

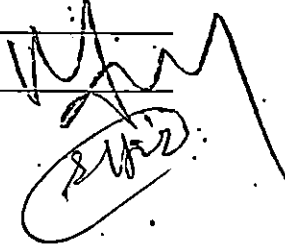
ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature _____
2. Invigilator Signature _____



Name PRATIBHA SINGH
Roll No. _____
Mobile No. _____
Date 08.9.17
Signature Pratibha

SECTION - A

Q1. The best leaders don't act with a sense of superiority; they act with a sense of empathy. Explain and answer the following questions: (75 Words Each) (5×2=10 Marks)

- (a) Does emotional attitude such as a sense of empathy in leadership and management act as obstacle to professionalism, teamwork, partnerships, and collaboration.
- (b) Explain the statement- "To perceive is to suffer."

- (a) If a leader acts with a sense of superiority? he or she will fail to achieve the desired objectives because
- (i) mere 'compliance' induced from authority and power cannot lead to internalization of desired values and attitudes to achieve organizational objectives
- (ii) Sustenance of efforts which are externally motivated fail to have effect in the long run
- (iii) However, a sense of empathy familiarises the leader with the issues and the challenges of at the bottom and respond to them promptly and sensitively.

Remarks

It is the balance between people-orientation and task-orientation which is important for effective leadership.

efforts can only be sustained if the leader acts in an emotionally intelligent way by establishing bonds. Dialogue and collaboration, team mobilisation by understanding their concern. The leader must lead by example, act as a 'motivating force' which would lead to internalisation of values and ~~also~~ attitudes cherished by him by the people.

1/2

(b)

When a leader acts with a sense of superiority, he is detached from the problems and the challenges of the others.

However, when he acts with a sense of empathy he is able to internally experience the challenges others are

Remarks

Why do you indulge in roundabout unnecessary?

going through. A compassionate leadership motivates the person to promptly take action to respond to the situation and the person.

In this context, the statement 'To perceive is to suffer' holds true -

1/2

For instance, when a public servant truly perceives the suffering of the marginalised and the poor if is only able to understand it himself. ~~of~~ It only then he will be able to deliberate his duty in a socially awakened way.

Remarks

Q2. What do you mean by trustworthiness? How EI can generate trustworthiness in oneself and that of others in you? (150 Words) (10 Marks)

TRUSTWORTHINESS refers to ^{a sense of} conviction, faith and belief. It also means conviction in ones' actions' and ^{expressed} thoughts that is they must be TRUE in every situation.
 Elaborate it.

Emotional Intelligence enables - gain emotional stability, understanding and control to develop trustworthiness and also to perceive the world in a less critical manner.

① Emotional intelligence enables me to communicate my thoughts and ideas clearly and accurately.

② display consistency in my actions and behaviours irrespective of the pressure and stress emanating from external sources.

Remarks

③ create a favourable environment for others to respond honestly and freely.

At can this way empowers me to act as a ~~good~~ more trustworthy person in the field of my action & society.

It can also enable me to perceive others as more trustworthy by

① more competent to manage stress and anger thus preventing judgement through emotions in critical situations.

② ability to perceive and empathise with the feelings & problems of others and thus enhancing my ability to build a more cordial bond.

④
good
content

Trustworthiness is a quality which is reciprocated and develop positive expectations & trust in oneself.

Remarks

Q3. Explain the following quotations with respect to the application of EI in civil services:

- (a) "If you do not understand yourself, you do not understand anybody else".
 - (b) Success is not the result of spontaneous combustion. You must set yourself on fire.
- (75 Words Each) (5×2=10 Marks)

a) Emotionally intelligent people have a greater ability to understand, perceive and ~~recog~~ manage their own emotions.

Once this is achieved it is impossible to transform this emotional stability to our surroundings and display emotional intelligence towards others in different contexts towards others.

Consequently, if we do not understand ourselves, we will be less capable of understanding the emotions and challenges of others. This inability to empathise will prevent us from responding adequately towards others.

For instance in civil services a maintenance of law and order and a conflict situation requires a person to act in an unbiased way and keep the motivation of the officers high.

2

Remarks

Need not stretch unnecessarily

Also to be positively communicative with people involved to establish peace and harmony. Unless the officer is unable to manage his stress, prejudices, anger he will not be able to respond to the demands of the situation.

