

## ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.	1	<ul style="list-style-type: none"><li>• There are 19 questions.</li><li>• All questions are compulsory</li><li>• The number of marks carried by a question/part is indicated against it.</li><li>• Content of the answer is more important than its length.</li><li>• Answers must be written in the space provided.</li></ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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17.	6.5	
18.	7	
19.	7	

61  
250

1. Invigilator Signature \_\_\_\_\_

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2. Invigilator Signature \_\_\_\_\_

*Roll*

Name Madhumita

Roll No. \_\_\_\_\_

Mobile No. \_\_\_\_\_

Date \_\_\_\_\_

Signature Madhumita

## Section - A

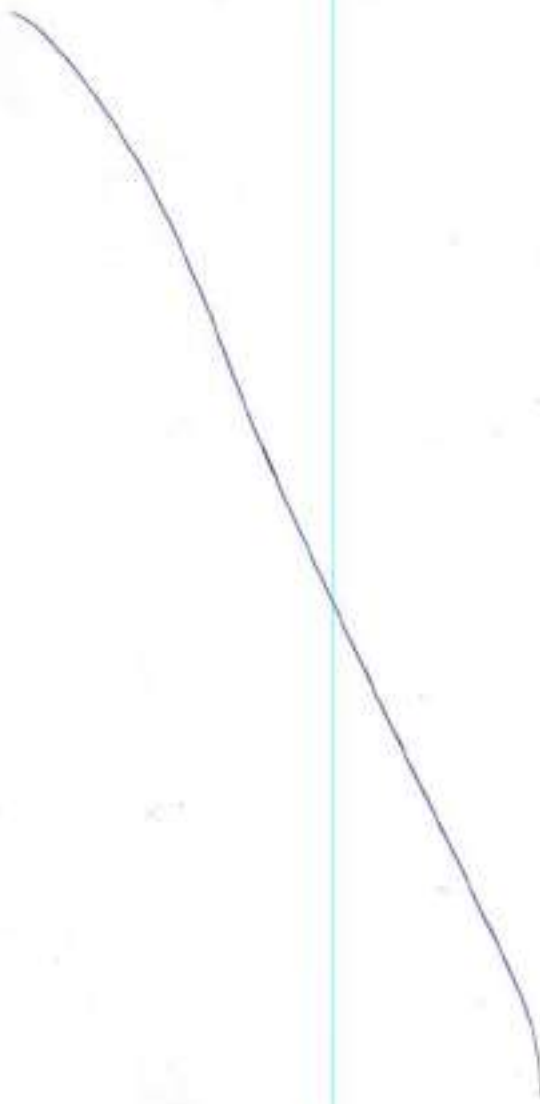
1. What is morality? Does "structured morality" obstruct individual freedom and growth? Is it a hindrance to social progress? Cite examples to prove your point.

(150 Words) (10 Marks)

Ans Morality means an individual sense of right and wrong. It doesn't need approval of society.

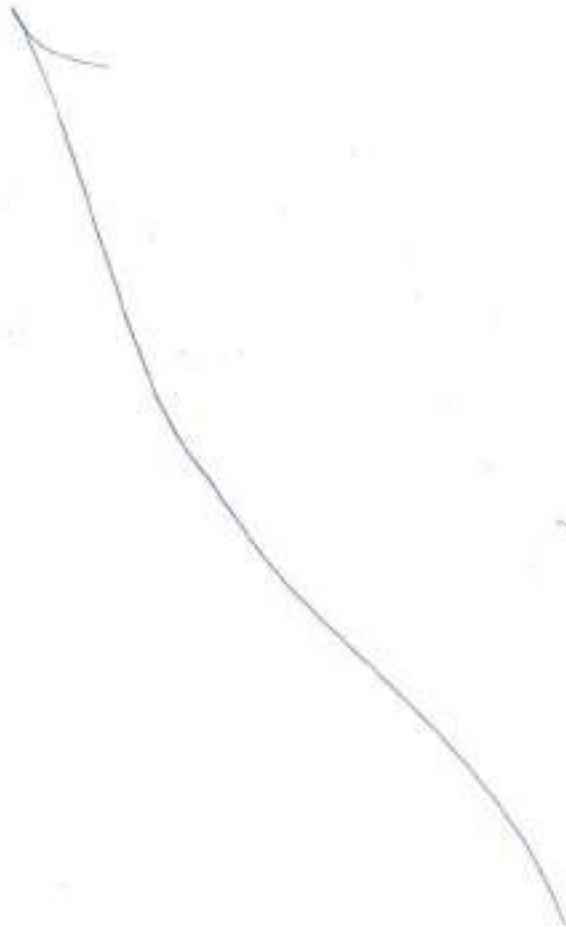
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Remarks

