticle 51-4 - developing socientific tamper as meet as preserving the digarity of nomen and the prevailing social problem of superetition (witch hunting). Here, carried digarity of the woman, maintaining law and order and educating billagers would be the needed stops.

(a) on knowing about the possible attack, first, the villagers weed to be stopped by calling lacal head and the gram salsha. They

should be made aware of the relevant law (eg. Anti-supershir'n how of Maharashtaa) and punitive actions.

Also, help of police should be taken

to pre-empt and prevent any violent or law and order setuation. Also, the said law and order setuation to save her seeman be provided probestion to save her life from any possible attack on her.

Life from any possible attack on her.

educating the villagers on superstitions with the help of lacal Nao, and the with the help of lacal Nao, and the influential people like willings headman. It was be wade aware of the they should also be wade aware of the law and possible consequences if violated, law and possible consequences if violated, to ensure determine The important was to ensure determine the played by outifude change.

In the first encounter veite villagers, they should be told about. the fullity of their / plained action) be placeted. They should be shown objective laures of the accident that happened ceg-mistable of driver, road eafety lieue etre). A determie neede to be created through educating about related law and constitutional provision of Attile 51 A. They here; the prime important is of upholding law and constitutional value and découraging any improvard because of ill westons prevalent

- Q15. There are various religious and cultural occasions in India when a large number of people gather to form a big procession which marches from one area of the city for celebrations and emersion of statues to other areas dominated by people of different religions and sects. In such cases the possibility of riots and conflicts are very high. Suppose you are the Police Superintendent in one such area where after Puja (worship), a procession of a particular community is learnt to have planned to pass through some streets before emersion of the statue in the river eventually. Answer the following questions?
 - (a) 'As Superintendent of Police what will you do if you learn about marching of such a procession to the areas dominated by other communities which have a record of mistrust?
 - (b) Will you completely ban movement of a religious procession in case of apprehension of a conflict? Give reasons.
 - (c) In case a conflict takes place during the marching of a procession and a riot like situation arises, state the steps you would take to keep the situation under control.

 (250 Words) (20 Marks)

ion the given case, the seligious confict and sensitive of sensitive and the communities.

(a) On knowing about theh a procession, related community leaders can le called upon and be luggested an alternative south. If not feasible, leaders from both the communities be called upon to Sensities them of the estuation and to appeal the followers to remain peaceful and unarmed (constitution-toticle 19 allows unarmed assembly) while passing through the designated area: The soute of processe surveyed and arrangements must be made to prevent any clash or law and order situation like increasing police potertion in the area, veirelles voitant dennées in case of envergencey.

(b): The procession can not	por porreg
it is a tundamental sight	indle "
Atticle 25, 19 of the Constitution	lion Ca
A of one	!
- mullinuty	
and law and order assofthe pr	ime
importance.	
(c) To bring the rist under control -: the deployed po	setiation slice force
be mobilited to columbte of pr	ab. An.
appeal of peace and working of pr	ossible !
appeal of peace and boken, be	given to.
consequences, et	7/5
dotera public.	
	,

Q16. A private school has dismissed a teacher after claiming that she had failed to complete her six-month probationary period to a satisfactory standard. But the actual reason was that she had been suspended from the job after just three months on the grounds of her HIV status. But school does not want to make it as a formal reason for dismissal. She is friend of your wife. She is hesitating in making a formal complaint to competent authority. Your wife informally discussed this with you as you are a District Collector. She expect something from you but she fears that if matter goes to public it will hurt the sentiment of victim as she herself don't want to do anything.

Discuss course of action that you will take and justify every steps.

(200 Words) (10 Marks)

person coimot be arbitrarily dismiseed from job; even it is a private institution as it is also under the ordinary law of the land, labour lanes in this case. Maintaining privacy of the HIV patient is also impostant and the identity reads to be kept sursit. of the posson An injustice remainst injustice, whether meted out to a kinoion person or an unbuonen one. This, the victim san be persuaded through the nife to complain and be asserted that her identity " be

budishbus

authorities can be called upon and be authorities can be called upon and be persuaded to re-instate the victim into: persuaded to re-instate the victim into: lervice and give her a due chance to complete her probation and test her on complete her probation and

the volvool administration, upon the complain,
the volvool administration, upon the complain,
the volvool administres be served a show cause
the volvool additionatives be served a show cause
notice and be ordered to re-instate the
notice and be ordered to re-instate the
notice and be remitted and to test her on
within into service and to test her on
ment by giving her a due apportunity.

