

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hr.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 18 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature

2. Invigilator Signature

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Roll No. _____

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Remarks

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SECTION A

Q1. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'. Elaborate. (150 Words)(10 Marks)

Emotions are often considered to be playing a role in human decision making & are seen as hurdles to pragmatic decision making. This is because human emotions depend upon the values & socialisation process of an individual.

However, these very emotions can be seen as facilitators in efficient decision making because they derive their functioning from value system.

A person Emotions facilitate in the sense that they factor in 'human' part of man's thinking. They help in realising not only the case as is presented to them, but also ~~case~~ the human & behavioural aspects behind it. Thus decision making becomes holistic. eg: A civil servant when dealing with a handicapped poor old woman obviously

would factor in her troubles before making a decision.

Moreover emotions help in making a person more compassionate - a quality appreciated universally.

Thus emotions if guided properly can help a person become a beautiful person in the sense, they help him to become more mature & compassionate.

Q2. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Consumerism, which has spread across Indian society since globalisation has become a part of everyone's life. This is promoted by various aspects of environment around a person eg: media, films etc.

Thus by developing an attitude of contentment, tendency of consumerism may not vanish because:

- Contentment is not easy to achieve given the demands of modern society. eg: how does a common man seek contentment?
- Contentment can only be relative. eg: a beggar might be more content than a rich businessman but that doesn't mean he doesn't desire worldly goods.
- Man, being a social animal, would get easily influenced.
- Only developing an attitude is not enough. One has to firmly believe in it & bring it to practice to realise benefits.

Not very suitable!

always be possible. eg: One may pretend to be content in front of others but may sulk at his misery in private.

To counter the tendency of consumerism we must first change the social environment around the man. Globalisation was a major force to be reckoned with has deep roots today. Its effects cannot be easily countered. Moreover the benefits arising to some due to this tendency would resist any change in social environment.

Dignity

Try to see/Analyse an hour of certain suitable

example/industry
etc

Q3. Bureaucratic morality in any society is but a mirror of the political morality prevailing there in. Illustrate with examples. (150 Words)
(10 Marks)

Bureaucrats, politicians all represent the society. Hence their attitudes are not only linked but also mirror other aspects of society.

Bureaucrats are essentially the implementers of any policy, decision taken by the political executive. Hence their actions reflect the intent of political morality because

- Politicians wield tremendous control over bureaucrats. Thus an attitude shown by bureaucrat could mean the attitude of the politician. eg In a case of community rights under Forest Rights Act, if ~~a~~ ^{an} immoral bureaucrat denies the right due to a bribe from a corporate, the politician's inaction over such behaviour reflects his immoral attitude to.

- Bureaucrats & politicians essentially work for the same goal. Thus their collective action determines the final outcome.

eg In A policy to ^{provide} protect ~~with~~

housing to urban poor, ^{which reflect benefits corporates} its poor drafting by politicians represents the poor advice given by bureaucrats.

Hence bureaucrats as an advisor implement ^{reflect to political} class ^{reflect their attitudes clearly}

3.

Q4. If you refuse to accept anything but the best of life, you very often get it. Do you agree with the essence of the statement? If yes, then what action of your will take you to achieve it? (150 Words) (10 Marks)

Persistent hardwork with firm conviction of success often leads to success in all aspects of life.

But if a person refuses to accept anything but the best of life, then he must be prepared to work for it to achieve it. Simply rejecting other aspects won't help him achieve anything. Hence the above statement can be agreed upon provided there is a will to work.

However one must be practical because life is full of certainties & factors not under a person's control can ruin his success.

But this won't disappoint a person if he has put in his best, for the satisfaction of hard work is sweeter than victory of success.

To achieve the best in life, I would first clearly write down what I want to achieve

because clarity of thought is must for success. Then I would analyse the work & its quality needed to help me achieve it. Finally I would pledge myself that I would never back down despite failures & strive to achieve my goal.

Thus planned strategy & its dedicated ~~action~~ implementation would help me achieve the best in life.

3/2

Q5. Sustenance of human value, ethics and morals in human society is an important goal. The duties leading to rights or from-me-onto-others sequence are decidedly a more effective and meaningful educational philosophy to follow. Explain. (150 Words) (10 Marks)

Sustenance of human values, ethics & morals is more possible when individuals internalise these aspects & not when they are bombarded with teachings.