(b) 'Success' is an outcome of persistence and dedication fuelled by intrinsic motivation to continue to contribute for the cause which may or may not produce immediate results.

For a public servant, it is not spontaneous combustion but

rather a persistent fire to serve the needs of the public that motivates

one to stand boldly amidst multiple challenges and demands of the context. This enables a

public servant to also balance intelligently, guided by moral inner compass, the normative

challenges and conflicts that may arise in the course of

Remarks

What is the role of decision making in it?

Q4. How does emotional balance help civil servants in taking value judgments and administrative decisions? Discuss with the help of examples.

(150 Words) (10 Marks)

While there exists multiple procedures, rules and regulations to guide the conduct of civil servants, however, considering the socio-economic context the civil service in India operates, generates many challenges in effectively responding to them.

In such situations, emotional balance enables civil servants to

- ① deliver without getting affected by stress and ^{varying} complexities.
- ② respond sensitively to the needs of the people and empathise with them understanding their grievances.
- ③ prevent judgement based on biases or prejudices thus preventing any favouritism and discrimination.
- ④ responding to the ideals of the political executive by giving free, fair and frank advice.

Remarks

⑤ where precedents do not exist using one's conscience and inner moral compass to arrive at decisions upholding public interest.

eg. a public servant may be biased against the ~~hindu~~ ~~sigi~~ ~~gan~~ ~~nakshats~~ and ~~hurdle~~ ~~in~~ ~~rigilantism~~ however, on the field he must act in an unbiased manner, display tolerance and obedience to rule of law and constitutional values.

Discuss various problems encountered by a civil servant.

Remarks

Q5. The crisis of ethics in public life is more because of attitudinal problem of public servants rather than organizational ineffectiveness. Critically analyze. (150 Words) (10 Marks)

Crisis of ethics in public service is a display of incorrect attitude, values and motives where narrow self-interest takes precedence over public interest which is the prime mandate of a public servant

Corruption is one such example which is a result of abuse of authority and responsibility entrusted to individual for private gain

However, it cannot be said that poor ethical governance is merely an attitudinal problem. ~~It is~~ The broader organizational context has to be considered to explain the issue.

It is also because of following factors

- ① Inability of the institutional mechanism such as code of conduct, rules and procedures to check unethical

Read the question carefully & emphasize accurately

Remarks

conduct.

- (ii) organisational culture that displays greater tolerance and acceptance of acts of corruption, nepotism etc.
- (iii) lack of incentives for ethical conduct within the organization and acts of pidgeon-holing, i.e. falling in disfavor if one does not follow the established norms.

3

Thus it is erosion of ^{individual} ethical and moral values along with poor reinforcement and incentivisation mechanism to encourage ethical behaviour in governance that constitutes the cause for 'erosion of ethics' and 'self-serving attitude' of public servants.

Remarks

Q6. 'Collusive corruption differs from other type of corruptions because its unethical affects demoralizes the entire fabric of the society, which is doomed in poverty, illiteracy and backwardness'. Illustrate. (150 Words) (10 Marks)

Corruption emanates from abuse of public authority for private gain.

Collusion and co-optation leads to collusion of different agencies ~~involved~~ involved in public service delivery thus enlarging the ~~scope~~ scope of corruption to unprecedented level.

It is said that the unethical effects of collusion between different govt. organisations and of hierarchies at multiple level demoralizes the entire fabric of the society because it has far reaching affects and jeopardises the goals and objectives enshrined in the constitution and the mandate of the govt. to achieve social justice and equity.

For instance, collusion between different

Define
Collusion
Corruption

Remarks

alterations in public distribution system (PDS) directly leads to loss of public money and failure of the very important ^{basic} developmental goals of achieving food security.

If this continues ending poverty, illiteracy and backwardness in Indian society will be rendered unachievable.

How does it divert resources to some powerful persons?

Remarks

Q7. What could be the influence of a civil servant's private life on his/her public life? How would you prepare yourself to separate the two? (150 Words) (10 Marks)

Maintenance of professional integrity mandates separation of ~~the~~ complexities of personal life from ~~the~~ public life. However, ~~since~~ an individual's ~~own~~ private and public spheres are embedded into each other impacting and getting influenced by each other. Thus, in an ^{real life} ideal ~~own~~ scenario absolute separation of the two is not feasible.

The challenges in personal life ~~is~~ and the demands would invariably create stress ~~and~~ which would translate into public life as well.

