

GS SCORE

An Institute for Civil Services

IAS TOPPER'S

TEST COPY

K. LALITH

RANK - 626

GS MAINS ETHICS



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ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>—</p> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p style="text-align: center;"><u>84/2</u></p>
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Invigilator Signature

Invigilator Signature

Name K. Lalith Rao

Roll No. _____

Mobile No. 9527577742Date 30 July 2018Signature K. Lalith

SECTION - A

Q1. What is attitude? What function does it plays in our life? Illustrate.

(150 Words) (10 Marks)

Mind your spelling, mistakes are written out your case attitude

Attitude refers to perception of an individual regarding someone, thing, place or an event. would

Such Attitude would be both positive or negative (valence) and would be of different intensities.

Attitudes are a result of experiences in life which helps in forming opinion of something eg. A Civil services aspirant who clears the exam in first attempt would find the exam less tougher than the one who cleared in fourth attempt.

functions of Attitude in daily life :-

① KNOWLEDGE FUNCTION, helps to decide as what is ~~the~~ right and wrong, ~~thereby~~ eg, if I know that touching the hot Kettle burns I would find the logic behind and refrain from such an Act.

Remarks _____

② UTILITARIAN FUNCTION → It is an instrumental character of Attitude which is normative and helps in decision making in the best interest.

③ Ego-Defensive Function → If the attitude towards certain idea is negative, the ego or defense mechanism comes out during discussion on that topic for eg. Discussion on Reservation and Sex Education etc.

④ VALUE FUNCTION → Attitudes are the basis of expressiveness and form the outer shell of one's behaviour for instance, hydrophobic people are averse to entering natural water bodies like lakes & ponds and they express strong discontent towards sports.

Need to make your handwriting more facile to others.

3 1/2

Remarks

Q2. Establish the correction between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Emotional Intelligence (EI) refers to the aptitude to pursue self emotions, to regulate and manage such emotions, to hold ground continuously, to understand others emotions, and to utilise such analysis to make cordial inter personal relations.

EI is formed on the bedrock of strong value system which is a result of ethical training either on a professional or a social level.

Ethical conditioning of mind is indispensable to take prudent decisions in times of crisis which is common between Ethics and EI.

Ethical Dilemmas which all public servants fall on a regular basis or latch 22 situations demanding application of limited

Remarks

Make it clear.

discretion at the same time adherence to rules is possible only through Emotionally intelligent decision making eg → Sharing resources equitably with empathy towards weaker sections vs. wealth maximisation of Rich classes etc. need policies to be intelligently devised and which are ethical enough.

and causing win-win situation least possible damage is a corollary to the utilitarian ethics by Immanuel Kant.

(3/2)

Really need to improve your expression.

Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Crowd funding refers to pooling of resources from all the stakeholders. In a social/public project crowd funding may be pooling of finance, ideas and skill from the public to successfully achieve intended goals / completion of project.

Crowd funding sources its idea from the social contract theory of Rousseau which advocates ownership of the stakeholders:

PROCESS OF CROWD SOURCING:

- ① Communication of Intention to public.
- ② Enumerate the advantages of such a project for all stakeholders.
- ③ Issuing Equity of some sort to be subscribed by public.
- ④ Subscription, making the social stakeholders making more involved with it (genesis of social

Remarks

Audit).

REASONS FOR SUCCESS:-

- ① It is the bedrock of good governance as it results in increased Accountability.
- ② Social Audit will ensure frugal usage of resources thereby minimising wastage.

ADVANTAGES.

- ① Goal Clarity by government leading to time completion.
- ② Public participation leading to Quality Control.
- ③ Feedback Mechanism thereby learning from mistakes & future improvements.

The concept is ~~indirect~~ indirectly linked to Direct Democracy on the pillars of governmental integrity.

4

Remarks

Q4. What are the signs of Low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level? (150 Words) (10 Marks)

(EI) Emotionally Intelligent people tend to be great leaders such as Mahatma Gandhi, Nelson Mandela, APJ Abdul Kalam.

Low EI/EE would produce the following signs :-

- ① Not having a balance approach between work and personal life.
- ② They are not rated high on Self analysis.
- ③ They are not grounded as EE results in humble demeanour.
- ④ They may not have the ability to lead from the front. ↓
- ⑤ May not be successful in Avoid bringing sweeping organisational changes; May not be able to manage conflicts easily.
- ⑥ May lose composure in crisis situation thus leading to Panic.
- ⑦ People low on EE may not always carry positive attitude thus low inspiration.

