



**An Institute for Civil Services**

**IAS TOPPER'S**

**TEST COPY**

**SHAHZAD ALAM**

**RANK - 398**

**GS MAINS ETHICS**

# ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"><li>• There are 19 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• <u>Content of the answer is more important than its length.</u></li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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Name Shahzad Alam.

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date \_\_\_\_\_

Signature Shahzad Alam.

1. Invigilator Signature \_\_\_\_\_

2. Invigilator Signature \_\_\_\_\_

## SECTION - A

Q1. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.

(150 Words) (10 Marks)

Human being is most enterprising living being on this planet earth. Human has continuously evolve ~~with~~ them with innovative ideas, solutions and a pursuit to lead a better life.

However, During this process, the self-centered attitude, Consumerist culture and rampant production to garner more profit rather than need based production has created contradictions and crisis.

In this regard, Mahatma Gandhi once said, there is enough for everyone need but not for everyone greed.

The inclusion of ethical principle in human life will help to solve this crisis. Human values based on equality, prosperity of all, human dignity of labour equal to that of owner will ~~e~~ instil a introspection among human being.

For ex:- A Capitalist who own a

Remarks

factory adopt all mechanism in order to enhance his profits. This lead to exploitation of Labour and loss of his dignity. Many a times paid low wages, forced to live in abysmal condition without basic care and facilities. Such crisis can be solved by inculcating ethical principle.

Remarks



- Q2. According to Maslow and his hierarchy of human needs, why most of the human beings get engraved in the basic necessity of life rather than moving to the self-actualization stage which reflects that human beings are not simply a biological machines?

(150 Words) (10 Marks)

Maslow and his hierarchy of human needs reflects the various need of human to live a fulfilling life.

- (1) Materialistic need - Like food, health etc.
- (2) Spiritualistic need - Altruism, satisfaction of inner-self.

Spiritualisation happens when one rises above one's self-interest. This will occur through self-actualization. Self-actualization is the process when man understand himself better. He is able to understand his desire, need. ~~and~~ More and more, man able to understand himself, more he will be able to understand other.

Thus, Man is not an isolated biological machine or atomistic but is an embedded self, a part of society and attached with things surrounding to a man.

Remarks

Hence, one's man once understand to a level of self-actualization, his material needs are fulfilled.

Self-actualization is stage to fulfil the spiritual need, and spiritual needs is always about other. It is the stage when human shows active desire to solve problems of others. Hence, man is not a biological machine which is situated in itself and isolated.

Remarks

Q3. Humility is the mother of all virtues, purity, charity and obedience. Comment. Do you consider yourself humble? How can you prepare yourself to become more humble?

(150 Words) (10 Marks)

A very common saying is that a tree branch loaded with fruits is more down toward Earth.

A person who has pure hearts, who thinks about others, and keeps active desire to solve problem of others through charity of any means and is obedience toward his society, human laws and regulation is more humble.

Purity, Charity and obedience is the characteristic which describes a human behaviour toward others. And Being humble can be the best way to behave in society. ~~and~~ A humble person is not arrogant of his success. He will always respects the ideas, opinion of others and will behave with all respects.

I, consider myself to be quite humble because :-

(1) I always treat everyone whether my

Remarks



Parents, teachers, or any workers working in my home will all due respect.

(2) I always ~~not~~ accept my success with a feeling of thankfulness toward everything what I have. I did not get arrogant when I achieve some success.

(3) I always try to solve the agony of others <sup>with</sup> whatever small means I have.

We can prepare ourself to be more humble by :-

(1) Practising humbleness in our life. It will not come in ~~just~~ one day. Being humble is a habit. Humbleness should be in our sub-conscious mind.

(2) Respect other whosoever he/she is. Every person whether a beggar or a person working in restaurant deserve respect because he has same dignity as ours. Violation of dignity of others by us is first sign of ~~not being~~ being humble.

We should always strive to be humble. It will make our life calm, peaceful and help us to lead a good life.

Remarks

Q4. Discuss the essence of consistency? Does consistency guarantee trust? If not then what is the use of it? (150 Words) (10 Marks)

The essence of consistency is to achieve trust and perfection.

A consistent effort toward whatever we do, bring perfection in our work.

It makes our work more effective. ~~and~~

Consistency is basically continuous pursuit to achieve our larger goal.