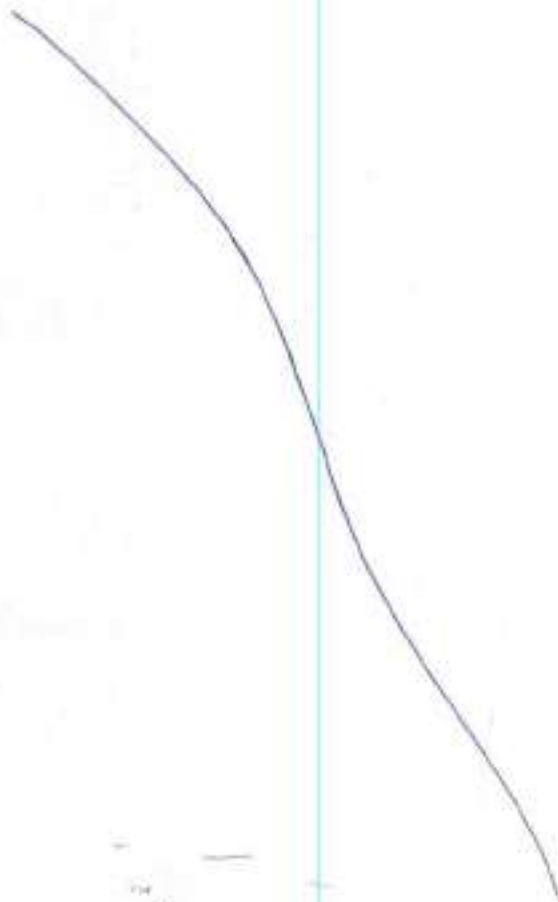


Remarks

2. Critically evaluate Aristotle's doctrine of mean as the key to happiness. How this doctrine relevant for a working civil servant?  
(150 Words) (10 Marks)



Remarks



*Remarks*

3. What is the importance of courage in administration and governance? How does "bravery" differ with "bravado"? Is it better to be "pragmatic and grounded" in Civil Services rather than being "brave and idealist"? What are the dangers of being pragmatic?

(150 Words) (10 Marks)

Ans: Courage means the absence of fear of the consequences while performing a righteous action. ~~Incorrect~~. Courage is acting in accordance with your ethical values/moral duty despite fear.

Governance means exercising authority for managing social-economic resources of the country to maximise Citizen's welfare. → This definition is not needed

### Role of Courage in Administration

⊗ Administrators have a lot of discretionary power & huge resources at their disposal. They have to work without fear, favour, ill will for the benefit of citizens.

\* If they fear losing their jobs or lives while performing their assigned duties, no good policy can yield desired results. Meaning is not clear.

⊗ Presence of fear in administrators breeds compliance to corrupt politicians, criminals etc. They become corrupt too. They tend to delay public service delivery.

Remarks

deny information, indulge in embezzlement of funds etc. This compromises public welfare.

Pragmatic Advantages & Dangers.

Pragmatism & grounded Civil Servant :-

Brave & idealist Civil Servant :-

① Knows how to fulfil personal interests by building liaison with seniors & officers & politicians.

① Goes by the rule book & is honest.

② Gets postings of choice

② is frequently transferred for doing honest work.

③ Quick career progression

③ Reduced to insignificant postings.

④ Personal Assets multiply gradually.

④ lives off the meagre salary.

⑤ Family is happy

⑤ family too is frustrated by hardships

⑥ Nexus with criminals

⑥ criminals threaten such officers.

Long Run Scenario

① Ethically incorrect conduct

① ethically satisfying conduct

② No mental peace

② Mentally at peace with themselves

③ fear of being caught lurks always.

③ Never fear from scrutiny of their clean record.

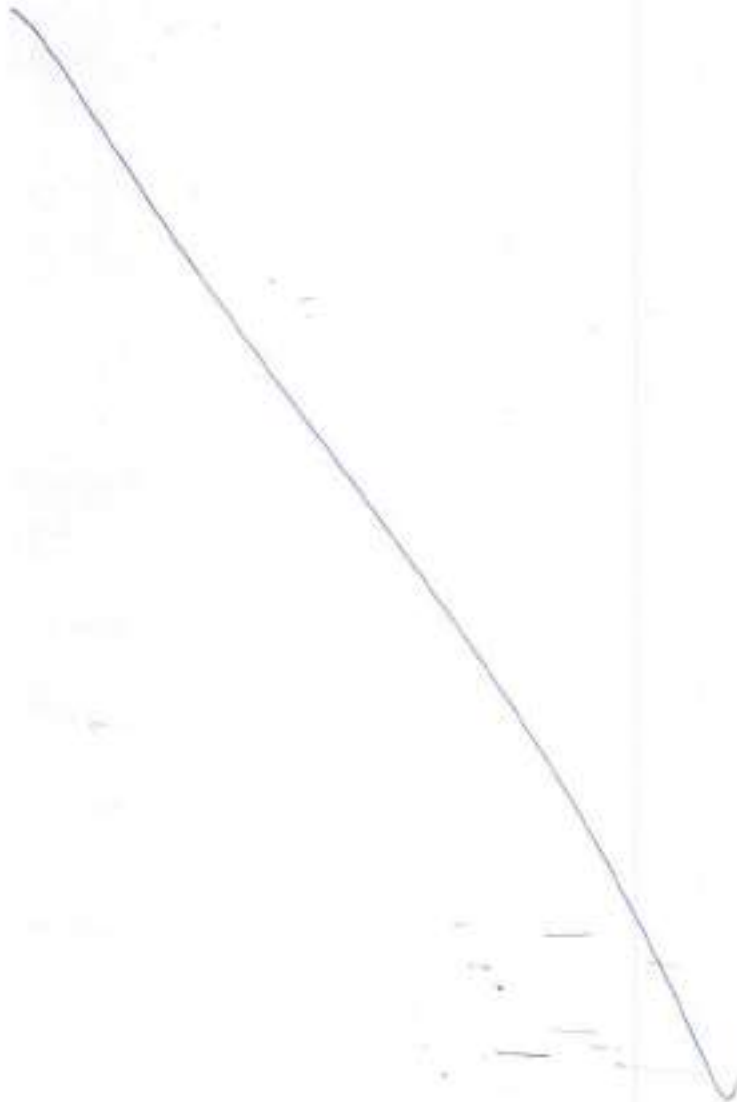
④ Lack of respect among people in for them.

