

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 17 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p>(Note: In Section A, Q.No. 7 and 11 carry 20 marks each and word limit is 300 words each. All other Questions in Section A carry 10 marks each and word limit is 150 words each.)</p>
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1. Invigilator Signature _____

Invigilator Signature _____

Name KUMAR SAUMYA

Roll No. _____

Mobile No. _____

Date _____

Signature Kumar Saumya

REMARKS

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Section - A

Q1. How do you perceive the recent trend of bureaucrats increasingly joining political parties? Is the lure for getting political power after retirement responsible for perceived decline in bureaucrats' political neutrality while remaining in public office?

(10 Marks)

Bureaucrats are the steel frame of structure of governance for democratic country like India. Political neutrality or "Anamika" as highlighted by PM during civil services day is the most essential feature of bureaucracy. In recent past, there has been a case of few bureaucrats resigning from their job and joining political parties. This is due to the political attitude or leaning of an individual. Those who have done so had a good career record and hence this can be seen as an effort to serve public at higher pedestal.

The lure of political power should not be seen as a reason for such trends. The bureaucrats who were not able

Remarks

to adapt themselves with the system and felt their political attitude misaligned from government & resigned. In these cases, it is a compromise on bureaucratic principle of political neutrality. But, in some cases, resignation have come where the bureaucrat was a high achiever in the system but resigned citing reasons such as lack of time for family and important occasions. Here political neutrality is not compromised but it compromises bureaucratic principle of dedication to public service. But cases where one resigns feeling the need to serve public better needs to be seen in good light.

In few cases, lure for political power after retirement may be the reason that one compromises political neutrality. This needs to be checked by bringing proper legislations where bureaucrats shouldn't be allowed to contest election post retirement if even there is even one case of corruption against them.

Remarks

Don't Sinner.
write objectively. Read again
its Repentive.

Q2. What do you understand by 'Socratic Method'? How can it be used in classroom teaching to develop critical thinking among children and young students?

(10 Marks)

Socrates emphasized on critical thinking. He questioned everything based on reasons which at that time was considered immoral. "Socratic method" of questioning the existing laws, system and be firm on it so need of hour.

This method can be used in classroom teaching to develop ~~critical thinking~~ by creating an aptitude ^{excellent} of reasoning of why? how? what?. The young students needs to be given clear understanding of things. They should be encouraged to ask questions without inhibition. class participation should contain some marks.

The students should be formed in groups and cross-question each

Remarks

other. This may help them to develop critical thinking.

*Also discuss
Limitations
of
System
by doing.*

The focus should be on learning outcome, innovative answers, creative teaching style and learning by doing.

4

Q3. Why it is, sometimes believed that feelings are better guide to action than reasons? Critically analyze. (10 Marks)

Feelings are ones emotion which gets generated due to particular situation. Reason is the understanding based on pros and cons of an action.

Depending upon situation, feelings and reasons seems better guide to an action!

(i) If one is working in a government set up, one should have empathy, compassion and a feeling towards vulnerable section. In this way, action would be guided by feelings.

(ii) But while deciding course of action or manner in which outcome is to be obtained without delay, one needs to apply reason and act based in a creative manner. The action should

be such that one himself is safe on paper and has also avoided the delay.

example:- Ramkrishna Mission spreading education at an affordable rate among various strata of society.

3.

Q4. What is 'principle of ethical egoism'? How does Thomas Hobbes explain 'state of nature'? Why 'conflict' becomes a more natural outcome than 'cooperation' in modern societies? (10 Marks)

"Ethical egoism" means thinking about one's own ego as ethical. Hobbes explain the 'state of nature' as self serving.

In modern societies, conflict becomes more natural because no one is ready to adjust. People have become self centered with no time for their neighbours. This busy stressful modern life leads to conflict than cooperation.

cooperation can happen only when there is understanding. Example - in village people are so much into each other that there is cooperation amongst the villagers for each other during the time of need.