As they say, Rome is not built in a day. For a bigger things to achieve in our life we need patience and perseverance. This would be possible only when we are consistent.

yes, Consistency guarantee trust. For example, A civil servant, wants to build trust for government within a tribal community that need consistency. It ~~is~~ is not possible to develop trust

Remarks

with the people who consider us alien and threat to their existence within one day. It need continuous dialogue, talk. Sometimes, a civil servant has to spent a night in the tribal areas.

Hence, The consistency is the way to develop trust.

Another example in this regard can be ~~exam~~ European union. European union could build a homogenous society, borderless territory. It is not possible to build a society of trust within a day. It need consistent "piece by piece" approach. —

Remarks



Q5. Answer the following questions related to the leadership quality:

- (a) Charisma is the result of effective leadership, not the other way around. Discuss.  
 (b) Why Charisma as a leadership trait doesn't last long?

(75 Words Each) (5×2=10 Marks)

(a). An effective leadership is when a leader is able to make people understand his vision and sufficiently motivate them to work continuously to achieve the objective of vision.

Now, this can be done through many ways like ~~force~~ carrot and stick approach both. people can be motivated using incentive etc. so, the effective leadership is not necessarily to be by charismatic. There can be other approach to be effective leader.

However, A charismatic leader can automatically be a effective leader.

His charisma will be sufficient for people's motivation. His speech will itself push people for extra effort. Hence, charisma will lead to effective leadership.

Remarks

(b) Charisma is generally not ~~on~~ based on some tangible substance. It is based on hope, promises, and dream of good life.

Hence, such hope, promises will produce motivation among people as long as leader is able to ~~to~~ keep those hope alive.

Once people faces the harsh reality, or they realise that such hope could not be realized within available means, such charisma wither away.

Remarks

Q6. What is Citizen Charter? Why Citizen Charters are considered as proactive approach to good governance? Critically examine Indian experience to Citizen Charter. Suppose you become the head of District Health Office. How will you display your proactive approach in this respect?  
(150 Words) (10 Marks)

Citizen charter is document provided by a public agency which shows commitment of organisation toward public service delivery.

Citizen charters are considered as proactive approach to good governance:-

- (1) Specifically mentions the organizational structure, way of functioning which help people to know better about ~~public~~ particular organisation.
- (2) It provides transparency and accountability in functioning of organization.
- (3) It mentions grievance redressal mechanism.
- (4) It mentions what citizen can expect from the organization and modus operandi to fulfil those expectation.

Remarks



2<sup>nd</sup> ARC on good governance has dealt with citizen charter and mentions :-

- ① Citizen charters are not generally inclusive. It does not include the need of elderly, children, women etc.
- ② Only in Letter and not in spirit.
- ③ Not taken all stakeholder consultation.
- ④ It provides citizen charter for organisation as a whole. 2<sup>nd</sup> ARC mention, one size fit for all, will not work. Need to have citizen charters for each specific department.

Proactive approach in better citizen charters

- ① Inclusive
- ② Stakeholder consultation.
- ③ Each department wise citizen charters
- ④ Grievance Redressal mechanism.

Citizen charters bring people close to public agency and hence need deliberate effort while formulating and need to be implemented in full spirit.

Remarks

Q7. What is corruption - A legal problem? A social problem? A moral problem? or just a grease that runs a system seamlessly? (150 Words) (10 Marks)

Corruption is the process in which a public officer accepts bribes for providing favor to a client or doing his genuine work in speedy manner.

Corruption has reached to a subconscious level in our system. many a times, we don't think even while involving in corrupt activity. Hence, a single cause can not be responsible for corruption.

### Legal Problem

- ① Lack of Law enforcement.
- ② Those who are involved in containing corruption are ~~also~~ himself corrupt.
- ③ perpetrators are not brought to justice because of complex process of judiciary and lack of evidence.

Remarks

### Social problem:-

① Accepted in society. A Corrupt officer celebrates marriage of his daughter in full magnificent way. A simple thinking can help us to know from where the money come for function.

② Not considered as taboo.

③ People involve in corruption because other are corrupt.

### Moral Problem

① Kautilya said " Honey on tongue, it is not possible, not to taste". Low moral principle and lack of Integrity force people for Corruption.

② Lack of moral practices in our life. Moral habit is missing from our life.

