



**An Institute for Civil Services**

**IAS TOPPER'S**

**TEST COPY**

**ARNAV SHIVENDU**

**RANK - 283**

**GS MAINS ETHICS**

# ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 20 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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Name ARNAV SHIVENDU

Roll No. \_\_\_\_\_

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Date \_\_\_\_\_

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1. Invigilator Signature \_\_\_\_\_

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## SECTION - A

Q1. What is attitude? What function does it play in our life? Illustrate.

(150 Words) (10 Marks)

Attitude is positive or negative perception towards a person, a situation or an entity.

It is the regulator of one's emotion. If a person possesses a positive attitude, (s)he will find best even in the most difficult of times. This ensures that the behaviour exhibited by the person is also positive. This helps a person breeze past any obstacle.

For instance, APJ Abdul Kalam despite coming from a poor background did not lose hope. He worked hard and transformed his adversity into opportunity by being positive.

On the contrary, a person who is negative continues to blame people and ~~or~~ circumstances around him. (s)he is

Remarks

unable to handle the pressure and thereby succumb under adversity.

For instance, Hitler despite being a great leader possessing a negative attitude led Germany and the world towards disaster.

Therefore, attitude is core component of our personality which ensures our adaptability and success in life.

Remarks



Q2. Establish the connection between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Ethics is the science of moral conduct.

It provides a set of standards to decide whether an action taken by us is right or wrong.

However, ethics can be comprehended by an individual exhibiting a high emotional intelligence.

Emotional intelligence <sup>(EI)</sup> refers to the ability of an individual to perceive, access and generate emotions. It helps the individual to regulate emotions, thereby stimulating emotional and intellectual development.

If a person exhibits high degree of emotional intelligence, only then can he understand the people around him.

High EI helps person to face an adversity and handle the situation with ease. This makes the individual

Remarks

empathetic and compassionate and thereby, facilitating him/her to place public welfare above all his/her needs. Thus, a man with high EI remains ethical despite conflicts.

On the contrary, a person with low EI remains detached ~~with the~~ from the world, driven by self interest. Thus, (s)he lacks empathy and compassion and may commit an unethical act.

Therefore, EI is a vital tool to promote ethical society and well being for all.

Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Crowd funding is the process of arranging finances from the civic/public domain to achieve a noble goal.

Crowd funding involves making emotional appeal to the society, thus, arousing compassion and sentiments of the members of the society. This ensures them to integrate to a noble cause and experience delight and grateful for being in the position of comfort and at the same time being able to assist those who are less fortunate.

This ensures the success of crowd funding.

~~Some of the positive effects of crowd funding~~

There are numerous instances in real life where crowd funding has been a success.

Remarks



For instance, Armstrong Pame, IAS, raised money to build the "Friendship Bridge" in Manipur and provide connectivity.

Therefore, some positive effects of crowd funding are—

- (1) It brings self realisation amongst common citizens.
- (2) This permits them to be more empathetic and compassionate and participate in societal challenges.
- (3) This ensures that governance is demand driven, thereby, making it good governance → better degree of accountability.
- (4) Less advantaged people are given opportunities other than the ones provide by state.
- (5) Promotes fraternity and nation building.

Thus, crowd funding is an effective instrument to promote social welfare and national integration.

Remarks

Q4. What are the signs of low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level?

(150 Words) (10 Marks)

Emotional intelligence <sup>(EI)</sup> is the ability to perceive, access, generate and regulate emotions. It facilitates in stimulating intellectual and emotional growth.

An individual with low emotional intelligence has the following characteristics:

- (1) unable to handle adversity → looks stressed
- (2) blames people and circumstances around him/her.
- (3) exhibits a negative attitude and behaves indifferently with other people.

On a personal level, on the spectrum of EI, I would put myself to be in an evolving state.

As an individual to improve my EI level, I would practice the following

Remarks



- (1) Be honest and truthful to myself and to others.
- (2) This would allow me to be frank to myself and help be self introspect without bias.
- (3) I would self introspect to facilitate self realisation → help in seeing greater good and place in this world.
- (4) This would permit me to exhibit a wise, just and an upright personality, thereby, developing my conscience.
- (5) I would then try to be compassionate and empathetic.

