

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">There are 19 questions.
2.		<ul style="list-style-type: none">All questions are compulsory
3.		<ul style="list-style-type: none">The number of marks carried by a question/part is indicated against it.
4.		<ul style="list-style-type: none">Content of the answer is more important than its length.
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		<ul style="list-style-type: none">Answers must be written in the space provided.
13.		
14.		
15.		<ul style="list-style-type: none">Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
16.		
17.		
18.		
19.		

Name Pronay

Roll No. _____

Mobile No. _____

Date 04/10/2017

Signature _____

1. Invigilator Signature M.M.2. Invigilator Signature S.P.W.

SECTION - A

Q1. Explain the following quotes with respect to the public service:

- (a) "Your own Self-Realization is the greatest service you can render the world".
- (b) "To handle yourself, use your head; to handle others, use your heart".

(75 Words Each) (5×2=10 Marks)

(a) Every human being is inherently good, compassionate and kind. Hence the process of self realization brings us closer to our inner feelings and motivates us to utilise our skills and talents for the larger benefit of the society.

In fast paced world, we begin to equate personal accolades with happiness and success even at the cost of values. Self realization pulls us away from selfishness, dishonesty.

Also, self realization involves putting complete efforts to polish our good attributes.

Mahatma Gandhi, Savitribai Phule through self realization dedicated themselves

Remarks -

To society. She manifested this through self realization honed her skills for this of all.

(b) To handle ourself we need discipline, fortitude, courage and temperance. The heart might want us to accept the bribe, take test, indulge in loose talk and so on but our heart must rationally analyse the situation and help the heart to stay away from impulses and instincts.

To handle others we must let our heart take the lead for it is where our higher self full of benevolence, charity, kindness, dutifulness rests. It's not the calculation of personal benefit but the joy of service which must guide our behaviour with others.

Remarks

Rationality
here



Q2. "Aristotelian and Buddhist ethics are alike formally; each advocates moderation". Discuss.
(150 Words) (10 Marks)

Aristotle advocated the principle of golden mean which helps us to determine what virtuous life is. For example, recklessness and cowardice are extreme attributes, hence must be shunned. The Golden mean in this case is bravery or courage.

Buddha advocated the 'Muddy-arma Marig' or the middle path. It rejects complete self denial and rigorous penance with strenuous rituals as well as indulgence in worldly pleasures. While the former is stressful and impossible to achieve, the latter is a recipe of moral disasters.

Though both sound similar

Remarks.

and principally are similar.
To some extent, they are one
and the same.

Golden mean is to be
applied with respect to every tribute
which at times leaves us incurred.
Buddhist madhyama means is a
practical guide for righteous and
spiritual conduct, very apt in today's
fast paced world.

Discuss their views
regarding rational
exercise.

(3)

- Q3. Do you agree that parochialism creates devilish leaders and threatens common survival? Discuss with respect to the usage of religion as a tool by the people to increase enmity. (150 Words) (10 Marks)

Parochial thinking makes our thoughts narrow, our heart selfish and promote animosity in the society which ultimately harms everyone and ~~disturbs~~ our peace.

Religion can be used for dividing people by parochial leaders. We have seen instigations to riots, communal carnage, attack on individuals for suspected consumption of beef, threats to behead a writer for alleged disrespect to holy book and so on. The ~~joy~~ story of Tridives partition is a standing example of disastrous impact.

However it must be noted that it is the leaders with malicious intentions and the people who give

Remarks

up rationality and humanity who
are to be blessed and not the
religion itself.

Rabir, Tulasi, Basavanna,
Mother Teresa, Nizamuddin used
religion to bring people together
and promote common good.

Hence people must
recognise the essence of religion
and reject parasitical devilish leaders.

Better some recent
example

③

Remarks

Not concerned
here

Q4. Illustrate the following statements with respect to the transparency:

- "Transparency is a prerequisite for accountable government".
- "Transparency is an ethical imperative a duty for government and administration".