Remarks



Q8. Differentiate between Code of Conduct and Code of Ethics. Why implementation of Code of Conduct has failed in government organisations? (150 Words) (10 Marks)

Code of conduct is the laid down procedure in which way a particular government servant has to behave.

while Code of Ethics is the ethical principles which one should follow while delivering his duty or in situation of conflict or moral dilemma.

Implementation of code of conduct has failed because of :-

- (1) Lack of effective enforcement.
- (2) Not in habit of following code of conduct.
- (3) Organizational culture does not promote to follow code of conduct.
- (4) only in letter and not in spirit.

Remarks

Following steps can be taken in this regard :-

(1) Senior officials can enforce the code of conduct in strict manner and no laxity in this regard ~~is~~ to be allowed.

Ex - E. Shreedharan has played phenomenal role in his work for DMRC. This lead to all his staff to follow code of conduct. It's fruitful outcome could be seen in punctuality of metro train.

(2) In Centre mechanism and award for following code of conduct.

Code of conduct is necessary and should be followed which help to build a robust organisational culture which helps in effective external communication and overall efficiency of organisation.

Remarks

Q9. How 'professional loyalty' can bring a positive work culture in an organization? What are the after effects of poor professional loyalty of the civil servants?

(150 Words) (10 Marks)

Professional Loyalty is ~~the~~ being loyal toward our profession, organisation without compromising with our higher moral-self.

Professional loyalty can bring a positive work culture in an organisation

(1) Motivate an employee toward his work.

(2) Atmosphere of dedication toward work.

(3) Pursuit of effectiveness and efficiency in delivery of organisation to external world.

(4) Build a fraternity and unity among co-worker.

(5) Bring overall positive environment.

Remarks



Effect of poor professional loyalty in civil services :-

- ① Diminishing quality of service.
- ② poor work culture
- ③ Lack of trust among employee
- ④ Lack of dedication toward service.
- ⑤ Increase in self-centredness.
- ⑥ diminishing outcome.

Hence, Professional loyalty is Sine-qua-non for any employee in order to make organisation effective.

Q10. What do you mean by conscience and what role does it play in the life of ordinary people and leaders? Explain and critically examine the following statement in this regard: "Don't let the noise of others' opinions drown out your own inner voice. And most important, have the courage to follow your heart and intuition." (150 Words) (10 Marks)

A human law is the external force which guide our behaviour. However, conscience is the inner law which guides our judgement.

It is the state of mind which comes into play when we have to decide what is good and bad. It is our inner voice. ~~can be~~

Role of conscience in our life :-

- ① Helps in taking ethical decision.
- ② Guide us to right path, eliminate confusion and dilemma.
- ③ Help us to see the problem more clearly and effectively.
- ④ Reach to conclusion of a problem and able to find solution.

Remarks

A person should always hear his conscience because that is always true. Sometimes, amidst the noise ~~and~~ of ~~business~~ of life and effect of surrounding, we are not able to hear our conscience.

This is not effective in taking decision which we really want. Our decision are those which are taken by other because we allow other to overshadow our own conscience.

When we are able to hear our own voice, we need to follow it with full courage and conviction. Since, it is our true call and hence, ~~a~~ deep within our heart we know that we could do it. That will motivate us to work hard to achieve that.

Remarks



Q11. Are impulses and instincts always bad? What is the importance of impulse and instincts in decision making? Do you agree that great things are not done by impulse, but a series of small things brought together gradually? (150 Words) (10 Marks)

Impulse and instinct are the decision which comes from our inside. It is our inner voice. It is our reflexive decision.

Hence, Impulse and Instinct are not always bad. Impulse and Instinct came to us during when our mind is calm and peaceful is always a good decision.

However, Impulsive decision taken during anger, rashness and out of hate can be dangerous and detrimental to our life.

Instinct and impulse are one way of taking decision rather than matts

Remarks

of rule. However, impulsive decision may be used to follow with deliberation and deep thinking before actually implementation.

Yes, great decision are not ~~taken~~ taken by impulse. For achieving something great, we need to follow consistent effort with perseverance and patience.

Achieving small things gives us confidence to achieve something great.

Remarks

Q12. Which is a better way for a civil servant- following the blue book or discretion? Give reasons. (150 Words) (10 Marks)

A civil servant should be pragmatic flexible and efficient.

