

An Institute for Civil Services

IAS TOPPER'S

TEST COPY ARNAV SHIVENDU

RANK - 283

GS MAINS ETHICS





ETHICS TEST SERIES

TEST - 02

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

d	Marks	Instructions to Candidate
1.		There are 20 questions.
2.		
3.	- 1	
4.		All questions are compulsory
5.	~ .	
6.		 The number of marks carried by a question/part is indicated
7.		against it.
8.		1
9.		Content of the answer is more important than its length.
10.		
11.	1.0	
12.		 Answers must be written in the space provided.
13.		
14.		Any page or portion of the page left blank in the Question-
15.		cum-Answer Booklet must be clearly struck off.
16.		
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SECTION - A

Q1. 'The civil servant who is not feared is not respected and so are his decisions'. Critically examine the statement. (150 Words) (10 Marks)

It is regarded if a civil servant is not feared, Whe is not respected and so are his decisions. However, this is for from teuth from the following demoistrative recisons -(i) A civil servant is a leader, if he follows directions issued by himself, Others follows for instance, if he asks his officials to be in office by 10 and comes on time, others follow automatically (ii) Being courteous, polite, vivil servair allows his colleagues to be risk taken and be invovative. Breed a positive work author (iii) His attitude of public service aligned with goals of organisation creates a public spirited envisorment (iv) Being tolerant, he increases kust among the colleagues. This also sensitives them towards public welfare in public on the other hand, if a will sewant is projected out of fear, officials in his absence way not work with the same vigour and public spirit as demanded by public interest. It may also result in duelition of duty, regative work culture. People way be skeptical to approach him for grievanewedressal skeptical to approach him for grievanewedressal servant is not respected but of fear but for his morals, attitudes and behaviour that he enpresses.



Q2. What is sensitivity? Is it a strength or weakness for a civil servant? Give reasons with Sensitivity is an emotional etimuli enhibited by an individual against a particular cituation. Being consitive makes an individual more sympathetics compassionate towards others Being sensitive is a virtue for a civil servant. In times when She. exercises judgement, le needs to considers all the facts and values (of the individuals involved). This ensures the judgement to be tolerant and in line with public welfare. For instance, when a civil servant is asked to vacate a locality for land acquisition, it his duty to give public sufficient time to vacate. He should act with entathy and compassion to understand their difficulty.



However, being sensitive without citical reasoning can been perilious. It may blind the civil servant with emotions and not punit him to act in a wise and just manner.

for instance, can IPS officer cannot kill a man for a crime just because he is sensitive to the public demand. Accused needs to be tried within the confines of law.

Thus, being sensitive for a civil servant is necessary but any action has to be taken keeping a enot balance between emotions and eerot balance between emotions and



- Q3. Define any two of the following terms with respect to civil servants:
 - (a) Wisdom
 - (b) Legitimacy
 - (c) Pluralism
 - (d) Habit

(75 Words Each) (5×2=10 Marks)

(a) Wisdom is the ability ito act in a logical, informed and in a calm manner. A civil servant is expected to exercise wisdom when taking a discretionary decision. In the absence of which, the decision may either be enotionally notivated. For instance, an official should be emphatic who to the people when (5)he is securing a land vacation order. (b) degitinacy - It is the factor that ensures power of a civil seriant is authority. Without legitimaly, power of a civil servant will have no authority over the people. This also means lack of accountability. A Megitimate decision is one which is

within the confines of law, constitution and othics ensuring public interest. (C) Phualism is the characteristic of a diverse society, like, India. Since a civil sereant takes the oath to office in the spirit of the constitution, (she is expected to act with impartiality and tolerance taking into view of all sections of society issespective of caste, religion, class, language gærder etc. (d) Habit is a loutine behaviour that vis developed with firm commitment and consistency. A civil servant is expected to be punctual and always work in public interest rerespective of the incumstances. This ensures public welfare and allows the individual to have a broader Consciousness in life