All the above steps will ensure my FI is constantly developed which <sup>will</sup> allow will me to handle any challenge with an objective mind and with a positive attitude.

Remarks

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

Domestic violence is the act of violence committed by a family member against another member in order to assert one's dominance.

Though, a gender neutral concept, it is usually associated with a husband committing violence against his wife.

Causes of domestic violence—

- (1) Cultural— In some cultures, women are treated as secondary sex.
- (2) Patriarchal mindset forces men to view women as their property.
- (3) Objectification of women makes them a commodity with no dignity.
- (4) Reinforcement in successive generations as children usually view the domestic violence as a natural norm.
- (5) Lack of education confines women to

Remarks

domestic sphere, thereby, causing feminisation of poverty.

However, domestic violence can also happen against elders and children. It is the consequence of lack of empathy, compassion and a feeling of superiority in the aggressor.

Thus, recognising domestic violence as a rampant phenomena, government passed the Domestic Violence Act, 2005.

Other steps like awareness programs by NGOs, educational and employment opportunities to the victims should be provided. This will secure them a better and empowered life.



Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Cyber bullying is a recent phenomena which is the consequence of emergence of ICT (Internet and communication technology).

It involves lampooning, memes, jokes - based on one's life and personal characteristics and sharing them on the internet with a wider audience via Twitter, Facebook, WhatsApp etc.

Some of the adverse consequences of cyber bullying are —

- (1) May force an individual into depression.
- (2) Alienates a man from the society both physically and digitally.
- (3) Results in defamation of an individual which is a criminal offence.
- (4) It is against an individual's fundamental right of free speech and expression.

Remarks

Therefore, it is essential that netizens are conscious of their actions on the internet. ~~Enfor~~ Asserting one's freedom of speech should not result in devoiding another individual's freedom. This not only hampers well being of people but also threatens the social fabric of a diverse nation like India where one wrong message can spark communal or regional riot.

Remarks



Q7. Why does self-control sometimes fail to act as an internal system of restraint?

(150 Words) (10 Marks)

Self control is an ability that is exhibited by an individual with high EI (Emotional intelligence). It assists an individual to perceive, generate and regulate emotions despite the situation.

However, there may be instances when one may fail to exercise self control. This primarily occurs for the following reasons—

- (1) Conflict of interest among personal and public interest → results in corruption.
- (2) Clouding judgment with emotions.
- (3) Failing to acknowledge the relevant information to remain wise.
- (4) Failing to strike a balance between emotions and practicality → Fails to exercise pragmatism.

Remarks

An individual who is unable to exercise self control is usually unable to handle adversity. He blames people and environment around him and fails to face a challenge positively.

Thus, it is essential that people remain rational and calm, ~~relax~~ self realise and practice spirituality. This will ensure crimes such as robbery, murder, lynching reduce and promote harmony.

Remarks

Q. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Social intelligence is the ability of an individual to understand the norms and traditions of the society and adapt accordingly.

A person exhibiting high social intelligence <sup>(SI)</sup> is usually one with high emotional intelligence (EI) because only an individual with a high EI can appreciate the external surroundings and be receptive of people around him.

A high SI is vital for the society because —

- (1) it promotes better integration of members into the society irrespective of one's culture, ethnicity, religion etc.
- (2) it promotes pluralism and tolerance.
- (3) thereby, facilitating trust among the society members.

Remarks



(4) it promotes a stable social order, thus, promoting technology and innovation.

(5) it makes all members empathetic and compassionate, thus, promoting fraternity amongst ~~our~~ the members and promoting good-governance.

Therefore, it is essential that a high SI is exhibited to strengthen national unity.

Remarks

Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Perception is a self concept. It allows us to understand and view complexities, conspiracies and obstacles ~~as~~ uniquely.