A blue book civil servant may be detrimental sometime. For example- It is rule to remove your shoes before entering in temple. A civil servant has to ensure the same. Suppose, a disabled person came, whose leg is attached with shoes permanently and hard to remove. In such case, ~~to~~ follow blue book is not advisable.

A civil servant should not take discretionary decisionary which leads to colorable exercise of power. A discretionary decision should also be within wider framework of law and regulation.

Remarks



Hence, A civil servant should follow the Aristotle golden mean path in order to be effective in his decision.

Remarks

Q13. A successful civil servant has the immense capacity to maintain a measured silence, to do effective communication with a few words and swallow difference and even indignation. Do you agree? Give reasons. (150 Words) (10 Marks)

A Civil servant ~~is~~ has the responsibility to maintain law and order, ~~to~~ ensure effective administration and amicable relation with people.

In this process, he need to involve with many stakeholders who have varied interests.

A Civil servant has to maintain effective synergy among them with in the rule of law and regulation.

In order to perform this, he needs to be ~~is~~ very effective in his communication. His every words are taken by people seriously and be cause of conflict.

Remarks

Remarks -



## SECTION - B

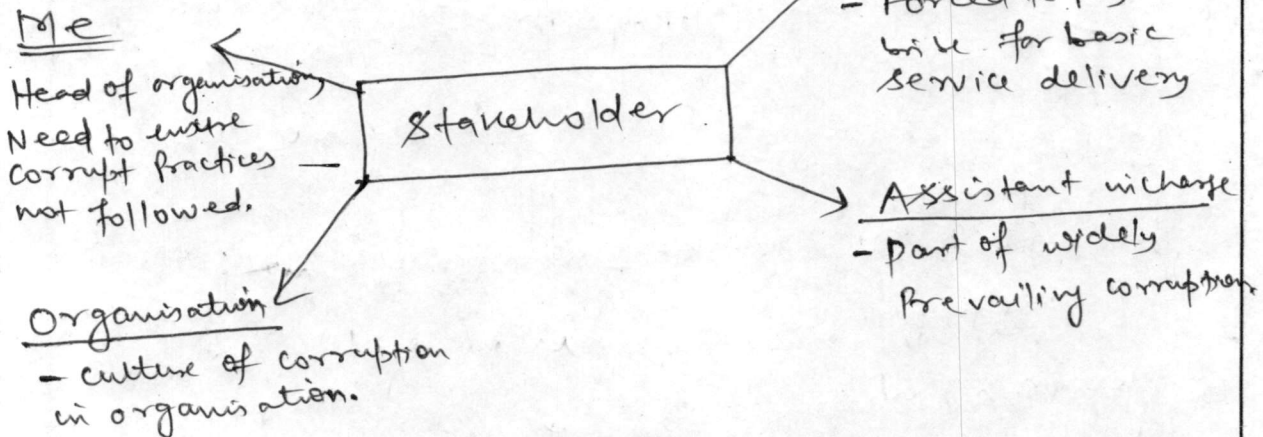
Q14. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed.

You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?  
 (b) Evaluate each of these options and choose the option which you would adopt, giving reasons.  
 (250 Words) (20 Marks)

This is case of perpetual corruption in the system which has taken deep roots and need effective measure.

I would be guided by Integrity, Impartiality, objectivity to handle the ~~the~~ issue.



Option available :-

(1) ASK the old man to give written complaint and then taken stern action against corrupt officials.

Remarks

(2) Institutionalisation of the mechanism of basic service delivery, using technological means.

(3) Grievance Redressal Mechanism in organisation.

### Evaluation of option

Option 1 — written complaint followed by action.

Written complaint would help me to have effective evidence ~~to~~ in order to take action against the official. This will create example ~~to~~ for other employee as well.

Apart from this, will ensure that old man is not harassed inside or outside the organisation by following up with him after the issue sorted out.

Option 2 :- Institutionalisation to contain corruption.

- Digital technology - where a ~~per~~ citizen can fill the demand of service my organisation.
- That will be assigned automatically to a staff based on department and experience.
- Minimum stipulated period to ~~to~~ provide service in respect of demand.

Remarks

- If there is delay in delivery, it will automatically escalate to me.

- The number of ~~a~~ escalation can be used as parameter to evaluate the performance of concerned officials.

- Rising number of escalation may lead to strict departmental action and followed suspension.

### Option-3 Grievance Redressal

- Mechanism of escalation by citizen, if not satisfied by delivery of service.