Such internalisation can occur when one realises his/her duties towards the society. & It is this realisation which gives rise to moral conscience which effectively keeps values & ethics sustainable.

When an individual realises his/her duties, the rights that they are entitled get a more pronounced meaning. This approach wherein duties are first used to understand & enjoy rights is more effective because it helps mould the conscience in a positive way. With such character

Thinking, one can effectively classify right from wrong because there is a parameter to test it with.

Moreover such an approach makes individuals more responsible towards their duties which otherwise could've been neglected had they realised only rights for which they're entitled.

Analyse and
focusing
'Duty' aspects

22

Q6. Freedom without responsibility becomes license, and responsibility without freedom, a burden. Comment. (150 Words) (10 Marks)

Freedom without responsibility becomes a license because the actions & decisions taken under such a freedom are not being held to account, either from within or outside. Responsibility helps to achieve internal accountability needed to ensure that the freedom given is utilized ~~in~~ the best possible manner for its intended purpose. Without such responsibility, freedom can be misused.

Similarly responsibility without freedom becomes a burden because when you are given a task to fulfil you must be free to work your way to achieve it. Without such a freedom, the responsibility

has no meaning because you cannot evaluate a performance ~~if the it is~~ wasn't original or free from ~~an~~ interference.

Thus freedom & responsibility in conjunction can help us achieve

The desired goal because not only do they allow adequate flexibility to suit one's personal needs but also ensure quality outcome.
eg: a civil servant given a responsibility to improve an area's educational status has to be given freedom to use his ways (within legal means) to help him demonstrate his potential.

3

Q7. Climate change has been described as a perfect 'moral storm'? Critically analyze. (150 Words) (10 Marks)

Climate change has led to debates about how nations should reduce ~~em~~ carbon emissions to offset rise in global temperatures. These debates have been ~~des~~ called as a moral storm because:

- In fixing responsibility over past actions, developed nations have to take emission cuts. But today some of the "developing" nations like China have more emissions than some developed nations.
- Developed nations grew ~~upon~~ the base of industrialisation. Can they oppose such industrialisation in ~~base~~ developing nations when they face problems like extreme poverty, malnutrition, lack of finances & technology for ~~cleaner~~ ^{reduced} emissions.
- The principle of equity i.e. global atmospheric resources are open for everyone in the same way goes against the current discourse on equity.

emissions by developing countries.
• But the main 'moral storm' is
should we today as welfare
nations uplift poor people & feed
them adequately or conserve
an environment upon which our
sustenance depends.

Thus this moral storm can
be resolved provided there is political
will across nations.



Q8. Which eminent person has impressed you most? Which of the human value of that person has impressed you most?

(150 Words)

(10 Marks)

The person who has impressed me the most is Sardar Vallabhai Patel. His qualities of being honest, hardworking nature, being humble have all impressed me. But his pragmatism & situational presence of mind stands out amongst other values.

Sardar Patel's role in national integration demonstrated his ability of a pragmatic person who handled the delicate situation in post independence era perfectly. I like this quality because as an aspiring civil servant, I would like to be pragmatic in my dealings with society because I would like to balance between laws, rules & genuine needs of the public.

Also his value of not taking much credit for achievements impresses me because I too

associate myself with that quality.
I would like to continue it in
my civil services career because
the work I am going to do is
for public benefit & not to
showcase praise upon myself.

Thus Sardar Patel's values are
not only necessary for a modern
day civil servant but also close
to my conscience.

Structure has
been better

3½

Q9. What could be the influence of a civil servant's private life on his/her Public life? How would you prepare yourself to separate the two?
(150 Words) (10 Marks)

A civil servant's private life can have positive, negative & neutral effect on his/her public life.

eg: Negative: If he/she has been facing family problems, then their mood & work efficiency will drop in office.

Positive: If he/she has found happiness in married life, that could spur them to work with more enthusiasm.

But it is best to keep the effect of private life on public life as neutral because private life can be volatile due to external factors. Its impacts ~~cannot~~ ^{should not} be seen in public life because that could keep people confused around you in public life because your mood'll be uninformed & arbitrary.