These two aspects can be maintained through ^{maintaining of} sound emotional health and intelligence ~~base~~. This would enable maintenance of balance between the two and preventing the public servant from delivering his best

Remarks

Highlight various steps.

Discusses the impact of private life on public life of a civil servant.

into serving the needs of the public.

Also a sound ethical and moral framework will allow the public servant to act through his conscience and be intrinsically guided towards the good of public without letting his personal & vested interests coming to the fore.

25
Remarks

Q8. Citizen Charters are more moral, than legal. Analyze.

(150 Words) (10 Marks)

Citizen charters are commitments laid down by a public organization engaged in delivery of some public service or goods to people.

A citizen charter is considered more MORAL because it lays down the foundation for ethical governance by making public service delivery more responsive to the needs of the people.

It envisions 'people' at the centre of the public service delivery process and seeks to incorporate their minimum expectations by providing adequate grievance redressal mechanism.

Though inherently a more moral than a legal step, citizen charters must also be supported with a minimum adequate legal framework to ensure their compliance and functioning.

2 1/2

Remarks

in public interest.

Remarks

Q9. Concept of accountability is inherent to the Weberian hierarchy. Critically analyze.
(150 Words) (10 Marks)

Weberian hierarchy conceptualised public administration as rule based and governed by procedures which are standardised.

According to Weber in such a situation there will be no scope of abuse of authority or unethical conduct and accountability will be its natural outcome.

However, as has been seen unless the goals of governance are not defined in terms of ethical governance there are occasions where discretion has to be exercised in administration and can be abused.

Therefore, the concept of good governance and the role of individual ~~elements~~ ^{public interest} was laid down to deliver

Remarks

Discuss both advantage & disadvantage.

GS SCORE

Remarks

Q10. What is essentialism? Do you agree that men and women are suitable only for certain kind of administrative assignments and so assignments should be gender sensitive?

(150 Words) (10 Marks)

essentialism is a characteristic of acting in accordance with the essential demands of the situation. Need to be precise with it

No, I do not agree that men and women are suitable for certain kind of assignments and therefore assignments should be gender sensitive because:

gender norms are socially and culturally created with no basis in one's inherent ability in delivering, which essentially means that ^{both} women & men ~~also~~ have ability to deliver provided they are given the requisite support.

For instance, if a woman is given an assignment in a conflict ridden area for maintenance of law and order. It must be ensured that she is given adequate

Remarks

training opportunities, mentoring to gain experience and support to deliver results on the ground.

Assignments should be utilised as gender neutral or otherwise they could lead to perpetuation of unfounded gender stereotypes and set incorrect norms and precedence.

3

Remarks

Q11. How does epistemology help a judge in the court of justice in making judgments in case of social and religious beliefs (jalikattu or triple talaq)? Explain role of epistemology in administrative decisions through an example. (150 Words) (10 Marks)

Epistemology provides a judge the grounds and basis for the practice and existence of a particular social and religious belief.

By understanding the Quran which forms the basis for Islamic tradition the judges could arrive at a decision on Triple Talaq pronouncing what is unethical in theology is unethical in practice.

Even in administrative decisions epistemology enables one to understand the social and cultural norms in a region especially in India where the ^{administrative} context is greatly affected by pluralism in many courts.

Eg. if a road has to be built in a village but for its construction a temple has to be demolished and

Remarks

where no other alternatives. The administrator is required to balance these normative concerns i.e. the beliefs, traditions of people with other issues at hand like ^{road construction} essential for development.

Challenges of soft nature have to be based on epistemological facts which have to be taken into account and recorded instead of following rules and procedures blindly.

Because, in the end public service is for the public not vice versa.

32
Good
Content

Remarks

Q12. Which should guide a police officer deciding to fire or not to fire on a protesting mob? 'deontology or consequentialism'? Give reasons. (150 Words) (10 Marks)

Deontological ethics dictate that it is means adopted that is important. An outcome is moral if the means adopted to reach the end are moral.

Consequentialism, however, dictates that as long as the desired goal is achieved, the morality of the means can be circumvented.

However, on a protesting mob, I will not fire and exercise absolute restraint.

As protests inherently is not illegal, it is the essence of our democratic values.

I will take all measures that the chaos, harm created by the mob is limited and ~~kept~~ take all other efforts to ensure that the protesters are peaceful and non violent.