Remarks

Proper gaping should be there between two lines.

Analysis of ~~EQ~~ of a person is a relatively difficult and a long term exercise. However EQ could be taught.

We are concerned with EI anyway

Method of Improving EI

- ① Formal training of EI Module to be taught to senior bureaucrats and freshly recruited civil servants during probation.
- ② Problem Based learning (PBL) used extensively by Indian police service to inculcate high IQ to deal with crisis situation eg -> Mob violence, Stone pelting, Racial slurs etc.
- ③ Art of living courses on yoga and meditation have also proven to improve EQ/EI of an individual.
- ④ Zurich Emotions Test is a professional tool to analyse the EQ level of an individual worldwide.

3

You have skipped one aspect of the question.

Remarks

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

Domestic violence is a social disgrace plaguing the modern Indian democratic society.

It acts as a shackle against political and economic independence of women and is a legacy of dogmatic social practices and negative attitude.

CAUSES OF DOMESTIC VIOLENCE

- ① Subjugation of women, Patriarchal Society.
- ② Lack of economic and political independence not only of women but also of elderly parents, who are also victims of Domestic violence lately.

③ Social apathy towards weaker sections causing domestic violence of house helps.

④ Weak enforcement of law and administrative apathy to promptly act on such matter further gives a leeway and bolsters the perpetrators.

Remarks

→ When you try to widen any concept, you must give satisfactory reason.

Make it clear

⑤ Domestic violence is mainly an attitudinal issue towards certain sections of the society and doesn't have a quick fix.

⑥ Lack of political will thereby not able to mould the societal mindset towards such dogmatic and cheap activities. Recent examples of IAS officer charged for domestic violence.

Domestic violence is not only confined to physical & emotional abuse but post-marital sexual harassment but being recognised by law as post marital rape is also a significant component. Domestic violence which has been ignored.

which are those certain sections

31/2

Remarks

Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Advancement of IT has taken bullying to the next level, activities such as stalking, harassment online, spread of sexually explicit content, harassment of fake e-mail and phone calls, etc are at a rise. Recent examples of Ransom ware attacks across the world have become a governmental challenge. Online tracking of individuals over social media have caused immense stress leading to extreme acts being committed by individuals thereby bringing these concepts into light and demanding attention.

THE EFFECTS OF CYBER BULLYING:

- ① Mental Stress → leading to anxiety, depression etc.
- ② Addition of psychotropic substance and substance abuse due to spread of such things over internet

Remarks

← What about its impact only

③ Activities such as child pornography have huge negative impact over child psychology which can distract distort the attitudes and outlook in the long run.

It is banned already

④ Demeaning public figures especially women ~~to~~ through morphing of images online and id-intentioned proliferation etc.

- It leads to depression
- leads to hopelessness

2 1/2

Remarks

Q7. Why does self-control sometimes fail to act as an internal system of restraint?

(150 Words) (10 Marks)

Internal Control also known as Self Control is a virtue possessed by people with high emotional intelligence.

Self control helps people manage self and other behaviour/emotions and thereby establishing conducive inter-personal relations.

~~instantaneously~~ Surfacing of all emotions ~~instantaneously~~ may be detrimental in high value activities / high order functions such as Diplomacy in ~~admin~~ international relations, administrative balance, leadership etc. It may also lead to deterioration of Inter-personal relations.

However self restraint consumes lot of emotional energy and needs steady practice to command the art still there may be situations where self control may not work.

Remarks

REASONS BEHIND FAILURE OF SELF CONTROL

- ① Cultural Shock → for eg, A tribal suddenly put in a middle of metropolitan civilization.
- ② Panic Attacks, thereby leading to emotional instability.
- ③ Over extrovertures which is one of the Big 5 personality traits.
- ④ Unmanageable Public Dissent requiring a violent outures.
- ⑤ In the life of the civil servant self-restraint and neutrality are key to success. However, past experiences and 'Lifescript' (Transactional Analysis) may surface at any point leading to extreme action.

