

(B)

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> • There are 17 questions. • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p>(Note: In Section A, Q.No. 7 and 11 carry 20 marks each and word limit is 300 words each. All other Questions in Section A carry 10 marks each and word limit is 150 words each.)</p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name **BHARANI V**

Roll No. _____

Mobile No. _____

Date _____

Signature _____

REMARKS

GS SCORE

GS MAINS TEST SERIES 2019

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शुद्धता एवं स्पष्टता में प्रश्न-संख्या के अतिरिक्त कुछ न लिखें।

[Give 10 mins]

UPSC

Section - A

For practice use only
लिखें अभ्यास के लिए

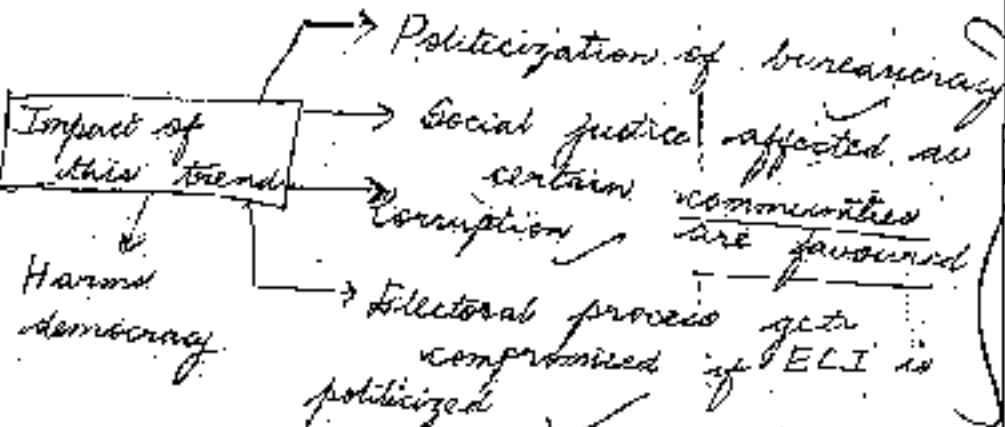
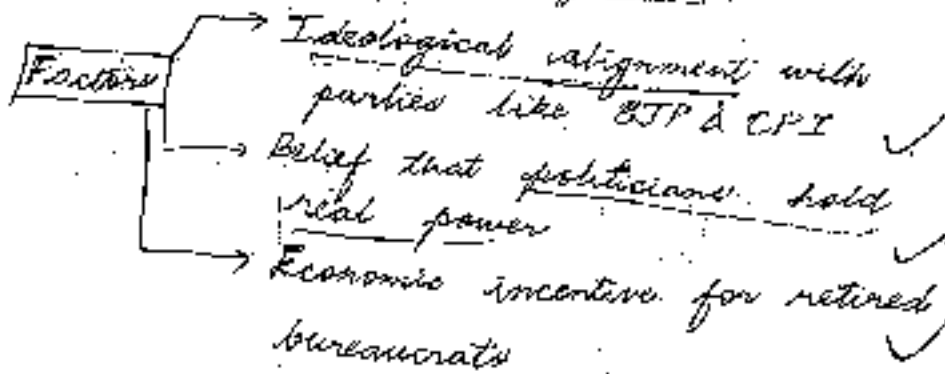
9.

Q. 1.

How do you perceive the recent trend of bureaucrats increasingly joining political parties? Is the lure for getting political power after retirement responsible for perceived decline in bureaucrat's political neutrality while remaining in public office?

In the recent times, a number of serving and retired bureaucrats like O.P. Choudhary and Pawan Verma have taken to politics.

This is due to a combination of economic, ideological and political factors.



Briefly explain Political neutrality as an ethical of public administration.

aged. (Briefly elaborate)

(Please do not write anything except the question number in this space)

सूचना दिये स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

The practice use only

विषय अभ्यास के लिए

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Besides the lure for getting political power after retirement, other factors like ideological connect, economic incentive and intention to still influence state affairs affect the political neutrality of bureaucracy.

Steps to must be taken to ensure the neutrality of bureaucracy.

Frequent ideological assessments, contract and work assessments besides mid-

career training is required.

How would this help?
A bureaucrat might have an ideological inclination of approach, but what is required is that skill behaviour should be affected. Some of the political ideology of the bureaucracy is not impartian. It shouldn't be. Govt shouldn't be should of the major ideology and political neutrality.

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।



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शिक्षक अभ्यास के लिए

Q.2. What do you understand by 'Socratic Method'? How can it be used in classroom teaching to develop critical thinking among children and young students?

→ Socrates was known to be a fierce debater, astute thinker and somebody who stood his ground. [This idea of "Socratic thinking method"] was the beginning of questioning and reasoning.

How it can be used to develop critical thinking among youth.

Critical thinking also deals with the objective of knowledge acquisition through cross questioning based on logic.

Organizing debates with one set of students taking one side and the other set taking another could be

Which Method?
Explain what you understand by Socratic method.
Briely

(Please do not write anything except the question number in this space)

इसका इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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For practice use only

केवल अभ्यास के लिए

Be specific with regard to Socratic Method

one way to do this conducting lectures and avoid sessions by eminent personalities general arguments on topics relevant to students followed by Q&A question-answer sessions that strike at the very root of the established way of doing things also helps

lastly, progress happens through innovation. Having exercises to create and recreate things starting from basics would go a long way in helping inculcate the art of critical thinking.