Remarks

But incase, they turn violent I will still not fire and adopt other ~~measures~~ crowd controlling measures to disperse the crowd.

Means adopted, is and intrinsically linked to the goodness of the end therefore cannot be compromised with

however, if the mob violence reaches to ~~un~~ disproportionate levels using of force to protect the public is in accordance with the laws of the land.

Are these both prove to be a good guide?

Remarks

Q13. One of the foundational value of public service is 'Selfless Service'. But life is not so black and white. There are grey areas that pushes to compromise with situation to survive. In this context critically analyze and illustrate whether a civil servant can serve 'selflessly'.
(150 Words) (10 Marks)

'Selfless service' for a civil servant is a foundational value and cannot be compromised with.

Though in real life situation, this may seem to be a mere ideal which cannot be achieved but it is essential that a public servant is compassionate and passionate about serving the public in the first place before entering the services because he is looked up to by many as the leader in society.

Though there may be grey areas, in such a scenario a public servant must act in an integrated way where serving the public should become intrinsically qualifying other aspects become less important.

Discuss
Selfless-
is
with
illust
ration
first.

Remarks

This removes the need to act in personal and vested interest and all ~~complaints~~ appear insignificant.

2 An emotionally intelligent public servant shall always uphold the fact that he is a 'moral agent' and act ~~rationality~~ in the interest of public.

Remarks

Q14. "Where law ends, discretion begins, and the exercise of discretion may mean either beneficence or tyranny, either justice or injustice, either reasonableness or arbitrariness". Discuss with reference to the need of ethics in administration.

(150 Words) (10 Marks)

Administrational context in India is marked by ~~several~~ ^{complexity & myriad} ~~social-economic~~ challenges and often discretion creeps in

Discretion provides a public servant and opportunity to abuse public authority for vested interest and personal gain

In such a situation rules and regulation may not be present, there may be conflict of interest or the situation may put some challenges of soft nature on the public servant

It is though through various institutional checks like RTI, vigilance, code of conduct, standardisation and greater transparency in decision making is sought such external mechanisms unless supplied with a ~~real~~ ethical

Does it not have any positive effects?

Remarks

deliberation and judgement which
 is intrinsic fails to deliver
 about governance !

What
 is
 its
 need

Dodway Tead stated that ~~a public~~
~~is~~ governance is a moral act and
 a public servant is a moral agent.

In this context, often a public
 servant needs to act through an
 inner moral compass and conscience
 in decision making.

2/2

Remarks

Q15. Despite his charity, his integrity and his loyalty, Karna, one of the mightiest characters of Mahabharata suffers all his life. What a public servant can learn from the life of Karna?
(150 Words) (10 Marks)

From the life of Karna, a civil servant can incorporate the value of 'Nishkama Karma' that is continuing to make courses without expecting anything in return.

For a ~~good~~ ^{public} servant, ~~services~~ should serving the public should be dedicatedly pursued and intrinsically motivated valued.

That is one's efforts in one's work should become intrinsically gratifying and should be pursued with integrity and loyalty.

Such ~~ways~~ ^{ways} ~~create~~ challenges and obstacles should be favourably addressed and such actions would create a chain reaction in the organization bringing about a lasting transformation in the work culture.

2

Need to place loyalty right side.

Remarks

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Remarks

SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q16. You are a doctor in a government hospital. One of your lady friends got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. As her in-laws want a boy child to act as inheritor of the family. They have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected the doctor with the health minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Answer the following questions:

- (a) What are the ethical dilemmas in the above case?
- (b) Do you think that your moral obligation also demands to help your friend?
- (c) A doctor in a public or government hospital should obey the health minister for whatever he says. Do you agree and why?
- (d) What steps will you take in the above situation?

(250 Words) (20 Marks)

(a) The above case poses the ethical dilemma to me to uphold the law on sex determination in the country vs. pressure being put on me to defy the procedure by the health minister.

$\frac{1}{2}$

The fact of the case are:

- ① the sex determination laws being violated by my friends family
- ② pressure being put on me by the health minister to comply with the request

Place it at right place.

Remarks

undermining my professional ethics and personal values under the threat of possible adverse outcomes for me if I choose to defy.

(iii) friend and her family → a rich and influential family of the society were ~~setting~~ violating the law and setting the wrong precedence for the not so well off.

(iv) minister ~~actively~~ entrusted with the responsibility to uphold the law of the land and work in public interest and towards achieving socio-economic goals of the society is violating public trust by actively engaging in defiance of the law.