To truly separate the two aspects of life, ~~as I~~ I would first condition my mind about the

needs to separate be too. When mind is convinced, subsequent action would automatically be classified into 2 groups - compliant & non-compliant.

I would then analyse the reasons for my non-compliant action. This would help me achieve genuine separation of two aspects of a civil servant's life.

Q10. Explain any four of the following with respect to the Civil Services:
(75 Words each) (5×4 = 20)

- a) Consistency
- b) Uprightness
- c) Altruism
- d) Selflessness
- e) Commitment

a) Consistency:

Consistency with respect to civil services means regularness in one's daily functioning. That includes daily arrival at office at same time, keeping the work rate more or less the same & leaving the office at nearly same time. It also means consistency in behaviour & attitudes towards staff & public.

However strict consistency is difficult to maintain because of factors out of your hands e.g. traffic jam etc. not sometimes desirable e.g. leaving office on time despite very crucial workload.

But on the whole consistency is a desired quality for a civil.

servant because of the predictability it offers in the eyes of staff & public & makes a person reliable.

b) Uprightness:

Uprightness for a civil servant concerns with his behaviour with respect to the public.

It essentially means showing honest behaviour, full of integrity, & having probity in public life.

It is an essential quality in civil services because of the ~~vast diversity~~ discretion and public funds at the disposal of civil servants. It ensures the task entrusted to a civil servant is carried out not only in letter but also in spirit.

This value has been seen to be wanting among civil servants of lately.

d) Selflessness

This means the ability to serve others without having a thought for any personal gain.

It essentially believes in the genuine need to work for others & is a manifestation of realisation of responsibility a civil servant has towards the public. This value essentially ~~means~~ brings out the true meaning of the term public servant.

e) Commitment

Commitment means the ability to stick to fulfil one's promises. A civil servant has a busy life & he often promises a meeting or a work at some time. Ability to fulfil such a promise is crucial to instil faith within the public with respect to civil services.

This quality assumes more importance in modern world where the task of civil servants has expanded across various spectrum.

Q11. Following are the two quotations of the moral thinkers/philosophers. What they mean to you and how are they still relevant in the present situation?

- a) 'Courage and perseverance have a magical talisman, before which difficulties disappear and obstacles vanish into air'. (75 Words)
(5 Marks)

This statement essentially provides two pre-requisites to solve any problem whatsoever though it may be.

Courage is required because without it one may not even face the problem which rules out the possibility of it being solved.

Perseverance is needed because once a person has ventured into a problem, he should not back out because of the tremendous difficulties he might face & the above two ^{qualities} essentially make obstacles vanish into the air.

They are even more relevant in today's modern competitive society where one has to have courage to face competition & perseverance to succeed because failure should be seen as stepping stones for success.

b) 'The king should surrender his individuality in the interest of his duty'.
(75 Words) (5 Marks)

This statement essentially means that a person with authority should not let ego come in the way of him discharging his duty justly.

This statement points out to the fact that ~~super~~ ego is often associated with authority, & it has the potential to disturb the purpose of the action of the authority. Hence it must be checked at initial stages only.

This statement is relevant in modern times because of the general lack of ~~spathy~~ ^{empathy} shown by persons in authority both in public & private sector. Any ~~challenge~~ ^{objection} to their ~~and~~ actions although genuine can result in detrimental effects. eg: a person in authority ^{public} ^{generally} doesn't like to be questioned, ~~but~~ [&] he could purposefully delay the service to someone who ^{is} ⁱⁿ ^{need} ^{of} ^{it}.

SECTION - B

Q12. Mr. X is heading procurement division in a government department; he is currently handling procurement of material for ongoing important project. It is his new assignment.

Mr. X was surprised to see the chaos prevailing in the office. The environment in the office was not conducive for efficient functioning. Proper interpersonal communication among staff was missing. Officials used to complain against each other regarding their day-to-day official working.

There used to be a huge gathering of contractors in the office every day vitiating the environment in the office. In fact chaos used to prevail in the office and work was hampered to a great extent. There used to be unnecessary contact everyday between the contractor and the officials.

