GS SCORE

An Institute for Civil Services

IAS TOPPER'S

TEST COPY

DHODMISE TRUPTI ANKUSH

Rank - 16

GS Mains Ethics

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GS SCORE

ETHICS TEST SERIES

TEST - 02

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs. *Max. Marks: 250*

Q.	Marks
1.	
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Instructions to Candidate

- There are 20 questions.
- All questions are compulsory
- The number of marks carried by a question/part is indicated against it.
- Content of the answer is more important than its length.
- Answers must be written in the space provided.

Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

Name Trupti Dhodmise

*Roll No.*_____

*Mobile No.*_____

Date _____

Signature _____

1. Invigilator Signature _____

2. Invigilator Signature _____

Roll No._____

GS SCORE

SECTION - A

Q1. 'The civil servant who is not feared is not respected and so are his decisions'. Critically examine the statement. **(150 Words) (10 Marks)**

A civil servant is not only an administrator, but a leader of his subordinate staff. He can't do all the work by his own.

He needs to collaborate all for realising the goals & objectives. So, it is perceived that he should be strict enough so that the subor-dinate will work under his fear. They will pay him respect out of his strict attitude and courageous decisions.

The corollary of this notion derives as the civil servant who is not strict, is not feared and hence not respected.

However, this notion is altogether wrong. As the strict & aggressive attitude harms the overall work culture of organization. It ~~w~~ may impact the efficiency of the people. Generally, people avoid to take task and done altogether out of fear. Even it applies for

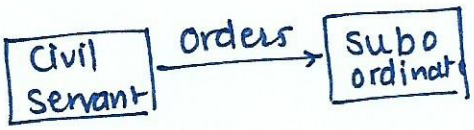
Remarks

the common people who come forward to civil servant to put grievances.

If a civil servant is more sympathetic and compassionate, people will approach him and. This would help civil servant to get more inputs. It would lead to more efficient output.

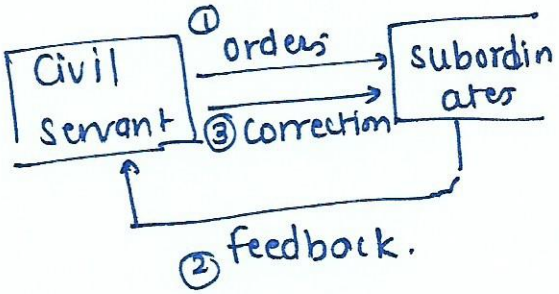
~~e.g.~~

strict civil servant



ONE WAY

compassionate civil servant



In practice, civil servant needs to use both kind & discipline according to need of time

Remarks

Q2. What is sensitivity? Is it a strength or weakness for a civil servant? Give reasons with examples. **(150 Words) (10 Marks)**

Sensitivity is a characteristic by which a person becomes more attached to it emotionally and strives for giving better responses as per the need. It is considered as most valuable human virtue.

For. e.g. The sensitivity towards the victims of calamity leads us to donates in cash, or kind in the relief fund.

For a civil servant, sensitivity is strength & weakness both, according to its application.

(1) Sensitivity as a strength

It helps to observe compassionate attitude towards weaker sections of the society.

A civil servant prioritize his activities according to urgent needs of people

e.g. Prioritizing health & education facilities over the approving project of cyber connectivity.

Remarks

(2) Sensitivity as weakness -

Civil sesvant must be wise enough to apply sensitivity otheswise it may harm his performance by disturbing course of actions.

e.g. In the urban administration, civil servant may face problems such as a oneday shortage water supply to wealthy colony and prolonged sanitation in the slum.

If he becomes sensitive towards the priviliged one than slum people, it will misguide his action & fail his priorities.

Thus civil servant should exercise his sensitivity acording the ~~re~~ kind of problems, category of recipients & demand of situations

Q3. Define any two of the following terms with respect to civil servants:

(a) Wisdom

(b) Legitimacy

(c) Pluralism

(d) Habit **(75 Words Each) (5×2=10 Marks)**

(a) Wisdom -

It is a human virtue which guides to take better alternatives in situations of dilemma. It is a product of knowledge, experiences and endowed ethics.

For civil servant, wisdom helps to ~~prior~~ take better course of actions in the backdrop of shortage of resources & rising demands of from the society.

e.g. The shortage of ~~&~~ receipts in the organiz- -ation compels the wise civil servant to adopt cost-efficient routes such as service process reengineering, cutting down excess expenditures over luxury etc..

Remarks

(b) Legitimacy -

Legitimacy is perceived as the acceptance of an individual, group or organization as best entity to carry out responsibilities. The legitimacy is exercised by the target beneficiariery toward civil servant, if they efficiently provides the services.

In return to this, the section of society will observe the rules, laws, orders by civil sesvant, if they found it legitimate.

In otherwise, there may be situation of failure of administration machinery. e.g. Patalgarhi movement in tribal belt has created legitimation crisis in front of Government.

Remarks

Q4. What is the meaning of role model? How are role models made? Illustrate and analyse how do role models influence virtues, morals, and ethics in a society.

(150 Words) (10 Marks)

Role model is an ideal individual, institution, organization considered by many. They are perceived as a form of excellence for which one should strive for.

eg. (1) An individual consider Dr. APJ Abdul Kalam as a role model and pursue to become a scientist in future.

(2) For countries of the world, nordic countries like Norway & Sweden are role model.

How role models are made?

Role models are not a spontaneous productim One saying, 'Rome was not built in a day' It take ~~too~~ lot of ~~much~~ efforts, conviction and guided courses of action.

A value of integrity towards work or perceived goal helps person to remain adhered with his strong will. It ~~g~~ leads him to work hard & achieve status of 'Role model'

eg. Edison failed 10000 times to invent the electric bulb.