- A extra-team can be constituted to evaluate the quality. In case of continuous poor quality, then a departmental inquiry can be set up.

Hence, option 1 → will help to address the short term problem while institutional mechanism (option 2) & Grievance Redressal (option 3) will bring qualitative change.

Remarks



Q15. You are a head of Water Supply Board of a district town and in-charge of supplying drinking water to the people. You had a detailed consultation with people regarding a Citizen Charter for water supply services. Based on the requirement and expectations of people, you had a discussion with your subordinates who were little reluctant about the Charter but seeing your positive attitude they ultimately agreed. You committed some hurry in implementation of the Charter and notice the following problems:

1. The quantum of water promised could not be ensured.
2. The quality of water did not improve.
3. One of your key functionaries went on a long leave and you did not get his replacement.
4. The entire blame on the failure of the Charter came on you.

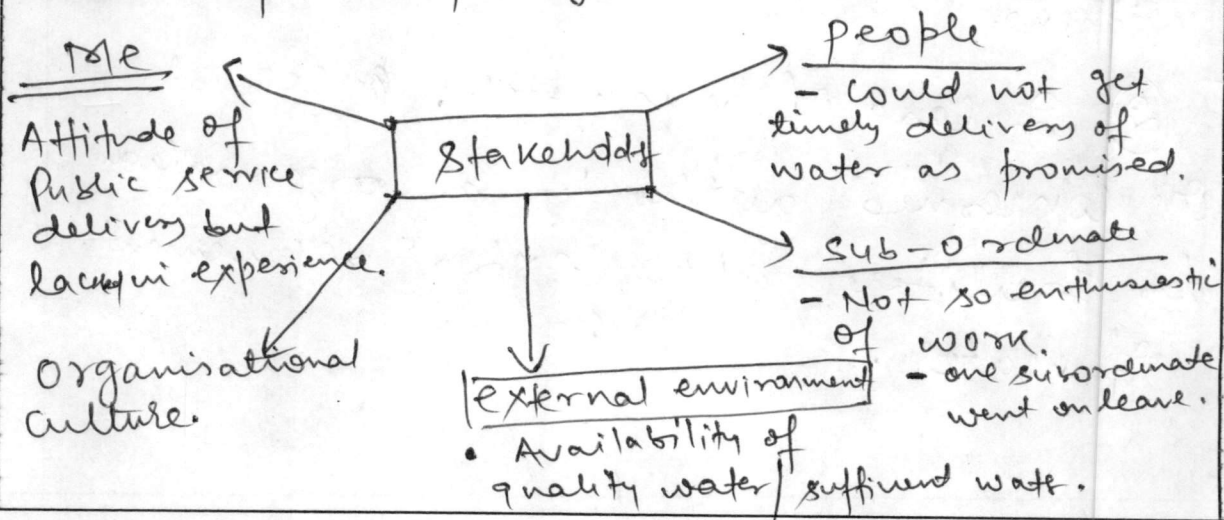
Ponder over the situation and answer the following questions:

- (a) What were the reasons of failure of the Citizen Charter?
- (b) What should have been ideal course of action and why?
- (c) Draw a Citizen's Charter for this case.

(250 Words) (20 Marks)

This case deals with lack of effectively public service delivery because of organisational, situational issue.

In this case, I would be guided by objectivity, accountability and would follow pragmatic approach.



Remarks



(a) Reason in failure of charter:- :

(1) Lack in my experience - as could not visualise the amount of service delivery which could be provided.

(2) Reluctant attitude of sub-ordinate - Not effective participation, resultory in ~~fact~~ lack of full cooperation.

(3) External factor - One a subordinate went on leave. Constraint in resources.

(b) In hindsight, if following actions have been taken, then situation could be averted :-

(1) Study on amount of requirement of water as well as available water with us.

(2) In case of mismatch, request on concerned authority or organisation to facilitate with extra requirement of water.

Remarks

- ③ Enthusiastic participation of sub-ordinate ~~with help~~ would have helped to harness their experience.
- ④ proper man-power management.
- ⑤ should not have committed in hurry without full deliberation.

(C) Citizen charter for water supply Board :-

① All citizen will get ..... cubic meter of water during time ..... to .....

② The water upto .... cubic meter will be free and after that will be charged at rate of .....

③ In case of non-delivery of services, citizen can register their grievance at grievance redressal cell.

