

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature _____
2. Invigilator Signature _____

Name JATINDER SOHAL
Roll No. _____
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Date _____
Signature Jatinder

SECTION - A

Q1. What is attitude? What function does it play in our life? Illustrate.

(150 Words) (10 Marks)

Ans: Attitude is psychological tendency that helps in evaluating a particular entity with favor or disfavor.

It consists of 3 parts: -

- Cognitive → thought processes involved.

for e.g: My boss is corrupt.

- Affective → emotions attached with that thought

for e.g: I do not like my boss

- Behavior → expressions of thought process in actions

for e.g: I may quit job.

Functions of attitude →

- 1) Knowledge function → It helps in gaining knowledge of particular thing, place, person.

for e.g: I have positive attitude towards technology. I will gain knowledge towards it.

2) value-expressive → It helps in expression of values

for e.g: Mr. A if having positive attitude towards honesty, will not indulge in corruption.

Remarks

3) ego-defensive → whenever person countered with other belief, opposite to that of own. It will give rise to negative attitude towards that person and positive attitude towards own belief.

4) Social identity → helps in building a social identity.

For example: person is having positive attitude towards national ideals, will display it by stating ideas about nation interest with others.

However, it is not necessary that attitude will always lead to behavior, it depends on other factors like individual personality, culture, context, etc.

How does it help civil servant?

Remarks

Q2. Establish the co-relation between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Ans: - Ethics is set of standards that a society place on itself in lieu of rightness or wrongness in action - whereas Emotional intelligence consist of 5 components and they are related to Ethics

i) Self-awareness → It is awareness of one's emotions. It is necessary to know about one's morals and the emotions attached with it.

For e.g.: One is attached to ~~more~~ honesty, ~~it~~ ~~will~~ knows about its attached emotions. He will not take bribe.

ii) Self-regulation → It is managing one's emotions. These are necessary in order to not act in impulsion like killing someone in revenge, enhances and maintains ethics of society.

iii) Motivation → It is internal process that move one towards goal.

It is related to maintaining ethics because person may be motivated towards upliftment of society

iv) Empathy → It is feeling of other's feelings. It is necessary for working towards society and alay their sufferings

Remarks

v) Social skills → Managing social relationships. It is necessary for maintaining cohesion in society and caring for its standards rather than self-interest.

However, Emotional Intelligence (EI) is necessary for ethics. But, sometimes EI is used only for success in one's profession, guided by self-interest like gaining promotion. (F)

Therefore, more effort is required to continue such moves in private & public life simultaneously.

Good approach

4

Remarks

Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Ans: Crowd funding is gaining donations from public or crowd gathered for a cause.

Process → Sometimes, pamphlets are distributed earlier or crowd is gathered for a cause.

For example → Family of rape victim is not able to fight case in court. Also, NGOs gathers crowd to fight for their cause and raise funding for increased security measures for women.

Cite suitable example

Reasons that it may be successful →

- Helps in motivating people to work for cause
- Make people aware about societal sufferings
- It generates empathy and compassion in society
- People find a channel to vent out their altruistic motives.
- Small amount of money from large number of people can may make a big impact.

Positive effects →

- Society can work towards a cause. It will enhance ethics of society.
- Even negative people will become aware

Remarks

you must be of it that in criminal case one party is state. Such victim is defended by state.

about sufferings of society and they will leave
their ill-motives.

It promotes cohesiveness too

(2½)

Remarks

Q4. What are the signs of low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level?
(150 Words) (10 Marks)

Ans: Emotional intelligence is sensing our and others emotions, managing emotions and dealing with people.

Signs of low emotional Intelligence →

- i) low self-awareness → people, not aware of their strength and weakness, will not work properly.
 - will lack self-confidence
 - cannot take criticism as not aware of weakness
- ii) low self-regulation
 - Impulsive, will get in impulses
 - Aggressive, will not able to act against changes
- iii) low motivation → He/she will not feel motivated to work → pendency of work will be there.
- iv) Empathy → He/she will not know sufferings of other. An employee lacking empathy will not allow apprehensions of employee.
- v) lacking social skills → Poor in social relationships feeling lonely. Poor remarks in annual confidential reports.