④ people respect for honesty.

Remarks Answer is too long. Try to be brief. It seems that basics of ethics are not clearly understood. Please improve content knowledge. (2/10)

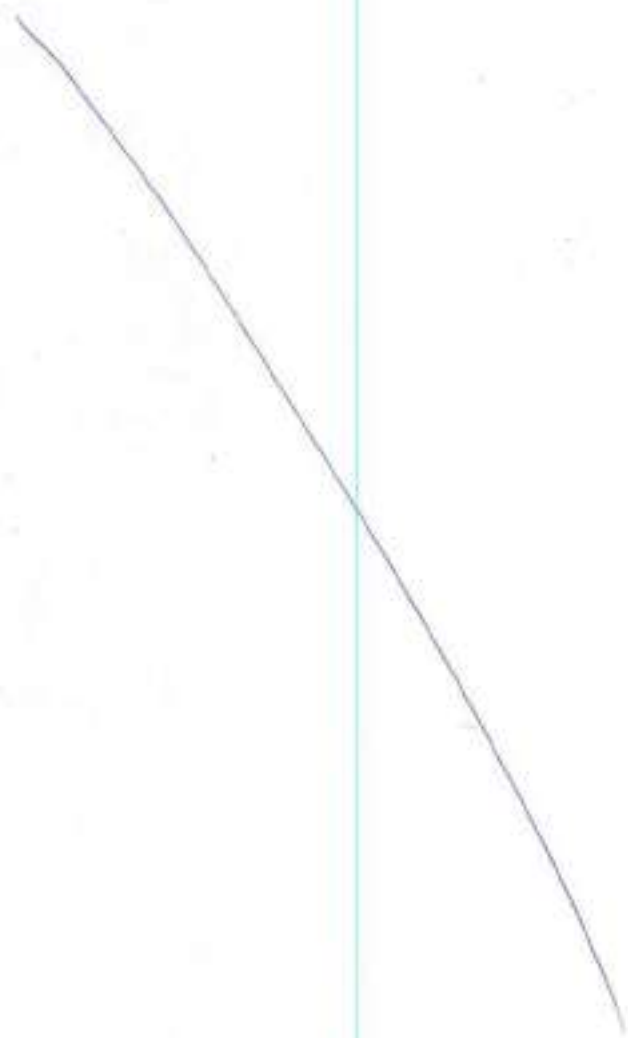
4. What do you understand by 'Socratic Method'? How can it be used in classroom teaching to develop critical thinking among children and young students?

(150 Words) (10 Marks)



Remarks





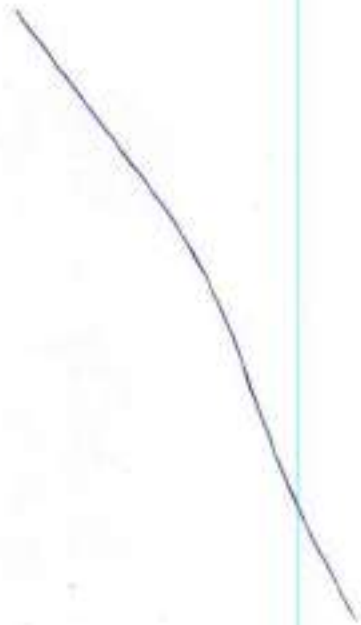
Remarks

5. What is the importance of commitment in the pursuit of life? Why 'social commitment' should remain at the centre of all acts of leaders and civil servants? Do you agree that the more selfish, pragmatic and clever a society becomes, the harder it becomes to cherish the value of "standing firm with commitment" for individuals for any cause?

(150 Words) (10 Marks)



Remarks

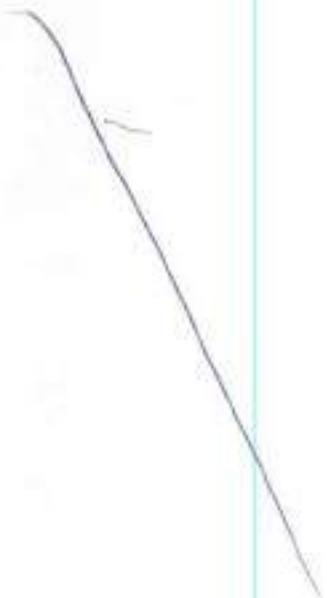


*Remarks*

6. Critically examine the contention that utilitarianism is really a method of causing pain instead of happiness because it robs people of their basic humanity. Do you think that utilitarianism is against human nature? Why? (150 Words) (10 Marks)



Remarks



*Remarks*

7. Do you agree that ethics builds relationships, both individually and on a grand scale? Give reasons in favor of your stand. Cite examples. (150 Words) (10 Marks)



*Remarks*



Remarks

8. Is freedom an important component of justice? How? Can a free society ever be egalitarian? What is the importance of the principle of justice in making of modern institutions and establishing an egalitarian social order? Are there unassailable and universal principles with regard to justice and freedom? Can it be so?