These steps are necessary to
prevent ortanisation to the test within
the prevent ortanisation to the test within

adhere to the law of the land, labour

lanes applicable la lhe echool.

- Q17. Once you went to market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeeper on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and child may have no earning source for family.
 - (a) What will you do in consonance to your moral quality in this situation?
 - (b) Discuss limitations of various possible actions that you are suppose to take.
 - (c) Among the available options, which may yield the desired result in consonance to your moral quality. (250 Words) (20 Marks)

In given case, the law, Child Labour (Prohibition) Act, is being violated, ief the chied is not marking in family business and out of the school hours. But there is also issue of the livelihood of children and their family. The children's treatment by shopkepers too is improper. This presents of Crisis of conscience, a moral dilemma In consonaire de. the morale (a) first the shopkieper be asked to kehane need viete the children. And out of their more hours, the children and their parms

be consulted, to know their problem, why they send children to work and not school. If possible, they should be made aware of the Right to Education Let provider aware of the Right to Education to children of free and compilerary education to children of Economically weaker sections having not convinced to the importance of education by deling the importance of education for their upliffment. I seamples of Dr. Babasand for their upliffment. I seamples of Dr. Babasand for their upliffment.

(b) Possible actions and limitations:

Filly a complain against shopkapper for isolation of law the children and their family would be in children and their family would be in disarray. It goes against human value of empathy.

> Not active or the estuation, let it happen as it is now - the would ensure the livelinood: of the children but their long term deuelopment would be hindred: without education and shey would be the victous cifcle of ponerty and unemployment. -> Toying to the communicate to the families of the children as well as the shapkeepers. it would be an annicable populion-best they may not agree to the arguments and the estuation may general noit is In consonare to the moral (c)quality, convincing the shop began and parents to send children to school kather than work and treatify them well it they were is the appropriate option. This - Le done neitn'tre help at local NGOs.

And opphar children, if any, can be rehabelitated through NaDi , orphanages. This would ensure the upholding of



- Q18. You are a Civil servant, living with your parents and wife. You have a part time domestic worker who attends all important household works. You find that your mother and wife both ill treat her inspite of her hard and sincere work. Whenever, you raise the issue of ill treatment, both your mother and wife rebuke you and say that this is the only way through which domestic work is taken from someone. You are unhappy because of the conduct of your mother and wife.
 - (a) What are the options available to you?
 - (b) Evaluate each of these options and choose the option you would adopt, giving reasons.

 (250 Words) (20 Marks)

The ill treatment of the worker is einmoral and unlawful. However, the family also is important as there would be family crises in case of liligation oner the essele. Here; both- the treatment of morber and family lies are important. The options anattable and evaluation: Maintaining status que and letting things be as they are to maintain peace! family relations. Meits: -> family ties will be intact Demerits: > the immorality of ill treatment and for notabin &

Remarks

as you yourself are a will terrent meant to protect the society and welherable. Victions.

ii) Persuading the nither and the neite to week treat the morker neits: -> It might bing attitude change and hence proper behaviour is your duty and of leading by example às in Alignaia ceruices (Conduct) Rules: Descours - moral encouragement to the morber. Demerit: -> If the attitude doesn't change as sometimes family ties do not head to the family persuation. (iii) Launching a litigation against family. monts! > protecting the right of marker oul de eles simbladages e - leading Toy example Demerib: > family crises - it may further affect the performance

and impact the duty of the stril

Remarks

The best course: would be to persuade the mather and the weife to treat the nearber properly. This would maintain the family ties and would not affect the performanie of duty of the civil servant under ATS (Conduct) Relies. Here: the poblem of ineffectiveness of persuarion by a family number can be dealt veiter by celling upon another influential older from family or relative to personade frem: Also explaining frem frat freir proper behaviour : can increase . the performance of the violer and ill treatment. may bing litigation on bad image of family in society. Such persuasion has strong effect of affinde change and their the behaviour, Thus the issue can be dealt upholding familias values as well.