V. good
points
Need
Better
explanation

2

Remarks

Q5. What do you understand by the term 'iceberg of corruption'? Do you think India's problem of corruption is more systemic than it appears? (10 Marks)

The term 'iceberg of corruption' means corruption is very strongly embedded in the system but what one sees from outside is the tip of iceberg.

India's problem of corruption is more systemic as :-

- (i) collusive corruption: where both bribe giver and bribe taker benefit hardly gets exposed.
- (ii) Forced corruption: To get one's work ^{done} fast, people are forced to pay bribe.

The corruption in India is so systemic that people have accepted it as societal norm. There is tolerance to corruption and hence it seems that problem of corruption is more systemic than it appears.

example!- people paying bribe to traffic police to avoid paying challan.

Very genuine
your approach. Though
in most of the
any case is good. But
you are explaining it.

2/2

Q6. "States are not moral agents, people are, and can impose moral standards on powerful institutions." Explain this quote by Noam Chomsky. (10 Marks)

People are moral agents who inspire to become moral aspirants. They know what is right and what is wrong. This is so as people think about themselves while doing - seeing one's own interest people see society as societal good is contained in good of all.

Thus people as moral aspirants can come up with moral standards which conforms to the value system of the society. These moral standards can be imposed on powerful institutions. Thus state should run as per wishes of the peoples. State in itself is not moral agent as if it thinks about itself, it may lead to exploitation of people at large.

1½

Ref. Marks

Remarks

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Remarks

Q7. Mob violence, also referred to as "Mob Justice" highlights a striking paradox - it approves the dispensation of justice by people, who usurp the authority of constitutional bodies and apply a process they define as speedy. Answer the following questions related to it:

- Do you see the principles of justice being followed in the 'Mob Justice'?
- How is it interrelated with the attitude of society?
- Analyze why the incidences of Mob Justice have increased in recent days.
- How the cultural relativism defines "good"?

(20 Marks)

(a) "Mob justice" is violative of principles of justice as people are acting on their emotions. There have been cases where the innocent have been killed as mob violence doesn't give chance to speak to the accused and people have already decided the course of action.

• Principle of justice

- Right to be heard
- Rule of law.
- Based on proofs

is not followed and mob violence is instinctive.

(b) This interrelates with biased attitude of society towards down-trodden, a particular

Remarks

religion, caste and action. This shows the pre-conceived notions that society has, based on which they decide if an action is right or wrong.

(c) Reasons for increased Mob Justice:-

- (i) Lack of faith on the system to get justice.
- (ii) Lack of fear of rule of law. ~~and~~
- (iii) Lack of any law on mob lynching thus mob believes it has no face.
- (iv) The social media highlighting such incidences gives an impression if such incidents has increased.
- (v) Inordinate delay in getting justice
- (vi) Radicalisation through social media ~~thro~~

(d) cultural relativism means any action or law can be "good" depends upon the norms or type of society of that culture. Example: - Active euthanasia may be good in a western country but same is not the case if seen in Indian society.

8

Q8. Suppose you are the head of a disaster management team and have assigned to distribute food grains to one of your subordinates, which he could not handle properly. How will you comment on his performance? What precautions are needed while criticizing the work performance of subordinates?

(10 Marks)

Disaster management is management of crisis. In present case, it shows the immediate relief that is given to the ones who are affected.

Thus food grains distribution may affect someone's life. ~~Any~~ ~~lack~~ ~~tasks~~ The careless attitude in this case needs to be dealt ~~sternly~~. But, the lack of performance of subordinate may be due to certain unforeseen events then it needs to be accepted as human error and I would advise him to be careful for any such events in future.

Precautions needed while criticizing the work performance of subordinates:-

↳ That, any action shouldn't make him negative and his further performance is affected.

Remarks

(ii) Back-up to ensure that no-one suffers
(iii) Reminding subordinate of the gravity of the situation and also at the same time ensuring that he does his further work properly.

(iv) Making him realize his mistake and at the same time instilling confidence in him by citing his previous achievement.

4

Q9. You have just been hired as a divorce mediator by a local law firm. What two things would you do to reduce the conflict between opposing spouses? (10 Marks)

Divorce mediator's role is to ensure that opposing spouses are counselled well and an amicable settlement is reached.