Analyze the challenges in present day education system. How would applying Socratic Method bring change and relate it with possibility of development of critical thinking.

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कृपया इस स्थान में केवल प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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केवल अभ्यास के लिए

UPSC

Qⁿ

Q 3. Why it is, sometimes believed that feelings are better guide to action than reasons? Critically analyse?

→

An approach filled with feelings takes a subjective look at the situation in hand while reasoning is more objective in nature.

Consider a scenario where there are two candidates for one job. One person has 2% marks less than the other, but is the only hope for income for his BPL family. Though pure reasoning and objectivity would select the person with a higher score, a person with feelings and emotional intelligence would select the other candidate.

Because Human ability to anticipate consequences of ones own actions & ability to make value judgement.

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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For practice use only

केवल अभ्यास के लिए

However, this must be restricted in its application. Consider the case of the Rohingya refugees. While feelings would suggest granting citizenship to all, it could end up being a real security scare besides triggering demographic change and burden on resources.

Hence, it is imperative that reasoning and objectivity remains the norm of the day. Emotional intelligence triggered feelings must be applied not its only on a case to case basis.

Individuals or group take decisions primarily through social considerations, considering feelings of others, being compassionate, empathetic are a few examples. So feelings help in taking out of the box decisions where reason steps back.

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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केवल अभ्यास के लिए

122

Q4. What is 'principle of ethical egoism'? How does Thomas Hobbes explain the 'state of nature'? Why 'conflict' becomes a more natural outcome than 'cooperation' in modern societies?

Ethical egoism is a case of acting in one's self-interest. For example, if it was raining ^{once} & you had an umbrella and see ~~see~~ your friend was on my way to an interview where I'd seen a woman with her 3-month-old baby getting drenched in the rain. I still chose to ignore. Thomas Hobbes explains "state of nature" as one that maximizes self interest.

Conflict becomes natural over cooperation because ^{& societies} nations put their interests over everything else. For example, the Pakistani Army needs to

Explain
Hobbesian
State of
nature.

(Please do not write anything except the question number in this space)

कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

Rit samikha use only

रिक्त स्थानों के लिए

UPSC

justify its hegemonic size. So it projects India as an enemy and sends terrorists into India forcing India to retaliate, thereby creating a conflict situation.

Similarly - the USA walks out of treaties like the INF to give a boost to the domestic arms industry. The INF treaty was a symbol of co-operation and mutual trust between USA & USSR.

✓ Cooperation requires mutual understanding which due to less degree of cultural similarity within & b/w

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कृपया इस स्थान में प्रश्न संख्या से अतिरिक्त कुछ न लिखें।

13

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For practice use only
प्रति अभ्यास के लिए

Q 5. What do you understand by the term 'Iceberg of corruption'? Do you think India's problem of corruption is more systemic than it appears?

→ Iceberg of corruption refers to the fact that in India, only a fraction of corruption is visible and most of it is hidden.

Yes; India's corruption problem is much more systemic than it appears. With over 12% of GDP worth of transactions taking place in cash, there is enormous generation of black money. A bulk of this is stored abroad in tax havens. Besides, 2nd ARC notes that bribery and corruption are fairly acceptable to Indians. This attitude, coupled with the discretionary powers

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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For practice use only

केवल अभ्यास के लिए

of the bureaucracy, leads to large scale irregularities in daily dealings. Electoral funding and the corporate quid pro quo is another facet of corruption in India.

In the recent times, however, with the advent of technology with measures like demonetization meant to bring about behavioral changes in people, things have gotten better. But there is still a long way to go.

Also - Analyse the reasons for sustenance of corruption till date

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कृपया इस स्थान में केवल प्रश्न संख्या के अंकित रूप लिखें।

UPSC

For practice use only

प्रति अभ्यास के लिए

7

Q6. "States are not moral agents, people are, and can impose moral standards on powerful institutions." Explain this quote by Noam Chomsky.

Moral agents are those who have ability to exercise right moral standards in their surroundings from being to be held accountable for her own actions.

Ex: Malala Yousafzai stood up for women's rights in a highly patriarchal society.

During the Jew genocide that took place during the Nazi regime, the state was complicit and guilty of the act. However, many Germans helped the Jews by giving them shelter. In this case, people were the moral agents against the state.

The Election Commission was treated as a sidekick of the government (CEC)

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कृपया इस स्थान में केवल प्रश्न संख्या ही लिखें।

For practice only

केवल अभ्यास के लिए

UPSC

all it be right
+ equals
like people
meaning the
institutions

Government till the year 1991. However,
when Mr. T.N. Seshar took over as
the Chief Election Commissioner, things
changed drastically and the EC became
famous for its standards. Same is
the case with the metro man E. Sreedharan¹⁸
and Delhi metro.

Bring out
most
adequate
examples

All it needs is one individual
to change the nature of a state
from moral to immoral & vice - versa

The quote is trying to imply that States as such
aren't governed by moral principles as human beings are.
So, it is in capacity of people to
impose moral injunctions on the State.

(Please, do not write anything except the question number in this space)

कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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For practice use only

शिक्षण के लिए केवल

11/2

Q.7.