(150 Words) (10 Marks)

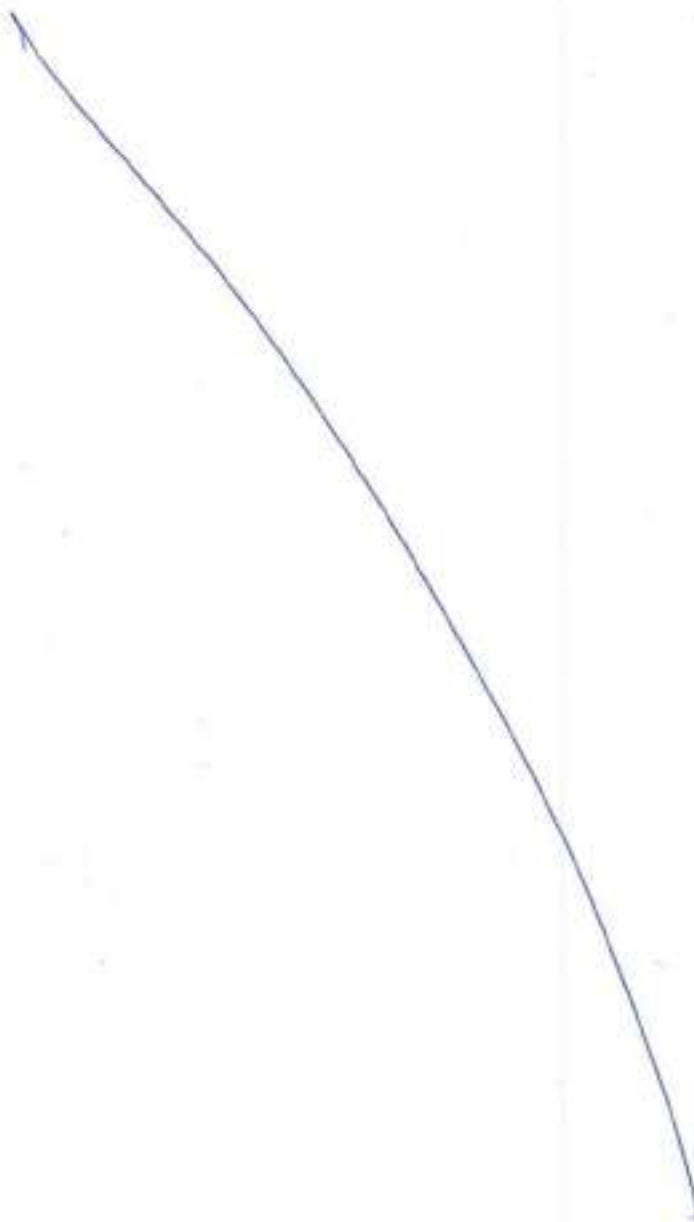
*Remarks*



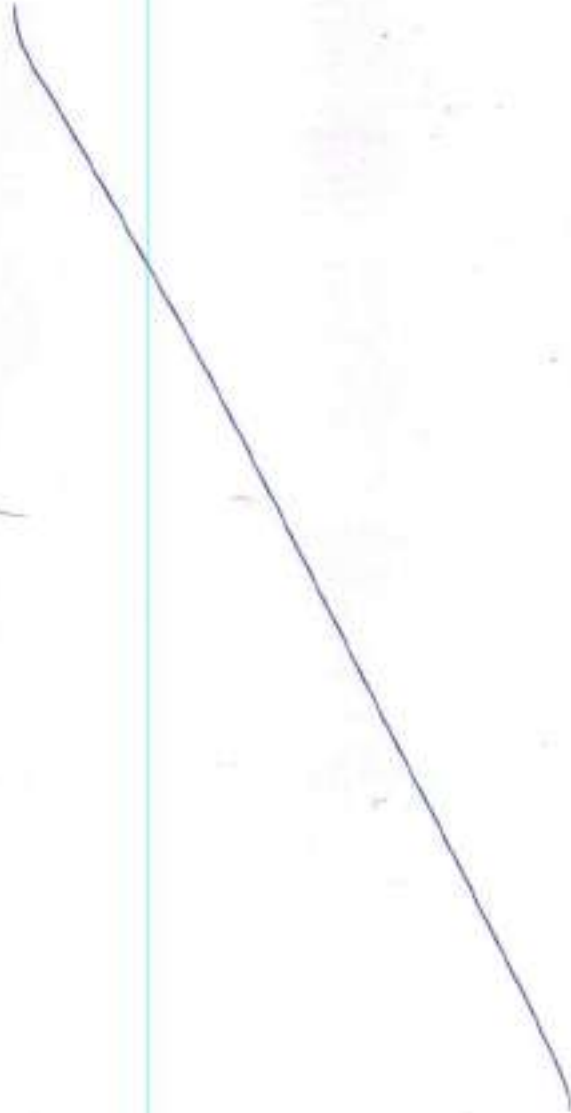


Remarks

9. What is the doctrine of double effect? Does 'Principle of Permissible Harm' stand the test of moral laws? (150 Words) (10 Marks)



*Remarks*



Remarks

10. Illustrate and analyze how do role models influence virtues, morals, and ethics in a society? (150 Words) (10 Marks)

Ans! Role Models are persons who have influenced others by their conduct. They set such standards of honesty, ethical conduct & morals that their life became case studies for ordinary human beings, for learning the principles of a good life.

For Example, Gandhiji is called the most ethical man of the 20th century. So much as to be named 'Mahatma'

→ called this by?  
 100% Try to use authentic data

Virtues ∴ Positive attributes from Bapu's life

- include -
- (1) Truth
  - (2) Compassion for the poor
  - (3) Honesty
  - (4) Love for Animals ∴ How?
  - (5) Integrity.

These virtues continue to guide the behaviour of people in India. Any deviation from these is termed as unethical in our society. ✕

Remarks

3/10

answer according to question  
 ? ↓

values : ① Non violence  
 (that he personally gave importance to)  
 ② Patriotism  
 ③ Gender Equality  
 ④ Cleanliness & Sanitation

(Swachh Bharat's icon is Mahatma's glasses and its completion year is 2019, on his birth anniversary)

Morals → Personal sense of Right & Wrong for a person. It doesn't require Society's approval.

