

GSSCORE

An Institute for Civil Services

IAS TOPPER'S

TEST COPY

PUJYA PRIYADARSHNI

Rank - 11

GS Mains Batch



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CLASS TEST - 4

Time Allowed: 1.5 hrs.

Max. Marks: 150

Q.	Marks	Instructions to Candidate
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1. Invigilator Signature _____
2. Invigilator Signature _____

Name Pujya Priyadarshini

Roll No. _____

Mobile No. _____

Date 27/7/18

Signature Pujya

Q1. What is attitude? What function does it plays in our life? Illustrate.

(150 Words) (10 Marks)

Attitude is the ~~most~~ outward manifestation driven by our values that have been internalized. [Eg] The value of respect for elders may lead us to an attitude of reverence and ~~the~~ care for those older than us.

Attitude may be positive and negative and it in turn shapes our character. So far as ~~positive role~~ in our life, it leads to ~~the~~ following:

(1) Creates motives and intentions, which ultimately define the morality of our actions. [Eg] Attitude of obeying laws may make us wear a seatbelt while driving.

(2) Directs ~~on~~ our actions in a direction, when faced with options. [Eg] Helping a blind person cross the street ~~or~~ or ignoring them and moving on.

(3) Influences our social interactions and thereby either creates harmony or conflict. [Eg] Whether we join the social media platforms with the hate mongers or try and resolve debates that are vicious.

Thus, attitude plays a crucial role in our day-to-day life and drives us towards the individuals

Remarks

that we become.

However, a negative attitude too is a reality and it must be checked to ensure a righteous and moral living. ~~Eg An attitude of apathy and consequent status quoist approach would make us ineffective in our profession as well as personal sphere.~~

Thus, both of attitudes is integral to an individual's life.

M

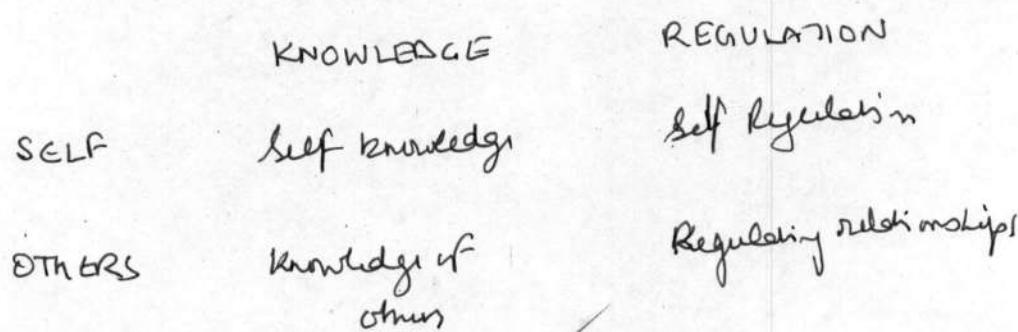
Remarks

Q2. Establish the co-relation between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Ethics refers to our adherence to moral standards that guide our thought, behavior and action. It is the overarching philosophy of leading a good life and ensuring fairness and righteousness.

Emotional intelligence is the ability to understand oneself as well as the situations and emotions of others. Thus, it ~~entails~~ entails self understanding of self and others and regulation of relationship with oneself and others.



Ethics, as affecting our actions is related to emotional intelligence for it allows us to act and react in a way that maximises the impact and leads to efficiency. In case of policy formulation, ethics would dictate that the policy be fair, equitable and just. However, an

Remarks

officer with emotional intelligence would recognize that the policy may have a differential impact on different communities. He may thus be more empathetic while formulating the policy to ensure ~~to~~ that the interest of marginal communities is taken care of.

An example of emotional intelligence would be of Mr. Omprakash Chaudhary, an IAS officer of Chattisgarh cadre, who in Dantewada started residential schools for the out-of-school tribal children. His effort entailed both an ethical conduct driven by emotional intelligence of the need of the community.

Thus, emotional intelligence is a vital tool for ethical conduct.