Two things that can be done to reduce the conflict are:—

- (i) I need to listen both parties one by one so that complete version of both sides can be known.
- (ii) I could try to resolve their dispute by highlighting good examples where petty issue shouldn't result into divorce. But in case, divorce seems eminent, I would ensure that a compromise is reached on alimony which is fair and ensures justice to both the parties.

Remarks

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Remarks

- Q10. Police stations are more of a demonstration of power center than service center. Suppose after getting into civil services, you become police head of a district. Discuss the steps which you will possibly take to improve the public perception of the police services. (10 Marks)

The public perception of police stations being a demonstration of power center needs to be changed. It needs to be seen as an institution of public service.

As police head of district :-

- (1) I would ensure that already filed complaints are actioned. Any burning issue where police successfully helps the public needs to be highlighted.
- (2) ~~As~~ As DIG of Bihar has circulated his personal number through social media asking public to send any complaint. In similar fashion, I would circulate my number.
- (3) Awareness campaigns through Nhas, media to build a positive image of police. I may even write blogs.

Remarks

(4) Behaviour of police personnel can be monitored and a circular regarding treating public with respect needs to be circulated.

(5) Participation of police in CSR activities

3

Q11. Tobacco smoking is considered to be a fashion and an addiction too, which has an established relation with the cancer. The Government has recently decided that 85 per cent a cigarette packet should display a pictorial cancer warning, which the tobacco companies opposed and appealed in the court. But, the court upheld the decision of the government.

- Do you think that such a display warning on the packet acts as a deterrent to cigarette smoking?
- What are the other ways by which change in attitude and preferences can be brought in people who smoke out of fashion or addiction?
- What is the use of prohibiting smoking if it generates revenue on one hand and gives choice and freedom to people to enjoy their lives as they wish? Do you agree? Give reasons. (20 Marks)

(a) The pictorial warning sends a negative connotation to mind. It may not deter one who is addicted to smoking but would surely deter one who has just started. The persuasion to not smoke is more through one-liner message and pictorial warnings. It acts at subconscious level and would definitely act as a deterrent to cigarette smoking.

(b) Change in attitude can be brought in people who smoke out of fashion

Remarks

or addiction through:-

(i) Persuasive appeals by a credible person i.e. celebrities. example:- advertisement in cinema halls where Rahul Bhardwaj appeals to people to not smoke.

(ii) Through stories:- example story of Mohan who dies of smoking, a father who quits seeing his daughter.

(iii) Repeal mandating for smoking on public places as passive smoking also harms

(iv) Peer-pressure

(v) Environment! If people around don't smoke, person has to think twice before smoking.

(c) It's an ethical dilemma that smoking on one hand generates revenue, give pleasure to the people doing it but at the same time is harmful to

the person concerned and environment around him. But smoking needs to be prohibited as it is not ethical.

For any action to be ethical :-

- (1) It should serve one's good :- Not happening in this case. Pleasure can't outdo the value of life.
- (2) It should benefit society :- It's also not happening as monetary benefit can't outweigh value of life.
- (3) conform to norms of society :- for some group, it may be the case but as for society as a whole, it is not conforming.

Thus smoking needs to be prohibited.

giz

Section - B

Q12. You recently got job in a garment company. You were in dire need for this job as your family depends on it. This garment company is located in a developing area near city and provides reasonable local employment. It also obliges politicians by giving employment to locals on their recommendations. The company also employs reasonably good numbers of child laborers in various support work which saves huge costs. Many parents send their children to work as it gives their family financial support to sustain. Nobody speaks as it benefits many and also poor families are getting financial support. You speak to your colleagues but no one comes out in your support. In the past, those who raised voices against this were shown the doors. Workers are happy as the company takes care of their requirement. But your conscience pricks. You want to do something about it. But your job is very important for your family.

- (a) What ethical dilemma ensues in this case?
 (b) What are the options before you? Analyze each option.
 (c) What course of action you will take?