(v) practices of sex-determination and infanticide are not only illegal but unethical and leads to perpetuation of existing misogynist social norms.

You are to discuss dilemma not facts

Remarks

(b) As a friend I am morally obligated to help my friend, however, by complying with her request I would be paving the way for possible continuation of female discrimination at home in the future and also deepening the mental trauma if she has to undergo abortion. Therefore, as a friend I will provide her with all the possible support to raise her voice against it and take her independent stand. (2)

c) A doctor in a govt. hospital must obey the health minister because:-

① minister is the real representative of the people

② disobeying amounts to dereliction of duty and ~~established~~ professional ethics. (2)

However, by complying with the illegal orders of the minister I would be doing a greater harm to public which is ~~the~~ our shared objective above all. I would not only be violating the constitutional and the social values I would be acting against my moral conscience.

d) In the above situation I will take all possible steps to persuade my friend to raise her voice against it by reminding her that as a woman she must stand (1/2)

Remarks against perpetuation of misogynistic Do not societal patterns and pave way for social use of transformation. In addition to this, I will take help of media to highlight the issue so that greater transparency to the public of their political representatives be maintained.

Q17. Although India is amongst the fastest growing economies in the world, it still has one third of the world's illiterates. India is now confronting the perils of its failure to educate its citizens, notably the poor. India, being a mixed economy, needs government intervention in the area of education because education driven by profit motive cannot benefit the masses. But the condition of government schools in India is pathetic. Except for two or three states, all the Indian states have poor educational statistics. More Indian children are in school than ever before, but the quality of government schools has sunk to spectacularly low levels. The children in these schools come from the poorest of families - those who cannot afford to send away their young to private schools elsewhere, as do most Indian families who have the means. India has had a legacy of weak schooling for its young, even as it has promoted high-quality government-financed universities. If in the past, a largely poor and agrarian nation could afford to leave millions of its people illiterate, that is no longer the case. Not only has the high growth ensured that we have a shortage of skilled labor, the nation's many new roads, phones and television-sets have also fueled new ambitions for economic advancement among its people - and new expectations for schools to help them achieve it. In the light of the grim picture of public schooling in India suppose you are a District Collector, and a group of poor people approach to make you aware about the pathetic conditions of public schools in their areas. They handed you a letter that contains five problems regarding dismal states of schools i.e.

- (a) Lack of hygienic toilet facility especially for girls as there are common toilets only,
- (b) Non availability of clean drinking water,
- (c) Lack of proper security,
- (d) Absentee teachers and
- (e) Rude behavior of teachers and staff with the students.

Because of such problem often parents are not sending their children. Dropout rate is also high. Your education minister also expects something concrete from you, as he has to answer local public and media about this issue. With respect to such problems how will you go about providing solutions so that your action may become example for others to learn?

(250 Words) (20 Marks)

Though India has emerged as the fastest growing economies it has lagged behind in making social infrastructure commensurate to the growth in the per capita incomes.

Remarks

our education system primarily is confronting with several challenges. As a District collector I would dedicatedly try to be sensitive and responsive to the issue of poor quality of Govt schools and weak schooling and it is a single most important determining factor for the future accomplishments of the children. Besides, for the marginalised and the poor this acts as the only hope to fulfill their ambitions towards economic advancement.

Starting with the problems addressed to me -

- ① Lack of hygienic toilet facilities especially for girls as there are common toilets only.

As a component of Swachh Bharat initiative I will attack this problem ~~from~~ on financial and behavioural front.

I will provide financial incentives exclusively for construction of toilets with a robust monitoring mechanism to check the outcomes. In addition,

What would be the source?

Remarks

making - schools realise the importance of sanitation and ^{access to toilets to} girls. I would initiate awareness creation campaigns so that this issue comes to the fore.

(ii) non-availability of clean drinking water shall be addressed by integrating the existing ^{schemes on} piped water supply and ^{plumbing} monitoring mechanisms to ensure water coolers etc are regularly cleaned and maintaining ~~through~~ surprise visits and audits.

(iii) Lack of proper security - realising the security and vulnerability of children I will take steps to remove any parental concerns and apprehensions regarding this by ensuring that teachers themselves take personal responsibility for the security of children and don't leave the school after every child has left. School premises to be guarded 24/7. Make meaningful sense?

What is the role of community in this regard?