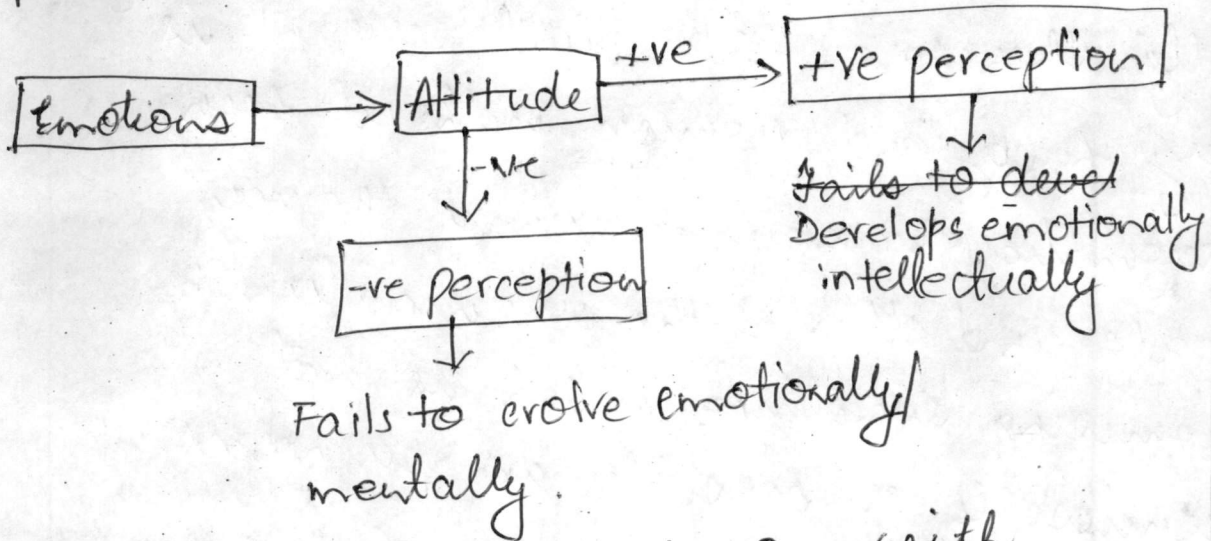
A person possessing positive perception always views an obstacle as a new challenge to be conquered, a new learning. This allows him/her to develop both emotionally and intellectually and emerge as a better individual.

On the contrary, an individual having a negative perception will always view obstacles as a hindrance and continue blaming external world, instead of improving oneself to face the challenge. Thus, (s)he will fail not only in meeting the objective but also in developing new skills and ability.

Remarks



Therefore, it is essential that a person tries to develop a positive attitude to cultivate a stronger and a positive perception.



This is because a person with positive attitude will always regulate one's emotions irrespective of the situation, thereby acting as an enabler to view any obstacle positively.

Thus, attitude is imperative to help us conquer difficulties while performing our duties.

Remarks

Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant?  
(150 Words) (10 Marks)

Happiness is an elevated state of emotions wherein a person is extremely jolly. Therefore, if a civil servant is very happy and promises without being pragmatic, (s)he may compromise the very goals and ethos of the organisation by promising something which is not permissible or possible as per norms.

Similarly, a civil servant is supposed to be empathetic and compassionate. However,

when an individual is angry, (s)he is in a highly tensed state of mind.

This impairs the cognitive ability of the civil servant, thereby, failing to realise the impact of his/her words on the public morale.

Similarly, being sad leaves a person in a state of dejection. (s)he views

Remarks

every situation with extreme melancholy, thereby finding faults in every situation. This impairs a civil servant from being objective and pragmatic while taking a decision.

Thus, it is commonly said,  
“don't promise when you are happy,  
don't answer when you are angry,  
and don't decide when you are sad.”



Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level?

(150 Words) (10 Marks)

Emotional intelligence <sup>(EI)</sup> is the ability to perceive, access, generate and regulate one's emotion. This allows an individual to develop both emotionally and intellectually.

It allows a person to face a challenge with a positive outlook and remain empathetic and compassionate.

Rational intelligence, on the contrary, allows a person to take into account all facts of the situation and take an informed decision. It promotes scientific temper in an individual.