What is the meaning of role model? How are role models made? Illustrate and analyse how do role models influence virtues, morals, and ethics in a society. (150 Words) (10 Marks) Role models are entities whether real or fixtitions who are seen to powers Certain virtues and morals that the society respects and admires and wants to adopt. Role models are the result of acceptance by the members of the Society when they observe certain characteristic in an entity which appeals to them in their given situation. Anna Hazare, for instance, during anti corruption novement became à role model. He appealed people to be honest, kuthful, compassionate and reject corruption. This sensitised the society towards realisation of virtues, morals and ethics that reeds



to be enhibited by them.

Role models are responsible for spreading awareness ar in the society towards virtues that one should enhibit. This is why, aricketers and actors are asked to reject smoking on screen. People learn these habits and ultimately sensitise others and ultimately sensitise others around them.

Cartoon characters influence children to be truthful, punctual and disciplined.

Her Therefore, sole models can be segarded as change agents in society responsible for social transformat

Remarks

Q5. What do you mean by integrity? Why integrity is called the supreme quality of leadership? What is the relation between honesty, integrity, and probity in administration?

(150 Words) (10 Marks)

Integrity means doing right even when no one is looking. It is the integration of one's values, beliefs and morals.

Integrity is regarded as the supreme quality of leadurship. In the absence of integrity, on individual cannot be tented, or take enpected decisions in a fair manner, thus, compromising people behind whether a team or a society.

For cinstance, faudhi acted in the same manner what he preached on the contrary, Hitler, claimed to make fermany great but for his vested interests destroyed them.



would be compromised. ideale quotice, equality, liberty level and also the excelled. Constitutional has been integrity at the indimidual Ruyalas emil diade si besond sa Wien periolest (wies) decision since courset be empedded to take If a wind serroant is two foll apart. In the abuser of our value, other Atornaly, integrity and probity in administration are with - dependent



Q6. Discuss the role and importance of idea, idealism, and ideology in civil servants' life is pragmatism the best option for a civil servant in finding solutions to problems? (150 Words) (10 Marks) Idea is an (innovative) thought or attitude towards something Idealism is the will to work with integrity without confromising one's value system rerespective of the circumstance Ideology is set of thoughts and values i.e. ideas based on certain fact and figures. For instance, liberation and socialism. A civil servant is expected to be value neutral and politically unbiased, He is to work in the Spirit of the constitution and energise his authority with idealism. His vieues regarding a religion or caste ete should be tolerant with a view to ensure public welfare. The only ideology a civil sevent should possess ideology but work only in



public interest. Therefore, to resolve the dilemma between public and person values, a weil serieant should pendent and act with pragmatism. Pragmatism means acting as per the situation with temperance. For instance, even if a civil servant wants to kill a terrorist, he cannot, as the is expected to respected to rule of law this ensures that the individual, society and government act in harmony Thus, pragnatism is an integrative

Thus, pragnation is an integrative value which ensures best colution to a problem.



What is spiritualism? Why an enlightened leadership needs to be spiritually sound? Can it be said that spirituality is the birth point of most of the good virtues and values? (150 Words) (10 Marks) spiritualism allows an individual/socity to develop a broader level of Consciousness? It seperates materialistic aspect from one's life and allows, him/her to realise the higher purpose of one's life. Epiritualism is an important trait spiritually sound The exercises his/hu wisdom with justice and temperance. It makes a person act in confines of public interest. For instance, a spuitually sound person, job is not a place to earn money but livelihood. Hence, we can easy that an enlightened leaduship needs to be Sprittrally sound.

A spiritual action is a result of one's self realisation. Self realisation is the understanding of an individual of his potential in broader perspective of society. Thus, the only way, one reclises this is through spirituality. Therefore, it can be said that spirituality is the birth point of most of the good virtues and values. But some values are a result of socialisation and content as well, for eg, one's view on pluralism.