I will place myself low on these signs and will call it due to various experiences in my life. However, it is a continuous process as life is dynamic.

Remarks

Sometimes, I felt less motivated in the past to act in a particular act because of conflict of interest.

For example:- One time, my friend needed urgent help and I had to study for exam too. I felt less motivated for studying for exam, but resolved dilemma by quickly helping the friend & resumed studying.

Also, during the process, I replied aggressively to my friend.

Therefore, I showed lack of self-regulation and motivation in this event, or maybe other events too.

But, after that, I worked on these, so that to increase level of Emotional Intelligence.

- Whenever I faced dilemma, I wrote it on paper or in mind and first explored options.
- Breathe-in & breathe out exercise to lower physiological reactions with emotions like increased heart rate → make me relax
- Talking with family helps in controlling emotions and gaining motivation.

Not required at all.

4

Remarks

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

Ans: Domestic violence is use of force / greater force in domestic arena like home, where one is sufferer whose rights are constrained. In Indian society, women are mostly victims.

Possible cause of domestic violence

Attitude (Mindset) → Patriarchal, where females are considered subordinate to males.

Self-awareness is very low on part of both male and female.

Males do not know their real strength that they can ~~can~~ help society.

Females do not know that they can fight the male counterparts.

Lack of empathy on ~~on~~ part of males.

Impulsiveness and aggressiveness of accused due to lack of self-regulation of emotions.

In short, Emotional intelligence is needed in domestic arena.

Also, Police and Courts should play a pro-active role and punish the aggressor, ~~at~~ without

Remarks

Add on:

- Social causes
- situational cause
- cultural, causes etc.

of empathy. Justice should be served at earliest
other cause →

Prejudices and stereotype prevalent in society.
Negative social attitude towards daughter-in-law or
wife and positive attitude towards dowry.
(breed for money).

3

Remarks

- Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Ans: Cyber bullying is posting fake/harmful/abusive content of ~~or~~ on individual using computers, digital network, ~~or~~ Mobiles, etc.

It results in humiliation and embarrassment. So it involves cyberspace

For example: Posting morphed pictures with obscene comment of a female on social media like Facebook, Whatsapp.

Adverse consequences on victims →

- i) Mental trauma → They feel stressed, mental exhaustion occurs
- Resulting in anxiety and depression
- ii) Suicides → Sometimes out of embarrassment they commit suicide.
- iii) Mistrust → They start mistrusting people
- iv) Money loss → In order to remove content, they have to pay money
- v) Frustration leading to aggression
- vi) Becoming aloof from society →

Remarks

He/she will start spending time lonely
and away from society

- lack of motivation to do work
 - decreased job performance due to mind occupied by fear.

- Apprehensions towards use of technology will increase.

- It causes hopelessness
→ One starts feeling of
worthlessness.

3/2

Remarks

Q7. Why does self-control sometimes fail to act as an internal system of restraint?
(150 Words) (10 Marks)

Ans: Self-control is internal process of regulating thoughts, cognition and emotions.

It is necessary for controlling one's bad thoughts and emotions and channelise it properly to deal with situations.

But sometimes, self-control fail to act →

- When external factors overtake internal factors
 - for example → Money is so much high, that it becomes impossible to say no to bribe.
- Lack of motivation → Motivation is lacking to act to control one's emotions.
- When one has to act in discretion, Rationalisation increases that no-body is looking and no need to control oneself.
- Changing situations → Sometimes, one has to act under

Remarks

of other person out of compulsion or authority.
For example, senior giving orders to make
a false report.

- When one gets overcome by his emotion.
- One become self-centred.

3

Remarks

Q8. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Ans: Social intelligence is understanding one's social environment and building social relations.

Social intelligent person

- Knows what other person make tick
- Knows about social roles and responsibilities
- Good listener and effective with people
- Good communication skills.

It Social intelligence is very important, especially in Indian society context.

- Because Indian society is collectivistic type and we place more importance to family and social responsibilities than individual interest
- Man is a social animal and cannot live in isolation. Therefore it is necessary to build relations and require social intelligence.
- Social intelligence is an important component of Emotional intelligence and is necessary for job performance.
 - It helps in getting work done by managers.