Remarks a moral duty of theating another human with dignity and not in with law and awarding

:011 ronde avenes on family

Q19. A girl has lot of interest in biology and medical sciences and she wants to seek admission in medical stream in a private college because she missed the cut off for government run medical colleges. Her father has sufficient wherewithal and he has no objections and he is ready to help in admission. However, her grandfather as well as mother say that, what is the use of spending so much money on daughter as eventually she would go to somebody else's family. It is better to keep money for her marriage or for their son's requirement who will look after the family.

Assess the attitudinal differences between father on one side and grandfather and mother on the other side and its repercussions on society. (200 Words) (10 Marks)

Remarks

Q20. You are head of an engineering department entrusted with construction of embankment on a river front. The purpose of embankment is to tame the river so as to protect 70 villages from a regular threat of flood. However by the construction of embankment there are thousands of people on the other side of the river who might be affected and hence they are putting pressures including threat that they might even prevent you and your subordinates of starting the construction work. Your subordinate engineers are scared and hence are not interested in the work.

What are the options available to you? Some of the possible options are given below. Examine the merits and demerits of each possible option and finally suggest best course of action giving reasons.

- (a) You will meet district civil and police authorities and make them clear that they should depute enough security forces on the work site and also take responsibility for the security of the embankment so that it may not be breached:
- (b) Enter into dialogue with villagers and convince them that their anxiety will be taken care and also take into confidence local MP/MLA.
- (c) Ask the contractor to deal with the situation in his own way including using some local goons.
- (d) Express your helplessness before the government and opt yourself out from the assignment. (250 Words) (20 Marks)

The embantement is necessary to protect 70 vellages from flood. Also, there is project on vellages from flood. Also, there is possibility of impact on other side of the sives. asing ahead within project might create law and order situation and threat to the lives of subordinate engineers rehigh to the lives of subordinate engineers rehigh is also a seal concern. In this circumstances, is also a seal concern. In this circumstances, it is the duty of the head: to proket people it is the duty of the head: to proket people it is the duty of the head: to proket people the wrong impact of embantament, and also their verong impact of embantament, and also their colleagues and maintain

Remarks

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law and male with help of complete

(a) Merits:

- It would ensure that the duty of building the embandment is upheld and

-> tre 70 villages are sound from floods.

Demen'ts:

-> would ignore concern of villagers on treatuer iede of theriver

I would note them from to floods

-> might imite law and order situation

- and create verong image of fre government in people.

(b) nesits.

-> would previent law and order situation

- help in construction of subantement

s confidence of villagers

-> myfit ignore possible impact on people on

-> fire MP/MLA might not agree to construction

of embariament for concernos trepeople is a politically important issue

-> delay in project

Remarks

(c) Merits: -> completion of most on time -> illeget use et groons ti deal " Situation Demerits: -> erosion of people's confidence in the government. -> setting a boad precidence for future - might offict ouch career if illeged actions found in inecotion. -> violating the principle of fee and poior informed consent (FPIC). -> save oneself from the confeicting Cothation (d) Merits: Demerit to meldag out some for beneut to c would shiff it to some one else -> shylve away fromduty - cowardi'ce. no real solution to the problem.

The best course of action The proposal of embankment be suggested or feasibility studies and Environmentel or

Impact Assessment (EIAISFA) as is mandated by the Exprense court. This is because, along with sawing 40 willages. it is also Important to consider the per concerns of trie paople on the other side, as even a small amount of people need to be protected from any ill effect and their consent neede to be give considered. Ref. Hint If the report of SIA prover The concern, the project can be modified by consulting with the authorities to prevent the impact on the other side of the over If the report doesn't show any inue withthe project or the modified project addresses the conferm of the people, a gram sabha maching cause called and the teres be made understood expounded to he people. This cause done by takinghelp af local NGOs, tables the confidence: the MLAIMP as they have persuasive

duty and the "ends" of protective people from a tradio

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