When working it is vital for an individual both at personal and at societal level. ~~this is because~~ to blend the above two attributes. This is required to ensure that any decision taken by

Remarks

the individual considers not only facts but also societal and personal values.

Greater is the overlap between the two better is the acceptance by everyone and bitter are the outcomes.

For instance, an officer suppose to rehabilitate a slum has the laws that are to be observed which requires rational intelligence. However, (s) he needs to have high emotional (EI) to be empathetic to plight of the people.

Remarks



Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

As an assistant to the college wide campaign to increase a seat belt use I'll pursue the following means to spread the message-

(1) Stage a play showing how not wearing a seat belt can destroy a family → Appeal to effective/emotional component.

(2) Raise awareness campaigns and conduct seminars highlighting that accident related deaths in India is the most significant factor <sup>with a focus on figures</sup> → Appeal to cognitive component.

(3) Involve volunteers who are willing to share their personal story.

(4) Involve some celebrity who is seen as a role model to promote the message.

Remarks

(5) Discuss the impact of road accident on college students future and dreams.

These steps coupled with sharing instances and stories from real life of how wearing seat belt protected life of many individuals should also be incorporated.

Remarks

Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.  
Elaborate. (150 Words) (10 Marks)

Emotions are the stimuli experienced by individuals against a particular person, entity or a situation.

Whether they are hurdles or facilitators depends on one's emotional intelligence (EI).

A person having a low EI will view every situation as an obstacle.  
(S)he will blame everyone around him/her. (She will be self engrossed and will never be able to rise above personal needs.

On the other hand, a person with a high EI is able to control and regulate emotions. (S)he is able to see every obstacle as a new opportunity. This enables a positive attitude, thereby,

Remarks



resulting in intellectual and emotional development.

This creates a favourable breeding ground for a person to become more empathetic and compassionate and, thereby, becoming more spiritual. This creates a truly happy person resulting in a beautiful soul.

Remarks

Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Consumerism is linked to the want of materialistic entities. For certain people it is money, for some it is luxurious goods etc.

Consumerism is a manifestation of self centered attitude. This attitude is a result of individual's perception of oneself based on others' perception of life.

Therefore, consumerism results in buying things not out of need but out of want → causes wastage and reflects greed.

Thus, to solve this malaise, an attitude of contentment needs to be adopted. Contentment is satisfaction

Remarks

of one's demands. This does not mean  
the man does not work hard but only  
that (s) he does not buy things  
which is not based on true needs.

Economically, this ensures equitable  
accessibility and affordability to all  
sections of the society, thus, promoting  
a sustainable lifestyle.

To quote Gandhi -

~~“~~“  
“~~World~~ Earth has enough for everyone's  
need but not for everybody's  
greed.”



Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding?  
 (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles? (75 Words Each) (5×2=10 Marks)

(a) Reaction is an immediate stimuli based purely on emotions. Whereas, a response is a wise decision based on emotions as well as all facts present.

Therefore, for a civil servant, it is highly essential that (s)he expects any situation without a predetermined mindset and respond appropriately based on an objective understanding to ensure best possible outcome, otherwise this may result into neglect of people's welfare.

Remarks

(b) Confusion and dilemma are the an essential component of decision making. For a civil servant, to take the most appropriate and an objective decision, (s)he needs to be prepared to take a holistic view of a given situation. This results in many confusions and dilemma. For instance, torturing a terrorist to extract information to protect a nation from a bomb blast.

Thus, confusions and dilemma form a natural component while finding a solution.

Thus, a civil servant has no black and white situation. (s)he needs to act positively in order to reach a proper and valid solution to uphold public welfare.

## SECTION - B

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- (a) What are the ethical dilemmas related to it?
- (b) Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- (c) How will you persuade her to change her decision? (250 Words) (20 Marks)

(a) Employing the child of the maid is an ethical concern as her right to education and quality of life is being taken away.  
 This also against the constitutional provision of fundamental rights and —  
 DPSP. As a mayor, it is my responsibility to ensure constitutional ideals are upheld.  
 However, if the child is not employed, it impacts not only her but her ailing mother and younger brother. With no earning, it would result in deprivation.