Mr. X could sense the vicious circle in which entire procurement setup was trapped into. Most of the staffs were highly demotivated. He could sense that the staffs were intelligent and know their jobs appropriately. All the staffs were not happy about the prevailing conditions in the office especially of relationships amongst staff. Even the contractors had a feeling of suffocation in such a situation. All the stakeholders were working in most disjointed manner causing harm to the system and vitiating the environment. What are the possible decision options available to Mr. X to improve the overall environment? (250 Words)

(20 Marks)

Mr X after having studied the environment can sense a need to improve the environment but also face the tremendous challenge of getting a government office in order having multiple stakeholders.

First, he could call a meeting among his senior staff to explain it to them about the present chaos. Since they too experience

at & are not very happy about it. They would be receptive.

Then he should put in place a mechanism wherein the staff can contribute ideas for improving the office environment.

This would not only be a bottom up approach but also factor in any individual grievances.

Then through a transparent meeting with the staff, the decisions to be implemented to improve functioning should be taken with clear demarcation of duties & responsibilities. Since the staff knows their jobs properly, they wouldn't interfere in each other's domain.

To further improve cohesiveness among staff, MxK can organise informal get together to let staff get better understand each other & improve inter-personal communication. Also awards should be initiated to raise staff morale.

Once the internal order is more or less sorted out, Mex can turn his attention towards the contractors. Clear & strict guidelines should be framed about the relationship of contractors with officials & ^{about} their daily work of contractors. This should be effectively communicated to all through public notice outside office. Suitable action against non-compliance should also be mentioned.

Hence Mex can adopt a multi disciplinary approach to win over staff & enforce discipline amongst contractors.

8
90 for better structure for core study
Arun

Q13. This is a situation which pertains to Parliament elections. You are posted as District Magistrate in one of the notorious district. There were several officers to assist you in your work, i.e. Returning Officer, District Election Officer and Additional District Magistrate (ADM).

Background duties of various officers were assigned as presiding officers were unwilling to take up election duties as it was very arduous work and a big responsibility.

Presiding officers and polling officers were called four days before the poll for training and collection of material/stationary like voters list, manuals, ballot papers etc. In one such event, when the distribution of material was being made, one polling officer had a heated argument with ADM which resulted in a scuffle. There were around 300 polling personnel who formed a mob as most of them were unhappy because they had been put on election duty. ADM locked his room from inside to save himself from attack by this furious mob. This mob was not willing to cooperate in further duty.

How would you handle the situation? What are the possible alternatives available? (250 Words) (20 Marks)

Since the mob was not willing to cooperate, the District Magistrate (DM) has a legal duty to report such incidents to appropriate authority, because it is the duty of election personnel & not an additional task entrusted to them.

The DM could try to convince the mob but if it doesn't work he should first ensure safety of the Additional District Magistrate (ADM) because any untoward incident could vitiate the entire

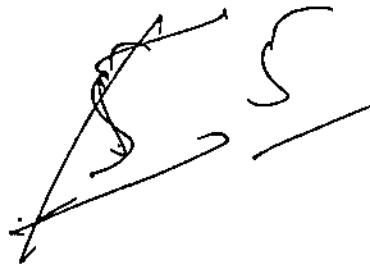
election atmosphere in the district.

The DM could request police action against the angry mob unwilling to co-operate. is

The DM should also try to resolve the dispute between the ADM & polling officer which had caused the scuffle. Such a resolution may cool down tensions a bit.

The DM can also try to understand the grievances of the mob who were unhappy because of the election duty. Any genuine grievance could be addressed but ^{any} grievance just because they've to work hard cannot be entertained by any means because fair & free elections are essence of true democracy.

Thus the DM can try the above options & handle the situation. Each option should be carefully weighed for its consequences & benefit depending upon the prevalent ground situations.



Q14. The Civil Service Exam is one of the toughest and the longest exam system in the country. With the limited number of attempts and nearly five to six lakh applicants appearing each year, of which only 1,000 or less get selected, there is huge pressure on the candidates to crack the exam and it may lead to the bouts of depression, anxiety and mental stress.