Mob violence, also referred to as "Mob Justice" highlights a striking paradox - it approves the dispensation of justice by people, who usurp the authority of constitutional bodies and apply a process they define as speedy. Answer the following questions related to it:

- Do you see the principles of justice being followed in the 'Mob Justice'?
- How it is interrelated with the attitude of society?
- Analyze why the incidences of Mob Justice have increased in recent days?
- How the cultural relativism defines "good"?

→ a) No, the principles of justice are not followed in cases of mob violence.

- Accused gets no fair trial
- People take over the role of judges in place of a competent authority
- Resorting to physical pain may or may not be proportionate to the sentence if convicted

good

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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केवल अभ्यास के लिए

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b) Relation with the attitude of society

- Lack of respect for rule of law
- Aggressive behavior triggered by such events

Possible past violators experiences that had a long trial with no conviction

Intention to showcase superiority like religion and caste

c) Reasons for increased cases

- Long trials with huge pendency
- Desire to get immediate justice
- To set an precedent to others intending to do similar crimes

Increase in stress levels due to media

TV channels showing similar crimes elsewhere

Communal angle to murders

- Medieval thinking of many people espec-

Shows attachment among people mainly due to value of caste

Lack of faith in local police forces & judicial system

try to give specific reasons here

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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For candidates only

केवल अभ्यर्थी के लिए

ially in rural areas where institutions like Khadi Panchayats rule.

d) Definition of "good" by cultural relativism

• In sync with established moral principles like respect for women, equality etc.

• Harmony ~~for~~ in religious diversity etc.

• Unity in diversity

Here, Explain what you mean by Cultural Relativism briefly.

It defines 'good' as what ~~is~~ is socially approved.

(Please do not write anything except the question number in this space)

कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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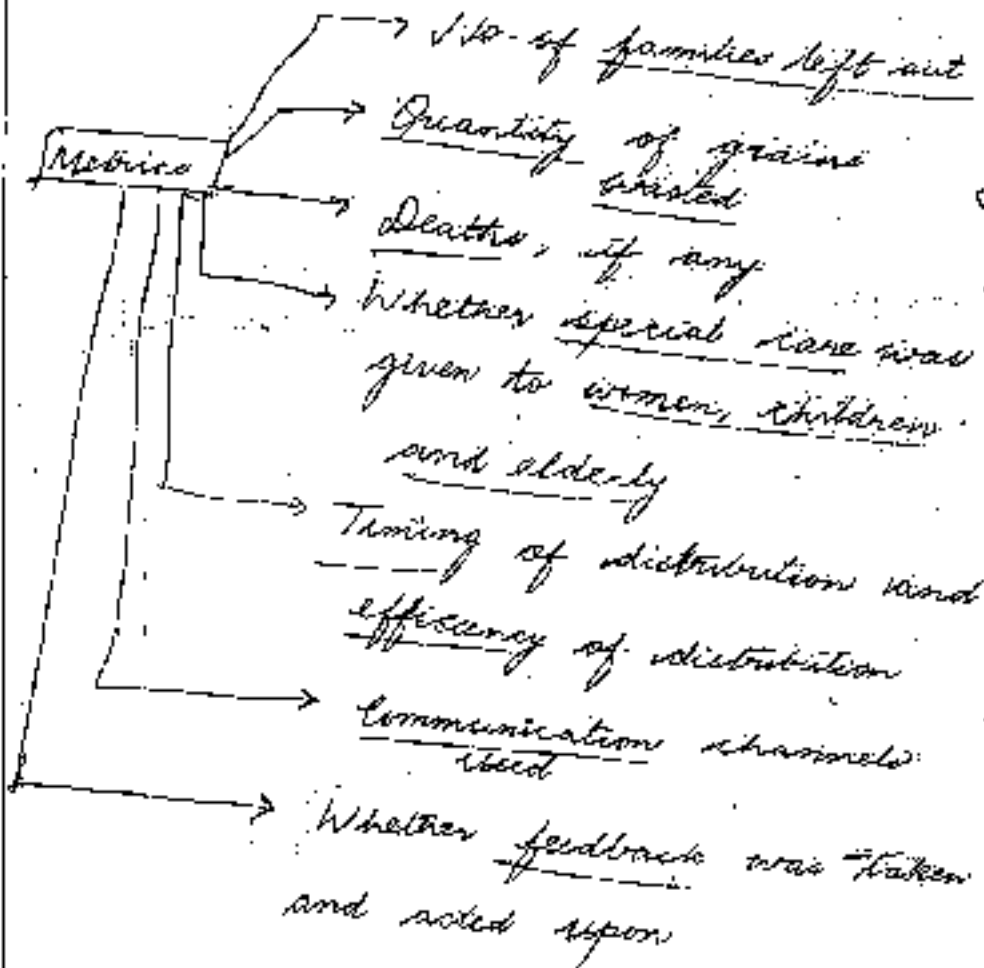
सिर्फ अभ्यास के लिए

12

Q 8.

Suppose you are the head of a disaster management team and have assigned to distribute food grains to one of your subordinates, which he could not handle properly. How will you comment on his performance? What precautions are needed while criticizing the work performance of subordinates?