Remarks

- Leaders also need social intelligence so that they are able to produce desired behavior from followers and it will need social intelligence too.

- Social intelligence helps in effectively communicating one's ideas

- For future needs, better social relations will help.

For example, person running out of money will get money from others due to good relations.

Good understanding.

4

Remarks

Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Ans: Perception is ~~pro~~ internal process of receiving, organising information and giving it a meaning.

Challenges, complexities occur in one's life. But way one perceives help in pursuing objectives.
For example,

One is physically handicapped and selling pens on streets, not seeing disability as limiting factor. Feeling happy in working.

Other person is physically disabled and sitting idle because he perceive it as limiting factor, feeling suicidal.

Attitude help us to conquer any complexities. Positive emotions along with positive attitude is required to perform duties.

For example, one feels lazy in waking up early and going to job.

Difficulty → waking up early

Attitude required → waking up early required and will go to jogging

Remarks

Need to discuss its importance from the perspective of a leader.

and will enhance my health. It will help in going to work early and increase job performance, simultaneously making me happy.

Here, positive attitude towards health and job is helping to drive out of difficulty.

Where, negative or neutral attitude towards health or job will reduce motivation and one will continue to suffer.

You must keep in your mind what you are writing for (the contest).

3

Remarks

Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant?
(150 Words) (10 Marks)

Ans: Particular statement puts emphasis on role of Emotional Intelligence in one's life, especially when one is a working civil servant.

It becomes necessary to control one's emotions and properly channelise it. For example, one feeling extremely happy and will give impossible assurance like even if resources not available, I will help you in every circumstance.

Working civil servant →

In contemporary times where public dealing is increasing due to increased people awareness, media.

Civil servants have to become effective.

Controlling emotions →

Ex: Civil servant happy with promotion. One citizen comes and ask for inclusion in list of beneficiaries of a scheme.

Remarks

Civil servant may promise that ~~it~~ ^{he} will include him in the list. But when, he finds out that person is ineligible, it will become difficult for him.

Also, one should not act out of impulses. For example, city is facing a riot. Civil servant feel sad at loss of lives.

- He decides that shoot the aggressors.

It is not a proper decision due to bad mood. So first a civil servant has to become stable and then decide on basis of no prejudice and neutrality.

How should they decide then?
Discuss.

3½

Remarks

Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level? (150 Words) (10 Marks)

Ans: Rational intelligence (RI) is knowing, perceiving and understanding, solving problems on basis of reason & logic.

Whereas emotional intelligence (EI) is channelising one's emotions in proper way and manage social relations.

At personal level, blend of RI & EI is required.

For example, working in a job requires judgement related to solving an assignment which will require reason & logic.

Also, sometimes failure can occur in solving problem, then emotional intelligence is required to control emotions and gain from experience, so that rationality not hamper

At social level →

Dealing with people we do not like. Rational intelligence say that it is required

Remarks

because of needed co-operation for an assignment and during issue, sometimes emotions will overflow because of conflicts.

In that phase, we have to control emotions by giving logic of ϕ needed promotion and work on that assignment.

EI will help in building social relationship and get the job done with logic.

Need to substantiate your view regarding blend of RI & EI.

3

Remarks

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?
(150 Words) (10 Marks)

Ans: Persuasion is art of changing other behavior in desired form.

If asked to assist with college-wide campaign to increase seat belt use, message characteristics play an important role.

- It should be catchy i.e. with catchy lines like "wear seat-belt because someone is waiting for you at home"

- ~~to~~ visuals can be used. (Posters)
like person happy wearing seat belt with family and other not wearing seat belt, met with accident

Therefore, content of message is important that should be →

Emotional → family involved as above

Rational → Logic of decreased damage in accident.

Also, peripheral characteristics of message

Remarks

like in what form it is delivered and by whom?

Form → Audio-visual → short films
 → Posters
 → Seminars

Delivered by → student leader, directly
 Direct message affect more than indirect message.

Student leader out of trustworthiness and credibility will increase persuasion.