Focus more on this part

3½

Remarks

Q8. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

(57) Social Intelligence is an integral component of Emotional Intelligence and is tangibly depicted through social skills such as conscientiousness, openness to ideas, neuroticism etc. Social Intelligence in layman terms refer to the ability to transact with the society and its elements. amicably thus creating and spreading social harmony. eg -> knowledge as to how to react in communal fight to extinguish the matter is social intelligence.

It is an indispensable quality to be possessed by a civil servant to deliver his services in an honest and integral manner, without any favours or otherwise to any specific section of society.

Remarks

SI is also significant for public leaders and politicians as they can undertake Positive & Social engineering to improve harmony in the society at large.

SI also improves the productivity and sharpens group dynamics which is important when working in teams, especially in an organisation.

3/2

You can make your answer more effective by improving presentation skills.

Remarks

Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Perception is the fundamental pillar of attitude formation and guides us what is right or wrong in a particular situation.

If applied diligently perception satisfies the utilitarian and knowledge function thereby helping an individual to recognise ^{of} perceptions and potholes.

Classical conditioning helps an individual to mechanically make their views regarding negative extremities such as complexities & conspiracies, hence helps to find the right path towards achieving goals. Contrary to an individual a civil servant does not ~~have~~ have the discretion to apply

Remarks

Avoid such
littering

individual experiences to create perceptions. Instead, he needs to abide by the Rule of Law.

Attitudes help in the following ways in performance of our duties :-

- ① Attitudes - fundamental differentiates between what is right or wrong on an individual, societal and organisational level.
- ② Positive attitude gives a healthy mindset to public officials in order to deal with crisis situation with integrity and efficiency.

3½

Remarks

Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

The essence of above mentioned statement is to maintain emotional stability in all circumstances which is a prerequisite for a civil servant.

Unlike individuals civil servants are bound by the rule of law, hence neutrality

in action and decisions is of utmost importance. Emotional

decisions do not find a place in the civil services code

of conduct. Like any other public official, civil servants

are the guarantors of fundamental rights of all citizens hence

special favour or wrath towards any particular section of the

society through their policy

Remarks

decisions is constitutionally not acceptable.

Often civil servants confronts ethical dilemmas wherein they have to decide ~~not~~ on the ~~case~~ of conscious ~~neither~~ neither on the absolute word of the legislation rather a judicial mix of both requires emotional stability and mental strength, for example, An old lady couldn't get ration due to non-possession of AADHAR CARD but the public official facilitated, satisfying her basic physiological need and not be bound by the strict word of law.

One has to use EI for decision making (3)

It just firing way of writing

Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level?
(150 Words) (10 Marks)

Emotional Intelligence (EI) refers to perception of self and other's emotions, management of the same to ensure interpersonal relations and social harmony.

Rational Intelligence, on the other hand, is based on decision making on factual lines that is knowing the logic and its application which is a step ahead of only perceiving emotions.

EI provides attitudinal quotient and understanding whereas RI provides facts figures and cause-effect relations to decide on scientific lines.

A blend of both EI and RI are quintessential to take practical decisions

Remarks

beneficial to all which is the extension of utilitarian ethics. (Greatest benefit to the greatest number of people).

On a personal level, the blend improves the effectiveness of perception thus adding more weight to the ethical value system.

At a societal level, the blend is an important ingredient for a successful leader whether in the organisational or in the public domain.

Create a win-win situation and make judicious use of resources to attain societal objectives.

Better explain it with example

4

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

Persuasion and influence are important tools to mould a pre-existing attitude amongst individuals.

Persuasion can be done through 2 ways, one is systematic persuasion that is on the lines of rationality and logic. Second is Heuristic persuasion which is on lines of emotions and values.

To bring a positive change in the social behaviour positive attitudes need to be inculcated regarding seat belt use which can be done as follows:-

- ① Advocating Reciprocity
For instance, explaining the negative consequences of not using a seat belt.

Example does not satisfy the sub-heading

Remarks

② Commitment → Heuristic persuasion could be used to target the emotional part of an attitude for instance telling college students about how much their parents value their lives.

③ Conformity through crowd data → Various statistics and studies could be shown ~~to~~ to the students along with the experiences of road accident victims to force them at a metaphysical level to ~~act~~ inculcate this good habit.