→ To comment on the performance of my subordinate, I'd use the following metrics:



Analyze how you will comment on the performance of your subordinate

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कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ भी न लिखें।

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विशेष प्रयोग के लिए

You should give constructive criticisms so that people of impersonal nature are not hurt.

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Precautions needed while criticizing work

- Making sure that whatever is done is appreciated.
↳ This might keep your subordinates in ambiguity.
- Figuring out if any problems were faced during distribution.
- Understanding his thought process before making comments.
- Not being too harsh while driving the message home.

How will you comment?

your criticism or comment should be specific with facts & not vague.

(Please do not write anything except the question number in this space)

कृपया इस स्थान में केवल प्रश्न संख्या ही लिखें।

27/11

UPSC

For practice use only

केवल अभ्यास में ही लिखें

Q 9.

You have just been hired as a divorce mediator by a local law firm. What two things would you do to reduce the conflict between opposing spouses?

→ Divorces are a very sensitive subject and dealing with it needs patience, clarity of thought and persuasion.

→ Things to reduce conflicts

• Hear each side completely to understand the true cause of conflict.

• Do a psychological test to understand how each side thinks before suggesting remedial measures.

→ Measures needed

• Suggesting subtle ways to ensure they spend time together like cooking, shopping etc.

Discusses the
ethic of a
mediator:
Impartiality,
confidentiality,
etc.

(Please do not write anything except the question number in this space)

कृपया केवल प्रश्न संख्या ही इस स्थान में लिखें।

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केवल अभ्यास के लिए

- Sexual activity serves as a great unifier in couples. I'd recommend frequent sexual activity.
- Taking a break from regular office work and go on a trip together.
- Using children as an emotional bond and slightly scaring them that the future of children could be jeopardised.

Suggest steps as a mediator only. Your job is to facilitate communication without any biases.

→ To talk & chalk out the problem is of utmost urgency.

(Please do not write anything except the question number in this space)

कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ न लिखें।

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केवल अभ्यास के लिए

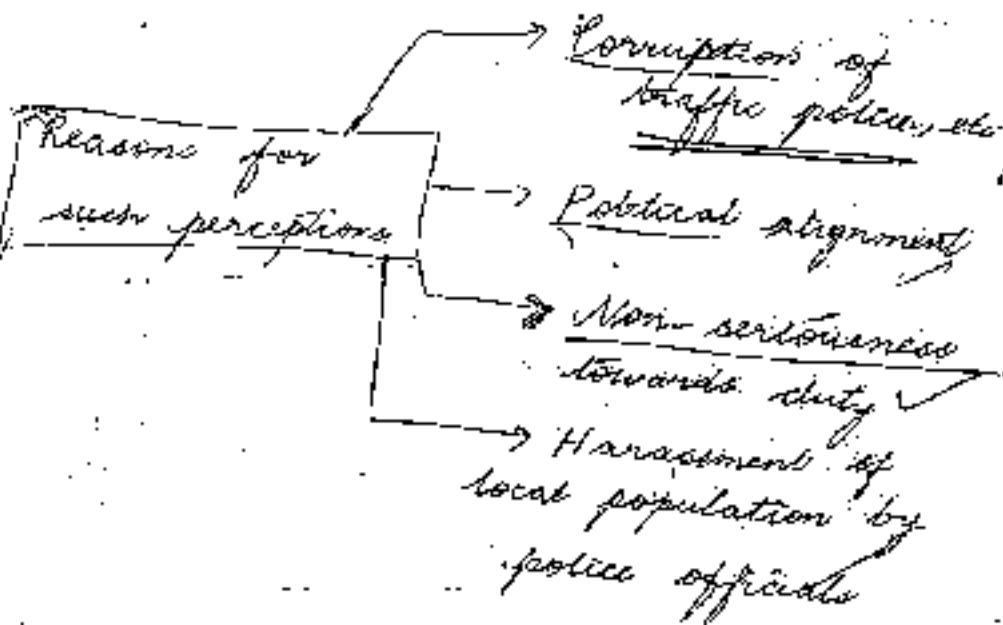
Q 10

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Q 10. Police Stations are more of a demonstrations of power centre than service centres. Suppose after getting into civil services, you become police head of a district. Discuss the steps which you will possibly take to improve the public perception of the police services.

→
Threats explained role of police services brought

Andhra people have a general perception that police are ^{rather} problem creators than problem solvers. This needs to be corrected.



Steps taken to improve this perception

→ Mingling with the society through activities like cricket, music etc.

→ makes mem
→ every friendly
→ not the purpose

(Please do not write anything except the question number in this space)

कृपया इस स्थान पर केवल प्रश्न संख्या ही लिखें।

UPSC

For practice use only
लिखें प्रश्न संख्या ही

- Create helpline numbers and advertise them through social media etc.
- Create a whatsapp group colony wise to deal problems real time.
- Display a list of offenders along with action taken to show that justice has been done.
- Suspending corrupt officers once a complaint is received and verified.

These are very general purpose and also police system is being established for which should be served.

Improvement in training and equipment
Place an interactive system
Enact laws against

Maintenance of law & order

Q11. Tobacco smoking is considered to be a fashion and an addiction too, which has an established relation with the cancer. The Government has recently decided that 85 per cent a cigarette packet should display a pictorial cancer warning, which the tobacco companies opposed and appealed in the court but the court upheld the decision of the government.