Remarks

Influence of Role Models

Role models influence virtues, morals, ethics in a society. The values to which they adhere with are considered as higher virtues by the people of society. The common people strive to follow those values to achieve the similar success.

e.g. Kalpana Chawla has become role model of many girls. ~~Th~~ Her achievement led to infuse gender equality in the society. She inspired many girls to work hard to achieve better in their future through education, employment etc.

Q5. What do you mean by integrity? Why integrity is called the supreme quality of leadership? What is the relation between honesty, integrity, and probity in administration?

(150 Words) (10 Marks)

Integrity is the value by which a person gets attatched to his institution, organization, goals and become integral to all these entities. His values become part of inherent values of organization.

e.g. If better product quality is value of company, then worker with high integrity, strives to achieve quality in his part of job culminating to better quality.

In case of leadership, a leader ~~person~~ with high integrity leads by example. His conviction to achieve desired goal comes from his integral values. He guides, inspires his colleagues according to same values. Hence, the value is supreme.

e.g. Under the leadership of Mahatma Gandhi, large mass of Indians become integral to the value of freedom & participated in

Remarks

movement with greater conviction & enthusiasm.

Honesty, Integrity & Probity are inter-linked qualities required in the administration.

Honesty depicts the notion that a servant will always remain responsible & true to his duties This helps to remain non-corrupt for lifetime.

Integrity is a step ahead of honesty which leads a civil servant to observe the higher excellence in performing his duties. For the sake of this value, he strives hard giving extra beyond expectation.

Probity can be considered higher one. A civil servant attempts to bring clean administration by e-governance, e-appraisal so that all the stakeholders will remain honest & integral to organizational values.

Q6. Discuss the role and importance of idea, idealism, and ideology in civil servants' life. Is pragmatism the best option for a civil servant in finding solutions to problems?
(150 Words) (10 Marks)

A civil servant can bring about many changes in the lives of people by applying innovative solutions in the routine of administration.
e.g. Higher bureaucrats use tele conferencing for meetings with field officers so that the cost & inconvenience due to travelling of officers to ~~distr~~ main offices will ~~get~~ be addressed.

The idealism is a conviction to achieve the ideal, excellent in the desired goal.
For. e.g. A bureaucrat holding idealism, not only implement the schemes brought by govenn-ment, but he goes beyond that and strive to remain ahead & excellent than other counterparts.

The ideology is a set of ideas of a systematic thoughts which may influence the views of civil servant. and his actions.
e.g. Ideology of feminism may ~~inn~~ channel the

Remarks

course of actions of civil servants in favour of women of society.

Pragmatism -

Pragmatism is the path exercised by civil servant to address the problems according to practical perceptions. It ~~doe~~ avoids to take care of ideas, idealism or any ideology.

This notion is not always the best option and should be used according situations of the demand.

for e.g. For implementing old-age schemes, the cost-cutting pragmatism should be taken aside, while for improving administrative procedures it will be the best option.

Remarks

Q7. What is spiritualism? Why an enlightened leadership needs to be spiritually sound? Can it be said that spirituality is the birth point of most of the good virtues and values? (150 Words) (10 Marks)

Spiritualism is rooted in the religious concepts It denotes to enlighten our soul and pursue for unity of soul with higher soul i.e. God.

In the field of administration, it can be connected with the notion of empathy, compassion by which a bureaucrat can observe the problems of weaker section and get ignited to strive to ~~a~~ remove those.

In case of leadership, ~~it~~ a leader is conscious about the problems of his people or community to which he leads. But at the same time, he should be spiritually sound to know ~~the~~ other aspects related their cause.

e.g. While agitating for their ~~narrow~~ demands, a leader should warn this people not to recourse to violence so that the right to life of other sections of people will be preserved.

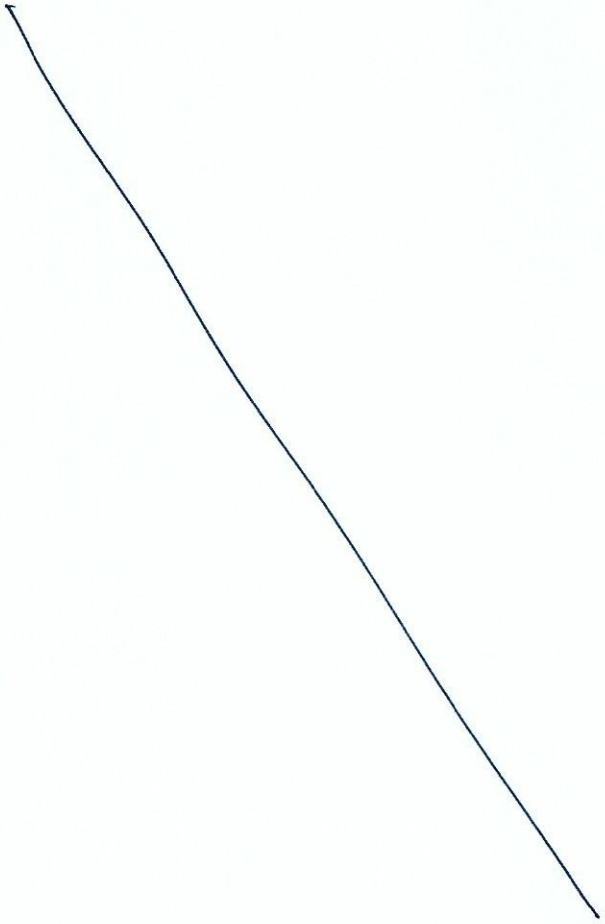
Remarks

spirituality denotes the oneness & unity. All religious texts gives the same philosophy regarding spirituality.