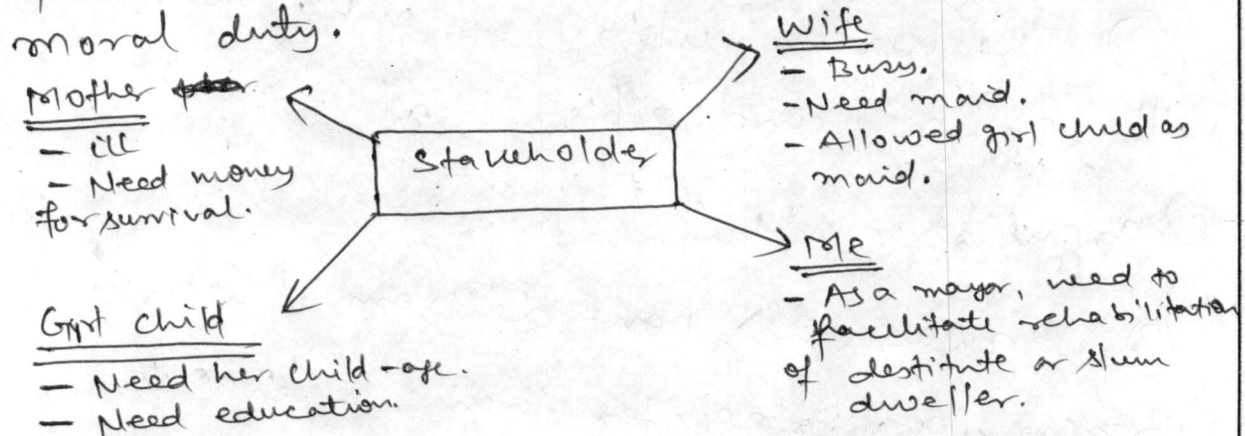
④ special consideration will be given in case a family has patient and old age people.

Remarks

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- What are the ethical dilemmas related to it?
- Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- How will you persuade her to change her decision? (250 Words) (20 Marks)

This case deals with ~~personal~~ conflicts in personal interest vis-a-vis professional and moral duty.



In this case, I would be guided by integrity, impartiality and compassion.

(a) Ethical dilemma :-  
Conflict in professional conduct where as a mayor, I cannot allow

Remarks



a girl child to work as maid whose age is to play and get education:

OR  
Personal interest, where my wife is busy and need maid to take care of household and my old ~~parents~~ parents.

(b) The justification of my wife to keep a girl child as domestic worker, is not correct, not only legally but also morally.

(1) we could have other maid temporarily while mother of girl child is ill.

(2) The age of girl child is not to work as domestic worker. This will lead to perpetual poverty to their family. Her age is to get education so that she could come out of vicious circle of poverty.

(3) Allowing girl child, is just a lacrasedical solution and shows lack of empathy and compassion.

(c) I will take following course of action in this regard.

(1) Persuade my wife arguing that the decision is not correct for future

Remarks



of girl child:

(2) The action is not guided by Compassion.

(3) Then G. will seek some temporary shelters for the mother of girl child and put girl child in nearby schools.

(4) we will arrange temporary maid and reinstate the old one when she is able to come back at work.

Hence, our action should always follow our moral principle. we should always be compassionate and should have active desire to solve the problem.

we should never take short term approach just to fulfil our need, compromising the long term

need of other (education of girl child in this case).