- (a) Do you think that such a display warning on the packet acts as a deterrent to cigarette smoking?
- (b) What are the other ways by which change in attitude and preferences can be brought in people who smoke out of fashion or addiction?
- (c) What is the use of prohibiting smoking if it generates revenue on one hand and gives choice and freedom to people to enjoy their lives as they wish? Do you agree? Give reasons. (20 Marks)

India has the largest number of tobacco smokers in the world at about 20 million.

It is imperative that this tendency is checked.

a) Yes, it acts as a deterrent because visual memory is the most impactful. 85% of the packet being covered amplifies this effect.

Such experiments have also been successful in countries like New Zealand. (Empirical evidence in the Indian case also suggests the same.)

Remarks

Then why there is a constant increase in number of smokers?

b) To change one's attitude, one must appeal to their cognitive, emotive and affective components of their memory.

Other ways

Use of celebrities like Akshay Kumar for advertisements to compel people to purchase sanitary pads in place of cigarettes.

Smoking is a fashion in films and other media channels. Requests must be made to hol have such scenes.

Reinforcing the mindset through education that people who have smoked either end up failing in life or become irrelevant through stories etc.

Involving the women of the community to

don't you think that even women smoke?
and what about Bachelors?

not convincing enough

this might bring change a long time

not at all convincing

why would every smoker buy sanitary napkins? they ain't even addicted to sanitary pads. As in case of cigarette

act tough against husbands

running incentive schemes like 5% extra pay
in MNREGA work if smoking is quit

c) While smoking does generate revenue for the government, it also sucks up expenditure for health, pollution caused, lost human capital etc

Freedom of choice is sacrosanct. However, it must be subject to reasonable restrictions

Though smoking does create a temporary "high" and helps people enjoy the present, it only harms their health in the process of postponing their problems to the next day.

Hence, this behaviour must be discouraged and alternatives like yoga must be promoted.

What about non-MNREGA people?

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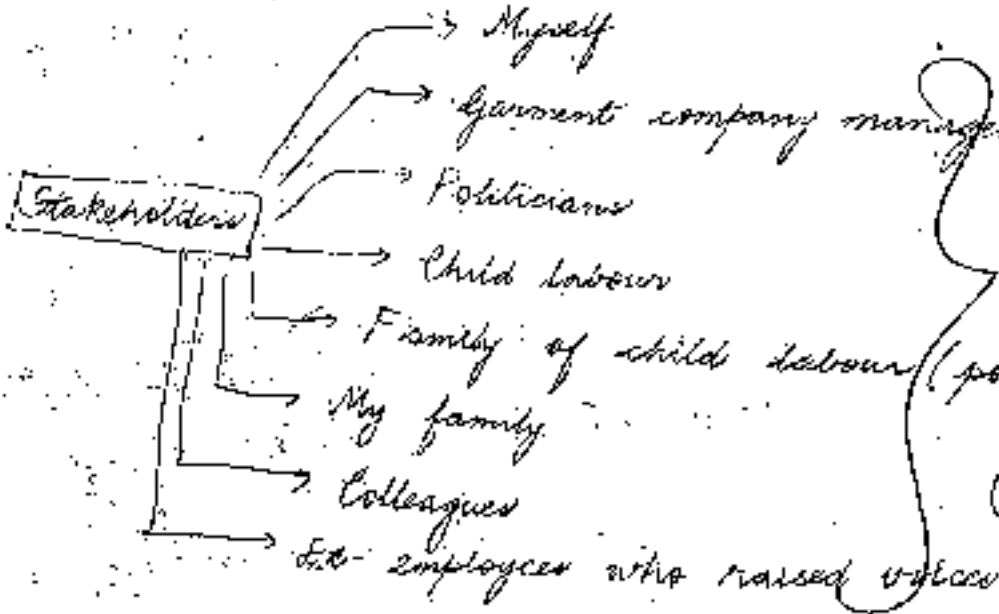
Section - B.

Q12. You recently got job in a garment company. You were in dire need for this job as your family depends on it. This garment company is located in a developing area near city and provides reasonable local employment. It also obliges politicians by giving employment to locals on their recommendations. The company also employs reasonably good numbers of child laborers in various support work which saves huge costs. Many parents send their children to work as it gives their family financial support to sustain. Nobody speaks as it benefits many and also poor families are getting financial support. You speak to your colleagues but no one comes out in your support. In the past, those who raised voices against this were shown the doors. Workers are happy as the company takes care of their requirement. But your conscience pricks. You want to do something about it. But your job is very important for your family.

- (a) What ethical dilemma ensues in this case?
- (b) What are the options before you? Analyze each option.
- (c) What course of action you will take?

(20 Marks)

→ Child labour is a highly prevalent problem in India with children contributing nearly 10% of the workforce.



Rather than existing stakeholders put them into required context and write in paragraphic form.