When we study the lives of great leaders, we see observe what they held as moral/immoral in various events of their lives. For Example - Non-violence was very dear to Mahatma. Taking another being's life was immoral. Other people like revolutionaries believed in violence to oust the British. But the same Mahatmas allowed people to turn violent in Quit India movement when nothing else worked.

Thus, we learn <sup>from him</sup> that morality may vary according to circumstances. It is not static.

Remarks Please use more examples in such questions. Try to examine pros and cons. Structure your answer properly.

11. Explain the essence of the two following statements:

- (a) Positive anything is better than negative nothing.  
 (b) There is nothing outside context.

(150 Words) (10 Marks)

Ans: ① Positive Anything is better than negative nothing

It implies that doing something is preferable to doing no work at all.

For Example: - ① Female foeticide is a rampant practice in India despite the strict laws. "Beti Bachao Beti Padhao" has led to some improvement with more awareness & acceptance of the girl child. Though we have not reached "Zero Infanticide" but some progress is visible.   
*good example*

② De-criminalisation of Homosexuality has not completely changed people's outlook towards LEGBT community. But their issues have got some acknowledgement at last, because of the verdict of Women's.

③ Temple Entry to Sabarimala may not have completely changed people's attitude towards females visiting Lord Ayappa but <sup>the fact that</sup> they have a right to do so is being widely acknowledged.

Remarks

(b) There is nothing outside context.

It means every action, event or happening is to be seen in relation to some other action <sup>the circumstances</sup>.

Nothing in the world is absolute. For Example:-

- Polygamy is now illegal in <sup>among</sup> Hindus. <sup>though</sup> In ancient India, Having multiple wives was permitted. } *not a suitable example*
- Slavery was ethical in pre-civil rights USA but now it is illegal.
- Killing a tigress is unethical when poached by hunters. But killing a man-eater tiger is justified. ✓
- Killing a person is unethical But to kill an enemy on the border is highest act of bravery & merits reward. (mention 'during war' for more clarity)
- Marrying one's Cousin is permissible in South Indian Societies but nothing can be a greater sin than this in the northern India.
- Testing drugs on rabbits and mice may be unethical but considering much precious human life at stake otherwise, they may be considered ethical.

Remarks No need for such a long answer. Use few but relevant examples.

4/10

12. Why it is, sometimes believed that feelings are better guide to action than reasons? Critically analyze. (150 Words) (10 Marks)

Ans! Feelings of a person are his/hers internal emotions in response to the events playing in real life. ✓

Feelings as better guide to action than Reason

Sometime the rationality of reasoning of a person may lead to adverse outcomes while acting according to feelings can prevent that. ✓

For Example :: In ~~the~~ movie, ~~for Mil G~~

The Hero comes across an Alien which he takes to his home. The ~~the~~ Scientists & police are also looking for the Alien to boost the our planet's knowledge about the Alien world & their secrets. There is a good reason to handover the creature to them. After all it serves humanity's interest.

However, the Hero also knows that the 'innocent' Poor Alien shall be killed by the Scientists if handed over to them. He feels the Creature is entitled to free

Remarks



life & helps him to go back to his own Planet when a Spaceship arrives from there.

In real life also, there are instances where we go by feelings & suppress reason. For Example, a person owing money to us may be struggling financially but still comes to repay on the due date. We, by reason should take the sum as it is our rightful due but we also know the same person's son is suffering from a serious ailment & he needs money urgently. We may, guided by our feeling of generosity & compassion for the child allow him an extension of two.

However, there needs to a balance between the two. Extreme <sup>reliance on</sup> reasoning may transform humans into machines devoid of any feelings of love, sympathy & compassion while over dependence on feelings as a guiding force may lead to people considering us fools or other-worldly. → or slave to both positive and negative

Remarks emotions — anger, love, etc

(4.5/10) Good answer but try to stick to word limit.

13. Which should guide a police officer deciding to fire or not to fire on a protesting mob- 'deontology or consequentialism'? Give reasons? (150 Words) (10 Marks)

Ans! Deontology / Duty Ethics.

\* Emmanuel Kant, a German philosopher born in 1724 put forward the concept of Deontological Ethics. According to this, we are morally obliged to perform certain duties<sup>even</sup> if the outcomes of that action are unfavourable. The ethicality of action is determined on the basis of action performed & or means used Not its consequences.

→ consequences determine ultimate judgement based on ethics, not the means  
\* Consequentialism on the other hand talks about an action being ethical if its consequences can be justified from ethics point of view.

Deontology As a guide to police officer firing on the mob :- Here the police officer is morally bound to perform his duty of controlling the protesting mob. Thus his choice to fire on them may be ethically correct. firing is the means used to achieve the end result of 'controlling the mob'.

Remarks You have interchanged the two here.

No need for such elaboration

Consequentialism the officer's act of firing may also kill several other people who may just be passing by & not with the protestors. Otherwise also killing & people for protesting for a just cause (it's their right) <sup>may</sup> can't be justified as ethical. mention <sup>Constitutional</sup> Right or <sup>Fundamental</sup> Right

Here, the police officer should follow Deontology to the extent of doing his duty to control the crowd but as to his choice of weapon i.e. firing has to be evaluated from Consequentialism. He may thus Reconsider the choice of instrument to control the crowd. It shall lead to his duty being fulfilled while minimising the negative outcomes of the said duty's performance.

good conclusion.

