

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> • There are 17 questions. • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p>(Note: In Section A, Q.No. 7 and 11 carry 20 marks each and word limit is 300 words each. All other Questions in Section A carry 10 marks each and word limit is 150 words each.)</p>
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16.		
17.		

80

1. Invigilator Signature _____

2. Invigilator Signature _____

 Name CHANDRIMA ATTRI

Roll No. _____

Mobile No. _____

Date _____

Signature _____

REMARKS

GIS SCORE
GS AGAIN'S TEST SERIES 2019

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Section - A

Q1. How do you perceive the recent trend of bureaucrats increasingly joining political parties? Is the lure for getting political power after retirement responsible for perceived decline in bureaucrats' political neutrality while remaining in public office?

(10 Marks)

A civil servant is a "connecting link" between the government and the people. He/she has to act with FAIRNESS, OBJECTIVITY, IMPARTIALITY and INCLUSIVE attitude to achieve the objectives of sound governance. ^{can better dism}

However, we see rising political overtures ^{the} adopted by bureaucrats and often showing partisan behaviour. This goes against the bedrock of foundational values of civil services.

A civil servant must be guided by SERVICE, INTEGRITY and DEDICATION towards duty.

Power and political status is not what a civil servant should aspire to.

Some bureaucrats harbour bigger ambitions of joining political ranks or might genuinely get interested in politics over the course of their career. This scenario, however, should not affect their DAY-TO-DAY

dealings while they are discharging duties as a public servant.

bureaucrats
major
ambitions
and
motivation
of
civil
servants
joining
politics

Remarks

To keep such tendencies at bay, reforms are needed both at political level and bureaucratic level.

→ Political appointments must be made on MERIT and not favouritism. This needs overhaul of political culture.

→ Vigilance enforcement over bureaucrats so that they do not take political sides. Use of ICT, RTI, CVC, Lokpal can be helpful.

→ Career growth incentives while in service.

→ Moral training of civil services values.

Thus, there is nothing wrong in joining political career but it must not come at the sacrifice of duties as a civil servant and must not be guided by power and money motivations.

→ Rather than restricting politics, focus how one can maintain political neutrality with allowing political freedom

2 1/2

Q2. What do you understand by 'Socratic Method'? How can it be used in classroom teaching to develop critical thinking among children and young students?

(10 Marks)

Socrates was the greatest philosopher of ancient times, also known as wisest man on Earth. ^{in Greece} He declared that he doesn't know anything.

Socrates focused on development of CRITICAL THINKING by the use of process of DIALECTICS (debate or counter questioning)

According to him, good
 THESIS → ANTI-THESIS → SYNTHESIS

Every idea has an anti-idea and the best parts of both ideas can be taken to synthesise the most objective truth. (Synthesis).
 better/higher → endless process

Today's education system which is often marked by rote learning and mindless reading can be transformed by employing Socratic method of dialectics.

Remarks

Thesis → | ← Anti-thesis

>> Emphasis on debates where ideas can collide with each other to reach the most objective truth.

>> students are nudged to focus on ESSENCE OR IDEA behind something which is also called CONCEPTUAL FRAMEWORK instead of just smuggling facts.

>> shape the questioning instincts of children by appreciating the counter questioning instead of suppressing it.

This would develop the all-round character of children and sharpen their independent thinking skills.

3 1/2

you understand concept
can explain socratic method
a bit more

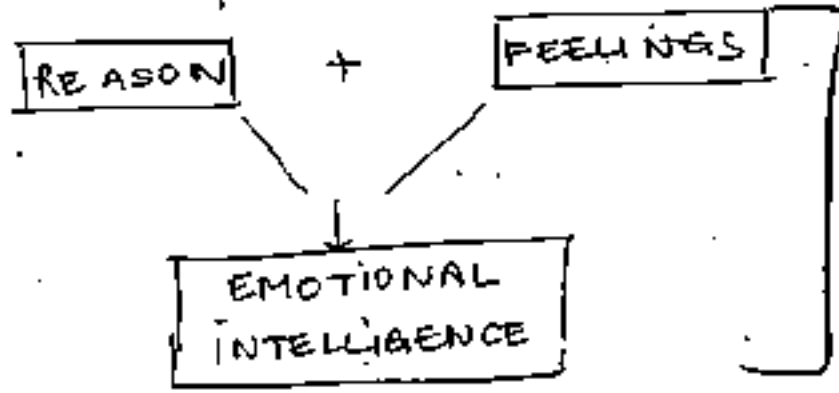
Q3. Why it is, sometimes believed that feelings are better guide to action than reasons? Critically analyze. (20 Marks)

While reason (LOGIC) can be objectively right yet feelings (EMOTION) can help us in being CONTEXTUALLY right.