Op planecton ^{not}
effective
Result
2/2

Remarks

- Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Crowd funding refers to the pooling of resources, financial or otherwise, to create the requisite resource stock. Crowd funding today is seen in the context of platforms that allow citizens to lend money for a cause. It is also the case when expertise of people are pooled to help a community. [Eg] The Association of Doctors of Indian Origin in US runs a program where they come to India for a 2 week program to contribute.

The process entails call for those interested to contribute in the prescribed format. [Eg] Crowd funding may take place on a website. Reasons that it has been successful are :

- (1) It draws in the community and thus creates a greater moral obligation for delivery
- (2) It ~~enhances~~ enhances accountability as there are more stakeholders.
- (3) It reduces the burden on each person.
- (4) In case of non-medical resources, it provides a rich pool of talent.

Remarks

Thus, crowd funding has many benefits that go beyond the immediate cause and these include:

(1) SENSE OF COMMUNITY AND OWNERSHIP

In any society, sense of solidarity adds to social cohesion and harmony.

(2) SOCIAL CAPITAL

It allows individuals to build networks and creates a robust and helpful environment.

(3) CREATIVITY AND INITIATIVE

Crowd sourcing allows for more minds to address a problem, thereby allowing scope for creativity.

Thus, crowd funding is crucial to ~~not~~ meet the socio-economic development goals of society, particularly in the ~~p~~ backdrop of a resource crunch.

3
pro. social behavior'

Remarks

- Q4. What are the signs of low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level?
 (150 Words) (10 Marks)

Emotional intelligence is the ability to understand oneself as well as others. It entails self knowledge, knowledge of ones and regulation of relationship with self and others.

~~Signs of low emotional intelligence are as follows as well as my relation position:~~

(1) ~~too~~ Poor understanding of one's strengths and weaknesses. Under the Johari window, this would contain more 'blind spots'.

MY POSITION I believe that while I am a good judge of my abilities, I do tend to underplay them due to lack of confidence, at times.

(2), ~~Understanding of others~~ ^{Poor} entails inability to empathise, sympathise and consequently connect emotionally.

MY POSITION I believe I have through ^{my work} experience, particularly with the marginalized sections of society, I have developed a good sense of understanding of others.

Remarks

(3) Ability to self-regulate includes an ability to exercise restraint and conquer temperance. Those who lack this may oscillate between extremes.

[MY POSITION] I believe that have inculcated the virtues of temperance. However, there are areas like reaction to fear and uncertainty that I still need to regulate.

(4) Poor relationship management may be seen in poor communication skills and inability to connect with others.

[MY POSITION] My written and oral presentation skills are good and I do manage to maintain a good working relationship at my work space.

To improve my emotional intelligence level I need to overcome self-hesitation and become more confident. Also, I need to work to deal with fears, failures and uncertainty by learning to see the larger picture.

Refrain from
Stuttering

M
9/12

Remarks

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

As per the UN Population Fund report, 2/3rd of women in India face some form of violence, either rape, domestic abuse or otherwise. This figure highlights the gravity of the situation.

Domestic violence, as conventionally defined under the Domestic Violence Act, 2005 in India, is a comprehensive definition that includes acts done or threatened to be done that lead to physical, emotional or psychological abuse. Unfortunately, it is widespread in our country.

Reasons for possible causes of domestic violence include:

(1) ENTRENCHED PATRIARCHY

Our society believes in the dominance of men over women and consequently the right to abuse is inherent.

(2) SOCIO-ECONOMIC CONDITIONS

Inability of the marginalized sections of society to meet their basic needs of food, clothing, shelter manifest in frustration coming out on the spouses.

Remarks

(3) CHANGING SOCIAL TRENDS

Rise in domestic violence has also been noticed due to empowerment of women, who now increasingly work and raise their voice against injustice. The male reaction to this is physical dominance.

(4) DECAYING MORAL FABRIC

A general decline in the values in society has led to a culture of violence, which has spread both inside and outside the home. Violence for want of a male child shows the depravity of the situation.

However, domestic violence is a reality not just in India, but globally. It warrants a paradigm shift in the patriarchal mindset, as well as better laws and order situations to act as a deterrent.