Hence, ithey guide to observe the goodness, kindness toward other people, even though enemy and environment too.
e.g. Non-violence is the ultimate form of exercising spirituality.

Thus concepts of compassion, love, integrity, peace, non-violence etc are product of spirituality which expect the best behaviour regarding to other who are ultimately part of ourselves.

Q8. What is the importance of non-conformist approach in the progress of human society and institutions like bureaucracy? Is there sufficient space of non-conformism in Indian bureaucracy? Why? (150 Words) (10 Marks)



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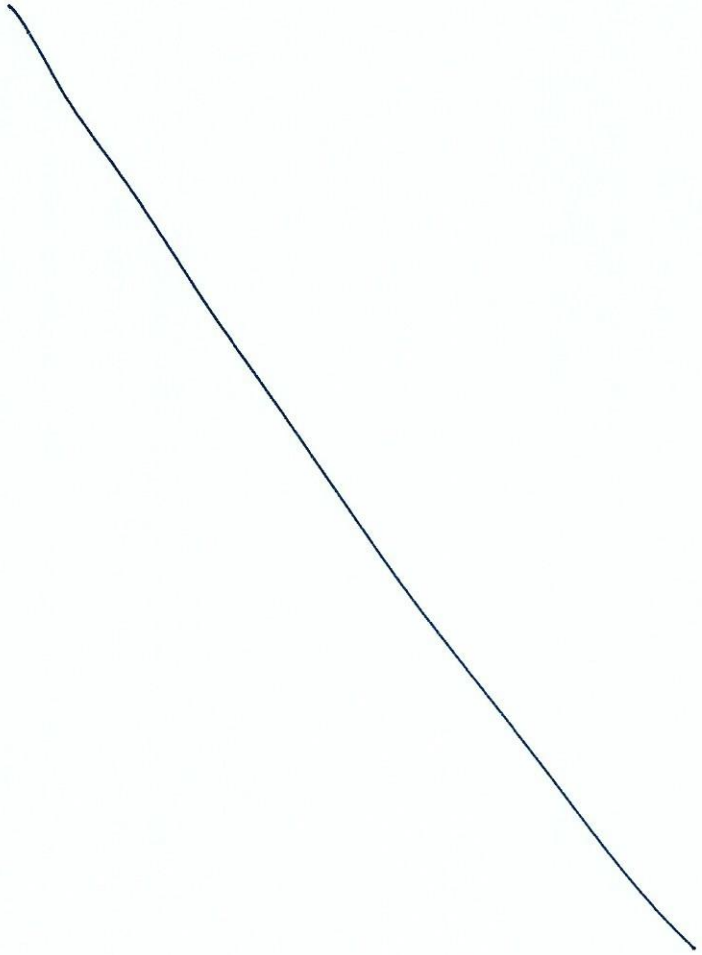


Remarks

Q9. What is human dignity? Why maintenance of it has been incorporated in all religious texts as well as in our Constitution? (150 Words) (10 Marks)

Human dignity is the characteristic of human life to be observed by all humanity.

Immanuel Kant, German philosopher asserts that the 'man is end-in-itself, not the means'

∴ Thus every man is independent and endowed with reason ~~and~~ along with right to live without any form of discriminatim & disrespect.

e.g. The slavery, racial discriminatim, untouchabi-lity are forms of non-observance of human dignity.

The religious texts have incorporated the right of man to live with human dignity. According to these texts, the dignity to human soul is higher virtue & must be observed. If it is not followed, then it will lead to ~~un~~ injustice, chaos, instability in the society.

e.g. The revolutions of history acured due to

Remarks

violation of human dignity.
French revolution occured against the exploitation of by nobility towards the common people.

The Indian constitution holds the value of dignity in its text of preamble & provision. The constitution, in its attempt to make social revolution & nation building expects the government/state should strive for assuring justice, equality, liberty, unity of nation.

If the assured promises by our forefathers are not observed then it will lead to sense of discrimination & violation of human dignity.

Hence constitution provides positive discrimination in favour of weaker section to live with dignity.

Q10. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.

(150 Words) (10 Marks)

The history of human society is evolution of problems & solutions achieved by humanity.

The mankind has used its intelligence, science, technology & skills to bring prosperity & development of the society.

Yet the society is creating more problems than it can solve such as hatred, violence, discrimination, loneliness, drug addiction, xenophobia, terrorism and many more.

The problems are being solved by the provisions of national, international laws, regulations. However, the achievement is meagre.

As, the problem lies in roots of society, the solution should be come out of it only. The state / government can do very little in this aspect.

Human values of love, kindness, compassion would lead to bring peace in the society. These values should be inculcated, nurtured & through family, schools & society.

Remarks

It will reduce the attitude of hatred & discrimination on the lines of gender, race caste, religion, language, ethnicity etc.

The more the values of respect will be taught to children, the less the sexual violence will occur in society.

The more peaceful coexistence will be inculcated, the communal mob, xenophobic attitude would get reduced.

Hence, it is time to invoke our ethos of solidarity ~~and~~ to leave with peace & justice in society.

Q11. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.

(a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.

(b) Whoever fights monsters should see to it that in the process he does not become a monster.

(75 Words Each) (5×2=10 Marks)

(a) Thankfulness is the ~~g~~ feeling of gratitude observed by person to other entity.

e.g. Person should be thankful to his family for ~~th~~ teaching him the values of love, compassion & rules of society. ~~He~~ He should be indebted to education insti-tutions for making him a good citizen, employable and responsible part of society.

The feeling of gratitude makes person responsible towards other stakeholders of life. He learns to remain humble & accountable.