Need to inculcate things into their mind by repeating same thing.

3

Remarks

Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.
Elaborate. (150 Words) (10 Marks)

Ans: Emotions are subjective cognitive states (i.e. thought processes) along with physiological reactions like increased heart rate, etc.

Emotions seen as hurdles →

Person feeling sad, not able to concentrate on work.

other example → person feeling negative emotions for
for beggars on street, not able to perform
in current job.

But emotions can act as facilitator →

Complexities of life, no doubt evoke emotions. But it is important to make oneself aware about these emotions (self-aware) and regulate these emotions so it will facilitate.

For example, in above case, person not concentrating on work due to emotions. But if perceive these emotions and regulate it in form of empathy for society.

He will do work as doing work for the nation will indirectly benefit society.

Remarks

Emotions are also required for empathy and compassion.

Civil servants need empathy and compassion for working as they will work in favor of poor and implement schemes properly.

Therefore, emotions help in making a beautiful person.

- It enables them to make smooth decision.
- It helps them to spread social harmony.

3

Remarks

Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Ans:- Contentment is attitude/tendence towards happiness and satisfaction.

Yes, I agree that contentment is antidote to idea of consumerism, because;

Consumerism is craving for more and more without actually satisfying one's needs or going excess of one's needs.

It leads to money loss and poor health, etc. Contentment will help in achieving real happiness and satisfaction.

For example:-

Person feeling happy with a child smile and satisfied ~~thats~~ eating 2 burgers.

Satisfaction of basic needs is ~~not~~ required but consumerism go beyond that.

So contentment will ~~not~~ help in determining threshold that now, satisfaction has come and one feel really happy with not materialist pleasures, but moral and

Remarks

Other intellectual pleasures like aesthetic needs, self-esteem needs.

For example, seeing beauty of nature, rather than getting addicted to social media.

What does contentment lead one to actually?

3

Remarks

Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding?
 (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles? (75 Words Each) (5×2=10 Marks)

Ans:

a) Reacting is just opposite of action.

For example, one is provoking other, he/she reacts aggressively.

Action Provoking → Reaction Aggression

Responding is giving response to a stimulus.

For example → one person is in need of money, other person respond by giving money or not by refusing it.

So in reaction, there are not much dimensions, whereas responding involve many dimensions, involve logic also.

In reacting, instincts work more like we feel hungry, we eat food.

Responding is more cognitive process

Remarks

Discuss both the aspects separately.

- like ~~she~~ baby is crying, mother respond by lifting the child and playing with baby
- b) Confusion and dilemma happen frequently in individual's life and help in understanding a situation better.
- we gain from experience.

Natural routes → Because change is rule of nature and confusion between one value over other and one interest over other will happen sooner or later.

But some confusions are man-made and can be solved without creating it.

For example → Civil servant facing conflict of interest between personal and professional interest, can solve it by placing public interest above.

Confusion will not happen, if organisational values like integrity, public interest are clear.

Need to take up both
confusion & dilemma.

1/2

Remarks

SECTION - B

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- What are the ethical dilemmas related to it?
- Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- How will you persuade her to change her decision? (250 Words) (20 Marks)

Ans: Above case presents various ethical dilemmas as ^{ill} house maid ~~is~~ requesting her daughter of 12 years to continue work in my house because of survival needs of maid family. But me, Mayor of city will find this against rules also my wife, an IAS officer cannot ~~manage~~ give much time for household responsibility like my parents care.

a) Ethical dilemmas

- Myself, As Mayor of city, is required to follow rules, then only people will follow rules. Also, giving work to

Remarks

child below 14 years is prohibited under child labor Act and in future, if found can result in punishment of me and dismissal. At the same time, household work has to be done, care of parents, etc.

- Discuss every dilemma separately & clearly

- wife will not be able to do both house & professional work. Also maid is poor and need money.
Wife dilemma → managing household work and professional work

- whether to go for other maid

Maid dilemma →

Making her daughter work instead of study for survival or continue work despite illness.

Avoid such adjustment which results into overlapping

(2/2)

b) Wife is not wrong because she as an ideal person (wife), she works to manage both house and job simultaneously.