Apart from this, techniques such as organising events such as speaker sessions such as a word from Police Commissioner of the city, awareness by the poster etc. can be used to trigger the selective perception.

3
your expression is just deteriorating

Remarks

Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.
Elaborate.

(150 Words) (10 Marks)

Emotions are an integral component of the value system of an individual, the analogy of a cheese sandwich without cheese could be attached to a human without emotions.
(DRT and LAERWETRE).

Emotions are a result of an Attitude which along with value system becomes the building block of one's personality.

Neutrality of a clinical nature is never advisable. Certain jobs such as civil services expect delivery of duty without getting emotional does not literally mean they should be devoid of emotions.

Emotion refers to a strong belief or feeling regarding anything and helps

Remarks

In the generation of virtues like
Constitutionalism, Patriotism
which are positive emotions
for a unit servants.

Strong leadership
also demands clear attitude,
goal clarity and the emotion in
positive sense which act as
motivators to drive perfor-
mance.

Highlight
roles of more positive
emotions.

3

Remarks

Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Consumerism refers to repeated purchases or urge to purchase various new products launched in the market irrespective of their utility and need satisfaction.

Mahatma Gandhi said the world has enough for everyone's need ~~but not~~ for everyone's greed. Classical and contemporary thinkers have unanimously agreed that consumerism is a vice which leads to disproportionate exploitation of resources and inefficient allocation of personal finances.

The attitude of contentment refers to the need satisfying behaviour which is a virtue in Aristotelian philosophy.

Remarks

What is its significance here?

Avoid such mess up.

Strict adherence to absolute contentment all the time will lead to a simple and minimalist life which undermines the aspirational needs the need of the hour is to identify the Golden Mean and mitigate the vice of consumerism through the virtue of self contentment attitude.

However contentment is not itself an in toto solution to consumerism rather it should be a societal effort to sustainably use resources and minimise wastage.

In a civil servant's life contentment of not only self but all the sections of society forms the bedrock of his/her code of conduct.

3/2

Remarks

Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding? ..
- (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles? (75 Words Each) (5×2=10 Marks)

The statement above refers to the fact that satisfying all needs and making all stakeholders of the society is not possible however prudent decision a civil servant takes dissent shall arise from some or the other quarter. Hence his decisions should be & relatively utility & utilitarian (practical) rather than absolute win-win (impractical)

(a) Difference between Reacting and Responding.

- Responding is a thoughtful process whereas Reacting is based on Reflex.

Remarks

Need not waste your words.

② Responding involves application of rational intelligence & EA whereas reacting happens on the call of attitude.

①

③ Response is measured and undergoes analysis whereas reactions are instantaneous and results Out of emotions → which

way of expression is it?

④ The scientific route to find a solution is hit and trial or the rule of thumb as envisaged by F.W. Taylor. Often ethical dilemmas are the route to decision making and problem understanding of a civil servant, however it does not always hold true always.

stick to the given aspect only

②

What about the role of confusion

Remarks

SECTION - B

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- What are the ethical dilemmas related to it?
- Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- How will you persuade her to change her decision? (250 Words) (20 Marks)

This case is related to Poverty and associated problems and the vicious circle that forces children to work.

It is also about Work Life Balance (WLB)

ETHICAL DILEMMAS ASSOCIATED :-

- Helping the poor vs. Encouraging child labour.
- Empathy towards weaker sections vs. Practicality of professional metropolitan life.
- Public life vs. Personal life (WLB)

Need to explain your dilemma in brief.

Remarks

1 1/2

(b) Balancing household chores and hectic official work life is uphill task due to Dual Burden of Responsibility. Wife's Consent maybe on the premise that the arrangement is temporary and maid will go join back in 4 weeks.

This decision assures the maid of her continued employment (Assurance of Basic physiological needs of food, clothing and shelter)

However, the decision may not be apparently correct on the touchstone of morality. Secondly being a civil servant, the code of ethics also do not permit encouragement of child labour.

The girl would consent to work not by choice but by compulsion of Poverty.

This decision is not ethically justifiable but remotely practical and has been taken after application of Emotional Intelligence. However, justification of only work life balance will not suffice it needs to be seen in the light of the temporary arrangement

3

Remarks

and continuity of job. ^{you are repeating such mistake}

(1) Being a Mayor, it is the prime responsibility to care for the basic needs of all city persons. The wife could be persuaded with the following arguments:-

(1) Employment of the maid shall be ensured once she is alright till both spouses can manage and share the responsibilities at home.