(5 Words Each) (5x2=10 Marks)

~~Q4. Transparency gives access to common citizens to know the manner of utilization of funds, the criteria used for making allocations, the process of decision making and also the relation between outlays, outputs and outcomes. Only when the citizens are aware of these things, they can hold the officials and government answerable for acts of omission and commission with respect to legality, ethics and efficiency. Thus it is a pre requisite for accountable government.~~



Remarks

(b) The purpose of administration and the government is to promote the public interest and provide citizen centric administration and good governance. Transparency is essential for this purpose. Also, the resources authority belongs to the people which has been entrusted to the officers in behalf of them. Hence transparency is not a matter of choice but an ethical imperative which must be imbibed, cultivated and practiced as an essential value for a Civil Servant.

2

Remarks

Q5. Define the connotation of the word "the common good". Discuss the role of voluntary organizations in maintenance of that.
(150 Words) (10 Marks)

Common good refers to the welfare of the entire society. It is something which is beneficial for the society for a sustained better future.

It is not merely 'greatest happiness of the greatest numbers'. For example, Dr. Ambedkar fought for the rights of Dalits who constitute around 15% of our population. However, it is not the numbers but the value of Social justice, equality, welfare and solidarity that is important.

Voluntary organisations understand the concerns and needs of the people, are close to them, can influence their attitude, persuade and

Remarks

guide item. Hence voluntary organisations play a big role in articulating the common good and helping the society achieve it.

Voluntary organisations have helped in following way:

Narmada Bachao Andolan - rights of displaced people

Chipko Movement = rights to forest

Association of Democratic Rights - political reforms

Foothills Foundation - educational reforms

SEWA - women empowerment. good content

Harijan Sevak Sangh - Dalit welfare

3½

Q6. Differentiate between any two of the following terms:

- (a) Commitment and Dedication
- (b) Values and Beliefs
- (c) Honesty and Loyalty

(75 Words Each) (5×2=10 Marks)

(a) ~~Commitment~~

Values are the things which give us satisfaction and which we want to pursue in our life. It may be money, relationship, honesty, salvation, truthfulness, charity, freedom, love, etc. It can be material as well as non-material.

Beliefs ~~It may be unproven too~~ are our convictions, things we trust which we think are true beyond doubt. For example, belief in the judiciary, belief in inherent goodness of human beings.

Remarks

Q. Honesty means following the principle of veracity, always telling the truth, honouring promises, accepting our faults and failures, giving true feedback, being open and transparent and not hiding our feelings or facts.

Loyalty means dedicating oneself to some cause, organisation, person, entity and not doing anything against it and actively working to promote its interest. For example a person loyal to family will sacrifice himself for the happiness of his family.

2

Remarks

- Q7. What is normative ethics? How does it save a leader from deviation from the ideal path? What difficulties occur if a Civil Servant rigidly sticks to normative ethics rather than taking help from the wisdom of normative ethics by factoring in the ground realities? (150 Words) (10 Marks)

~~Normative ethics is the research of ethics which helps to analyze the morality of a situation and helps to decide the ethically correct path on the basis of moral judgments criteria and standards.~~

~~Since laws and rules cannot provide for every possible contingency a leader has to use his discretion. Moreover a leader has to create a shared vision for all. In this normative ethics help him take ethically sound decision.~~

~~Application of normative ethics requires purity of heart as well as wisdom to relate to prevailing situation, goals and constraints. It cannot be mechanical. For~~

Remarks

example, deontology dictates telling truth as the ethical imperative. Following this if a leader tells the news of death of his follower to his old and sick father, it will ~~not~~ be ethical.

Utilitarianism promotes greatest good of greatest numbers. A leader, using this, cannot order displacement of tribal hamlet without any compensation for a development project.

Instead of discussing various ideologies and their answer against every aspect

3

Remarks

- Q8. What is structural discrimination? Why is legislation alone insufficient to alleviate them? Suggest ethical measures to remove the structural discrimination.