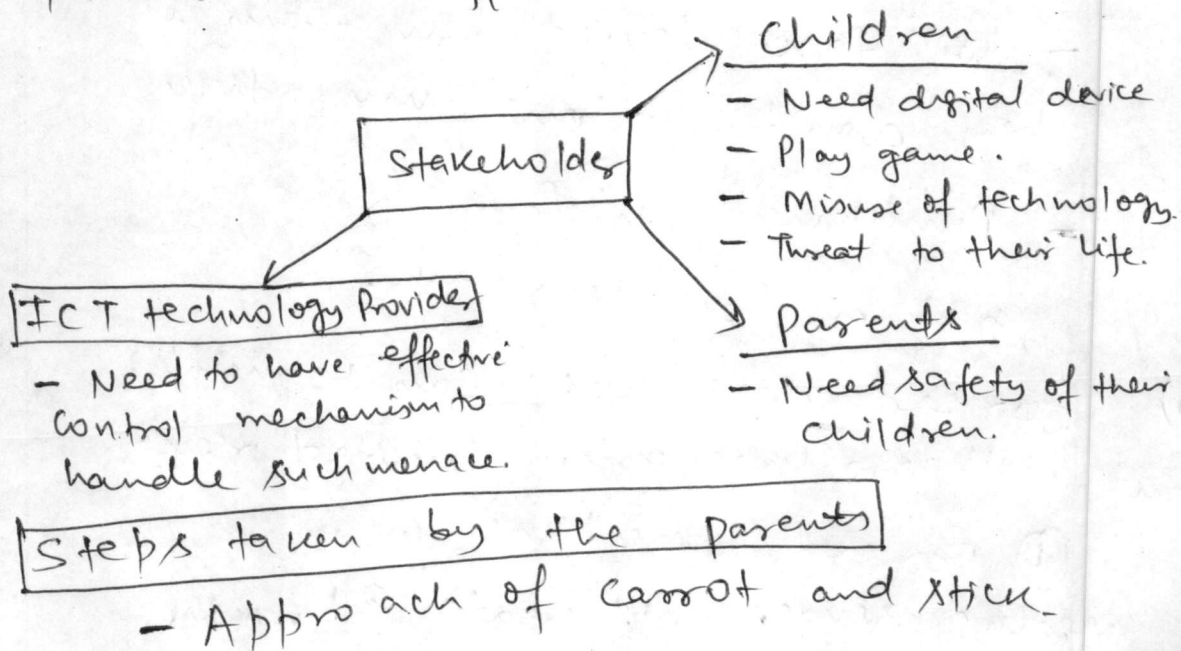
Remarks

Q17. Due to the contemporary developments in the information technology and convergence, the access of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
  - What is the importance of "forced discipline" in this case?
  - How can discipline be sustained for a long time without discontent of the subjects?
- (250 Words) (20 Marks)

The case deals with parenting in modern dynamic world and emerging threat which affect our children.



Remarks

### # Carrot

- providing gifts, tours to new places, if children adhere to my order.
- promote for disciplined use of devices and computer.
- Involve them in other recreational activity like watching discovery channel etc.
- promoting outside sports like football to diversify their activity and their addiction with mobile phones

### # Stick

- Surveillance mechanism by tracking their use.
- will take device from them if they don't follow my advice
- punishment in form of no gift or love them back.

(b) Forced discipline can be helpful but will produce only limited result

① Forced discipline is in negative sense, will create gap ~~among~~ between children and parent.

Remarks



② Be cause of forced discipline, children will not share their activity with parents. This will make children more vulnerable.

③ Discipline works when person believe that it is in his interest. Coercive - method always have limited output or may be counter productive.

(C) Discipline can be sustained for long time :-

① Making children realised that it is in their benefit to follow discipline.

② Providing incentive to the children.

③ Discipline as a out of habit and not coercion.

④ Discipline through democratic parenting where children fear that their parent would not love them back if they don't follow discipline.

Remarks



Q18. There was a residential school situated in the remote part of the country in which approximately 250 class IX<sup>th</sup> and X<sup>th</sup> level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?
- (b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

This deals with examples of effect of teacher, educational institution on our life. An educational institution and teachers always play role of inculcating values and moral principle in one's life.

(a) Contribute of school principle in attitude formation :-

(1) School principle is kind hearted person. His virtuous life will motivate children to imitate that in their life.

(2) The school principle lives in school and participate with children in their activity. It creates a

Remarks

personal bond between children and school principle. children could share their problem with principal. This would create a trust and belief ~~in~~ in children.

③ The empathetic attitude of ~~the~~ school principal will also make student to inculcate empathy in their life. They will understand the problem of other in much better way and will show active desire to solve those Problem.

(b) The Civil Servant produced from this school will be valuable to society in following ways:-

(1) A Civil servants should have a willing desire to work for the welfare of people. The student has learnt this from his principal and

will put his full effort to realise the same.

- ② A civil servant has to be empathetic as has to work ~~in~~ for marginalised section and voice-less community. He needs to understand ~~the~~ their problem to work effectively in this regard.

His school principal has instilled virtues of compassion, sympathy, empathy which will go long way in producing result for this civil servant.