(2) Being an IAS officer she should not encourage such practices even temporarily as an exception as it violates morality and the code of civil service.

(3) Being a Mayor it is not difficult to find someone as house help (Adult) for a month hence child labour should not be encouraged.

(4) Even though the maid will not come to work her wages shall not be discontinued even for a month looking at acute poverty and survival needs.

What about that girl child?

Remarks

Q17. You are a head of the IT department in government office. Due to the launch of Digital India programme, the work pressure has increased tremendously but you have poor manpower to handle the situation so you can either reduce the level of challenges to something more manageable or increase level of skill. But reducing the level of challenges is infeasible as you can't mould the outer circumstances. Hence, how can you improve the level of skill? How will you make sure that your colleagues accept the changes wholeheartedly?
(250 Words) (20 Marks)

This case is regarding management and leadership skills at workplace especially during heightened work pressure and turbulent external work environment. It is also about application of Emotional Intelligence (EQ) in leadership behaviours. Also managing human resource to facilitate skill enhancement and organisational change.

KEY CHALLENGES

- Improve the KSA (Knowledge, Skills and abilities) of employees to handle manage the workload.
- Motivate employees to work harder and deal with externalities by maintaining the motivational level.
- To overcome resistance to change and facilitate adoption of new

From
where
begin
the
main
body
of
answer

Remarks

responsibilities wholeheartedly:

- Creating an environment of positive attitude in the organisation to keep up the morale
- Most importantly to rekindle the public service values to deliver Good Governance and help the government to transform

~~to~~ In the capacity of head of the IT Department, Government of India, one is expected to show not only exemplary leadership skills to manage subordinates but also work with integrity and uphold the ideals of public welfare.

To ensure acceptance of change wholeheartedly following must be done :-

- ① Technical training to employees in the department to handle new software and paperless working style
- ② Conduct group meetings to communicate to subordinate the intention

Remarks

of the government behind Digital India Programme.

③ Inspire subordinates to take the ~~lead~~ lead and give them credit and appreciation for efforts.

④ Improve the performance Appraisal and perhaps the perks also to further improve level of motivation.

⑤ Sensitivity training - to be imparted to cope with changes from writing to typing.

⑥ Attitude change could be brought in by communicating the benefits of ICT in job performance in a long run.

⑦ Special ~~attent~~ assistance to be given to the resistors and absolute resistors could be transferred from the department to enhance the overall positive attitude.

Last but not the least, it is to be understood by one and all that their efforts should be ^{best} used to constantly ~~characterise~~ ^{characterise} to delineate the ~~best~~ ^{best}.

Remarks

→ How about incentivizing them for accepting change

→ Assess their performance.

8

Q18. Due to the contemporary developments in the information technology and convergence, the accesses of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
- What is the importance of "forced discipline" in this case?
- How can discipline be sustained for a long time without discontent of the subjects?

(250 Words) (20 Marks)

Virtues and Vices of ICT, Role of ICT in learning and formation of values and attitudes in childhood, thereby leading to formation of characteristic behaviours with the potential to impede and corrupt young minds

a) The parents are progressive and want their children to be updated with technology however progression should be coupled with judicious caution as young minds are

Remarks

malleable and get easily attracted to undesirable facets of technology.

Steps to be taken by parents :-

- ① Sensitise their wards regarding use and misuse of technology.
- ② Spend time with children as technology is not a substitute of parenting rather a compliment.
- ③ Teach the children as what is right and wrong by inculcating strong ethical values.
- ④ Et cetera of everything is bad hence parents should keep a check on daily usage and addiction tendency of their children.
- ⑤ Parents can report such undesirable games and other activities online to the authorities so that government can take tangible steps through crowd sourcing of data [GOOD GOVERNANCE] - Government + Networking

3

Remarks

(b) forced Discipline is never a long term solution and at best would be a temporary arrangement.

Core values form attitude and thus mould behaviour of individuals whereas fear is a temporary phenomenon which is similar to medicine (if body gets habituated, it stops responding).

Emphasis should be on inculcating value system and enabling children to differentiate between right and wrong should be the approach. Along with constant parent guidance rather than forced discipline on the premise of fear and punishment.