(iv) Absentee teachers - *
 ① teacher motivation programmes through discussions & sensitisation about the significance of work &

Remarks

- Setting up of specific goals in the outcome
- (2) teacher training programme for upskilling etc.
 - (3) outcome monitoring and evaluation.
- (vi) Guide behaviour of staff & teachers with ~~least~~ children has to be taken seriously as teachers act as a role model whom children emulate. Training would include how teacher's behaviour plays an instrumental role in real life education and behavioural training and how they must ensure that they lay solid foundation of ethical behavioural conduct for development of child.

Any educational process should keep child at the centre & should incorporate mechanisms for greater parental participation and feedback in the process and respond to the prevailing cultural norms.

Remarks

Q18. The Civil Services Exam is one of the toughest and the longest exam system in the country. With the limited number of attempts and nearly five to six lakh applicants appearing each year, of which only 1,000 or less get selected, there is a huge pressure on the candidates to crack the exam and it may lead to the bouts of depression, anxiety and mental stress. Civil Services candidate faces many issues during the course of the preparation. Many candidates leave their homes and move to metro-cities for coaching and preparation. They take up accommodation that gives them little comfort. Most of the aspirants do not know how to cook, and some in order to save time eat at the roadside stalls or depend on "Dubbawalas." Having improper food and uncomfortable living, many aspirants end up having health issues. Besides, the coaching institutes in order to produce good results put pressure on the candidates to increase the hours of studies. Loss of sleep impacts the body and the aspirants get totally exhausted. Overall level of stress is very high. For an exam like UPSC, where there is cut-throat competition, the only goal of aspirants is to somehow clear the exam and they ignore the insurmountable pressure on them. You are also one among them. After repeated attempts you failed to qualify this exam and you are in stress as you have lost most valuable time where you could have easily opted for alternate career. One of your best friends has met the same fate and he is in depression. His mother calls you and asks you to take care of her only child. She requests you to motivate him to something big in life, one examination does not make or break everything in life. In the given scenario, how will you motivate yourself and your friend? And, how will you cope with your stress?

(250 Words) (20 Marks)

I may be undergoing a tough phase in my life but I will make every effort to surmount the present challenge with courage and fortitude and as a good friend help my friend as well to do the same.

Firstly, I will ensure that I ~~take~~ understand that an aspiring civil servant is expected to have the qualities of perseverence and dedication. That is even as a civil

Remarks

servant I may be expected to function ~~in~~ in challenging environment and possibly do repetitive monotonous tasks every day. I must in the process develop efficient stress management ability and help my friend as well to realize the same.

In addition to this I will help my friend to also seek ^{guidance} professional ~~psychologist~~ ^{psychiatrist} and take appropriate measures as per the advice of and the diagnosis of the psychiatrist.

Being that he is not well in depression I will make all efforts to manage my time well and support him in ensuring that he is able to sustain the added pressure of studies.

I will also give assurance to his mother that I shall make all possible efforts from my side. But in case if he does not show improvement I will speak to his mother to call him back because without

Remarks

- Tell him some inspirational stories
- Ask him to be optimistic
- Ask him to accept his failure & move on.

a sound mental health. he may not be able to give his best for the exam. Also, considering that his mother is so supportive it will only benefit him.

In addition to it I shall remind myself and my friend of the 'season' we want to ~~become~~ ~~the~~ serve the public through writing civil services examination and if the season is clear we should consistently keep giving our all and not consider it as an insurmountable pressure, rather enjoy the process.

However, all or none thinking that failing civil services leaves one for no alternate career option and it destroys the future possibilities of having a happy and secure life should be avoided.

Remarks

Q19. Mr. 'X' had applied under RTI Act to the District Planning Officer who was also PIO, asking information about unspent balance of the last five years on account of MPLAD funds. The name of a particular MP was mentioned in the RTI application. The PIO knew applicant to be a political opponent of the particular M.P. The PIO came to know informally about the applicant's plan to discredit the sitting M.P. in the forthcoming General Elections, by bringing these information in the knowledge of the voters.

The following are some suggested options for PIO. Evaluate the merits and demerits of the options.

- (a) PIO should ask M.P. whether he should provide these information to the applicant because MP is third party in the case. According to the act, third party consent is mandatory.
- (b) PIO should refuse to provide information because the applicant might use these information against the local M.P. to discredit him.
- (c) ~~PIO should provide all the information as has been requested whether local M.P. likes or not.~~
- (d) PIO should seek the guidance of District Collector Cum District Election Officer because information sought is related to his jurisdiction and is political in nature.