(150 Words) (10 Marks)

~~Structural discrimination refers to the social institutions and practices which promote, sustain and encourage unequal treatment. For example, the social norm of women being responsible for managing household alone, is discriminatory and leads to dual burden. Similarly Untouchability is the biggest manifestation of structural discrimination.~~

~~Legislation may declare equality but removing discrimination requires change in attitude and behaviour and actual enforcement. Even though we have Article 17 in constitution and SC&ST Atrocities Act, 1989, cases of atrocities against Dalits continue.~~

Remarks

Ethical measures

- 1) Teaching children about immorality of structural discrimination.
- 2) Discussion and Deliberations on the issue which will help people understand their hidden biases.
- 3) Introspection, self conversation and reflection
- 4) Promoting the portrayal through various art forms to appeal to emotions.
- 5) Developing social support against the practice.

4

good

Remarks

Q9. Answer the following questions based on the concept of conscience:

(a) What is conscience? Explain the following quote with respect to that - "In matters of conscience, the law of the majority has no place". (Mahatma Gandhi)

(b) How is conscience shaped by the education, law, and authority? What is the importance of conscience in decision-making? (75 Words Each) (5x2=10 Marks)

~~Q1~~ Conscience is the inner voice which tells us what is morally right thing to do. It is something which is beyond just brain or mind. It is our inner moral compass.

There may be situations when our conscience tells us one thing and majority of the people around us tell us exactly the opposite. For example when Raja Ram Mohan Roy started

~~campaign against Sati, the majority believed that Sati was ethical.~~

~~however we need purity of heart and noble intentions, else we may confuse selfishness with conscience.~~

Remarks

GS SCORE

Every person living in a democratic society generally wants to abide by law and respects the authority. Since his conscience is mostly in tune with it. Education particularly, that which is imparted as a child has a lasting impact on our conscience as it shapes our habits and value system.

Come to the point straight away.

However, there may be a time when conscience goes against law, authority and education. For example my conscience supports homosexuality even though I was taught to the contrary and the law is against it.

11/2

Remarks

Q10. "A person may cause evil to others not only by his actions but by his inaction and in either case he is justly accountable to them for the injury." Elaborate the consequence of Mill's statement with respect to corruption. (100 Words) (10 Marks)

Corruption is the greatest evil of Society, polity and administration. Those who are themselves involved in corruption, like as officers or people engaging in collusive corruption as those who facilitate it are definitely accountable and hence must take the blame.

However, those who see corruption taking place around them and fail to rise up to the occasion, raise voice, take action against it are also equally responsible.

We have seen numerous scandals and embezzlement of funds where morally upright people just stood by as mute.

Remarks :

Spectators: This may be due to
lack of knowledge on ~~other~~ right lines.

22

To Tribal leaders, Brahmins
in the self-governed tribe,
askings us step, to protect
the honour of disoupedi which
was disputed. However,
guilt cannot undo the past
(our option).

Better
cite
example

from
adminis-
tration or
govern-
ance

Remarks

Q11. Define any two of the following attributes with respect to the civil services:

- (a) Serenity
- (b) Beneficence
- (c) Practical wisdom

(75 Words Each) ($5 \times 2 = 10$ Marks)

(a) Serenity means peace of mind. The civil servant must strive for serenity in life which will help him to take ethical decisions, face adversity, be resilient and not get swayed by ~~be~~ impulses. Serene person can also motivate others and understand their pain and control the emotional outburst of oneself and hence be a good civil servant.

(b) Beneficence means deliberate, conscious attempts to improve the life of people or do good to the society. Civil servant must not

Remarks

just mechanically follow rules
and do assigned tasks but
actively be guided by feeling
of beneficence and hence walk the
extra mile and be innovative and
dedicated to the people.

It enables one work
selflessly

1½

Remarks

- Q12 What is social contract theory? Did you find ethics as guiding principle in it? Discuss.
(150 Words) (10 Marks)

Social Contract theory postulates that society was formed by scattered individuals as a conscious attempt to promote the common good and avoid common pains and some problems by deciding to follow certain rules and give up some individual liberty.