If not observed, it would lead to destruction.

e.g. Humanity does not observe thankfulness toward s environment which has led to its degradation

Remarks

(b) Drastic times calls for drastic measures. The grand problems require grand course of action. Hence, while fighting the ills, the path taken ~~does~~ is always not easy.

Gandhiji has given very useful insight over this, ~~as~~ i.e. purity of means. He suggested the non-violent path against the cruel, ruthless British Raj.

According to him, violent recourse to oppose Britishers would not make any difference between us & them. To fight evil, we should be virtuous always. ~~As~~ He believed that truth always wins.

Remarks

GS SCORE

Q12. Critically examine the ethical basis of justifying abortion and euthanasia.
(150 Words) (10 Marks)

The Abortion & Euthanasia has became the subject of debate in the modern era due to ethical dilemmas associated with.

(a) Abortion -

Dilemma - of Choice of Pregnant Women (Right over her womb) vs Unborn Child (Right of foetus to born)

Justification to abortion come forward due to primacy to right of woman who should have control over her body subject to her conscience.

However, the killing of foetus is considered as harsh denial of right of child, in opposite opinion.

The dilemma has led to high level debate in society. However, many societies have given primacy to women right in consideration, she is prior to child.

Remarks

(b) Euthanasia.

Ethical dilemma

Person's Right to die with dignity vs Person's ~~fated~~ right of life according to fate

The person should have right to life according to his health conditions. The religious texts pursue that the ~~righ~~ euthasia is against his fate and deprives him of his god-gift.

However, countries are considering the right to die with dignity. It has led to evolve the passive euthanasia view which asserts the person's right to deny medical treatment in terminally ill condition. while active euthanasia denotes the person's ~~complet~~ absolute right to end his life after his conviction.

The dilemma is yet to resolve in many societies. However, person's choice is considered as ~~pri~~ more important than any other ~~expla~~ narratives

Remarks

Q13. Climate Change has been described as a perfect 'moral storm'. Critically analyze.
(150 Words) (10 Marks)

Climate change has been a product of haphazard exploitation of environment by ~~h~~humankind.

It is considered as a manifestation of immorality observed by people towards their environment.

The environment provides the essential conditions for lives of people. But people, in their virtue of not being grattitude, ~~hav~~ led to heavy exploitation through deforestation, pollution, mining & irresponsible use of resources.

With the rising population, and quest of prosperity, the ~~se~~ thirst of resources is unending and hence the climate change calls for the observance of morality towards environment.

Remarks

It demands the responsible use of resources by all the population, forestation, restoration of resources of water and other essential resources.

The global actions initiated through paris Climate agreement as well as national level endeavours & civil society initiatives are right steps in this direction

Remarks

Q14. Tolerance is treated as one of the main principle of Modern Democratic Rule. Answer the following questions related to it:

(a) What do you mean by "Tolerance"? Discuss its importance as a virtue in public service.

(b) Being a civil servant, how can you initiate the culture of tolerance in your organization?

(75 Words Each) (5×2=10 Marks)

(a) Tolerance is the principle which denotes the acceptance of values, views, opinions, thoughts of others differing from us.

It is an inherent part of democracy expressed in freedom of speech & expression, association, religion, language, culture etc.

In public service, the tolerance value teach to accept the concerns of agitating people, differing opinions of subordinates, freedom of media & civil society.

It also expect the civil servant to inculcate the culture of tolerance in his organization to become more democratic and more legitimate.

Remarks

(b) Initiating culture of tolerance -

(1) Respect to views of popular leaders, colleagues, subordinate & taking cognizance

(2) Respecting views of media & civil society towards the performance of organization

(3) Taking priorities of minorities of jurisdiction.

(4) Observing laws encroaching the freedom of expression of others.

(5) Remaining patient in the all kinds of situations.

(6) Leading subordinate by examples.

(7) Welcoming the views, grievances through open channels, - helpline, complaint box etc.

∴ Thus, culture of tolerance will contribute to enhance the performance of organization.

Remarks

Q15. "Gratitude is not only the greatest virtue, but the parent of all others". Do you agree and why? What are the two most important things in your life that you are grateful for?
(150 Words) (10 Marks)

Gratitude is a feeling of being obliged to the deeds of other in our lives.

It teaches us to remain always conscious and aware about their contribution and responsible, accountable to them in return.

- The value of gratitude learns to become honest & integral toward our organization, as organization provides opportunity for us to become prosperous.
- It also teaches us to become sympathetic towards weaker sections of society as being a part of society, we are indebted to it.
- It led to follow law & rules of state as a responsible citizen. Thus we pay taxes and observe regulation in return of good & secure life.

Remarks

In my life I am grateful to my parents & school which has contributed to carve out my personality.

My parents taught me to be kind towards others as well as to ~~remain~~ ~~see~~ aspire for higher goals and remain loyal to them by conviction & hard work.

My school has encouraged the values of courage, team spirit and citizenry ~~in~~ in me. It taught me to remain loyal to my work and not do a work which ~~make~~ will harm the society.