Emotions can lead to EMPATHY and a better understanding of others. It can lead to VALUE-BASED decision making and more trust building between people.

For example - Rules / Procedures cannot be a guide at all times. Human values, like dignity of life take priority over strict, cold rules.

Feelings to be the right guide, must be accompanied by reason. Irratic feelings can do more harm than good. Hence, the relationship can best be described as -



Good

Remarks

Thus, emotional intelligence is achieved when feelings are constructively engaged.

This makes administration more HUMANE, TRUSTWORTHY, and EMPATHETIC

It leads to better service delivery and better OUTCOMES in public life.

③
Must add examples
whose reason and
feelings are better
guides separately

Q9. What is 'principle of ethical egoism? How does Thomas Hobbes explain 'state of nature'? Why 'conflict' becomes a more natural outcome than 'cooperation' in modern societies? (10 Marks)

Ethical egoism is a critique of ETHICS as a discipline or an academic concern. This school of thought believes that there are no universal ethical standards and hence no higher standard of behaviour or conduct.

Thomas Hobbes is one proponent of this school of thought. As per him, man is "Selfish, brutal, nasty". A man is guided by his power-seeking mindset and has no concern for others. → relate with para 1

Hence, his STATE of NATURE is a war of all against all. It is a state of perman-ent struggle and there is no security of life. Hence, he formulates STATE as a provider of security of life.

In modern societies, forces of capitalism, globalisation etc have created a world of haves and have nots with rising inequalities. Thus, "CONFLICT" is more visible

Remarks

than 'cooperation'.

- » States are guided by their national interest and this takes precedence over interdependence and humanitarian values. For ex - refugees.
- » Inequalities breed social instabilities leading to chaos, protests, civil wars etc.
- » Extreme competition creates unnecessary insecurities leading to mutual conflict and distrust.

Thus, there is a huge scope for increasing cooperation in modern societies by —

- ① Cross cultural communication.
- ② Welfare policies of redistribution.
- ③ Mutual respect and tolerance.

Explain this as outward projection of Hobbesian view of human nature at individual level

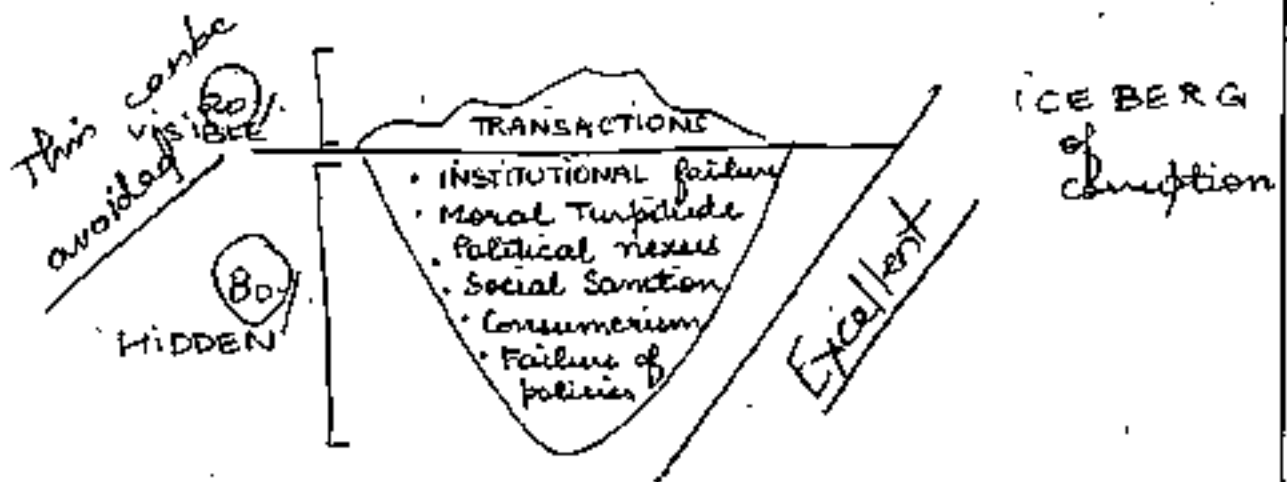
2 1/2

Relate with impossibility of permanent conflict

- ↳ climate change
- ↳ Terrorism

Remarks
Relate with need of common good approach

Q5. What do you understand by the term 'iceberg of corruption'? Do you think India's problem of corruption is more systemic than it appears? (10 Marks)



Thus, we can see from the above diagram that corruption as visible in the form of "illegal gratification" by public servants is only 20% of the problem. The ROOT CAUSES of corruption and associated factors for 80% of the problem and are often hidden from public view. In this way, the problem of corruption resembles an ICEBERG.