There are numerous ways of looking at the theory for example, for Hobbes, social contract theory is about utterly selfish men coming together to bring some order to the chaos of mutual conflict.

On the other hand we can see at the theory from ethics point of view where every person

Remarks

is guided by love for all and desire to co-operate, collaborate to work towards development and promote peace and well being of all.

It brings togetherness in the society.

25

Remarks

Q13. What is Confucius famous for? Why his teachings are still relevant in the modern society?
(150 Words) (10 Marks)

Confucius was a Chinese Scholar, thinker and a man of wisdom who is famous for his practical wisdom that promotes love, well-being and cooperation in the society through inculcating social values.

In modern society there is rise of individualism, self-centredness. Also, materialism and consumerism is engulfing every individual.

In this context Confucious becomes relevant for his promotion of respect for elders, adherence to moral laws, love towards neighbours. Also Confucius

Remarks

placed high significance on the institution of family. Love and mutual respect between spouses, teaching children the moral rules through practice and reward have been stressed.

Confucius said: do not do to others what you would not like others to do to you. This becomes a practical solution to the problems of deceit, treachery, abuse, insult and atrocity — relevant at the level of individual society as well as the nation.

- organise your answer
- properly



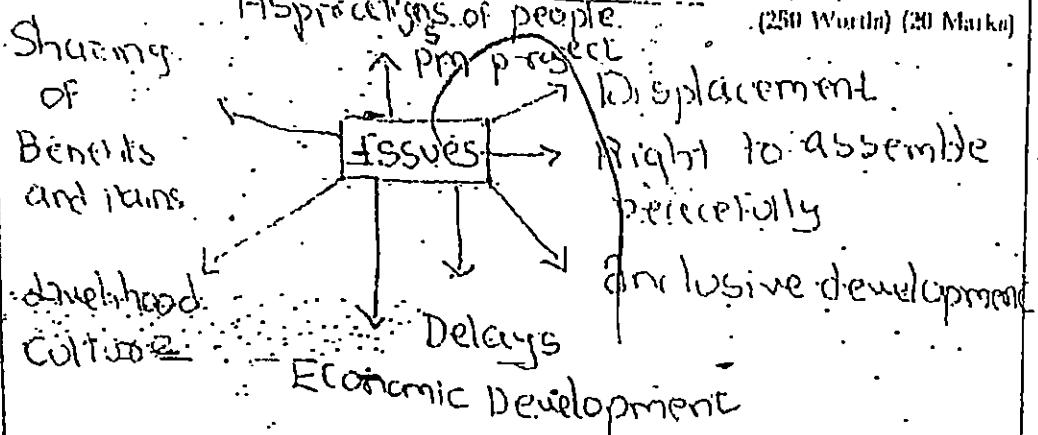
SECTION - II

In the following questions carefully study the cases presented and then answer the question that follows.

Q14. You are IMA of a district where a big infrastructure project is underway which is apprehended to displace large numbers of villagers. The work of building that infrastructure is often interrupted by environmental and social activists who call and organize massive protests. The project is stipulated to be completed very soon by the Prime Minister and the project work has stopped for more than two weeks. Which of the following options would you prefer to take and why?

- Use of the force to disperse the protesters and arrest the leader.
- Talk with the leader, hear the complaints and apprehensions, convey that to the government and request quick redress or assurance in writing for the same so that work can begin.
- Try to negotiate, give assurance of redress of complaints and apprehension as far as possible and request the leader and protesters to leave the project site immediately, failing which, resort to the use of force immediately.

Aspects of people (250 Words) (20 Marks)



- (G) USE OF FORCE TO DISPERSE THE PROTESTERS AND ARRESTING THE LEADER GOES AGAINST THE FUNDAMENTAL RIGHTS. THERE IS ALSO A POSSIBILITY OF DEATH, INJURY OR DISABILITY. THOUGH IT MAY HELP TO START THE WORK, THERE IS A POSSIBILITY

Remarks

of events taking an ugly turn and project being delayed permanently.