Also please indicate (without necessarily restricting to the above options) what PIO should do in future in order to avoid such controversies?

(250 Words) (20 Marks)

the above situation puts the PIO in a ethical dilemma to provide the information which is his responsibility and to safeguard the political representative of people against misinformed political opportunism by providing access to the information to his opponent

Remarks

Suggested options :-

a) Merits :-

By taking consent of the M.P. I would be complying with the rules and the procedure of the act and also responding to my duty for providing unbiased information to the political

executive

Demerits

Is the M.P. fit to be third party here?

If the MP puts pressure on me to refrain from providing information ~~to~~ the RTI I would have to go against my responsibility as a P.I.O and my

commitment to public service at large

b) Merits :-

I am dutybound as a public servant ~~it is my~~

responsibility to uphold the directions and interests of the political representatives as ~~that~~ well they enjoy people's mandate and ~~not~~ the opponent

who wants to use the information to discredit him

Is it your duty?

Remarks

Dilemma

By refusing to provide the information I am also going against my professional and integrity to ensure transparency and openness in administration. And as MP's opponent it is his right to bring any case of malfeasance into public eye, it strengthens the constitutional ideals of democracy.

2

c) Merits

In line with personal & professional integrity. By doing so I would not be ~~jeopardising~~ jeopardising my future prospects but will be upholding my responsibility and duty to public and in line with my personal integrity.

1 1/2

d) I will seek the guidance as by doing so I will receive the expert opinion on the most ethical course of action in compliance with the established rules and procedure.

1

I will adopt (d) and in addition to this I will also inform the MP as rules mandate so, and then

It is not necessary

Remarks reveal the information as it is in interest of larger public and an essential method to monitor and oversee the outcomes of the developmental activities.

not third party here

Q20. One (small area of a district headquarter) town is in the grip of encroachment. As a result, people face lots of problems due to the congestion of roads and the most affected lot are senior citizens, who face difficulty in crossing the congested and crowded roads. This is creating a problem about two roundabouts and two parks of that area. Besides, area is also very dirty and there is no arrangement of cleanliness. Senior citizens of that area have appealed to the state government to appoint a young but disciplined and energetic officer in the town to take care of the problems and grievances of the people. Executive officer of the local civic body said they were doing their best to clear the encroachments in the town from time to time. However, once the encroachments were removed, the same people find other sites in the same area to be encroached upon. Residents desire that there should be some attempts to beautify these places, as are done in many other cities of the country. They also want beautification of parks so that even children can play. Local MLA is also ready to fund. You are Municipal Commissioner of the city and when a delegation of eminent people has come to meet you with a request to do something for the purpose, you checked up with your finance and accounts department, which expressed its reluctance to provide with resources.

What are the issues before you in this case & how you will execute options effectively?

(250 Words) (20 Marks)

As a municipal commissioner I have the responsibility to address the multiple problems arising out of encroachment in the town and I have to balance it with the pressure the demands of beautification and etc of residents puts on the existing resources.

This situation provides me with I shall take following course of action:-

① It is my I am accountable for encroachments and congestion of roads in the city and the problems

Remarks :

eminating from it for the residents. As a Municipal Commissioner I will ^{take} all steps to ~~ensure that~~ address this situation.

② Since, the finance and accounts department has expressed their ~~inability~~ inability to provide with resources for this I will approach ^{with} the local M.L.A. for the funds for the same.

③ If the funds provided by him are adequate I shall initiate a beautification drive, while keeping cleanliness as the first priority.

④ I will also strengthen the legal and punitive action against encroachment and initiate road management efforts to address snowing, convenient traffic movement

⑤ If the resources are inadequate, I shall proceed in a phased manner and the sanitation and beautification efforts can be made by engaging the community.

What would you do with extra cheros?

What if funds are not sufficient?

Remarks

and the youth
~~It~~ If the programme is community
led, they will develop a sense of
ownership and the participation will
 ensure upkeep and future maintenance
 of resources. Also it will deter people
 from engaging in ~~and~~ destruction
 of parks, littering etc.

5 Awareness, information and educational
 campaigns will prove to be a more
 potent force in bringing about the
 desired change along with proper
 action against illegal encroachments.

Remarks