But, this justification should not be followed by placing child in household work.

Also, empathy is needed for poor

Remarks

1½

but it should be within limits of law.

c) Decision of wife to place maid daughters needs to change.

I will persuade my wife by talking with her that -

- it is good on her part that she wants to balance work and household responsibilities

- But, breaking rules like Child Labor Act is not in interest of both of us.

- Anyone complaining about us can lead to dismissal of both.

- we are public figures, people follow us, it will lead to people flouting rules and appoint domestic workers.

At the same time, another maid for temporary time can be appointed and when previous maid recovers, she will be again appointed

In big city, no doubt difficult to find maid, but efforts ~~can~~ will lead to success like giving advertisement.

Maid → she can be given some advice for health and I will ensure study of her children.

Remarks

Q17. You are a head of the IT department in government office. Due to the launch of Digital India programme, the work pressure has increased tremendously but you have poor manpower to handle the situation so you can either reduce the level of challenges to something more manageable or increase level of skill. But reducing the level of challenges is infeasible as you can't mould the outer circumstances. Hence, how can you improve the level of skill? How will you make sure that your colleagues accept the changes wholeheartedly?
(250 Words) (20 Marks)

Ans: Above stated case is related to a new change occurred in a government office i.e. launch of Digital India programme, with less manpower available, to meet challenge, it is required to increase level of skill.

Improvement of skill can occur by →

- Seminars and workshops can be arranged by outer experts (volunteers).
- Free online tutorials are available to meet the various challenges.
- On my part, I will first ~~talk~~ listen to grievances of colleagues and allay their apprehensions.
- Out of box ideas ~~can~~ should be allowed that in order to complete work, alternative options can be figured out.

Remarks

Colleagues and me are working in a group, so group cohesiveness is required for that, first organisation values like hardwork, perseverance should be made clear.

- Genuine concerns of colleagues should be removed.

- Rewards can be announced after talking with senior management for doing work expeditiously.

- Also, me acting as role model in changing times is necessary. I will have to work 24x7 to get job done.

Colleagues will feel motivated by observing me and work effectively.

- Also, authority of me provides me an opportunity to take tough decisions in challenging times.

like Colleagues can have to work for longer hours which will be

Remarks

compensated by monetary rewards or relaxation in coming times with leave.

Colleagues should be persuaded with internalising real benefits of Digital India program that their efforts will ultimately benefit poorest of nation.

7

→ Need to discuss every aspect of the question separately & clearly

→ Make sure no is left in this skill development.

Remarks

Q18. Due to the contemporary developments in the information technology and convergence, the accesses of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
- What is the importance of "forced discipline" in this case?
- How can discipline be sustained for a long time without discontent of the subjects?

(250 Words) (20 Marks)

Ans:- Above state case is regarding a parents giving mobile phones to children to make them learn and study well with aid of technology. Simultaneously, children getting exposed to violent video games.

- Talking with children and showing them real use of mobile phone that how it can help in studying difficult concepts
For eg: Youtube videos showing difficult concepts of science with audio-visuals.

Remarks

- Also, parents can't keep eye on activities everytime as they have other work.
- Therefore, parents should also teach harmful effects of playing violent video game.
- Parents should spend more time with children and themselves, help in study.
- Also, parental controls option are available on mobile phones where parents can restrict use of harmful effects by various applications. Even after much persuasion, children not stopping, parents can take away their mobile phones and instead give Aakash tablets which are meant for students.

b) As mentioned above, taking away the phone ~~is~~ can be required if children not stopping using violent games.

- So as to ensure discipline by force. Extreme step of forced discipline will be not giving mobile phone and use of technology. These parents are not

3
Try to make your presentation more soothing.

Remarks

choosing this option.

Instead, changing with times is supported.

But considering adverse consequences, sometimes out of authority for benefit of children, as violent games can lead to aggressive behavior / suicidal tendencies, parents can force discipline on them.

c) Discipline can be sustained by proper plans.

- Message of not using violent game should be wholeheartedly accepted by children rather than out of coercion.

- Children will feel motivated internally

- Sometimes, rewards can be given for desired behavior like money.