Use of force to expedite infrastructure project is inhuman, disproportionate, anti-democratic and can be counter-productive.

(b) Talks are the first step towards solving any difference in a democratic society. Talking with the leaders or a group of protesters inclusive of various sections, women and so on, showing empathy and concern, and noting down and probing about the various anxieties. will most probably satisfy the protesters.

This will help to start the work. However this has to be followed up rigorously. What the government finally decides may leave the people dissatisfied and lead to second wave of protests.

It should not be first option at all.

Remarks

(C) Negotiating with the protesters through a representative group will give a more lasting solution:

I shall offer all the rights and provisions mentioned in the Land Acquisition Act and assure its implementation in letter and spirit.

I will assure them that they will have a better life after the project is complete.

I will keep negotiating in good Faith and with complete dedication and try to win the hearts of people.

I will also find out if there is anyone with vested interest who shall have to face legal action:

Using Force against a peaceful crowd has to be avoided at any cost. With good persuasion skills people will definitely be convinced and project will proceed for Socio-economic development.

Remarks

Q15. Strict discipline is the hallmark of a good administrative system. There are increasing cases of subjugation and insubordination in administrative setups which de-motivates both subordinates when they are suppressed and bosses when they are disobeyed. Annual Performance Reports and strict adherence to the official Code of Conduct are the two most important mechanisms to ensure discipline in an administrative system. Suppose you are head of a government department with 50 subordinates, elaborate how would you act in the following situations?

- How often would you use Annual Performance Report as a threat to the erring officers and why?
- Is Annual Performance Report a full proof system of assessment of employees?
- Do you think that two way assessments (boss & staff and staff & boss) can lead to a full proof assessment of the staff in an administrative system?
- Can you argue that motivating the staff for adherence to Code of Conduct rather than threatening, censoring or firing is more sustainable way for maintaining discipline in a large organization and the latter as means to restore discipline are dispensable?

(250 Words) (20 Marks)

Government job is public service where the main motivation to perform should be welfare of the people and inner satisfaction of service to others.

As a head of department I will provide congenial work environment, engenders healthy work culture and motivate and encourage every member to perform better. APR as a threat will be used as a last resort; because threats may hurt their ego and may backfire. If non-adherence to discipline is due to ignorance

Remarks

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or lack of conviction, I can help them without use of threats by simple conversation.

(b) Annual Performance Report is indeed a good tool for performance management and motivation but is not fool proof.

The authority in charge of writing APR has to be ethical, morally upright, unbiased and must possess the skills and motivation to write the report minutely and accurately.

APR must have some teeth and suitable reward and punishment mechanism. should be based on it.

Moreover, adverse comments should be taken as an opportunity to improve and not deplored.

(c) Two way assessment is an.

Remarks

Improvement over normal practice of boss assessing the juniors:

Perception of juniors is equally important and its according will help to hone leadership skills and also lead to unbiased assessment.

However it can create a logjam wherein both mutually collude to give a false but cosy assessment.

It may hinder decision making.

(d) The best way to boost discipline, quality of service and discipline is motivation which must start with setting good example which can be emulated. Also, recognition of good work is very effective. Appreciation and recognition by both boss and beneficiary is far more potent than threats. Also I will create trust in the mind of my juniors that I shall solve their genuine problems and help them be more disciplined.

21
22

Remarks

good approach
of

Q16. You are head of an organization which has large public interface. One day an old man approaches you and complaints that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed. You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

(a) What are the options available to you?

(b) Evaluate each of these options and choose the option which would you adopt, giving (250 Words) (20 Marks)

It is more important for people in authoritative positions to keep everyone on ethical and moral path, that only following the rules oneself.

In this case I have to ensure justice to the old man and other citizens, demand the erring person cleanse the organization, improve service and build credibility and trust.