4

Remarks

- Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Cyber bullying refers to emotional or psychological bullying done via the medium of the internet. Examples of cyber bullying include stalking, obscenity and release of personal videotapes.

~~Today, cyber bullying has become widespread globally. However, it consequences are ~~not~~ uneven on the victim. Those from minority community, having different sexuality, women and other vulnerable sections are targetted more. [Eg] It is often seen that journalists, legislators, journalists in TV channels are threatened with rape threats on social media.~~

~~Consequences of cyber bullying on its victim include:~~

~~(1) SENSE OF FEAR~~

~~It creates and perpetuates a feeling of fear and thus undermines individual freedom and liberty.~~

~~(2) ADVERSE CONSEQUENCES LIKE SUICIDE~~

~~Many victims who are unable to handle the pressure and defamation may succumb to suicide as the only escape route.~~

Remarks

(3) UNDERMINES FREEDOM OF SPEECH

Today, there is a minority who wish to voice their opinions and concerns due to the online mob mentality.

(4) AGAINST THE DEMOCRATIC FABRIC

It may lead to individual losing faith not just in the community, but also in processes of democratic governance in a country.

Thus, cyber bullying represents a new law and order challenge in the arena of the internet. It is reflecting of both a sense of dwindling moral values as well as fearlessness against the law and order situation.

~~Inter personal
aggressions
and
bullying~~

B-

Remarks

Q7. Why does self-control sometimes fail to act as an internal system of restraint?
(150 Words) (10 Marks)

self-control is a ~~sys~~ an internal system of restraint that prevents us from giving in to either extranities ~~as~~ as well as temptations that may be morally undesirable. [Eg] self-control may reflect in a ~~decis~~ decision to not break the mid-night at ~~to~~ night just because there are no cops.

However, self-control may sometimes fail as :

(1) Temptation overpowers the rational mind.
As said by Plato, when passions take over,
temperance may be compromised. [Eg] A diabetic
may be unable to control their desire for
chocolate on a given instant.

(2) Situation warrants extreme actions and thereby
do away with self-control. [Eg] In case of
a medical emergency, one may have to break
a signal to ensure safety of patient.

(3) Ethical dilemma may give no answer at
all. For as Jean-Paul Sartre pointed
out whether one should go to war or

Remarks

Stay back and take care of one's acting motives is a matter of choice and there is no morality. being flooded in either case. Here, self-restraint won't help provide an answer either.

- (4) Inability to foresee consequences of a deviation may tempt one to forgo self-control. [Eg] Where a signal is broken at night, one may not anticipate the accident that follows because one believes the road to be usually empty at night.

Thus, self-control, though a virtue in itself, is not always exercised by the acting agent. However, given the value attached to ~~not~~ it, efforts should be made to adhere to it.

Y
—
guru

Remarks

Q8. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Social intelligence refers to the ability to master one's environment and consequently ~~can~~ act and get work done in a manner that is most efficient. [Eg] Social intelligence in a stakeholders workshop entails understanding the ~~concerns~~ undercurrents of the opposing sides and using this perceptibility to address their concerns in an amicable way.

~~Social intelligence is important both in the public and private space, as it helps us regulate our interactions at a personal, professional and social level. Its importance includes:~~

(1) BETTER UNDERSTANDING OF THE SITUATION

~~Social intelligence allows for understanding of the situation beyond the superficial facade to the actually germane details.~~

(2) CONFLICT RESOLUTION

~~Social intelligence permits conflict resolution as well as the ability to avoid conflict in the beginning itself. With social intelligence comes social influence that may be utilized.~~

Remarks

(3) DIRECTING COURSE OF ACTION

Understanding the need of the situation allows for a course of action that is best to address the challenge. [Ex] Mr. Amit Gupta, IAS officer from the UP cadre, burnt the baskets of manual scavengers to make the residents of the village recognize the depth of the practice. It was his ability recognizing the ground reality and then take a course of action most suited to draw from the point.

(4) IMPROVES COMMUNICATION

~~Social intelligence allows for improved relationship management with the audience and thus creates a more effective communication. [Ex]~~

In another example, burning the basket was a powerful communication message.