(20 Marks)

(a) Ethical dilemmas in this case are:-

(i) Professional ethics v/s one's own and family needs.

(ii) Employment to locals based on recommendations v/s meritocracy

(iii) Violation of labour law by employing child labourers by company v/s financial benefit of the company.

(iv) Child rights v/s financial support available to the family of child

(v) Collusive corruption v/s voice of conscience

(vi) Integrity v/s welfare of my family

In ethical dilemma, you are not suppose to too many points. Rather highlight value conflict & write complete & ~~meaning~~ meaningful sentences:-

Remarks

(b) options available to me are:-

- (i) Let go the issue
- (ii) Talk to the parents who are sending their child to work and also persuade the company to comply with law
- (iii) Take help of local NAO and media
- (iv) Report the matter to police and let law take its course

In first three options, there is less chances of me losing the job and also chances that child labour issue may be resolved. But in all these options, the dependence is on third party and right action is not guaranteed. But welfare of my family is ensured.

(c) I will chose the 4th option as it is blatant violation of law and as a responsible citizen it's my fundamental duty to bring it into the notice of public authorities even at personal

risk. This will ensure public welfare. Also, at the same time I would start looking for another job so that welfare of my family also doesn't get compromised. This action would ensure that I have acted in an integral manner ~~by~~ without compromising the professional ethics where I am supposed to stop any wrong at workplace.

(7)

Remarks

Q13. You are a research scholar in one of the most prestigious colleges. Your research guide is a much respected person in college because of his teaching capabilities and original research work. Students love and admire him for his sincerity, knowledge and hard work. One day he called all students of your batch to home to clarify their doubts as he was not keeping well to attend college. Once you reach his home, you heard a lady crying. You were not comfortable at his home. After coming back, you tried to enquire about that lady. Later, you come to know that the professor is involved in regular domestic violence. You discuss this with your friends, but they don't want to get involved in this as it may impact their relationship with the guide badly.

Following are the options before you. Analyze.

1. Ignoring the issue as it is their personal matter and focusing on my research work
2. Talking to the guide's wife and counsel her to report about domestic violence
3. Report to appropriate legal authority
4. Suggest some alternate method

(20 Marks)

1.

Benefits:-

- ① My relationship with guide would be intact
- ② I may get good grade due to focus on research work.

Demerits:-

- ① The domestic violence by Professor may continue
- ② It may cause crisis of conscience for me.

2.

Benefits:-

- ① The wife may get encouragement and thereby domestic violence may stop.
- ② Internal satisfaction as I would be listening to my conscience.

Remarks

Demerits:-

- ① My relationship with guide may get adversely affected.
- ② My research work may get compromised.

③. Benefits:-

- ① Law may take its own course and domestic violence may stop.
- ② I would feel that I have done my part.


Demerits:-

- ① My relationship with guide may get adversely affected.
 - ② It may further increase tension between guide and his wife.
- ④ The best way forward can be to persuade guide about the wrongness of his action. I may also inform him about the legalities that may follow if he continues with behavior. I would also counsel his wife and support her in filing complaint if situation persists.

 Remarks

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Since research guide is respected person and has good image due to his original research work. There is good chance that he may listen to me and matter may get resolved amicably. This would require good use of emotional intelligence.



Remarks

Q14. The issue of displacement is seen as a necessary evil in order to construct industries, infrastructures such as dams, mining, roads, and power projects, which are intended to serve the "greater good". The protests by civil society and peoples against land acquisition have been growing in recent years. These protests and violence increasingly question the so-called "greater good". In fact, whether it is Bhatta-Parsaul in UP, Nandi gram in West Bengal, Chhattisgarh, Jharkhand, Andhra Pradesh, Kerala and recently in Tamil Nadu, all point the need to examine the matter differently.