Remarks

(Please do not write anything except the question number in this space)

कृपया इस स्थान में प्रश्न संख्या के अतिरिक्त कुछ भी न लिखें।

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प्रैक्टिस के लिए

UPSC

a) Ethical dilemmas I would face

Job security vs standing up for the rights of children

Poor families of those children vs Company excesses in child labour

Conscience of speaking up vs Company profits and reputation

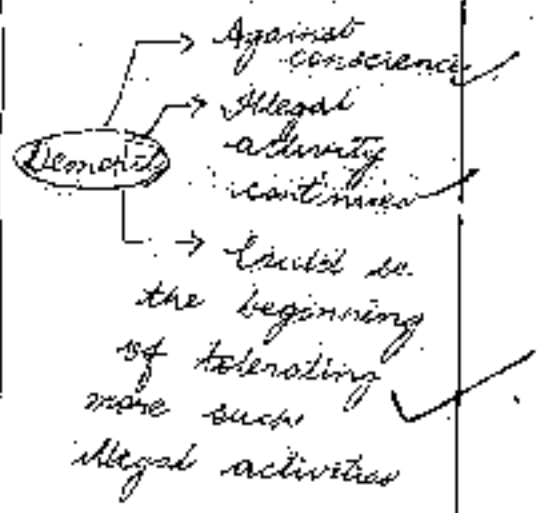
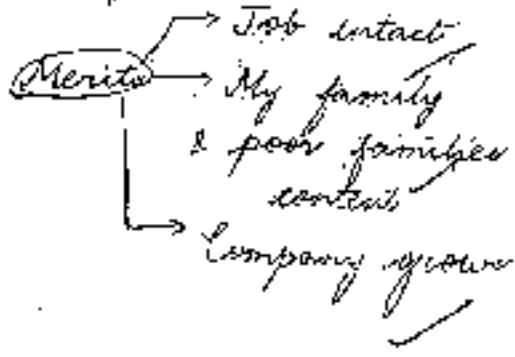
Commitment to my family vs Rights of children

Going open in the public about this issue vs Taking a more silenced approach inside the company

Since it's a corporation we are responsible

b) Options before me

① Stay silent



Please do not write anything except the question number in this space.

कृपया इस स्थान में केवल सवाल के अंकित नम्बर लिखें।

For practice use only
Do not write in this

UPSC

Generate ^{specific} options

Would you persuade the management or will you complain against this to the concerned authorities.

② Take up the issue - how?

Merits

- Possible job loss
- Company reputation would plunge
- Poor families would be hit

Merits

- Standing up for rights
- Would set a precedent
- Children would be doing what they're supposed to do

My course of action

- I would first talk to the ex-employees who look this issue up to get a sense of how to go about it.
- I would also look for another back up job and contact families of the children and suggest them to take up work under MNREGA or claim unemployment allowance.
- I would then take up the case internally in the organization apprising them of potential pitfalls.
- If the above doesn't work, I'd go out open into the public through media.

Had they'd be doing something like this practice nearly as stopped.

Highlight good concern first then analyse the merits & demerits in your course of action

7X

Q13. You are a research scholar in one of the most prestigious colleges. Your research guide is a much respected person in college because of his teaching capabilities and original research work. Students love and admire him for his sincerity, knowledge and hard work. One day he called all students of your batch to home to clarify their doubts as he was not keeping well to attend college. Once you reach his home, you heard a lady crying. You were not comfortable at his home. After coming back, you tried to enquire about that lady. Later, you come to know that the professor is involved in regular domestic violence. You discuss this with your friends, but they don't want to get involved in this as it may impact their relationship with the guide badly.

Following are the options before you. Analyze.

1. Ignoring the issue as it is their personal matter and focusing on my research work
2. Talking to the guide's wife and counsel her to report about domestic violence
3. Report to appropriate legal authority
4. Suggest some alternate method

(20 Marks)

→ Domestic violence is a highly prevalent phenomenon in India with the husband being the aggressor in most cases. It is punishable under the Domestic Violence Act, 2005 (DVA).

① Ignoring the issue

Merits:

- Continuing my good relation with the professor
- Professor's reputation stays intact as does the department's
- Other research scholars would not be wary of the professor and all would be content

Remarks

Demerits:

- Injustice to the plight of his wife
- Criminal wrong being ignored
- Could set in an attitude of domestic violence being the new normal

Good

② Talking to the judge's wife and counsel

Merits:

- Solace to the lady
- Justice being done as per law how? you are just talking to his wife & not reporting to the authorities.
- Fulfil my moral duty of acting on this issue

Demerits:

- Interference in the personal life of my profession
- Disrupted environment in the college and future of many at stake. Your research would be affected

③ Report to appropriate legal authority

Merits:

- Possibility of getting a legal recourse to a legal problem
- What about having appropriate evidences?
- and what if the lady doesn't want take this course?

• I can stay anonymous in this

Demerits:

Legal recourse is usually the last resort after all other options are exhausted.

• Created deep mistrust between husband and wife.

③ Alternative method

• I would try and talk to the wife of my professor discreetly and understand the situation. I would also urge her to have a frank discussion with her husband about his problems like stress etc.

• If the situation still continues, I would try and talk to the professor myself before arranging for a counsellor.

• If things still continue, I'd help his wife file a case under DVVA, 2005.

7/2

Q14. The issue of displacement is seen as a necessary evil in order to construct industries, infrastructures such as dams, mining, roads, and power projects, which are intended to serve the "greater good". The protests by civil society and peoples against land acquisition have been growing in recent years. These protests and violence increasingly question the so-called "greater good". In fact, whether it is Bhaitia-Parsaul in UP, Nandigram in West Bengal, Chhattisgarh, Jharkhand, Andhra Pradesh, Kerala and recently in Tamil Nadu, all point the need to examine the matter differently.