Corruption in India is a big issue which is slowly leading to MORAL DECAY of the entire society. It is not just a "PERSONAL" attribute rather has systemic and social sanctions.

① POLITICAL SYSTEM - Criminalisation of politics

Remarks

role of money power in elections etc. aggravate the problem of corruption.

② ECONOMIC system - Consumerist culture and greed have made men morally perverse.

③ SOCIAL system - Lower class people see it as a legitimate way to gain wealth, hence there is a social sanction.

④ Institutional system - Failure of regulatory checks such as CVC, CBI, CAG, RTI, Citizen charter also contribute to safe escape of corrupt.

Hence, a full blown attack is needed to eliminate corruption -

As 2nd ARC point out -

"Corruption elimination is not just a moral imperative but economic necessity for a country trying to improve its global status".

you talked about reasons

(2½)

But need focus on how it is pervasive - (give examples of corruption from all major institutions)

Remarks

avoid such points, rich people was always in anomaly papers

Q6. "States are not moral agents, people are, and can impose moral standards on powerful institutions." Explain this quote by Noam Chomsky. (10 Marks)

Noam Chomsky is a social liberal who believes in social welfare policies and social justice for the people. *(which pol. ideology)*

State is an institution of governance, it is dependent on will of the people and that it is run on their trust. Hence, people are the ultimate decision makers.

Moreover, state is not capable of making moral decisions, rather people constituting states are capable of making moral judgements. This is because they have REASON, COGNITION and EMOTIONAL factors.

Thus, Chomsky categorises people as moral agents who can "impose" moral standards on powerful institutions. This can be done through—

- >> RTI and accountability
- >> Social Audit
- >> Citizen charter
- >> people participation in policies.
- >> Empowerment by e-governance and transparency.

good but explain in line what moral judgement means

Remarks

Thus, people can ~~check~~^{act} as an ultimate check on the powerful vested interests and deny concentration of power in the hands of few.

(2 1/2)

Act is good but
later part is digressing
moral judgement is about
good/bad - right/wrong

Explain through example
where morality of
people reflected into
morality of state and
otherwise also

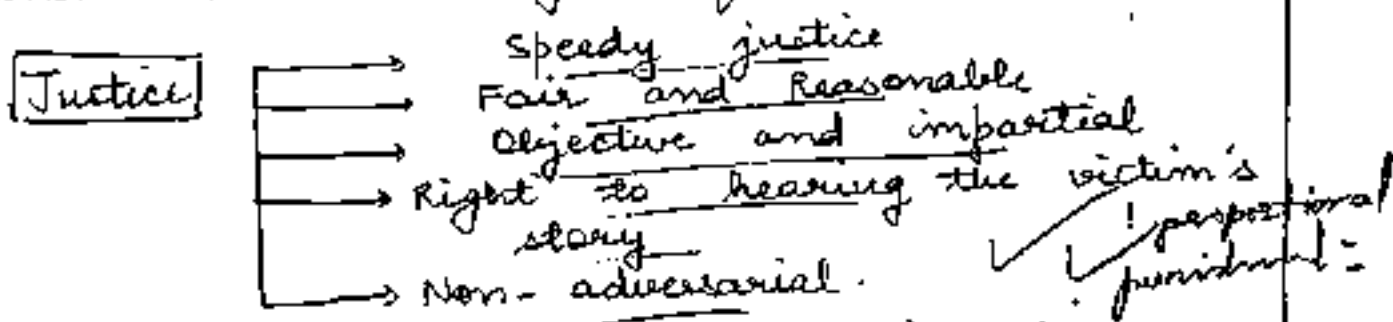
...ed to as "M
...ion of justice by
...a process they def
... see the principles of
...ow is it interrelated with th
... Analyze why the incidences
(d) How the cultural relativism

ob Justice" highlights a striking paradox - it people, who usurp the authority of constitutional ine as speedy. Answer the following questions

Justice being followed in the 'Mob Justice'?
e attitude of society?
of Mob Justice have increased in recent days.
defines "good"? (20 Marks)

A-7 / Mob violence, has been termed by the supreme court, as a "HORRENDOUS ACT". It is a violation of human rights and is a blot on democratic principles and justice. But what is 'mob justice' or 'mob violence'?

(A) "MOB JUSTICE" is guided by uncontrolled passions and fuelled by strength of numbers. It leads to gross violation of justice and individual rights of the victim.



Thus, from the above elaboration, it can be seen that "mob justice" violates many aspects of justice as enunciated in our constitution. It violates the basic maxims

"One is innocent until proved guilty".

(b) A society which sanctions "mob justice" is led by feudal aspects, illiteracy or mistrust in government -

It is a
backward
modern
society.
Violence becomes a norm in such a society. There is not respect for human dignity and life of a person -

phenomenon
+ lynching is expressive of growing mistrust between communities and majoritarian / fundamentalist passions.

into
impulsive
+ Thus, reason and objectivity becomes a scapegoat.