You are part of a big MNC and facing such protest against the expansion of your plant. You are the CEO of a company, which is involved in the manufacturing of products. It has created a good employment opportunity for the locals. But the local residents are not happy with the management of the company and a big group of local residents are protesting continuously. Actually, as part of expansion spree your company needed more land to increase the manufacturing base. Opening a new plant at a different location will increase the production cost. Government has allocated a few acres of land to increase the manufacturing capacity of the plant as this will also give a boost to the local employment. Government has assured for the rehabilitation package for the displaced people. However, there is a huge protest against this allotment as few people get displaced from their roots. They are demanding closure of the plant. Your father is a Minister placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as relocating new unit at new place will increase the cost of production, and the company may lose market share in terms of sales if the cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss the merits & demerits of each option.
- What will be your final call? Justify.

(20 Marks)

(a) The options available to me are :-

(i) Relocate new unit at new place

(ii) Talk to my father and use his influence to manage the situation

(iii) Persuade the locals and ensure proper rehabilitation is given to those displaced through my father's influence.

Remarks

(b)

(1) Merits:-

- ① It will diffuse the situation
- ② The plant will still expand and prospects of company won't be hampered.

Demerits:-

- ① The cost of production would increase
- ② Local employment won't be generated
- ③ The local interest of public would be compromised.

(2) Merits:

- ① Situation may be managed
- ② Cost of company would be saved and expansion may happen by displacing people.
- ③ Local employment may be ensured.

Demerits:-

- ① This may set wrong precedent using my father's influence.
- ② My father may be unnecessary get involved in the issue.

Remarks

(3) Merits:

- ① situation may be difused
- ② Local employment may be ensured and "greater good" be ensure.
- ③ Proper rehabilitation may be provided to the displaced.

Demerits:

- ① using my father's influence.

(c) My final call would be to go with option 3 as it would ensure public welfare. I would also be doing justice to my professional ethics as I would be taking upon myself to solve the issue. As a CEO, I would also be able to save cost for company and by ensuring proper rehabilitation, I would earning good name for the company and also ensure the welfare of people who are displaced.

Remarks

Q15. There is a protest in a university campus of which you are vice-chancellor. There was a conflict between the students of upper castes and Dalit community in a hostel of the university, which led to tension in the hostel and the campus. The corridor outside the Vice-Chancellor's office has been transformed into a dormitory over last one week. A section of students have brought their belongings along with them and are sleeping in the corridor as a sign of protest demanding immediate alternate arrangement in another hostel but that is under renovation. With authorities maintaining that it will take at least four more months to complete renovation work, the 60-odd students protesting have decided not to return to their old accommodation. The Vice Chancellor called for a reconciliatory meeting between the two group of students, but it did not yield any result. There are signs that violence may erupt in the campus. Examinations are very close and academic atmosphere is getting disturbed. Politicians supporting a certain section of students are pressurizing the Vice Chancellor to take action against the agitating students. Being the vice chancellor of the university, what alternatives do you have to tackle current situation. Evaluate each options. (20 Marks)

The options available to me as a vice chancellor are as follows:-

- ① Take action against agitating students
- ② counsel both group of students to ~~focus~~ ^{concentrate} on examination.
- ③ Order an inquiry into the incident and till the time report of inquiry, provide adequate security measures in the campus. 60 odd protesting students be provided accommodation in the common room of the hostel for 4 months.

Merits of first two options:

- ① The students are 60 in number so can be brought to book and peace would be restored.

Remarks

- ② The action against protesting students may reduce political pressure.
- ③ Students may start focussing on their exam.

Demerits of the above options!

- ① Justice may not be served and violence may erupt.
- ② Students may perform poorly in the exam, if they don't listen.

The option 3 has:

Merits:-

- ① Students may focus on their exam.
- ② Issue is settled amicably
- ③ Sense of justice may give confidence to students.

Demerits:

- ① Political pressure may persist.
- ② ~~60~~ 60 students may suffer temporarily.

I would go for option 3 with minor adjustment that I may ask them to return to old accommodation and get an undertaking in writing from both groups that the

appropriate action may be taken against them if they create further ruckus. In this way, no-one would suffer and after 4 months once the 60 students are shifted to new accommodation the findings of inquiry committee along with its recommendation may be adhered to.