Remarks



of all 3 members resulting in their exploitation or death which would be a violation of their right to life.

(5) My wife's justification is partially justified but is partially self motivated

Since she is an IAS, <sup>ie working</sup> she wants to focus solely on her professional life. ~~for which she~~ Thus, she has hired a maid to take care of the house and nurse to take care of the in-laws.

However, with the absence of the maid, my wife will have to focus on the household chores, thereby, ~~her~~ she making her compromise on ideals and allow maid's daughter to work.

On the other hand, her justification that not allowing ~~her~~ to maid's child to work would endanger maid's family's right to life and livelihood.

(c) I can ask my wife to continue paying the maid without asking her child to work.

We can either hire a temporary help and employ the maid back once she is healthy or we can share the household chores amongst ourselves.

Also as the mayor of the city, it is my responsibility to ensure no activity against the constitutional ideals should be undertaken. Child employment is incorrect and as an IAS officer it should be

↓  
Tantamount to exploitation understood to her.

We should ensure that all legally and morally assistance should be given to the maid so that her <sup>and her family's</sup> fundamental rights are secured. Children are sent to schools.

By highlighting all the above concerns, I will appeal to my wife to change her decision.

Remarks

Q17. You are a head of the IT department in government office. Due to the launch of Digital India programme, the work pressure has increased tremendously but you have poor manpower to handle the situation so you can either reduce the level of challenges to something more manageable or increase level of skill. But reducing the level of challenges is infeasible as you can't mould the outer circumstances. Hence, how can you improve the level of skill? How will you make sure that your colleagues accept the changes wholeheartedly? (250 Words) (20 Marks)

As the head of IT department, it is my duty to ensure that the organisational goals are met.

However, to meet goals I am handicapped in terms of manpower.

Solution-

I can request my senior officials to provide for extra workforce but ~~due to~~ it may take time.

Therefore, I can focus on improving the skills. I can request the management to provide - (1) a workshop to provide the skills.

(2) arrange for an online course that can provide the skills required.

As a leader, it is my responsibility that a proper communication channel is established where the employees can

Remarks



share their grievances. This will increase their trust in the organisation and make them feel important and, therefore, they will make their personal goals subordinate to organisational goal.

I as ~~as~~ the head of the organisation should demonstrate leadership and commitment by devoting my time and effort to supplement the workforce.

I should convey the public spirited nature of Digital India i.e. how the work done by our department impact millions of lives and improve the governance in the nation.

All of us can spend longer hours and show firm commitment and dedication in achieving the goal. This will sensitise all the employees and mould a positive

Remarks

attitude in them.

They will view themselves as an agent of social change and active participant in the nation-building process.

This will promote positive attitude and recognition of the government's vision in line with their demands from the job.

Providing monetary incentives and challenges is ~~as~~ another aspect of developing a positive perception of the job for a workplace. Therefore, I would ask the employees to view the challenge as a new opportunity to develop personally and emotionally.

This may help the colleagues accept the changes wholeheartedly.

Remarks

Q18. Due to the contemporary developments in the information technology and convergence, the accesses of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
- What is the importance of "forced discipline" in this case?
- How can discipline be sustained for a long time without discontent of the subjects?

(250 Words) (20 Marks)

(a) As a parent, it is their responsibility that the children learn the best values and have the education. However, due <sup>to</sup> unrestricted use of computers and mobile phones, some measures need to be taken —

(i) Fix time to use computers and mobile phones under supervision

Merit — (a) Restricts their access to a limited

(b) Ensures they <sup>time</sup> do not access bad content.

Option 2 — Enforce forced discipline by banning use of computers and mobile phones.

Merit (a) No access to vulgar content.

Demerit — (a) Makes them authoritarian i.e. using force to get work done

Remarks



(b) May Indulge in other wrong activities out of frustration.

Whereas, option (i), though restrictive promotes democratic parenting, promotes responsibility - BEST OPTION

(b) Forced discipline as an intervention is necessary as children are not mature enough to regulate their passion and desire to achieve understand and achieve their life goals.