Thus, social intelligence is connected to the ability to meet one's environment.

Y

Remarks

- Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Perception is an innate predisposition that may be coloured with prejudice, bias or bonhomie, depending on the situation. It thus creates a pre-conceived notion even before the facts of the matter are laid out clearly and thereby may temper unbiased decision making.

As we pursue our objective, we often have a perception about the complexity, conspiracy or obstacles attached to the task at hand. This may be influenced by past experiences, social influence, rumours or just a hunch based on an analogy from a different situation. [Ex] A perception about a new subordinate may be that he is instant bend on the rumours and reads one through the informal social channels. However, here perception may not give us a fair outlook to assess the officer for ourself and then draw a conclusion. Thus, perception tend to colour our mind ~~against~~ apriori, without enough

Remarks

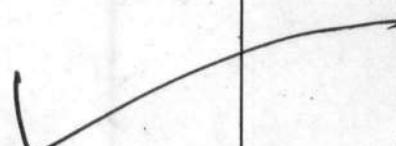
evidence for the same.

Attitude can help conquer the difficulty of bias created as it :

- (1) Allows us to judge the situation for ourselves.
- (2) Take evidence based on the situation.
- (3) Form an unbiased opinion
- (4) React and act cautiously.

Thus, an open and ~~for~~ unbiased attitude can help overcome the challenges posed by pre-conceived perceptions.

3/2



Remarks

- Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

G.W.

Aristotle's idea of golden mean for each virtue is crucial to the foundational values of a civil servant. The above statement highlights the need to take decisions, ~~not~~ not in extreme situations, but when the tide is at its mean.

The virtue of prudence and temperance, as propagated by Plato play a crucial role in a civil servant's life. The above sentence seems to highlight their importance as:

- (1) Never take decisions that are in the heat of the moment, because they may not be rational.
- (2) Always take time to consider your decision so that it is objective and not coloured with passion.
- (3) Exercise self-restraint in decision making because the ramifications of one's hasty decision may be far-reaching.
- (4) Weigh each decision option before taking a call, for each has its pros and cons.

Remarks

The above statement highlights that for a civil servant, there may arise situations that overpowers his/her sense of rationality and objectivity. But he/she must stick to the golden mean rule which considers the virtues of prudence and temperance such that the decisions made are rational and ~~objection~~ objective.

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9 ~~W~~

Remarks

- Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level? (150 Words) (10 Marks)

Rational intelligence is the intelligence exercised objectively without emotion or passion. It is driven by rationality, facts and logic. A decision to cut down on government spending to curtail a fiscal deficit may be the result of a rational intelligent decision.

~~Emotional intelligence, on the other hand, is the ability understand oneself and others and thereby regulating the relationship with both oneself and others. In the above example, an emotional intelligent driven response would entail an understanding that cutting welfare spending may hurt the marginalized sections. It would then seek to minimize the effect of the decision on the poor.~~

~~Both rational and emotional intelligence are required when taking a decision because both are facets of ~~a~~ intelligence. While one allows for objectivity, the other allows room for subjectivity and thereby equity.~~

Remarks

Either at a personal or social level, we allow for decisions based on both an understanding of facts as well as emotions. [Eg] Buying one's child an expensive birthday gift may not be more refined, but the joy would be something else right about one's decision. Hence, an refined approach may allow for compensating for other expenditures somewhere else.

Thus, one two intelligent go hand in hand and allows for a good decision making process together.

Y

Remarks

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

Persuasion entails convincing one's audience convincingly to adopt a certain course of action or bring about a certain form of change. [Eg] Persuading your friend to work hard for her final exams.

In case of a college-wide campaign to increase seat-belt use, the messaging would entail the following:

(1) Creating credibility among the audience

I would call in experts from car companies, police, administration and health organisations to address the group, because these people would lend credibility to the campaign.

(2) Highlighting the positives and negatives of non-adherence

The message would highlight the benefits of obeying seat-belt use, as well as the consequences i.e. flouting of the law and consequent fine. The risks involved would be highlighted.