Q8. What is the importance of non-conformist approach in the progress of human society and institutions like bureaucracy? Is there sufficient space of non-conformism in Indian bureaucracy? Why?

(150 Words) (10 Marks)

Conforming means adhering to well established principles, policies and protocols in a system whether a society or buseomeracy.

Being non-conformist invites social ostracisation or punishment based on the content towever, being non-conformist is not always incorrect the helps in the evaluation of enixting are morals, ethics and beliefs

for instance, before Raja Rammohan Roy, sati was an acceptable tradition of society. Similarly, in the bureaucracy, sot Durga Shakti Nagpal's fight against maja brought corruption in the public discourse

in a society

stategrands and in case of non-confunty sized and opaque to the coreidy, everytion wear extablished by airtishurs to maintain the colonial administration, it remains However, since the Indian surrauchacy act is treated as insubordination. Official excets not and RTI an

accused of subordination for his views on social media have been deemed as insulposdiation by the government. Recent case of that taesal being

ailised as it kills innovation and risk taking ability among Wise Moves such as these are ivil sewants and results in

sed tapium.

organisational goal of public welfare resulting system. Semarks only be utilised when reeded, otherwise, However, non conformism should it can secult in abbeation from



Q9. What is human dignity? Why maintenance of it has been incorporated in all religious texts as well as in our Constitution? (150 Words) (10 Marks)

theman dignity refers to ensuring.

all rights to every individual by the virtue being human irrespective of one's caste, culture, religion,

gender etc.

rephold the value of human dignity. The extionale behind this is to

- ensure amongst the people—
 (a) Peace and social halmony
- @) Promote liberty, equality and featurity as envisaged in the

constitution.

(c) Promote pluratism and tolerance. In the absence of human dignity, the consequence would be social conflicts, injustice and inequality

among different cections of the society. Thust deficit will result in violence in the form of communation, slinger regionalism etc. This will impacts that the nation's unity and public welfare of the society.



Q10. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.

(150°Words) (10 Marks)

Skill is the ability or a characteristic that one acquires through consistent effort and perseverance.

Skills are applied to solve problems and ease people's lives. For instance, operating a computer or a mobile phone.

somes like intolerance, homophobia, renophobia are deeply rooted in human nature. They are a result of diverse identity prevalent in every human society.

In a plural society, like India, these issues can only be solved via Sensitivation amongst people. There needs to be a stress on weal and value



extraction so that the entire society starts appreciating diversity and develop tolerance. Only then can a social harmony prevail.

Principles like Vasudeva kutambakam need to be emphasised to tackle terrorism, climate change so that people see each other as humans divorced from national/social identity and develop respect for human dignity.



- Q11. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.
 - (a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.
 - (b) Whoever fights monsters should see to it that in the process he does not become a monster. (75 Words Each) (5×2=10 Marks)



Q12. Critically examine the ethical basis of justifying abortion and euthanasia.

Abortion and enthemain a remain a debatable topic in any society since time immendial.

On one side, there a groups which advocate abortion and enthunasia to be against ones light to life. They dain life of an individual is nobody's else's right to take away. They deem it unithical but on the other hand, there exists people who claim abortion and enthanasia to be realid and ethical ut it relieves one from pain or being a burden on the Exceity. Recently, supreme court in India upheld enthanasia and earlier abortion in a restricted manner. If euthanasia

is an active enthanasia in we it is illegal, however passive enthanasia remains legal as it does not renvolve the involvement of another person of guilt) Similarly, in case of abortion, if in a complen procedure, if only a child or child is expected to suffer from certain complications later, abortions are permitted to ensure that the child does not suffer after growing up. Also, if mother is a vection of sexual assault, she is not forced to take care of the child alone and suffer social stigma.