(c) The recent increase in incidents of mob justice speaks of degradation of moral fabric of our society and poses a grave risk to constitutional values of justice, secularism, democracy, freedom etc.



Remarks

the reasons for such an increase are manifold →

>> Growth in communal feelings owing to politicisation of religion.

>> Immunity to organisations, groups, national networks pursuing such agenda.

>> Poor regard for individual rights, freedom to eat food of one's choice, beef possession killings.

>> Mistrust of government when not tries to give speedy justice on its own.

This calls for comprehensive change in the governance of our country.

(d) In this regard, cultural relativism can come to the rescue. This philosophy propounds that there is no universal, objective "good" rather every culture has its own values and definition of "good".

Also, this "good" is not fixed rather changes with progress in society, with changing times.

Hence, what is good for one may not be good for the other. India's ethos of multiculturalism also overlap with cultural relativism.

causing a lot of failure of the criminal justice system.

It has to be added that the definition of "good" is subjective.

Remarks

8. Good largely

Q8. Suppose you are the head of a disaster management team and have assigned to distribute food grains to one of your subordinates, which he could not handle properly. How will you comment on his performance? What precautions are needed while criticizing the work performance of subordinates? (10 Marks)

Being the head of disaster management team, it is my responsibility to oversee my subordinates and ensure that they handle their duties effectively with no negligence.

As my subordinate has not been able to handle distribution of foodgrains properly, I would first give him a chance to explain the reasons behind such incident.

If there were legitimate reasons, I would give him another chance but if it is his own negligence, I would take strict measures.

While criticising the work performance of subordinates, it is necessary that —

- (1) One's own leadership qualities are exemplified, taking responsibility for entire team.
- (2) Matter does not go out negatively in public domain affecting credibility of disaster management team.

Remarks

- (3) Coordination between subordinates is in place so that they can learn from each other.
- (4) Proper constructive feedback instead of harsh critique. This would prevent repetition of mistake and would lead to improvement of work.
- (5) NO personal attacks should be made. Mutual respect is paramount in any work environment.
- (6) Communication should be effective and understandable.

Hence, criticism of subordinates should be done in a healthy manner. The small objective of improving work culture should be kept in mind at all times.

part 6 has
been written well
disposes part of
your answer

3

Q9. You have just been hired as a divorce mediator by a local law firm. What two things would you do to reduce the conflict between opposing spouses? (10 Marks)

Mediation is a process where a third party guides the resolution of conflict in an amicable manner. and

As a divorce mediator, the dispute in the case involves a personal relationship, hence it calls for added sensitivity and empathetic understanding.

The two things that I would keep in mind while reducing conflicts are —

- ① I would open communication channel (dialogue) between spouses so that they understand each other's viewpoints. As most conflicts are misunderstandings particularly in close relations, I would ensure that they understand each other's CONCERNS, NEEDS and DESIRES.

For this, I would also take help from their family members and friends.

Remarks

② My first priority would be to settle the conflict without a divorce and bring back harmony in the relationship. But if divorce is inevitable, I would ensure it happens in a peaceful manner with least resentment on either side. I would try to ensure a WIN-WIN settlement with both interests taken into consideration.

Thus, mutual goodwill, dialogue and understanding must be the tools to solve any dispute.

v. good

4½

To the point

Q10. Police stations are more of a demonstration of power center than service center. Suppose after getting into civil services, you become police head of a district. Discuss the steps which you will possibly take to improve the public perception of the police services.

(10 Marks)

Police stations should be places where people can come to solve their problems. But unfortunately, they have become places of harassment and mental pain.

This image of police stations is due to concentration of power in the hands of police officials - and the indifference towards society. Thus, a shift is needed to police stations becoming a SERVICE CENTRE.

If I become the police head of a district, I would take the following steps to improve PUBLIC PERCEPTION of the police services →

→ Make police services accessible to common people without directly visiting station, such as helpline numbers, web portals of complaint registration etc.

Remarks

- » Organise jan sammelane, community workshops and camps where people understand and the duties of a police officer.
- » Proper checks and balances on officials so that they stay away from public harassment, conception, excesses etc.
- » I would also ensure strict physical fitness routine in my subordinates and inculcate values of service, compassion, impartiality and devotion of duty.

As Sardar Vallabh Bhai Patel imagined a robust police force to deal with internal security, it is time we combine robustness with humanity in dealing with problems of 21st century.