A civil services candidate faces many issues during the course of the preparation of this exam. Many candidates leave their homes and move to metro cities for the coaching and preparation. They take up accommodation that gives them little comfort. Most of the aspirants do not know to cook, and some in order to save time eat at the roadside stalls or depend on "Dubbawalas." Having improper food and uncomfortable living, many aspirants end up having health issues. The coaching institutes in order to produce results put pressure on the candidates to increase the hours of studies. Loss of sleep has impact on the body and the aspirants get totally exhausted. For an exam like UPSC, where there is cut-throat competition, the only goal of the aspirants is to somehow clear the exam and they ignore the insurmountable pressure on them.

You are also one among them. After repeated attempt you failed to qualify this exam finally. You are under stress. You have noticed that many new candidates entering into the fray are facing same problem. What would be your advice to prevent the stress? (250 Words)
(20 Marks)

Civil Services Exam which is one of the most prestigious exams in India represents the stiff competition for achieving success.

My advice to new candidates entering the fray would be that they should prepare a timetable first & clearly allot hours of study & leisure. The exam sure is tough, but dedicated

study for few hours is more important than sloggy for hours without any result.

Moreover the leisure time would help candidates deal with the stress like going out to the movies, etc..

My next advice would be that candidates should always believe in themselves not some coaching classes about how much they need to study. One must realise one's strength & limitations to work accordingly to achieve optimum results.

Candidates should also be advised that they should not compromise on their health for a healthy body is pre-requisite for success in an exam like this where preparation can span for years. They can try learning

looking for basic items if they can.

Moreover, the final advice would be to avoid going to such metros & prepare from home because in the age of internet not only has the importance of coaching gone down because of universal availability of study material but also because coaching classes have initiated test series online. Thus they can achieve best of both worlds by staying home.

Therefore success in this exam is based upon a candidate's attitude & how he faces various challenges put before him. Hence candidates should have a positive & problem solving attitude.

Q15. You are a young entrepreneur. Your ambitious life is chasing a high dream. You remain busy throughout the day because of the work pressure. Your wife is also an ambitious politician having identical routine. You are having a four year old child. By the time both the parents reach home, the child goes to his bed. Parents want that their only child should be inculcated with best of human values. What essential steps both of you should take in spite of your busy schedule? And also explain how will you teach essence of responsibility, respect, care, etc to your child? (250 Words) (20 Marks)

This situation represents ~~one option~~ the story of quite a few in today's busy & modern world with aspirations of people running high.

One option the parents could consider is getting the grandparents live with the child. This would not only ensure proper care for him but also inculcate in him some of the best human values.

Another option would be ~~admitting~~ ~~putting~~ the child in some kids group or camps wherein he can interact with other kids & learn essential values from camp organisers.

Also the parents could ~~ad~~ hire a babysitter for their child. The babysitter should be

instructed for the kind of treatment & interaction which he/she should have with the child. This way the child could get a way to learn some values at his home.

Both the spouses could use the weekends productively to spend more time with their child & help him learn the human values. Parents should learn to balance between professional & private life.

To teach the child essence of responsibility, respect etc following can be done:

- Giving him examples from his favourite cartoon series or TV serials.
- Making the child read story books which teach such values in a simplified but effective way.

- Getting your child to visit a zoo, play parks etc & citing real life examples which are in consonance with above qualities.

- Teaching him the importance of following those values & the negative fallouts of acting against them. Obviously he shouldn't be scared but should firmly know about his expected behaviour.

- Finally, the child should be taught to apply these values in his daily functioning with his ~~class~~ classmates, teachers etc.

Thus innovative solutions need to be found to ensure children of busy parents are inculcated with best of human values.

7

Q16. Are you really free to live, grow, lead, create, act or is there something holding you back? If it does, then we need something that's much more fundamental, far more relevant and way too intelligent than the physical and economic freedom. We need "Internal freedom"! We fought for our physical or political freedom and now we are also moving towards our economic freedom. However, there is something still missing. We are still not happy or at peace as we lack our internal freedom. And because of this the real hero inside you and me still fails to express itself.