4/10

## Section - B

In the following questions carefully study the cases presented and then answer the question that follows:

14. You recently got a job in a garment company. You were in dire need for this job as your family depends on it. This garment company is located in a developing area near city and provides reasonable local employment. It also obliges politicians by giving employment to locals on their recommendations. The company also employs reasonably good numbers of child laborers in various support work which saves huge costs. Many parents send their children to work as it gives their family financial support to sustain. Nobody speaks as it benefits many and also poor families are getting financial support. You speak to your colleagues but no one comes out in your support. In the past, those who raised voices against this were shown the doors. Workers are happy as the company takes care of their requirement. But your conscience pricks. You want to do something about it. But your job is very important for your family.

- What ethical dilemma ensues in this case?
- What are the options before you? Analyze each option.
- What course of action you will take?

(250 Words) (20 Marks)

Ans. The central issue in this case is "child labour", which is a crime. However, the poor families are forced to send their children for work to sustain themselves. It has become essential for them to commit this crime. Thus, "poverty alleviation" is also a significant issue here. very good.

(9) Ethical dilemma in the case -

(i) children are being robbed of their childhood, rights like education and freedom to play etc.

But if they are removed from job, the families shall find difficult to sustain themselves financially.

Remarks

(2) The person concerned may <sup>also</sup> lose his job which will be problematic for his/her family, in case s/he tries to complain.

(3) The owner may attract jail term or may have to suspend operation which will adversely impact the livelihood of all workers in the area.

(2) (B) options before the person :-

(1) Complaining to the child-labour child protection & welfare officer via an anonymous letter

(2) Mobilise the workers against child labour by convincing them <sup>about</sup> ~~against~~ its ill effects, appealing to their conscience.

(3) Try to talk to the owner, suggesting similar cases of child employment where the owner ~~was~~ has been prosecuted.

(4) Try to convince the family members of the children personally to not send them for work by appealing to their conscience, love towards their children etc.

Remarks

option-1 | Complaining to the authority

Pros: (i) No harm to his/her own job

(ii) Enforcement officers will proceed on their own

cons (i) Anonymous letters may not attract action by authorities.

*good* (ii) He/she might be suspected of complaining as the issue was discussed earlier with colleagues

option 2 | Mobilising workers

Pros: (i) Will avoid individual penalty as all workers join him in protest

cons (i) workers may not find his arguments appealing, child labour may not be an issue for them.

This is a challenge not conv

option 3 | Suggesting similar cases to the owner

(c) course of action Pros: (i) Owner may <sup>lay off</sup> remove the child labourers to avoid jail/fine

(ii) He may be completely unaware of the issue if some contractor/junior officer is employing the children without his knowledge

or the children may join some other company or even hazardous factory

cons: (i) Owner may fire the person concerned.

(ii) Lack of Alternative for poor families if children are fined.

(d) Convincing the families

Pros (1) No threat of own job loss  
(2) No legal hassles

cons (1) Families may abuse him/her for lack of Alternatives to child employment.

(e) COURSE OF ACTION

(i) The 4th option seems practical.

Firstly, trying to get the poor families covered under schemes like SAUBHAGYA, PDS, JANDHAN, PM Swaksha Bima Yojana etc by

Remarks enlisting support of [NGOs etc], Skill development Programmes

can also be undertaken so as to boost their livelihood options. NGOs

can also get children enrolled in schools for their better

Very good

15. You are a research scholar in one of the most prestigious colleges. Your research guide is a much respected person in college because of his teaching capabilities and original research work. Students love and admire him for his sincerity/knowledge/and hard work. One day he called all students of your batch to home to clarify their doubts as he was not keeping well to attend college. Once you reach his home, you heard a lady crying. You were not comfortable at his home. After coming back, you tried to enquire about that lady. Later, you come to know that the professor is involved in regular domestic violence. You discuss this with your friends, but they don't want to get involved in this as it may impact their relationship with the guide badly.

Following are the options before you. Analyze.

1. Ignoring the issue as it is their personal matter and focusing on my research work
2. Talking to the guide's wife and counsel her to report about domestic violence
3. Report to appropriate legal authority
4. Suggest some alternate method

(250 Words) (20 Marks)

Ans: This is case of Domestic violence which is a criminal offence in India. The person (Research guide) is professionally competent but is physically abusive cruel towards his wife.

options ① Ignoring the issue & focus on Research work.

Pros: ① The Research Scholar's relation with the guide is intact

- \* His Research work shall go on smoothly.
- \* As others also keep quiet, He is not the odd one out.

cons (1) Against fundamental duty of respecting women ✓  
 (2) Seeing a crime & not reporting is also a crime.  
 (3) Value of Humanity is compromised. Try to use proper terms. Crime in this case would mean a crime acc. to law, which is

Remarks

incorrect. Use 'wrong' instead, or 'against voice of conscience', 'akin to being a party to the crime', etc

(2) Talking to Guide's wife & counsel her to report violence

Pros :: ① she gets a person to support <sup>her</sup> now. May be she lacked the courage to complain earlier or was simply unaware of her rights as she has been tolerating it for such a long time.

Cons ① Complaining against the guide may spoil their relationship further.

② The guide may get even more ruthless towards her.

③ The research scholar may not remain in good books of the guide if he gets to know who encouraged his wife to complain. The research work of the scholar shall suffer.

③ Report to the legal authority

Cons :: ① Directly reporting domestic violence will be of limited use as \* The wife of the guide may refuse to testify.

② The guide may also get support of other students in denying these charges & refuting <sup>them</sup> as baseless.