(3) Mix of ~~media~~ media

I would use a mixture of different forms of

Remarks

media ~~is~~ including posters, short films as well as short street plays to make the content more attractive.

(4) TIE-UP WITH PARKING ATTENDANTS

I would initiate a honor roll system, wherein students who pledge to wear their seatbelts would be given preference for parking in campus.

(5) INTERACTION WITH VICTIMS

Lastly, I would bring down victims of road accidents to share their experiences. Often, personal experience helps one put things in context.

Thus, I would adopt a multi-pronged approach to spread safety awareness.

3/2

Remarks

Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.
Elaborate. (150 Words) (10 Marks)

Emotions are strong desires and feelings. They are often seen as hindrance to rationality for they are driven by passion and consequently may cloud our objective judgement. Eg) Extreme empathy may stop us from pursuing the prime duty of arresting a thief who stole because he had been hungry for 3 days.

However, emotions are crucial for they build our character and consequently form the foundation on which the edifice of ourself is built. Emotions allow us to ~~have~~^{hold} many values such as love, respect, sympathy and care. These in turn guide our actions that ultimately determine the morality of our actions.

Actions without emotions would be devoid of the benefits of the human element. It would make us mechanical and deprive us of our compassion. Emotions would behave in the same manner, for they would be guided only by rationality. Eg) Emotions would cross the road without even looking at the

Remarks

accident victim, for without emotions there would be no empathy.

Emotions are integral to human values that ultimately make us who we are. Actions and decisions without emotions ~~are~~ are like an blind men in Jain literature trying to find an elephant. Emotions guide us in the right direction.

M

9/12

Remarks

- Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Contentment is the sense of satisfaction one derives from one's objective reality at a given point in time. Indeed, ~~Indeed~~ Consumerism, on the other hand, is an insatiable desire for material gains, often leading towards greed.

Indeed, contentment as an attitude can serve as an antidote for consumerism. ~~as was~~ Philosophers such as Stoics and Buddha have highlighted that the root cause of discontentment is desire and hence, consumerism is a manifestation of desire. Thus, an attitude of contentment helps one curb desire and thereby create a sense of fulfillment and satisfaction. [Eg] A content soul would not run after material gains. He may however one or other supports his need for a means of transportation. But he would not submit to ~~ostentations~~ display of wealth by buying more cars. Thus, contentment would help reign in consumerism.

Remarks

However, consumerism is today an order of the day. Driven both by values as well as the capitalist economic system, it is much an inherent part of the socialization process. Thus, one has to consciously inculcate the virtue of ~~contentment~~ on consumerism to achieve a more harmonious society.

Bh

Remarks

Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- What is the difference between reacting and responding?
- Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles? (75 Words Each) (5×2=10 Marks)

The statement ~~highlights~~ highlights the areas of grey in which a civil servant often finds himself/herself and the need for conscious response and not reaction.

(a) Reacting is an act to an external stimuli. It is taken from the biological concept of a body responding to an external stimuli. Thus, reactions do not entail thought and conscious decision. [Ex] If stepped, a person may react by an equally violent gesture.

Responding, on the other hand, is ~~not~~ assessing the situation, gathering facts and ~~not~~ in taking a conscious decision, bearing in mind the possible repercussions. [Ex] In the same example, the person may first look at the reason for the violent act, analyse the situation and ~~as~~ may

Remarks

respond either with 'stun' words or some other course of action.

Thus, reaction is immediate and impulsive, while response is considered and thought-over.

(b) Confusion and dilemmas lead us to questioning our very premise of any action or decision. They help us strengthen our resolve and consequently ~~lead~~ submit to line of thought. ~~They~~ ~~lead~~ Eg
When ~~confronted~~ confronted with a situation ~~of~~ which blurs in large public interest, the dilemma questions our faith in the solution based on prioritizing larger public good over ~~personal~~ professional duty.

However, confusion and dilemmas may delay a solution or decision and consequently 2

Obstacles to our decision may present. In Sartre's example of going to war or staying and carrying forward an army motion, the situation leads to confusion and an obstacle that is not easy to resolve.

Thus, confusion and dilemmas may lead to both solutions as well as challenging obstacles.

Remarks