Options Available

1) Ask the Assistant to return the money.

2) Myself give 100 RS. to the old man

3) Ask the old man to formally register a ~~case~~ complaint against the incharge.

Remarks

- 4) Issue strict warning to the entire office.
- 5) Inform the anti corruption branch

Evaluation

First two options will immediately solve the problem of that particular person but leaves the root problem intact:

There is a limit to how much a head can individually probe into every case. The solution is not to personally win accolade but to make institutions and processes robust and vibrant.

merely issuing strict warning may not have an effective force and hence may become useless.

Informing the anti corruption branch will set an example,

Remarks

Be a good precedent and act as a deterrence. However a lot of delay will be faced before things actually improve.

Way Forward

- 1) Since he is an old man, he must get immediate relief and not face inconvenience. I will pay him 100 RS myself, ask him to give a complaint (assuring no harassment) and also assure him of strict action against the incharge.
- 2) Legal procedure to prosecute the incharge
- 3) Strict ~~act~~ guidelines will be issued for all.
- 4) Governance redressal mechanism to be setup.
- 5) Beneficiary feedback will also be used a forum to record appreciation and it will be publicised to motivate good behaviors.
- 6) Continuous monitoring and surveillance.

Remarks

Q1. There are spiritual gurus and social activists who enjoy big following among people. Their messages flow easily among masses & people follow them. However, government spends lots of money on advertisement of its welfare and development programmes, yet people's response and participation is sluggish as exemplified in the "Swachch Bharat", "Beti Bachao, Beti Padhao", "Afforestation" and "Family Planning" schemes among others. There are many social ills such as child labour, dowry, and aggressive sexual assault of women. Answer the following questions based on the above case:

- (a) Do you believe that involving spiritual gurus and social activists to increase peoples' participation in welfare programmes is good? Give reasons.
- (b) What are the difficulties in involving spiritual gurus and social activists for promotion of the government's welfare programmes? (250 Words) (20 Marks)

(a) Response to appeal or acceptance of a message depends upon the credibility and image of the sender, mode of giving the message and so on. Since people nowadays are losing trust in politicians and faith in government machinery is also eroding, even after spending so much money, people don't respond.

Spiritual gurus and social activists have a mass following. They are adored and trusted, and hence involving them in behaviour and attitude change campaign.

Remarks

Many activities yield positive result.

However it must be kept in mind that there are negative consequences involved as well.

(b) Difficulties

- 1) Just as followers, spiritual gurus and social activists have critics as well. Involving them, may repel such critics from the programme.
- 2) It will be difficult to objectively decide precisely whom to involve. Having someone who is loved, respected across multiple socio-cultural religious groups of people is difficult.
- 3) Involvement with government campaign gives them extra legitimacy and power which is denied to others.

Remarks

→ The spiritual guru or social activist may later be found to be involved in illegal activities and he may use the "charitable" work and image build through government campaign to further his malicious intents and protect himself. This denys governments reputation and endangers the success of the welfare scheme.

Way Forward

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82

Government must be very cautious in involving spiritual gurus and social activities. Neutrality, equality and non-partism attitude must be adopted and professionalism should be maintained. Moreover government must work towards increasing the effectiveness of government's appeal and enhancing the character, probity and people centricity which must be visible.

Remarks

Q18. Due to proliferation of porn literature and videos in the era of increased mobile and internet, sick sexual addiction and perversion is fast increasing, not only among less educated and emigrant labour force living in slums, but also among the educated class and friends and family relatives leading to unwanted pregnancies, murders, suicides, etc.

- (a) If you are secretary in the Home Ministry of a State, what steps would you take to address the rising trend of sexual perversion and sex related crimes against children and women?
- (b) Would you suggest a complete ban on pornographic websites? Give reasons.
- (c) Why despite laws against perverted sex and sexual crimes, this continues, especially in big cities and metros?
- (d) Do you think that laws are inadequate? Give some arguments in favour of "social control" and "community vigilance" to curb such aberrations.