→ good — clearly stated

Remarks

points show clarity of thought



③ Research work of the scholar shall adversely suffer

Cons: Pros ① legal action against the guide may serve as a deterrent to him for future, against beating up his wife.   
 and the society in general

② ALTERNATE ACTION

The Research scholar should first try to talk to the guide about the crying lady. He/she can ~~cite~~ <sup>use</sup> instances of otherwise respectable people who were prosecuted for domestic violence. Fearing loss of reputation the guide may cease his violent behaviour towards his wife. If this doesn't work, a friend or colleague of the guide should be convinced to discuss the issue with him. If it still persists, he/she should enlist the support of women welfare organisations who may counsel the lady, make her aware of her rights so that she may herself stand up for her cause against her husband. This will also set an example for women in similar circumstance. Women who are aware of their rights can lead the "cause for their own liberation"

Remarks

Presentation can be improved.

7.5 Use ethical/moral values to justify or dismiss options

16. You are head of a charitable trust that takes care of education, clothing, food and other basic needs of children from the marginalized community. Your organization also offers health services to the members of the weaker section. You find it difficult to serve qualitatively because of the crunch of funds. The trust runs on donations and contributions from donors only. There has been a regular fall in contribution from several eminent persons who were prime donors previously. The response to your decision to go for a small advertisement to get a donation for the good cause is not very encouraging. However, a prominent local politician albeit with a criminal record offers a hefty donation. You are in dire need of money to keep running the charitable trust.

What are the options available? Analyze.

(250 Words) (20 Marks)

Ans! ~~This is the case of~~ In this case, the charitable organisation serving the poor and needy is facing scarcity of finance but seeking funds from a criminal ~~is~~ <sup>You have</sup> ~~may not be the~~ an appropriate option. <sup>to briefly tell about the case, not give a stand, in the introduction.</sup>

Options Available

① Accept the donation from the Criminal

As per the UTILITARIAN APPROACH, An action is ethical if it does the maximum good for the maximum people.

Here, by accepting the donation, the trust can ensure un-interrupted provision of services to the poor, needy & weaker sections.

Moreover, accepting money from the criminal doesn't mean the charity becomes a partner in crime. In trying to follow morals, the interest of poor people shall be compromised if the charity stops functioning.

Remarks

② Reject the offers from the politician

According to the "duty theory | Deontological ethics," our actions are ethical if they are moral in themselves. Accepting money from the criminal may mean the trusts validation of criminal activities or it may serve as a conduit for the politician to project the "ill gotten money" as "white money"

But here the needs of the marginalised community shall remain unmet. They may be left to suffer. *Try to use point format for a clear presentation*

③ Exploring the Alternatives for raising finance

① Giving advertisements <sup>requires money</sup> again, to attract more donors.

② Enlist the support of celebrities who are socially minded & can appeal to donate ~~for~~ to their fan followings.

③ Try to find out the <sup>Govt.</sup> schemes which offer grants to such charitable organisations.

④ Organise children's cultural events to spread awareness about charitable trust's good works.

Remarks

It may attract voluntary contributions from general public.

⑤ Help can be sought from NGOs also who may help in spreading awareness with their "Networks" & facilitate <sup>monetary</sup> collections from citizens

Analysis can be more holistic.  
Mention the possible positive and negative effects of the options

6.5

17. One of your friend, a mid-level bureaucrat, is highly upset because of his job-related stress and family problems and often expresses his disenchantment with life. He gave an application for 3-week leave, which was sanctioned by his boss. However, a senior officer (placed higher than his boss), called him during his leave period to the office for handling a sudden exigency and this was not the first time when such a thing had happened to him. It happens very often because the officer is very efficient and reliable. The officer has a feeling that those who work honestly are overused while those who work less but keep a personal liaison with seniors work less and get various rewards and privileges. He is disillusioned. He is unable to give reasonable time to his aging sick mother, his wife who is under depression and children who are going to face their 10th and 12th board examinations. The officer is very upset and broken because of his inability to reconcile his official duties and family responsibilities. He seems to be very disturbed and broken. Despite being an honest and efficient officer he has not been given adequate rewards and recognition and space for looking after his personal needs; he displays signals of suicidal tendencies.

What would be your suggestions to him? Discuss the merits and demerits of each suggestion. (250 Words) (20 Marks)

Ans: In this case, the Bureaucrat is undergoing extreme job stress because of his inability to reconcile office work & family responsibilities. He <sup>is</sup> also ~~feels~~ frustrated because he has not been recognised & rewarded for his efficient work.

Suggestions to the mid-level Bureaucrat -

- ① First of all, the officer has to be counselled <sup>good</sup> against suicidal thoughts. Because, his death is surely going to destroy his family - who will take <sup>be</sup> care of their financial expenses → mother's illness <sup>brady</sup>  
 → children's education  
 → wife's depression.

Remarks

Frame options - as suggestion  
from the bureaucrat's friend

and his work as a  
bureaucrat

GS SCORE

It is against the "DUTY ETHICS". The officer is morally responsible for his family's welfare. <sup>By thinking of</sup> Committing suicide, he is only trying to escape his responsibilities <sub>avoid appearing insensitive</sub>

② He should try to talk to his seniors.

They have families too. They <sup>must</sup> have been through similar situations. They are likely to understand his problems. It is quite possible, that since the officer always worked efficiently in spite of all his family problems, they may feel he is perfectly fine in striking the balance. On being told about his problems, they may empathise with him & are less likely to disturb him at least during his vacat leave.

But if the seniors are not emotionally intelligent <sup>underline key words</sup> or just want to get their work done no matter how burdensome it is for the subordinates, trying to convince share his problems & burdens with them may do little good.