Remarks

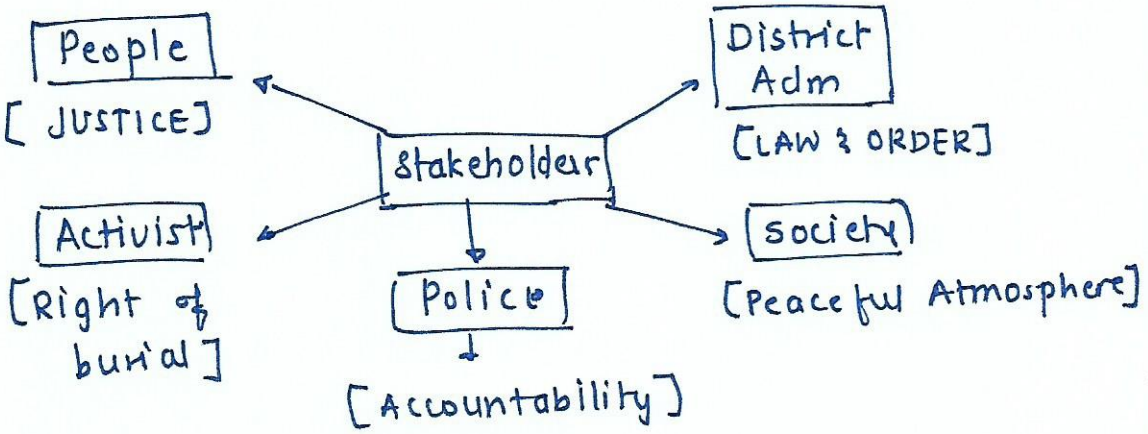
SECTION - B

Q16. There was a day-light murder of a very popular social activist who always raised the issue of poor and downtrodden before District Administration. He was very popular among the downtrodden. A strong and determined crowd of ten thousand people have assembled at the collectorate with the dead body demanding immediate action against the accused police officials who have failed to provide necessary security to the leader. People suspect that there is a hand of one powerful leader from the ruling party. You are the head of the District Administration:

(a) What are the options available to you?

(b) Evaluate the merits and demerits of each option and choose the option which you consider best, giving reasons. (250 Words) (20 Marks)

· The given case produce the demand of justice from the section of society.



(a) Options Available -

(1) Arresting the accused leader & action against police officials.

(2) call Police troops to strike down agitation

(3) ~~tis~~ Taking cognizance of demands, setting up enquiry committee.

Remarks

(b) Merits & Demerits

(1) Arresting Accused leader & Action against Police official by immediate orders to subordinate authorities.

Merits

① Pacify the crowd
② Activist will get burial soon
③ Law & order in society by clearing out the road

Demerits

① Fair opportunity not given to leader & police officials, causing violation of principle of natural justice
② Arrest of leader may create another chaos such as agitation, violation by corresponding party.

(2) Call police troops to strike down agitation of people

Merits

① Law & order in society
② ~~Unfair~~ Get time for further inquiry

Demerits

① Voice of 10000 people remain unheard; undemocratic
② No assurance of justice to agitating people & slain activist.

Remarks

(3) Taking cognizance of demands by calling leaders of the agitating people, taking their written ~~appl~~ request for enquiry and ~~asking~~ assuring them to set up enquiry committee for future action. The FIR will be registered. Also, warned them to take back their agitation, otherwise police action may proceed as unlawful activity.

Merits

① Law & Order in society
② Following the procedures of law, thus rule of law is observed.
③ ~~Act~~ Slain activist will get his right of burial
④ Democratic principles will be followed by cognizance of their voice

Demerits

① Time taking procedure of justice.

Best option – (3) –

As it gives lot of merits over earlier two and follow the principles of natural justice, democracy & rule of law, it seems best in the given situation

Remarks

Q17. In a municipal town, there are some primary schools and dispensaries, where children of poor people, especially living in slums receive their primary education and basic health care. The schools have good buildings, infrastructure and teachers. However, quality of primary education is far from satisfactory. Similarly, dispensary having reasonable good facilities hardly comes up to the expectations of the people. Whenever the poor people approach the health officials (doctors), they are rebuked at. A young and promising Municipal Commissioner of corporation wants to improve the situation.

Based on the situation stated above, answer the following questions:

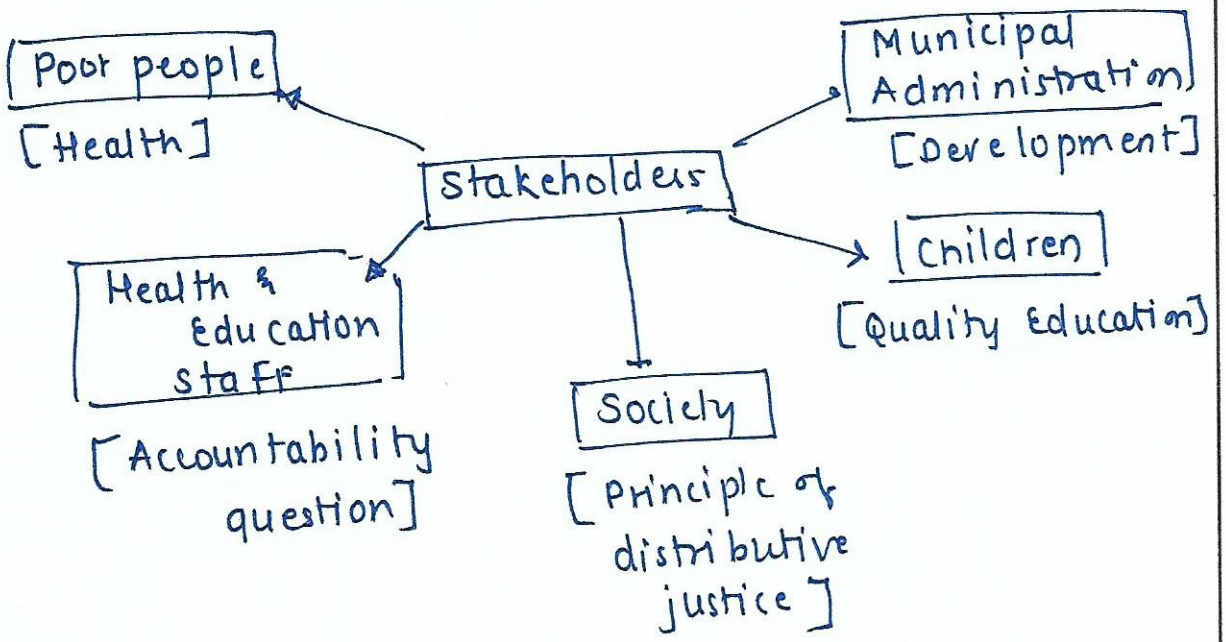
(a) How would he improve the working of the dispensary and ensure that doctors and paramedical staff are made accountable?