- ③ A civil servant is friend, philosopher and guide for people. In rural-dominated areas, he is the source of hope. Hence, a civil servant with commitment to public service can only be able ~~act~~ fulfil those hope.

The educational institution has always a deep role in our life. It becomes more so important for a civil servant.

Remarks



Q19. People of a slum area are disturbed because of loudspeaker noise coming from nearby religious places. Community members of that area are not happy, as sound is loud and sometime fiery speeches are also made. Also there is a sense of competition between different religious abodes to go louder especially during festivals seasons. They don't have courage to go to community leaders or police stations. You are son of a rich and powerful businessman who is preparing for Civil Services. One of your servant hails from that area and explain his problem to your father. But your father doesn't want to get into that, as he himself is the biggest donor of religious celebration of that area.

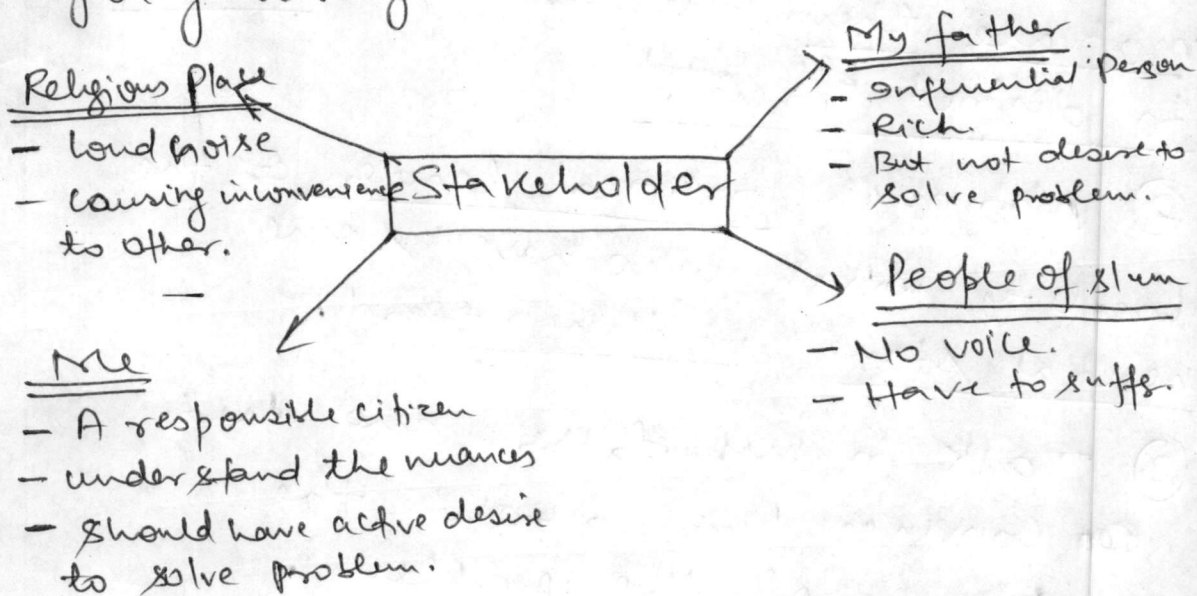
(a) What will you do according to your moral consonance?

(b) Discuss various options.

(c) Discuss merits and demerits of various options.

(250 Words) (20 Marks)

This case deals with moral and social responsibility toward our surrounding and a quality check on our courage to stand for something which is going wrong.



(a) As I am civil service aspirant, I could understand the agony and pain of slum dweller because I am

Remarks



Studying ~~past~~ such problem and issues in books, newspaper etc.

I am son of an influential person who could voice or do something in this regard.

Hence, I will convince my father and try to explain the gravity of the problem.

(b) Option in front of me:-

① Go to slum-dweller and motivate them to ~~can~~ put complaint to district official.

② Approach political leader of the locality ~~which~~ who have some neutral stand in this regard.

③ Talk to my father and try to ~~can~~ convince him about the gravity of the problem.

(c) Evaluation:-

① Approaching slum dwellers

Remarks

~~Slum-dweller~~ Slum-dweller would know their right - to complaint in such nuances. However, may be afraid because may have to follow wrath of religious organisation who are generally influential.

② Political leader of Locality

He can persuade Slum-dweller in much better way. The persuasion will be more effective. It will provide confidence to slum dweller to raise their voice and concern.

③ My Father being an influential person could help in this regard.

Remarks