Q13. Climate Change has been described as a perfect 'moral storm'. Critically analyze. (150 Words) (10 Marks) Climate change is the average charge un earth's temperature. studies show it is 97%, a result of anthropogenic factors. Climate charge is a world wide phenomena which vie not against a particular nation or group of people but against hunarity With the recent pull out of USA from Paris Climate deal, world effort to combat climate charge has everely been impacted. a moral storm as without the pressure of society on their governments, tackling dinate charge is impossible. Climate charge has acquired a moral dimension where people have to shed their national identities and emarks



fight together as a group to secure human dignity.



- Q14. Tolerance is treated as one of the main principle of Modern Democratic Rule. Answer the following questions related to it:
 - (a) What do you mean by "Tolerance"? Discuss its importance as a virtue in public service.
 - (b) Being a civil servant, how can you initiate the culture of tolerance in your organization? (75 Words Each) (5×2=10 Marks)

(a) Tolarance means to tolerate or put up with different values and beliefs.

To tolerate does not mean to necessarily and accept the other side's values and beliefs. It means to recognise it and allowed to be expressed freely.

Its is a virtue which is the heart of diverse identities prevalent in the society. In a plural society, like India, tolerance in public service recessary to consure public service of every individual inespective of every individual inespective of one's caste, religion etc as enshrined in our constitution.

Remarks

(b) A a civil sensant, one can ensure to initiate afterne the following to initiate authorsof tolerance in an organisation.

(i) allow people to exhang their salues and beliefs peacefully.

(ii) follow constitutional ideals

personally, thus, setting on evants

(iii) respecting every culture and

practice of organisation

iv) constituting encareness seminars
to make people morally consciouss



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Remarks



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SECTION - B

- Q16. There was a day-light murder of very popular social activist who always raised the issue of poor and downtrodden before District Administration. He was very popular among the downtrodden. A strong and determined crowd of ten thousand people have assembled at the collectorate with the dead body demanding immediate action against the accused police officials who have failed to provide necessary security to the leader. People suspect that there is a hand of one powerful leader from the ruling party. You are the head of the District Administration:
 - (a) What are the options available to you?
 - (b) Evaluate the merits and demerits of each option and choose the option which you consider best, giving reasons. (250 Words) (20 Marks)

The supporters of murdered activist are emotional and grieved. As the district Magistrate, I have the following options to control the situation -

(a) Use social media, 5MS

To make people aware of the sleps being taken to eatch The convict.

Merit -

(i) It will calm the mob and allow district administration to conduct the

(ii) It will bring trust amongst the people regarding the unbiased and honesty nature of administration.

(i) It may be treated as a fake message by the public. (ii) It may also seem a play by the people for disintegrating them and evanesceing the situation. (o) Ask local leaders and politicians to calm the situation. Merit. (i) Since people look up to leaders, they may accept their assurances and (ii) It will allow district administration to manage the cituation and conduct the enquiry. Denlint -(i) As the leader from the ruling party is suspected to be the muderer, it may further aggravate the situation (ii) People may on the entire vituation as criminal-administration news and

may turn violent. (c) Establish a composite forum of District officials, local leaders and some elderlies of the mob- Best option (i) Merit -(i) Discuss the situation and ask the leaders and representatives to calin down the situation and in turn briding (ii) It will allow ease in enquiry by the district administration. (i) It will be difficult to fierd representatives Lemerit from the molo. (d) Approaching the state government Merit -(i) Reinforcement would be available in case law and order usure occurs; (ii) Responsibility would be should with ruling party whose leader is an accuse leneril - building bust (i) People may view the move with suspicion and may turn violent

Q17. In a municipal town, there are some primary schools and dispensaries, where children of poor people especially living in slums receive their primary education and basic health care. The schools have good buildings, infrastructure and teachers. However, quality of primary education is far from satisfactory. Similarly, dispensary having reasonable good facilities hardly comes up to the expectations of the people. Whenever the poor people approach the health officials (doctors), they are rebuked at. A young and promising Municipal Commissioner of corporation wants to improve the situation.