(b) What steps he should take so that quality of primary education improves? What are the limitations before Municipal Commissioner?

(c) How to strengthen moral responsibility among teachers and health officials? What could be its effect on the overall performance of the dispensary and school?

(250 Words) (20 Marks)

The given case study produces the picture of demand-supply gap in providing the basic health & education quality services.



Remarks

(a) Improving working of Dispensary

① Collecting data of number of dispensaries available staff, expenditure (annual) incurred over the facilities.

② The attendance record of all staff to be verified.

③ The consumption of medicines & drugs to be calculated to evaluate their supplies.

④ surprise visits to dispensaries after equipping with preliminary data.

⑤ Visit to slums to record their grievances.

⑥ Enquiry against the errant health officials.

⑦ Mandatory biometric attendance in dispensaries

⑧ ~~Reg~~ Launching helpline number to record the future grievances

⑨ Annual auditing of accounts, Inventory of the facilities.

(b) Quality of primary Education

① Preliminary data collection similar to the health facilities data – attendance, accounts,

Remarks

② Surprise visits to check performances.

③ Set up inter-school ~~testi~~ performance evaluation committee to visit & evaluate the performances.

④ Regular review of inspections & evaluations.

⑤ Launching extra hour classes for poor-~~skill~~ learned students.

⑥ Taking help of NGOs to launch new initiatives - e-learning, digital board etc.

Limitations - ① Fund crunch - (NGO can be called)
② Support of subordinates
③ Ill trained teachers.

(c) Strengthening Moral Responsibility among staff.

(1) Periodic training of staff to update

(2) Performance evaluation, approisal & awards for good doctors, teachers

(3) Addressing annual summit.

(4) Presentation of good practices of schools to make them aware & more conscious.

(5)

Effect - By involving with the staff, there will be moral booster to good ~~st~~ones and responsibility among errant staff. They will strive to put their best for recognition & reward. Thus the trickling down the effect in the form of good quality

Remarks

Q18. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done-whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

(a) Directly talk to subordinate and assure about correcting the things in future.

(b) Give responsibility to your friend who briefed you about this case.

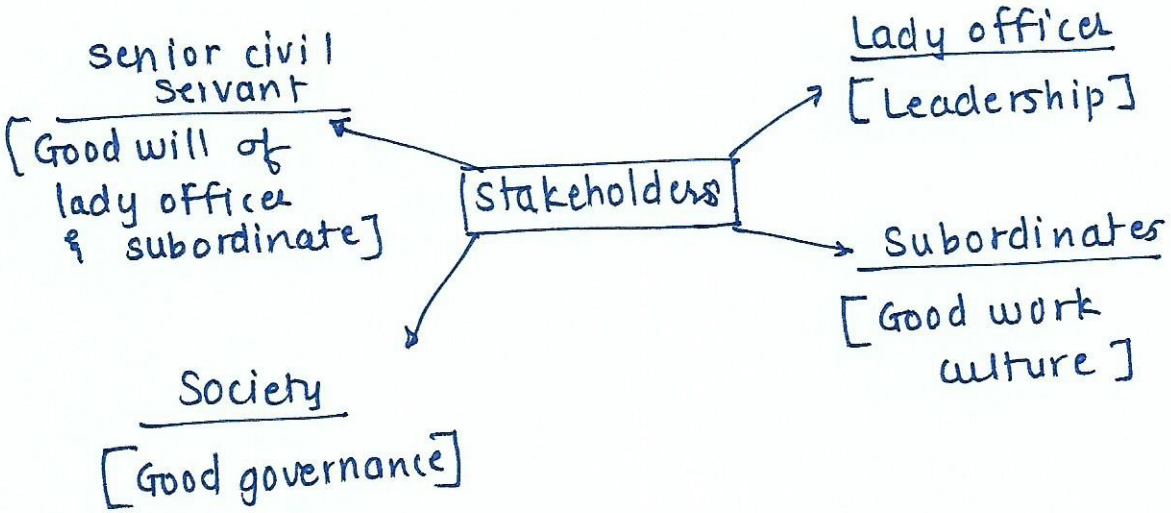
(c) Transfer the lady officer as this case may bring sorry figure for you also in future.

(d) Request the lady officer not to do so as this may hamper their personal relations also.

(e) Is there any better option available to correct the things other than that mentioned above?

(250 Words) (20 Marks)

The given case presents the picture of work culture in the offices culminating into stressed environment & poor performance.



Remarks

(3) Transfer

Merits

① Subordinates will take a sigh of relief.

② Efficiency of office will be enhanced

③ No need to interfere in matters of office.

Demerits

① The relations with lady officer will be spoiled

② No guarantee of changing her attitude, spoiling the culture of new office.

(4) Request.

Merits

① Opportunity to officer to correct her course

② Healthy dialogue in ther office, improving the work culture.

③ The relations may remain strained.

Demerits

① The request on to return of se'healthy relation is not a good way as it seems forceful and artificial change

② No guarantee of behavioural change.