Forced discipline, therefore, gives emphasis on the things which are essential and slowly promotes sense of responsibility and discipline essential for a successful life.

(c) Discipline as an intervention can succeed only if its importance is realised by the target group and is seen to be benevolent and beneficial for their growth.

Remarks

A complete ban on usage of mobile and computer will generate resentment resulting in adoption of some other incorrect behaviour.

Thus, it is essential that discipline is enforced with limited restriction and once responsibility and discipline amongst children is developed, discipline is slowly released.

Remarks

Q19. You are professor as well as a social activist. There is an educated and well employed couple in your vicinity who often fight on their personal issues. One day they started fighting as usual, starting from arguments, turning loud, slamming doors and finally the male partner resorting to physical violence, the cry of wife and children started coming out. People come out, but do not dare to go to them citing that it is their personal matter, so any interference would be unethical and uncalled for. Answer the following questions based on the above case:

- Would you agree to be a bystander on the advice of the people that it is a personal matter of the couple? Give reasons.
- Suppose you go to the flat of the couple and enquire what is wrong but the male member insists that they be left on their own as it is their personal matter and you should mind your own business. What would be your reaction?
- Can police help in curbing this social malady by using legal authority and provisions?
- What is your moral and ethical locus standi on intervention of neighbours to stop the domestic violence?

(250 Words) (20 Marks)

(a) Though, the matter on which the couple quarrel is personal, it does not justify domestic violence. Therefore, I disagree that ~~the matter~~ it is a personal matter of the couple for the following reasons —

(1) it is unethical to resort to violence against an individual since it is violation of one's human dignity.

(2) since other people are witnessing the violence, it may be adopted as a practice by others. Therefore, it is a crime against society.

Remarks



(3) Domestic violence is illegal under Domestic Violence Act, 2005.

(b) As an ethical person, if I visit the flat to enquire about the situation and I am asked by the male member to leave,  
 (1) Option 1 I will insist that he listens to my side, I will then ask him to resolve any conflict with his wife peacefully.

Merit-

(a) He may stop the violence → seek the counsel.

Demerit-

(a) It may further enrage the husband and he may become more violent.

(2) Option 2 - Ask him to ask his wife to whether she wants the same i.e. for me to leave.

Merit-

(a) Neutralise the situation → violence will stop.

Demerit-

(a) May enrage the husband further and may act violently against me.

Option 3 - Report the matter to the Police as it is the duty of any morally upright citizen.

Remarks

(c) Under Domestic Violence Act, 2005 though the police is empowered legally to curb such crimes with authority. However, such provisions are insufficient as it requires moral and ethical understanding by the society to appreciate the human dignity of all irrespective of race, religion, gender and respect them for being humans.

(d) As a moral and an ethical individual, I personally would request their family friend to approach the couple as he may be able to persuade them to change.

In case this fails, intervention of neighbours is justified as it is a crime against society.

Remarks

Q20. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?  
 (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

(a) Students are part of a residential school located remotely. Therefore, it is clear that these students have no socialisation except with themselves and the faculty.

However, the greatest impact would be of the Principal as he symbolises authority and virtues of leadership.

(b) He being a resident of the school, participating in morning prayers and taking his meals with the students demonstrate that he is a person who values equality, e' spirit de corp (spirit of the service).

Remarks



He further demonstrates his qualities of being empathetic by imparting moral education.

Since, children formulate their ideals based on the environment, Principal acts for them as a role model especially for IX and X students ~~###~~ since they are in adolescence where the real intellectual and physical development occurs.

Thus, they will imbibe the above ideals from the principal and shape their attitude.

(b) If a student later becomes a civil servant, the school would have the maximum impact on his attitude and behaviour.

Since the school days as the civil servant was educated in moral science, was taught to be empathetic, value equality and be a participant in all

Remarks

social activities, the civil servant would be empathetic and compassionate towards the public.

(5) He <sup>would</sup> exhibit gratefulness and be pragmatic while taking any decision and uphold public interest.

Remarks