(c) Discipline could be sustained for long if efforts are channelised towards developing positive attitudes.

Ethical training leading to sensitivity and sensibility. Frugal

usage of rewards & punishment to condition the behaviour overtime. (Classical and Operant Conditioning)

Leading by example, parents should preach before children are taught.

→ Parents should act as role model
→ Needs to be friendly with their ward

Remarks

Are you asked of its nature? Just discuss its importance

1/2

Q19. You are professor as well as a social activist. There is an educated and well employed couple in your vicinity who often fight on their personal issues. One day they started fighting as usual, starting from arguments, turning loud, slamming doors and finally the male partner resorting to physical violence, the cry of wife and children started coming out. People come out, but do not dare to go to them citing that it is their personal matter, so any interference would be unethical and uncalled for. Answer the following questions based on the above case:

- Would you agree to be a bystander on the advice of the people that it is a personal matter of the couple? Give reasons.
- Suppose you go to the flat of the couple and enquire what is wrong but the male member insists that they be left on their own as it is their personal matter and you should mind your own business. What would be your reaction?
- Can police help in curbing this social malady by using legal authority and provisions?
- What is your moral and ethical locus standi on intervention of neighbours to stop the domestic violence?

(250 Words) (20 Marks)

The above mentioned case is regarding Domestic violence and role of society in maintaining harmony at individual family and societal level it calls for application of Emotional Quotient (EQ) to tactfully deal with the situation and not to be biased by groupthink.

Q1. It would not be ~~pro~~ prudent to agree that the matter is strictly personal as it has come in social cognizance and has caused public nuisance. However over intrusion in

Remarks

2

Discuss your course of action only

How would you deal promptly

domestic matters may aggravate the situation hence act with Caution. In the capacity of professor and social worker, it becomes my duty to the problem is of TRIMORPHY and MUTUAL RESPECT among spouse which needs to be addressed. Social apathy is not prudent as family is the basic unit of society

(b) In the capacity and an elderly person in the society, I would counsel the couple and try to settle the matter amicably. If the male member is adamant, he would be threatened apparently with legal consequences. Mediation could also be done for long term solutions using social and peer pressure.

The professor should not lose composure and group ground when asked to leave and should counsel the moral and ethical ground.

2

Need to pacify him first?

Remarks

(c) Technically, police can deal with this issue using legal and administrative powers. However, ~~drag~~ dragging family matters to law courts being the Ego-Defensive function of individual there fore further aggravating the matter. Nevertheless, instead of booking charges, police can use its image pressure to settle the matter and warn the male member of future consequences in case of repeat offence.

(d) As neighbours, it becomes moral duty, to collectively ensure peace and tranquility in society. Neighbours should try to help (in a positive manner) if a matter enters public domain only. Over intervention by neighbours is strictly personal matters may lead to infringement of right to privacy of individuals (SC judgement in Puttaswamy case making Right to privacy as fundamental).

They
can
not
act
on
their
own

1½

2

Remarks

Q20. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?
 (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

The description is of a school principal depicting high leadership skills who believed in the maxim - 'lead from the front'.

① The contribution of this school principal in the mental development of the students could be :-

① Imparting values of honesty, integrity, empathy.

② Inculcating the ideals of simple living, high thinking.

③ Practical exemplification of ethical values such as kindness, caring nature, responsible behaviour etc.

④ Creating future leaders who would be highly grounded and self-conscious, maintain the composure.

Remarks

in all circumstances and high positive attitude.

(6) It is scientifically proven that the basic value system is inculcated in early childhood and social values during schooling. The role of this educational institute would be immensely positive on any future civil servant from this school.

(1) Basic civil service ethics such as Empathy towards the weaker sections, Integrity, Honesty are already ingrained.

(2) The virtue of optimum utilisation of state resources has been taught at school, leadership and managerial abilities with high emotional quotient.

(3) Strong belief in balanced regional growth and frugal development of all could be the basic guidelines of decision making for such civil servants.

Remarks

④ Understanding the 'Self' and the virtue of knowing eternal happiness would keep his morale and service ethics high.

⑧ He would lead by example, thereby future legacy is created as a leaders of tomorrow.

8½
 This case study is a classical example of the role of social institution to create ethics and values of the individuals.

Remarks