(5) Better option -

- Requesting the lady officer to make changes in her behaviour as it is creating the negativity in her own mind, subordinates and impacting the service delivery of office.
- Persuasion to follow middle path i.e. make work possible through healthy, well manner dialogue which will give more output and use the stick only for errant and as last resort

Remarks

Evaluation of options -

(1) Directly talk to subordinate & assure correcting things in future

Merits

① Support to subordinates
② Facilitating healthy work culture in the office
③ Lady offices may act with some more responsi- -bility

Demerits

① Responsibility of office shifted from offices to civil servant, ~~no wi~~ encroaching the jurisdiction
② Healthy dialogue among lady offices & subordinate not ensured.

(2) Give responsibility to your friend who briefed.

Merits

① The relation ~~of~~ with lady officers will remain good with me.
② RI may not be responsible for the office of some other person

Demerits

① Responsibity to maintain good culture is shifted to friend
② which may disturb the relations of friend & lady officer.
② No assurance of healthy dialogue among offices & subordinates.

Remarks

Q19. While implementing Centrally and State Sponsored Development Programmes, a Civil Servant faces lot of interference from the local political leaders to oblige certain contractors and service providers who do not qualify the required eligibility criteria on the one hand and moreover uses substandard material in construction and provide poor quality of service on the other. He finds it immensely difficult to keep his neutrality and do what is best in the public interest. He is very disturbed. He thinks on the following options:

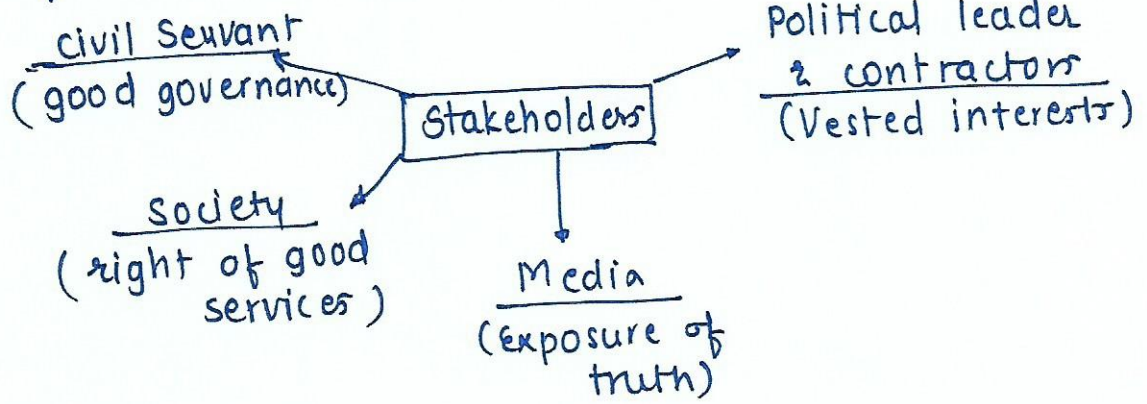
(a) He informs the senior officers, but every time he does so, he finds that somehow they are not ready to annoy the local influential politicians. He thinks about taking up the issue with the further higher up officers in the hierarchy.

(b) He thinks about meeting the media people and tell them about the difficulties faced by him due to the political interference and lack of support from the senior officers.

(c) Resign from his post as public servant and fight against such malpractices from outside.

Evaluate every option before him and suggest which of the above stated course of action is the best? (250 Words) (20 Marks)

The given case produces the dilemma in front of civil servant - public interest vs private interest



Evaluation of options -

(a) Informing the higher officers

Merits - (1) Cognizance of his grievances & may get solution & moral support for his better cause.

(2) Delievery of services without any interference.

Remarks

Demerits - (1) The relations with immediate superiors will be spoilt

(2) It may become hurdle in the career path.

(3) Informing the higher officers may not give guaranteed yield.

(4) Overall effect in the work culture.

(b) Approaching Media

Merits - (1) exposing truth to people who are major stakeholders & taxpayers

(2) support from media & people for the good service delievery

(3) Shaming of higher authority & leaders publicly,

(4) It may increase his clout in overall governance structure.

Demerits (1) It is violative to integrity with organization, as image of organization will be effected.

(2) Against the service ethos.

(3) Relations with higher authorities, leaders, contractors will be spoilt. It may result in further prolonged non-cooperation from them.

Remarks

(c) Resign -

Merits - (1) It will avoid all nuisance created around the civil servant, no dilemma.

(2) It will help to expose the truth in the system without harming any integrity as integrity is attached to self now.

(3) ~~Better~~ Pursuing better service delievery.

Demerits - (1) Loss of good career & livelihood.

(2) The path is not so effective as being outside the system will yield minimal results than being inside system.

Better Course of action (1)

Informing higher authorities will be better.

(1) They will guide to take better path according their past experiences.

(2) Moral support from seniors

(3) Satisfaction of better delievery of services while remaining in the ~~office~~ system.

(4) Society will be benefitted by good governance.