7

Q16. You are the head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However, some of the local leaders of a political party were not happy because their personal self-interest is not being served. A powerful minister of the government visits the area to make a firsthand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under the given situation.

- (a) What are the options before you to deal with this crisis?
 (b) Evaluate the merits/demerits of each option and suggest the best course of action. Give reasons. (20 Marks)

(a) Disaster management during the disaster is a very critical work. Hence moral of staff is of utmost importance.

options available to me are:-

- ① ~~Ignore the issue~~ ?
- ② Use emotional intelligence to persuade minister to undo his decision considering the gravity of situation
- ③ Talk to my officials and ask them to continue doing work and at the same use media to create pressure on minister to undo his decision.

(b) option 1 :-

merits :- ① I would not be taking any

Remarks

extra responsibility of my subordinates.

Demerits!

- ① Relinquition of Duty
- ② It may affect the disaster management work in progress.

Option 2

Merits :-

- ① The suspension may be revoked.
- ② The disaster management work may continue.
- ③ Staff would get motivated.

Demerits!

- ① The decision may stand as it is
- ② Disaster management work may get hampered.

Option 3

Merits :-

- ① I would be ensuring that work in progress continues and public welfare

is not affected.

- (a) The suspension may be revoked.
- (b) Staff would feel motivated

Demerits:

- (1) In spite of all hard work, pressure tactics may not work on the politician.

~~So~~ The best course of action would be option 3 as it would ensure public welfare and proper discharge of duty. Apart from that, even in case suspension is not revoked, the welfare of the officials can be ensured by writing outstanding Annual performance report and channelising ~~some funds~~ through campaign to ensure the welfare of the subordinate compensating them for their monetary loss as well as less im image.

Q17. You are a Superintendent of Police and a huge protest is going on in front of your office. These protesters are Human Right activists. The protest is because of two consecutive incidents that happened in your district.

Case one: The city SP has received intelligence that bombs have been planted in various places in the city. The SP asked his team to conduct a massive search operation. After putting in strenuous hard work, the police team raided a house where two people with 2 kg of explosives and IED devices were found. The Police team immediately arrested them and brought them to the police station. Police started interrogating them about the whereabouts of the bombs and their plans. When they failed get any information from them, one of the Police Officer adopted third degree. Torture, in case of new criminals, often works. But one of them died during the process, as he failed to bear the pain of torture. Death in police custody became a big issue.

Case two: Recently communal riots occurred in your area and a few police constables got surrounded by a group, viewing the grave situation and a possible threat on life, one of them used a man as a human shield. They found it to be an easy way to escape. It could also save the life of other police constables. But while they were trying to escape, people started stone pelting and the person who was used as a human shield got badly injured. However, he was saved later by proper treatment.

Answer the following questions:

- Analyse the ethical dilemmas you will face as the SP in both of the above stated situations.
- Human Rights Activists are demanding action against the officials involved in both the cases. What will be your course of action?
- The Police Chief of State reaches to you and asks not to take any action, as it would bring down the morale of the police force. What will be your course of action?
- Can you justify the use of torture in the given circumstances?
- Would you justify using a human as a shield to save the lives of your colleagues? Give reasons.

(20 Marks)

a) Ethical dilemmas involved in both of above situation!—

(1) Professional ethics v/s welfare of public at large

(2) Value of life v/s life of many

(3) Loss of one life v/s loss of reputation to organization

Remarks

Write
Complete
Sentences

(4) Personal welfare v/s public welfare.

(b) The course of action would be to

(1) file a FIR against the concerned for death in police custody and initiate appropriate disciplinary action in the first case.

(2) Set up an inquiry in the second case.

(c) I would ask him to give his action in writing. Secondly, in spite, I would take action as per rule of law because not taking action would damage the trust that one has for police as a public institution.

(d) The torture can never be justified to the extent that a life is lost. Even, internationally, it is not allowed as per International convention for torture.

(e) No, one can use ones arm and fire in air or call for back up.

But to use someone's as human shield,
to save one's life can't be justified.

(7)

Remarks