- Fear of punishment, that is if ~~do~~ indulge in violent games rather than study will lead to snatching of mobile phone.

However, ~~if~~ internal motivation is better than outer like money or punishment.

Remarks

Need to be friendly with their child.

Q19. You are professor as well as a social activist. There is an educated and well employed couple in your vicinity who often fight on their personal issues. One day they started fighting as usual, starting from arguments, turning loud, slamming doors and finally the male partner resorting to physical violence, the cry of wife and children started coming out. People come out, but do not dare to go to them citing that it is their personal matter, so any interference would be unethical and uncalled for. Answer the following questions based on the above case:

- (a) Would you agree to be a bystander on the advice of the people that it is a personal matter of the couple? Give reasons.
- (b) Suppose you go to the flat of the couple and enquire what is wrong but the male member insists that they be left on their own as it is their personal matter and you should mind your own business. What would be your reaction?
- (c) Can police help in curbing this social malady by using legal authority and provisions?
- (d) What is your moral and ethical locus standi on intervention of neighbours to stop the domestic violence?

(250 Words) (20 Marks)

a) Bystander apathy is not desirable, Ethics of society has to be ensured. Domestic violence is happening, which is against ethics of society.

- Many ~~families~~ families are getting influenced as it can also motivate them to indulge in domestic violence, so it is social, not personal.
- Also wife getting beaten, ignoring it will lead to corruption of my virtues like non-violence, compassion, justice.
- Also, under Supreme Court new

2

Remarks

Not required here

guidelines, civil society groups and other volunteers should report such matter to authorities. So I will not act as a bystander and will try to resolve conflict.

b) No doubt, privacy should be ensured. But it should not be at expense of morals of society.

First, I will try to persuade him that it is not desirable to do violence in society and if he not persuaded, I will warn him that I am going to call police. After that calling police should be done to resolve the matter.

Male member could indulge in fight with me due to my behavior. So I should not go alone and should take my friends from society to flat.

Even if friends do not come, I should not get aggressive by reaction from male member of couple.

Also, should try to make male member

Remarks

2 1/2

good

adm.

c) Police can give retributive justice to the act as act ~~need~~ deserve to be punished. But (3) it will treat symptoms of such acts, not root cause.

- After coming out from punishment, he may start beating his wife, even more aggressively.

- Therefore reformatory justice has to be given.

- Counselling should be given to

- Also, ^{male member} society should change its attitude

d) Moral and ethical locus standi →

- Domestic fights are common and it should be resolved peacefully without outside interventions.

- But ultimately morals of society like peace, love-caring, justice, non-violence should be upheld.

- Therefore, involvement of neighbors can be justified.

It should be resolved through social method first

(2)

(1/2)

Remarks

How can they play proactive role in this regard?

Q20. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- What could be contribution of school principal in attitude formation of the students?
- If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

Ans:

→ Above mentioned case is of Principal of a residential school, who was a kind-hearted and empathetic person, responsible for moral education.

a) Attitude is psychological tendency to evaluate particular entity with favor or disfavor. Students will develop positive attitude toward various values like →

Empathy → Principal himself, being empathetic as students will start instilling this value.

Despite, being head of school, he was eating with students, not equal to

Remarks

him.

Also, it is not a part of duty of Principal to do such acts.

Therefore, it will help in developing positive attitude towards creativity (trying ~~at~~ novel ideas) and leadership.

Principal, here is acting more as a role model, than authority, so students are internalising belief and acts of Principal, helping in attitude formation.

Such
littering
has
been
feature
of
your
writing
throughout

b) Civil services will require various moral values and as school has instilled many of them. It will help civil servant.

- Empathy → Empathy and compassion instilled by Principal will help in working motivated for poor.

- Leadership → Trying new ways and going out of traditional ways

Remarks

to solve problem.

- How to motivate others → Moral education will help in acting morally and inspire others to follow the same.

- Moral values will help in resolving various conflict of interest and reduced corruption.

- Experience of school can be mirrored in area where civil servant will be appointed and will help in improved education with character (morality).

→ He would promote equality in the society.

→ He would do his work with steadfast.

Remarks