Q.1
2.9

Explains in part 1 why such a perception of police exists

In part 2, include more points about participation of public and addressing causes that create negative perceptions

Remarks

Q11. Tobacco smoking is considered to be a fashion and an addiction too, which has an established relation with the cancer. The Government has recently decided that 85 per cent a cigarette packet should display a pictorial cancer warning, which the tobacco companies opposed and appealed in the court. But, the court upheld the decision of the government.

- (a) Do you think that such a display warning on the packet acts as a deterrent to cigarette smoking?
- (b) What are the other ways by which change in attitude and preferences can be brought in people who smoke out of fashion or addiction?
- (c) What is the use of prohibiting smoking if it generates revenue on one hand and gives choice and freedom to people to enjoy their lives as they wish? Do you agree? Give reasons.
- (20 Marks)

Tobacco smoking has become a new fad among urban elites especially youth. It not only endangers the life of the individual but also has effects on FAMILY LIFE, SOCIETY and ECONOMY of the country.

(a) To create awareness among people, government made 85% pictorial warning on cigarette packing mandatory. Yet, the deterrence effect of such a provision is questionable.

>> As smoking has become a fashion, people take it up under PEER pressure or just to look cool. This is also promoted by entertainment industry.

Remarks

>> Gullible minds are influenced by famous people, who they consider as role models taking up smoking. Hence, the pictorial warning has limited effects.

Even in the case of addiction smoking becomes a bodily necessity, hence, pictorial warning would be of no avail.

Yet, it cannot be foregone. It at least creates awareness, starts a debate and may even deter first time smokers who might apply their minds regarding health consequences.

(b) Some of the ways in which ATTITUDE & preferences can be changed are →

>> Awareness campaigns.

>> Less harmful alternatives like e-cigarettes and vaping. But more research needs to be done.

>> De-addiction and rehabilitation centres.

>> Social persuasion and emotional appeal gives effect on family.

>> Role models, bringing famous personalities for advertisement and popular campaigns.

Remarks

>> Increasing tax on such sin goods.
Thus, a realistic strategy is the need of the hour.

- (c) Government's role is not just to collect revenue and give freedom to people. It is also entrusted with the task of SOCIAL WELFARE, HARMONY and establishing law and order in society. Moreover, under directive principles, it has duty to ensure healthy individuals and families.

Smoking affects families as diseases like cancers drive people into cycle of poverty due to exorbitant prices.

It also affect YOUTH of our country which out of fashion have been drifted to smoking. This could endanger the future prosperity of nation and convert demographic dividend into lost opportunity.

Hence, the government cannot sit on this and needs to ACT swiftly.

Remarks

very good
initial
respect

Section - B

Q12. You recently got job in a garment company. You were in dire need for this job as your family depends on it. This garment company is located in a developing area near city and provides reasonable local employment. It also obliges politicians by giving employment to locals on their recommendations. The company also employs reasonably good numbers of child laborers in various support work which saves huge costs. Many parents send their children to work as it gives their family financial support to sustain. Nobody speaks as it benefits many and also poor families are getting financial support. You speak to your colleagues but no one comes out in your support. In the past, those who raised voices against this were shown the doors. Workers are happy as the company takes care of their requirement. But your conscience pricks. You want to do something about it. But your job is very important for your family.

- (a) What ethical dilemma ensues in this case?
 (b) What are the options before you? Analyze each option.
 (c) What course of action you will take?

(20 Marks)

The current case study - pertains - to
conflict between professional and personal values. Other values in conflict are :-

- ① Dignity of child
- ② Child's right to study and have joyful childhood. + poverty
- ③ Devotion to familial duties
- ④ Political bipartisanship ✓ good

The stakeholders in this case study are ->

- >> My family
- >> My job and income
- >> Small children
- >> Children's families
- >> Company

avoid listing
merge issue/stakeholder
 in a small para -

(c) ETHICAL DILEMMA -> The ethical dilemma in this case is between my own personal

Remarks

interest of remaining employed and catering to needs of my family and my conscience's call to speak about children working in the garment company which is against their right to education and dignity. ~~don't~~ ^{don't} forget needs of poor families

(b) **OPTIONS** →

→ I could ignore the problem and keep doing my regular work. ^{This makes the case complicated}

→ I could speak to my senior and bring the problem to light.

→ If senior doesn't take any other actions I could resign from job as it would be against my conscience.

→ I could go to some local media and report in various NGOs to solve the problem and expose the company's nexus with politicians and employment of child labour. what about legal recourse?

I simply cannot ignore the problem as it is pricking on my conscience, it would affect my dedication towards my work too.

The option of exposing would not only

Remarks

endanger my employment but the incomes of many employees and families who have employed their children in the company.