- a) Discuss essence of freedom as human value.
- b) What is the teaching of Swami Vivekananda regarding internal freedom?
- c) How following his teachings on freedom can make us a good human being? (250 Words) (20 Marks)

a) Freedom can be seen as an human value because it essentially determines how one acts, behaves. Thus a free person without any external pressure ~~is~~ can express his thoughts & action clearly.

Freedom is also a requisite to realise the benefit of other human values like honesty, ~~into~~ satisfaction etc. It is this nature of freedom which makes it an all important human value.

Moreover freedom enhances the joy of achieving things.

~~et~~ Success without ~~any~~

directions is sweeter than success
through ~~through~~ whereas the way of
functioning has been dictated.

b) Swami Vivekananda teaches
us that for a man to be
really free, he needs to have
internal freedom. Without this
internal freedom, other forms of
freedom like physical, political
& economic would not have
much meaning.

Also internal freedom
helps us in realising our
true potential, because this
raises our capacities suited to
our strengths & weaknesses.

He thus tells his followers
to seek internal freedom.

c) Following Swami Vivekananda's teachings on freedom can help us become a good human being because:

- It essentially encompasses multiple dimensions of freedom.
- It takes into account the emotive & compassionate aspects of an individual in his dealings with outside world.
- It provides the people with a guideline which they can easily adopt in their daily lives.

Q17. Some situations you just can't control. For instance, someone you care about might betray your trust. Or, no matter what you do and how hard you try, you might not be able to win over that person you're trying to impress. There will be people who can't stand with you no matter what you do, and then there will be people that adore you no matter what. Situations like these - situations you can't control - will arise throughout life, and they may change your course. That's just life. It is what it is. In this light how emotional competence facilitates an individual to understand, manage and handle oneself and others positively in various setting? (250 Words) (20 Marks)

There are things which one cannot control because an individual can modify himself but not the external factors. Hence he has to adapt to these external factors.

In situations like these such as when someone betrays you but, not able to impress people, ~~the~~ emotional competence facilitates an individual to handle oneself because:

- It helps in understanding the situation from multiple dimensions

As a result one understands the ~~factors that~~ ~~has~~ played out that resulted in a particular behaviour.

- Once these factors have been

identified, one can gauge the intention & purpose of the purpose. Emotional competence prevents from misinterpreting the causative factors.

• Once the intention is gauged, it can be of two types - one that wasn't deliberate & one that was. The former would not pose much trouble in emotionally rehabilitating yourself because of the latent purpose & thus helps you to cope up with it.

• However the latter case may take a beating of your mental peace. But this is a short term feature because emotional competence helps in the mind in adapting to new realities in lesser time than otherwise. This adaptation proves crucial in determining how one handles oneself in times of such emotional turmoil.

• The above mental conditions helps in shaping our future course of action & attitudes towards that person. It may vary from person to person & situation to situation, but the net effect may be positive in the sense that the person is now emotionally more wise than before.

Thus emotional competence is a necessary tool for any individual in this world to adequately face the challenges posed by life. These challenges are ~~not~~ universal & adaptations to them is the only way out & emotional competence helps an individual in this aspect.

JK

Q18. There is a senior police officer, whose only daughter is going to be married. The police officer is very honest and upright and does not want to enter into any controversy, especially on the occasion of the marriage of his daughter. On the wedding day, the officer notices that a notorious politician-cum-criminal has come to the officer's residence uninvited. Before Police officer could spot him, he stood up and says he had just come to bless his daughter. Under this situation, the police officer is in a fix as what to do. What are the options before the police officer?
(150 Words) (10 Marks)

Since the politician-cum-criminal (~~is~~) has come only to bless the daughter, the police officer cannot take any direct action over him.

However, he can ~~keep~~ ask fellow officers to secretly keep a vigil over him so that any untoward incident can be thwarted.

The police officer can also ask the ~~police~~ politician to leave as soon as he blesses the daughter but that could invite the wrath of the politician as it may be disrespectful.

Also surveillance over him if recognised by the politician could make him angry.

But again the police officer

cannot doesn't want any controversy, so the best course of action would be to keep an eye on him because any thing that could make him upset would lead to hue & cry by him & subsequent controversy.

Moreover the police officer in this situation faces the stigma of being attached to a criminal despite being very honest, hence he could try to dissociate his name away from the politician in future.

3/2