Based on the situation stated above, answer the following questions:

- (a) How would he improve the working of the dispensary and ensure that doctors and paramedical staff are made accountable?
- (b) What steps he should take so that quality of primary education improves? What are the limitations before Municipal Commissioner?
- (c) How to strengthen moral responsibility among teachers and health officials? What could be its effect on the overall performance of the dispensary and school?

 (250 Words) (20 Marks)

(a) Municipal Commissioner has the following options to increase accountability (i) establish a composite forum consisting of doctors, paramedical staff, et administration and people where all generates are discussed and addressed (ii) Citizen charter should be strictly adhered to and any abberation should be reportable by people to the administration (iii) Periodic evaluation of the hospitals should be undertaken by the administration.

(iv) Social auditing should be undertaken by the scaple

(v) Municipal authority should be involved in all the above process as they represent the people they can be supplemented by Memper of Legislatures and Garliament. (6) Municipal Commissioner is limited by quality of education even though school has good buildings and infrastructure. He can take the following steps-(i) Ensure exhence like mid-meal are properly implemented, also Anganwadi vockers should be made accountable. This will reduce school drop outs (ii) Easure that there is less instances of teacher absenteesm. This impacts the quality of education. (iii) Fearhers received should strictly adhere to qualifications prescribed by government training programs for capacity building (iv) There should be regular and periodic evaluation of schools by the Remarks

education inspectors. (1) Composite forum of parents, school and administration should be established (C) Moral responsibility among teachus and health officials can be strengthered (i) Awareness programs and seminars to strengther their integrity towards their job. (ii) Educating them in moral science. (iii) Appealing them to their conscience for making them realise their impact on society and national development (iv) Capacity building to increase their capability and skill. In light of these steps, the work culture, organisational objectives and goal would be strengthened. This would yield in improved service delivery in school and dispensary.

Remarks

Q18. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done-whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- (a) Directly talk to subordinate and assure about correcting the things in future.
- (b) Give responsibility to your friend who briefed you about this case.
- (c) Transfer the lady officer as this case may bring sorry figure for you also in future.
- (d) Request the lady officer not to do so as this may hamper their personal relations also.

(e) Is there any better option available to correct the things other than that mentioned

(a) Directly talking to subordinate is a viable option.

Merit—

(i) It will bridge the trust definit amongst the subordinates and service officials.

(ii) My friend may be appealled to work (ii) My friend may be appealled to work with sympathy compassion and be tolerant with sympathy compassion and be tolerant towards her subordinates, this will avoid an official enquiry against her, tarnishing her service becord which is

Verneit -(i) My friend may not listen to advice and continue with her rude behaviour (ii) This will further create a gulf between serior officials and subordinates. (iii) In the long sur, this will decrease the organisation's efficiency and impact public welfare and organisations goal (6) fiving responsibility to my friend beiefed about the case has the following merits-(i) My friendship and with the friend (against whom complain has been made) is preserved. (ii) It will be seen by subordinates as an unbiased investigation, Demerits -(i) It will be eneming away from responsibility. (ii) The officer condu beiefed may not utilise the formal route, thus, not giving accussed officer a chance to her side

(c) Merits of Transferling -(i) Subordinates would be relieved. (ii) But of Demerit -(i) She may not change her behaviour in the new place as well, hence, (ii) Work aftere may not change in her presence (ol) Requesting the lady on an informal way may have following merit-(i) she may try improving her behaviour by being more polite and courteous. (ii) Her service record will also be preserved. (i) She may not take the advice seriously and further act rudely. (ii) This will create a trust deficit in the organisation impariting organisational efficiency and goal. (e) A better option would be to talk to her presonally and ask her to have a balanced attitude, enercise temperance just the way she does her assigned task. Appeal to her conscience by telling her how important she is to the organisation but by being rude she is Losing respect.