You are part of a big MNC and facing such protest against the expansion of your plant. You are the CEO of a company, which is involved in the manufacturing of products. It has created a good employment opportunity for the locals. But the local residents are not happy with the management of the company and a big group of local residents are protesting continuously. Actually, as part of expansion since your company needed more land to increase the manufacturing base. Opening a new plant at a different location will increase the production cost. Government has allocated a few acres of land to increase the manufacturing capacity of the plant as this will also give a boost to the local employment. Government has assured for the rehabilitation package for the displaced people. However, there is a huge protest against this allotment as few people get displaced from their homes. They are demanding closure of the plant. Your father is a Minister placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as relocating new unit at new place will increase the cost of production, and the company may lose market share in terms of sales if the cost goes high. Based on the above situation answer the following questions:

- (a) What are the options available to you?
- (b) Discuss the merits & demerits of each option.
- (c) What will be your final call? Justify. (20 Marks)

Development linked displacement is a common occurrence in India, especially in the tribal belt. Such issues must be dealt with sensitivity, persuasion and within the ambit of law.

Options before me and their merits & demerits:

① Use my father's influence

Remarks

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Merits:

- Quick and cheap resolution to the problem
- Assertion of authority would deter future movements

Demerits:

- Undemocratic way of doing things
- Could breed corruption through agents on ground
- Disappointed people could develop anger against the company

② Close the plant

Convincing management to stop the expansion plan as of now.

Merits:

- Satisfaction of local residents
- Reduced pollution and retained pristine nature of the place

Demerits:

- Direct and indirect job losses besides economic impact on the company
- Government assured rehabilitation package would take a hit elsewhere as well.

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3) Address the concerns of the locals

Merits

- Everybody would be content what about And your
- No job losses and company progresses

your expansion profit plans

Demerits

- Time taking process due to negotiations
- Depends on the implementation of the rehabilitation package
- Locals may or may not bridge

c) I would go for the third option though it could take time for negotiations, the locals would not only willingly part with their land, but also be ensured of a quick rehabilitation.

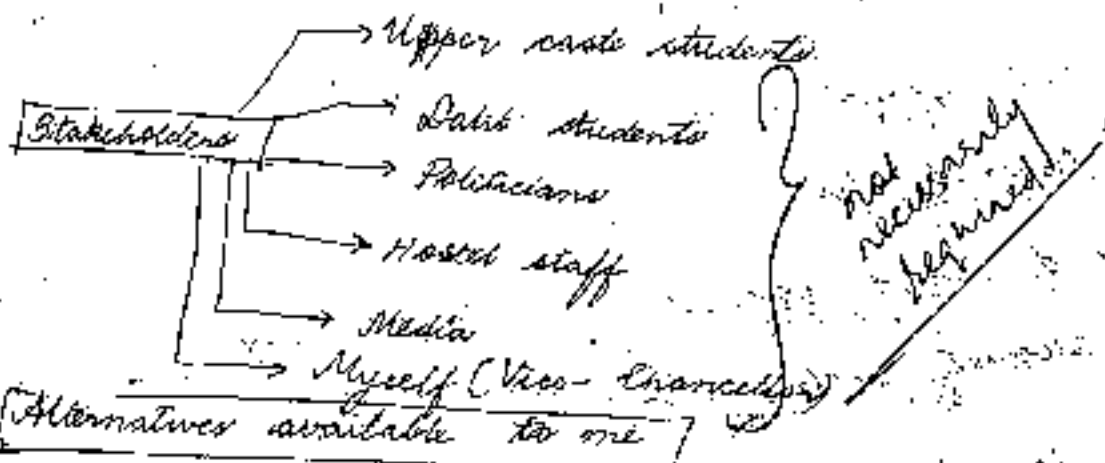
In the future, the company will not have to face attacks from irritated society groups, NGOs and other legal challenges. The reputation of the company would also rise.

Law also
them
Company
all
about
the
may
getting
expansion
their children's
education
they would also
lose jobs

A
b

Q15. There is a protest in a university campus of which you are Vice-Chancellor. There was a conflict between the students of upper castes and Dalit community in a hostel of the university, which led to tension in the hostel and the campus. The corridor outside the Vice-Chancellor's office has been transformed into a dormitory over last one week. A section of students have brought their belongings along with them and are sleeping in the corridor as a sign of protest demanding immediate alternate arrangement in another hostel but that is under renovation. With authorities maintaining that it will take at least four more months to complete renovation work, the 60-odd students protesting have decided not to return to their old accommodation. The Vice Chancellor called for a reconciliatory meeting between the two group of students, but it did not yield any result. There are signs that violence may erupt in the campus. Examinations are very close and academic atmosphere is getting disturbed. Politicians supporting a certain section of students are pressurizing the Vice Chancellor to take action against the agitating students. Being the vice chancellor of the university, what alternatives do you have to tackle current situation. Evaluate each options. (20 Marks)

In the recent times, many universities including the University of Hyderabad have seen ugly divides between the upper and lower castes.



As reconciliation is the best form of resolution, I'd try arranging one last meeting between the

Remarks

warring factions to come to a settlement

If it doesn't work, then:

• My primary priority would be to arrange a make-shift accommodation for the 60-odd students in the corridor. I'd try options like room sharing, nearby PG's, low cost hotels etc for the next 4 months paid out of the students pockets.