④ COURSE OF ACTION →

- ① I would approach the senior first so that a solution can be reached without endangering my livelihood.
 - ② As the pattern before, I might be shown doors if I speak up. Yet, I would be ready to face this as I cannot work by suppressing my conscience for a long time. No middle ground.
 - ③ If they are ready for changes, I would continue my employment. Otherwise, I would search for another job. What about?
 - ④ In the meantime, I would inform local bodies and groups about the violations of various laws in working of the company. media, civil society children parents? users? CSR?
- Thus, I would ensure that these children get their due rights. To find for my family, I would look for another sustainable job simultaneously.
- Factor in poverty of family and

Remarks

6 1/3

complicate the case! then try to find solution.

Q13. You are a research scholar in one of the most prestigious colleges. Your research guide is a much respected person in college because of his teaching capabilities and original research work. Students love and admire him for his sincerity, knowledge and hard work. One day he called all students of your batch to home to clarify their doubts as he was not keeping well to attend college. Once you reach his home, you heard a lady crying. You were not comfortable at his home. After coming back, you tried to enquire about that lady. Later, you come to know that the professor is involved in regular domestic violence. You discuss this with your friends, but they don't want to get involved in this as it may impact their relationship with the guide badly.

Following are the options before you. Analyze.

1. Ignoring the issue as it is their personal matter and focusing on my research work
2. Talking to the guide's wife and counsel her to report about domestic violence
3. Report to appropriate legal authority
4. Suggest some alternate method

(20 Marks)

good

The given case study shows the DICHOTOMY that can exist between one's public relations and private relations. Ethics in public relations are not necessarily excluded to private sphere as shown in this situation.

STAKEHOLDERS -

- 1) Research guide
- 2) Lady in the house
- 3) Students of the guide including myself.
- 4) Reputation of college.
- 5) Academic standards.

develop a paragraph

VALUES -

- 1) Respect towards women
- 2) Non-violence
- 3) Harmony between public and private life.
- 4) Integrity.

Remarks

self-interest?

Analysis of the options →

① Ignoring the issue would be doing injustice to not only that lady suffering domestic violence but also one day harm the reputation of the college if brought to light.

Moreover, it would also impact the minds of research scholars under the guide as they might see this behaviour as normal. Ignoring the issue would not solve the problem and my conscience would haunt me later.

② Talking to guide's wife would be direct intervention in personal matter and could aggravate the problem. Moreover, with no authority, I cannot force the wife to report about domestic violence. This could lead me into more trouble rather than having solved the issue. I could also face false allegations identification.

③ REPORT to appropriate legal authority → This is the most sound step as my conscience would be satisfied and unbiased investigation could take place into the matter. I could also

who want
to protect
their
personal
interest

write a letter to college dean or principal about incidents witnessed at research guide's house and let the proper procedure take place.

I could also inform women's groups, NGOs, local authorities about the matter.

I would also try to make fellow students understand the gravity of the offence. I would try to inculcate a feeling of respect towards women so that they can empathise with the lady.

4) Thus, apart from writing to principal and appropriate legal authority, I could organise a student body so that awareness generation about women's rights can take place.

This would put more pressure on college administration to take stern action on teacher's misconduct if found guilty.

7

good but avoid too much attainments at the cost of personal interest.

Remarks

Q14. The issue of displacement is seen as a necessary evil in order to construct industries, infrastructures such as dams, mining, roads, and power projects, which are intended to serve the "greater good". The protests by civil society and peoples against land acquisition have been growing in recent years. These protests and violence increasingly question the so-called "greater good". In fact, whether it is Bhatta-Parsaul in UP, Nandi gram in West Bengal, Chhattisgarh, Jharkhand, Andhra Pradesh, Kerala and recently in Tamil Nadu, all point the need to examine the matter differently.

You are part of a big MNC and facing such protest against the expansion of your plant. You are the CEO of a company, which is involved in the manufacturing of products. It has created a good employment opportunity for the locals. But the local residents are not happy with the management of the company and a big group of local residents are protesting continuously. Actually, as part of expansion spree your company needed more land to increase the manufacturing base. Opening a new plant at a different location will increase the production cost. Government has allocated a few acres of land to increase the manufacturing capacity of the plant as this will also give a boost to the local employment. Government has assured for the rehabilitation package for the displaced people. However, there is a huge protest against this allotment as few people get displaced from their roots. They are demanding closure of the plant. Your father is a Minister placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as relocating new unit at new place will increase the cost of production, and the company may lose market share in terms of sales if the cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss the merits & demerits of each option.
- What will be your final call? Justify.

(20 Marks)

The given case pertains to conflict between CORPORATE interest and public interest. It questions the definition of "GREATER" good and whether good of few can be sacrificed for profits of many. This is a persistent problem witnessed in land acquisition protests.

ISSUES involved

- ① Right to livelihood of displaced & right to life.