(250 Words) (20 Marks)

Come to the point directly

(a) Sex related crimes against women and children are a reflection of deteriorating law and order, falling morals and perverse social attitude about women. It is also a result of breakdown of social control, family life and frustrations which make a personally emotionally and morally empty.

As a Home Secretary, my first step would be to strengthen law enforcement and increase protection to women. Smart policy

Remarks

and panic response system, identification of black spots and ~~fixing~~ them.

After this immediate step, I would partner and collaborate with HPD department, women and Child Development Department to formulate programmes for women empowerment, raising awareness and behavioral change.

Community policing and making the criminal justice system women and child friendly would also be stressed.

(b) I would personally not suggest a complete ban on pornographic websites because

(i) lack of enough evidence to link watching porn with criminal activity.

(ii) Difficult to implement.

(iii) may block material related to sex education, research, etc if technological filters are applied.

Remarks

What can be other ways around?

2
Highlight your steps in point

15

(N) Against Right to Freedom of Speech and expression.

(C) Why it continues despite laws

(i) Low rate of conviction.

(ii) No fear of being caught.

(iii) Victims often don't report.

(N) Victims are blamed and shamed due to perverse social attitude.

(d) Laws are no doubt very vital and apart from strict laws we need victim friendly laws and strict enforcement.

....However lasting change will occur with social control where such crimes are socially boycotted. Even eve-teasing should not be tolerated.

Society must become open and support consensual relationship between adults and completely shun forced sexual activity, assault and abuse.

While Porn continues to be debated, CHILD PORN must BE STRICTLY BANNED.

Remarks

Q19. In recent times it has been seen that the Civil Servants rise from sleep only after a crisis assumes an unmanageable shape and form. It was seen during Uttarakhand natural disaster, adverse consequences of endosulphate in Kerala, coal mines accident in Jharkhand and Blue whale computer game inspired suicides in some states. Answer the following:

- Why a Civil Servant remains uninformed and indifferent to a brewing problem in the area of his jurisdiction—is it due to an individual officer's failure or a systemic failure?
 - What homework should Civil Servant do before he gets charge of a particular region and a particular department in the context of the above mentioned problem?
 - In what way technology can help Civil Servants in monitoring a brewing problem in the area of their jurisdiction?
 - In what way regular interaction with people in his area of jurisdiction help in this regard?
- (250 Words) (20 Marks)

A Civil Servant must dedicate his mind, heart, soul and body for the service of the people. Hence he must feel genuinely from his heart for the area under his jurisdiction and align his thoughts and actions accordingly.

(a) Many a times civil servant remains uninformed and indifferent due to 2 reasons

(i) Systemic:- more focus on routine tasks and activities rather than outcomes; inadequate resources, lack of role clarity and proper channels of communication.

Remarks

(1) Individual failure:- lack of empathy, benevolence, dedication to public service and more concerned about pleasing the people in position of power for personal gain.

2

Homework

- 1) Civil Servant must read about the history, culture and geography of the area.
- 2) He must read about the recent newspaper reports concerning the area.
- 3) It must talk to his predecessor.
- 4) He must interact with the local community through Gram Sabha, his own staff and so on.
- 5) He must socially engage with all strata of the local community and not confine himself to elite circles.

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(2) Technology can help a lot in this

Remarks

~~degaad News can be filtered and curated with respect to time and space. Social media can be used to be aware of latest challenges, problems, industries & Geo spatial technology can help identify problems like natural disasters or accidents like fire endosulfan tragedy.~~

(2)

Make people part of it

(d) Regular interaction will help to understand what is going on in the area. In Uttarakhand the fact that river bed was being encroached was the talk of the town for a long time. Blue whale was a new and very potent malice, but the issue of video game addiction in kids is being discussed by common man. Similarly, fear of some muscleman, pest attack, brewing up of social tension, etc can easily be identified with regular interaction and tragedies prevented. It just requires will and concern for the people and duty.

(2)

Discuss with points

Remarks