• I'd also explain to the politicians and media that the situation is really delicate and request them not to make statements that'd disturb peace.

• I would request the hostel staff and security sections to keep a special watch through CCTVs and student informers for any possible violence. I'd request the warden to stay in the hostel for few days.

This might aggravate the situation

Suggest some pragmatic steps which provide immediate solution

To ensure this doesn't repeat in

the long run

- I would appoint a committee to figure out the root causes of disaffection between the two communities.
- I'd arrange for confidence and friendship building measures like joint sports, debating activities etc. this is definitely a longer process & chances of success are less.
- I'd also explain to everyone on the campus, in no unclear terms, what the law of the land is, and that living individuals will have to face consequences.

① Generate more options

5

Q16. You are the head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However, some of the local leaders of a political party were not happy because their personal self-interest is not being served. A powerful minister of the government visits the area to make a firsthand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under the given situation.

- (a) What are the options before you to deal with this crisis?
- (b) Evaluate the merits/demerits of each option and suggest the best course of action. Give reasons. (20 Marks)

Floods are a near regular occurrence in the Indian context. Dealing with them needs qualities like perseverance, leadership and selflessness.

Options before me and merits/demerits:

Quit from the situation

Merits:

• Would serve as a strong protest against the minister's actions

• Would make workforce happy? How will this make men happy?

Demerits:

• Total abdication of duty

• Potential job loss

• Thousands of people could lose lives

There were possible options

What about rescuing the affected people?

Remarks

(Please do not write anything except the question number in this space)

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① Replace the Team

Merits:

- Workforce demands would be met
- New members would have excess energy and hence, operations won't be hit

Demerits:

- Needless waste of time in transition
- Same situation of suspension could re-occur

② Have a dialogue with the minister & local politicians and also, team members

Merits:

- Everyone would be onboard
- Reurgence of the relief operations

Demerits:

- Time taking process
- Could cause flare ups and backfire instead

→ COURSE OF ACTION

- I would have separate dialogue with the minister, local politicians and team members

Your
is de motivated team
workforce

Yours to
solve the
problem that
not create
more
problems

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I would appeal to the minister to reinstate the two suspended employees with immediate effect, as they're crucial for the relief operations.

I would assure the local politicians that they would be given complete credit for the operations. I'd assure them that the office would be managed that way.

I'd motivate my team members to put the past behind them and work in a collective manner as this isn't the time to be demotivated. I'd assure them that their concerns would be addressed once the operations end.

analyse the limitations attached



Q17. You are a Superintendent of Police and a huge protest is going on in front of your office. These protesters are Human Right activists. The protest is because of two consecutive incidents that happened in your district.

Case one: The city SP has received intelligence that bombs have been planted in various places in the city. The SP asked his team to conduct a massive search operation. After putting in strenuous hard work, the police team raided a house where two people with 2 kg of explosives and IED devices were found. The Police team immediately arrested them and brought them to the police station. Police started interrogating them about the whereabouts of the bombs and their plans. When they failed get any information from them, one of the Police Officer adopted third degree. Torture, in case of new criminals, often works. But one of them died during the process, as he failed to bear the pain of torture. Death in police custody became a big issue.

Case two: Recently communal riots occurred in your area and a few police constables got surrounded by a group, viewing the grave situation and a possible threat on life, one of them used a man as a human shield. They found it to be an easy way to escape. It could also save the life of other police constables. But while they were trying to escape, people started stone pelting and the person who was used as a human shield got badly injured. However, he was saved later by proper treatment.

Answer the following questions:

- (a) Analyse the ethical dilemmas you will face as the SP in both of the above stated situations.
- (b) Human Rights Activists are demanding action against the officials involved in both the cases. What will be your course of action?
- (c) The Police Chief of State reaches to you and asks not to take any action, as it would bring down the morale of the police force. What will be your course of action?
- (d) Can you justify the use of torture in the given circumstances?
- (e) Would you justify using a human as a shield to save the lives of your colleagues? Give reasons.

(20 Marks)

a) Ethical dilemmas faced by one

- Use of torture vs human right to life
- Use as human shield vs human right to life
- Rights of anti social elements vs Rights of normal human beings

Remarks

vs individual rights v/s Common good.
vs means v/s ends

b) Course of Action

I would form a committee for each of the cases to decide if any alternatives existed but were not used

If there was no alternative available, I would seriously reprimand my officials if there were, I would proceed as per law.

How about giving them warnings

c) As a civil servant, my duty would be to obey my seniors. However, I'd try and persuade him that going through the above course of action is in the long term interests of the force. If he persists,

I'd demand that he give me in writing that no action be taken to act accordingly

Don't you think that laws here should take to own

Why would you hold the officer accountable for respective action? Concerned

(Please do not write anything except the question number in this space)

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d) In extreme cases like terrorism, the use of force is justified as a measure of last resort. In the given situation - it is clear that there is imminent danger to the public coupled with paucity of time and no information being given by them. Hence, it is justified.

e) If no other option barring using a "stone pelted himself as a shield" is available, then it is justified. If not, then it could be damaging not just for the security forces but for the public at large.

Explain this with double effect