Remarks

do as suggested earlier

- ② Corporate profits / interests
- ③ Employment provided by company.
- ④ Fairness of rehabilitation package
- ⑤ Political nexus, favouritism, nepotism
- ⑥ Economic growth vs. Economic development

* **OPTIONS** →

As the CEO of the company, I have to keep the interests of the company as the topmost priority. Yet, any negative public perception can harm the reputation of the company and impact its sales and goodwill. Hence, the "RIGHT BALANCE" must be sought between profits and rights of affected individuals ✓

- ① As a first step, I would try to understand the grievances of protesters and their specific concerns.
- ② If most of them are unfounded, I would try to assuage their fears and tell them about new employment opportunities that the plant would offer along with more regional development.
- ③ I would ensure that the displaced people get alternative housing, livelihood and amenities in their new location.

Remarks

- 4) I would ensure that they receive fair COMPENSATION under the land acquisition laws and that too within a time limit.
- 5) I would, thus, give them the best possible alternative and soothe their anxiety.
- 6) I would repeal in NGDs to support the displaced in the meantime and also push government bodies to do their duties in timely manner.
- 7) Yet, I would not call on my father's connections as this would lead to more distrust among people. I would ensure that protestors and company's management come on the same page without political

intercession.

- 8) I can also utilise CSR funds for development of the region.

Thus, while going with the new production plant in the vicinity, I would ensure that sustainability of environmental and people's livelihoods remains intact. Affected persons will be provided with speedy and better alternatives as mentioned in above steps.

⑤
Not aligned with demand
where are merits & demerits
of each option?

Remarks

what about source of action?

Q15. There is a protest in a university campus of which you are vice-chancellor. There was a conflict between the students of upper castes and Dalit community in a hostel of the university, which led to tension in the hostel and the campus. The corridor outside the Vice-Chancellor's office has been transformed into a dormitory over last one week. A section of students have brought their belongings along with them and are sleeping in the corridor as a sign of protest demanding immediate alternate arrangement in another hostel but that is under renovation. With authorities maintaining that it will take at least four more months to complete renovation work, the 60-odd students protesting have decided not to return to their old accommodation. The Vice Chancellor called for a reconciliatory meeting between the two group of students, but it did not yield any result. There are signs that violence may erupt in the campus. Examinations are very close and academic atmosphere is getting disturbed. Politicians supporting a certain section of students are pressurizing the Vice Chancellor to take action against the agitating students. Being the vice chancellor of the university, what alternatives do you have to tackle current situation. Evaluate each options. (20 Marks)

The recent volatile situation on campus is caused by social prejudices still existing in the minds of students, leading to conflict between upper castes and dalit community. The political pressure has also made matters worse. The fear of violence has disturbed the academic environment of the campus, thus calling for URGENT diffusion of crisis -

- VALUES →
- 1) Respect towards diversity
 - 2) Equality
 - 3) Non-discrimination
 - 4) Harmony
 - 5) Social Equity.

Being the vice-chancellor of the university, I have to ensure that the academics of other students do not get affected by ongoing conflict as exams are approaching fast.

Remarks

Various Options are -

- ① I would call parents of protesting students and also those responsible for initial conflict and conduct a large meeting to understand the root problem. I would also include teachers, staff members and other civil society groups preaching equality between different social sections of society.
- ② If problem doesn't resolve even then, I would provide for accommodation of protestors outside the campus in a private property or other nearby colleges. This would be a temporary measure till environment becomes peaceful again.
- ③ I would organise cultural camps, seminars, theatre, other social influence tactics to promote mutual respect and empathy for dalit members of the community.
- ④ As exams are fast approaching, I would refrain from taking strict action under political pressure as it would jeopardise the career of protestors and also further marginalise them from college administration.

Remarks

Please make a habit to read the questions carefully.

Hence, the right step would be to INVESTIGATE the root cause of problems, PROMOTING values of equality on campus, and in the meantime provide for alternative ACCOMODATION as soon as possible.

After the exams, proper enquiry could be conducted and defaulters can be brought to notice with adequate punishment.

6
Not clear what options do you hint them / how you evaluate them
Please follow sub-questions of the questions

Q16. You are the head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However, some of the local leaders of a political party were not happy because their personal self-interest is not being served. A powerful minister of the government visits the area to make a firsthand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under the given situation.

- (a) What are the options before you to deal with this crisis?
 (b) Evaluate the merits/demerits of each option and suggest the best course of action. Give reasons. (20 Marks)

Being the head of the disaster management team, it is my responsibility to look for the welfare of my team members while also achieving the objectives of rescuing and rehabilitating.

ISSUES at hand :-

- ① Political vendetta
- ② Duty towards work interests.
- ③ Political interference
- ④ Motivation / morale of team members
- ⑤ Fairness of suspension of a revenue official
- ⑥ Leadership.