Remarks



- Q19. While implementing Centrally and State Sponsored Development Programmes, a Civil Servant faces lot of interference from the local political leaders to oblige certain contractors and service providers who do not qualify the required eligibility criteria on the one hand and moreover uses substandard material in construction and provide poor quality of service on the other. He finds it immensely difficult to keep his neutrality and do what is best in the public interest. He is very disturbed. He thinks on the following options:
 - (a) He informs the senior officers, but every time he does so, he finds that somehow they are not ready to annoy the local influential politicians. He thinks about taking up the issue with the further higher up officers in the hierarchy.
 - (b) He thinks about meeting the media people and tell them about the difficulties faced by him due to the political interference and lack of support from the senior officers.
 - (c) Resign from his post as public servant and fight against such malpractices from outside.

Evaluate every option before him and suggest which of the above stated course of action is the best? (250 Words) (20 Marks)

(a) Informing see higher up officials is
the best course of action.

Merits
(i) It will ensure accountability of all
officials in the hierarchy:
(ii) A public institution runs on
public trust and legitimacy. By keeping
issues within the organisation, trust
is maintained

(iii) A formal enquing can be taken up
against the morally corrupt officials.

(iv) Tender process will be secured ons
pur the procedure. Public welfare
is secured.

Demerit -(i) Higher officials may also be irresponsive and not take action (ii) The civil servant may face departmental enquiry for breaking the chain of command. (iii) This will enouse no one else takes an action. Organisational goal, vision, ethics would be compromised (b) Merits of informing media about lack of support from officials and political interference -(i) huil society shall be mobilised. (ii) This may being a demand and pressure on the government to ensure accountability and transparency in Scheme inplemented (iii) New regulations, RTI may be strengthand. (1) Judiciary may also be involved by via petitions against corruption

Demeirts -(1) Public unstitution duns for public welfare and on public trust. This will reduce the trust , thene, impacting governance (ii) Givil servant may be sacked for breaking chain of command (C) Resigning from post and fight against malpractice from outside -Merits (i) feedon to enpress his views regarding the malphatices. (ii) Mobilising people and making them aware of the issues Demerits. (i) Lack of resources to fight government. (ii) will not impact the work withere and malaise will continue (iii) Will be running away from duty Q20. You are a doctor in a government hospital. One of your lady friend got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. Her in-laws want a boy child to act as inheritor of the family and they have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected you with the Health Minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Based on the above situation, answer the following questions:

- (a) What are the ethical dilemmas in the above case?
- (b) Do you think that your moral obligation also demands to help your friend?
- (c) A doctor in a public or government hospital should obey the Health Minister for whatever he says. Do you agree and why?
- (250 Words) (20 Marks) (d) What steps will you take in the above situation? (a) Being the doctor, I am faced with

the following dilemma-

(i) Legal 1/5 illegal

As per law, it is illegal to determine sen of a fetus and terminate it.

(ii) Ethical v/s unethical

It is unethical ito terminate a female feters. How is a male child more

rimportant than female child.

(iii) Moral VIs immoral

On personal bront of am faced with

the situation to help my briend but

morally killi terminating the fetter is

Remarks

(b) shough it is my friend demanding the termination, it is my responsibility to uphold my moral values and obligations towards an individuals right to life dife of the felus cannot be violated just at the alter of friendship. (c) A doctor in a government has no obligation to the health minister if the demand is illegal, unethical or immoral of one obeys the directives without applying his/her critical reasoning, -the acts amount to moral corruption. Such acts lead to value crisis both at the individual and society level: (d) I will take the following steps-(i) Informing Ack my friend and hu in laws to reconsider the decision, show them the higher moral ground. (ii) It they still persist and I am pressurised

by the health minister, I will inform, my superior.

(iii) If my superior is irrespossive, I will inform the media and the police officials.

that the life of an individual is not terminated. It will also result in societal awareness against female febticide