Remarks

Q20. You are a doctor in a government hospital. One of your lady friend got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. Her in-laws want a boy child to act as inheritor of the family and they have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected you with the Health Minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Based on the above situation, answer the following questions:

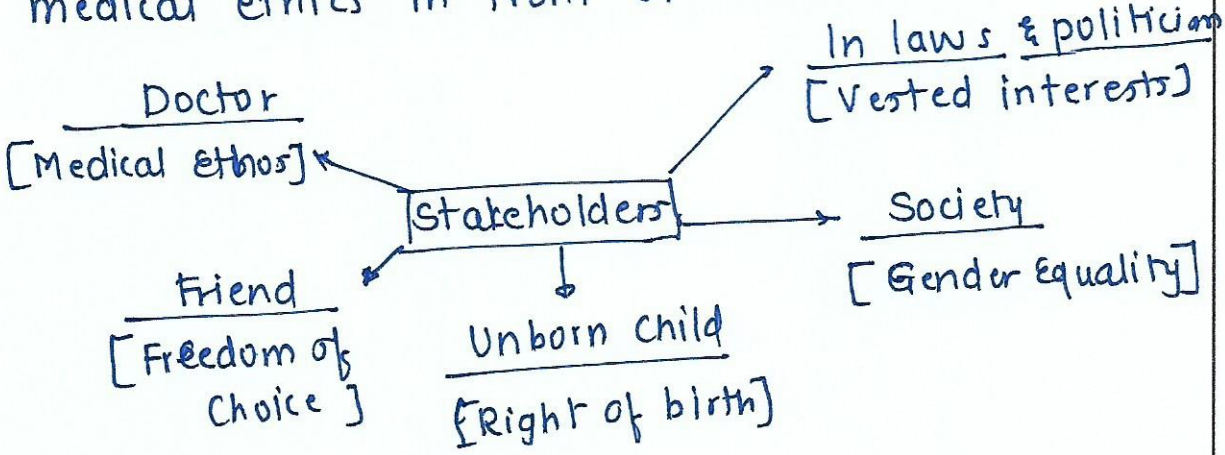
(a) What are the ethical dilemmas in the above case?

(b) Do you think that your moral obligation also demands to help your friend?

(c) A doctor in a public or government hospital should obey the Health Minister for whatever he says. Do you agree and why?

(d) What steps will you take in the above situation? **(250 Words) (20 Marks)**

The given case produce the dilemma in medical ethics in front of doctor.



(a) Ethical Dilemmas -

(1) Personal ethics of doctor Vs Ethics of rich family.

(2) Commercial interest Vs Ethical interest

(3) Choice of individual (friend) Vs Choice of group (family)

(4) Service ethics Vs Persuasion (politician)

Remarks

(b) As a doctor, I have taken an oath to follow the medical ethics and principles while taking course of action. In addition to this, ~~th~~as a citizen I have to follow legal obligations under PCPNDT act.

Hence the non observance of the moral values and laws will make friend as a partner in the crime. Thus it becames my responsibility to persuade her to adhere to law and morality towards her unborn child, whatever may be the sex of foetus

(c) As health minister insisting me to help the family to determine foetus, it builds up the pressure on me as his subordinate.

However, ~~th~~e beyond my medical ethics, I can take benefit of procedural lacunaes. As a health official, I can only observe th such decision after written orders by superior. In this case, it is absent.

Hence, the lack of procedure would help

Remarks

me to adhere my ethical values and disobey the minister.

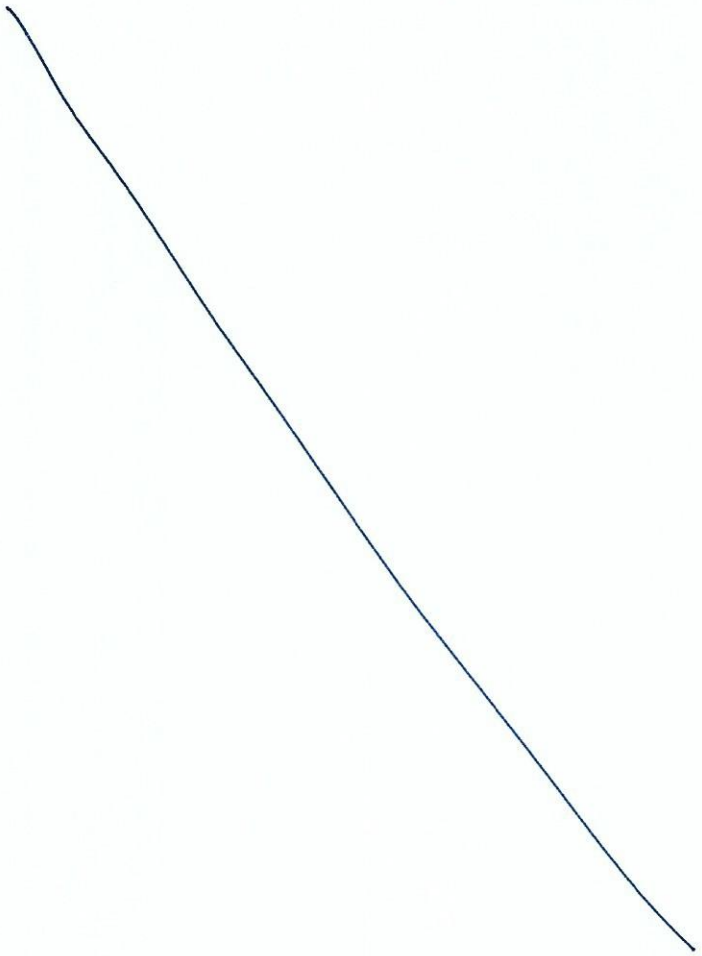
(d) Steps -

(1) Calling family & friend and ~~guiding~~ arrange a counselling ~~b~~ with me & NGO activist -

- Persuading them about the gender equality, dwindling sex ratio.
- The girls are at par with boys. etc. can be explained them through the proper counselling.
- Legal actions ~~e~~ of ~~being~~ committing violation of PC PNDT act.
- Benefits to girl child given by ~~(2) Consci~~ governments through various schemes. for education & marriage.
- Respect of choice of friend & right of birth of foetus. according religious faith.

(2) Awareness programme in the society through regular sessions in the hospitals * under 'Beti Bachao, Beti Padhao'

Remarks



Remarks