Better if you frame a paragraph serving vested combining with stakeholders.

OPTIONS →

I could either stay silent and move on

Remarks

sub
option

with my work or I could speak up about wrongful suspension if I found the case.

① Being silent would set a bad precedent for my subordinates. They would lose all incentive for work and will be demoralised. It would also lead to passivity in their minds as they would fear to take any hard decision.

② Hence, the right thing would be to conduct an enquiry about the basis on which such suspension action has been adopted.

- Ensure fair disciplinary proceeding
- Right to fair hearing
- Adherence to principles of natural justice
- Contact superior officials and seek their advice and opinion.

③ At the same time, I would urge the rest of the members to keep their morale high. For this, I would take the following steps -

Remarks

>> Remind them of their duty to rescue those stuck in floods

>> Appeal to them on humanitarian grounds as the flood situation demands urgent action.

>> Pacify them and convince them about fairness of proceedings regarding suspension.

>> Remind them of values of civil services like service, courage, compassion, dedication and uprightness.

you need to work on convincing them on what can be done for them. Don't forget to

Thus, I would ensure that the rehabilitation work does not stop because of any incident. At the same time, being the responsible head of the team, I would keep tabs on the proceedings of my two subordinates.

2

extremely poor alignment -
where are part (a) and (b) ?

Remarks

you entire answer appears like a course of action devoid of any moral reasoning.

Q17. You are a Superintendent of Police and a huge protest is going on in front of your office. These protesters are Human Right activists. The protest is because of two consecutive incidents that happened in your district.

Case one: The city SP has received intelligence that bombs have been planted in various places in the city. The SP asked his team to conduct a massive search operation. After putting in strenuous hard work, the police team raided a house where two people with 2 kg of explosives and IED devices were found. The Police team immediately arrested them and brought them to the police station. Police started interrogating them about the whereabouts of the bombs and their plans. When they failed get any information from them, one of the Police Officer adopted third degree Torture, in case of new criminals, often works. But one of them died during the process, as he failed to bear the pain of torture. Death in police custody became a big issue.

Case two: Recently communal riots occurred in your area and a few police constables got surrounded by a group, viewing the grave situation and a possible threat on life, one of them used a man as a human shield. They found it to be an easy way to escape. It could also save the life of other police constables. But while they were trying to escape, people started stone pelting and the person who was used as a human shield got badly injured. However, he was saved later by proper treatment.

Answer the following questions:

- Analyse the ethical dilemmas you will face as the SP in both of the above stated situations.
- Human Rights Activists are demanding action against the officials involved in both the cases. What will be your course of action?
- The Police Chief of State reaches to you and asks not to take any action, as it would bring down the morale of the police force. What will be your course of action?
- Can you justify the use of torture in the given circumstances?
- Would you justify using a human as a shield to save the lives of your colleagues? Give reasons.

(20 Marks)

Add an introduction

(a) The ethical dilemma in the 1st case :-

- >> Necessity of seeking information vs. means employed.
- >> Work? vs. human rights adherence
- >> Violence, whether necessary or not?
- >> Torture, is it an acceptable device in 21st century?

Remarks

Invoke relevant theories of moral decision making

In 2nd case →

- Life of one person (human shield) is life of police constable.
- Right to life and dignity.
- How to deal with crisis situations?

Thus, in both the cases, HUMAN RIGHTS violations are the core issue.

One relates to death in police custody by torture and other to use of human as an INSTRUMENT to shield oneself, degrading the value of a human life.

① I would call a meeting and conduct an inquiry about the measures used by officials and also the circumstances prevailing at that time.

An action can be judged only by its necessity, intention, and consequence.

In today's world, even police cannot be above the law and human rights apply to even criminals of worst crimes.

Moreover, THIRD DEGREE TORTURE is considered unacceptable in today's day and age when we have moved

→ what about ends justifying means?

what
agrees
security
rights

past brutalities of dark ages. Similarly, a human cannot be a means to any end. Hence, human shield is against human values of right to life and dignity. Hence, I would suspend the officials till further inquiry.

what
morale
police
force
does

(c) I would put forth the argument to Police chief of state that if actions are not taken against officials, it would create negative public perception and fuel DISCONNECT in the society towards law enforcers. Hence, law enforcers cannot seem to be the law breakers. It would also create right working environment for police force rather than demoralising them.

(d) Torture cannot be justified in any circumstance. Also, torture in the given situation has led to death of a person. This suggests the brutal extent at which a person was tortured. Hence, other ways must be explored for extracting information.

(e) Using a human shield is against the right to life as it treats human as an instrument, i.e., as a means to an end.

Remarks

6 your analysis totally proved security/military necessities -
- Reconsider!