But he should at least try once before developing adverse viewpoint about office work culture unilaterally.

Remarks

Mention ethical values while analysing options.

Point is good but need to be brief

③ Take the family members in to confidence.

He may convince his family members about the workload that he has. They may understand his situation & try to <sup>be less</sup> dependent on him. Once told about the suicidal tendency, they may be satisfied with seeing less of him rather than losing him for life. improve expression

Family members may not understand his position and may give examples of other officers of the same designation whose families are enjoying their lives. They might blame it on his overly honest & efficient conduct & not being practical & sharp enough to keep a person liaison with seniors like those officers. No need to go into such detail

④ He may enlist the support of some family members in sharing his family responsibilities like handling mother's Hospital visits, wife's depression can be attended to by inviting some of her family members for some time so that she feels somebody is there to talk to her, look after her. she gt can be her mother, sister or officer's mother, sister or sister-in-laws. too long

Remarks

6.5

• This might work only for short period. Problems may persist in the long run.

18. You are District collector of a district highly divided by the caste. You are getting complain of mid-day meal from many schools regarding the quality of food and regularity. You have asked the school headmaster to do something about it. One headmaster changed the cook. The new cook is from the Dalit community. Parents of children belonging to higher caste have stopped sending their children to school. Attendance is sharply reduced. In the given scenario, what are the ethical issues involved?

Explain the various options available to solve the problem. (250 Words) (20 Marks)

Ans: (Even in the 21<sup>st</sup> century, Caste based discrimination is a reality in India.) Upon the appointment of a Dalit cook, parents of children have stopped sending them to school.

### Ethical Issues Involved

① According to the Justice approach, an action is said to be ethical if all the people are treated equally without any discrimination. Thus, discriminating against a person on Caste basis is not ethical.  
(Dalit Cook)

② Common Good approach says the entire Community should benefit from the action in order to be termed ethical but Dalit's appointment as cook has also caused parents to withdraw children from school thus adversely impacting their ~~rights~~ education & future prospects.

③ Rights approach says the action of appointing <sup>Alternatively, protecting rights of the Dalit cook will lead to a</sup> harmonious society in the long term.

### Remarks

The issue is regarding continuance of his appointment as opposed to dismissal due to opposition of higher caste community. Not his appointment.

long term

Not needed in a Case Study



the Dalit is ethical because every one has the right to livelihood.

(4) ~~Common~~ Utilitarian Approach: Here the action of dalit cook's appointment is benefitting him/hers but maximum people i.e. many children lose valuable hours of education. So it may be termed unethical accordingly.

Ethics are standards that Society places upon itself. Indian Society accepts caste based discrimination as part of social order. So, there is strong case for removing the dalit cook but the fundamental rights & fundamental duties i.e. Harmony (Equality)

among people transcending sectional barriers dictate otherwise. Mention the articles if possible

very good analysis of ethical issues

\* OPTIONS TO SOLVE THE PROBLEM \*

(1) Try to convince the people against discrimination based on caste. Emphasize the good work that the Dalit Cook does.

Cons. (i) Caste based discrimination is as old as Hindu civilisation itself. They may simply refuse to accept any argument favouring the cook (dalit)

Remarks with the option above

Cons → Parents might still refuse to send their kids  
→ Possible conflagration of enmity between higher & lower castes

② People's Prejudice against the Dalit Cook may be due to High Caste's perception of Dalits being engaged only in sweeping / manual scavenging work.

They may be considering it polluting to let the food cooked by dalit be consumed by children. The

D.C. may explain to them of the ~~fact~~ that the said person has not engaged in such works. <sup>Does this mean sweepers can be boycotted this way?</sup>

Cons: The people may not believe the officer, & remain steadfast in their opposition. <sup>Low</sup> Promotion / Justification of untouchability. ② Impractical for DC to personally convince <sup>all parents</sup>

③ The Cook may have to be changed if the opposition to his/her appointment persists because children's education is suffering. <sup>Dement:</sup> But this can also adversely impact the cook's self esteem & he/she may feel being left out. The D.C. may arrange other work opportunity for the person to compensate for this bad experience.

<sup>Eliminating caste based discrimination is a gradual process</sup>  
Gradual phenomenon values of Equality, Liberty, Freedom have to be instilled in the children from school & family itself so they may grow up to be liberal Citizens who

Remarks

value equality & Human dignity.

Form a proper structure for your answer.

7

This is a fact a not possibility of the caste bias

should giving an option within an option

19. The issue of displacement is seen as a necessary evil in order to construct industries, infrastructures such as dams, mining, roads, and power projects, which are intended to serve the "greater good". The protests by civil society and peoples against land acquisition have been growing in recent years. These protests and violence increasingly question the so-called "greater good". In fact, whether it is Bhatta-Parsaul in UP, Nandi gram in West Bengal, Chhattisgarh, Jharkhand, Andhra Pradesh, Kerala and recently in Tamil Nadu, all point the need to examine the matter differently.

You are part of a big MNC and facing such protest against the expansion of your plant. You are the CEO of a company, which is involved in the manufacturing of products. It has created a good employment opportunity for the locals. But the local residents are not happy with the management of the company and a big group of local residents are protesting continuously. Actually, as part of expansion spree your company needed more land to increase the manufacturing base. Opening a new plant at a different location will increase the production cost. Government has allocated a few acres of land to increase the manufacturing capacity of the plant as this will also give a boost to the local employment. Government has assured for the rehabilitation package for the displaced people. However, there is a huge protest against this allotment as few people get displaced from their roots. They are demanding closure of the plant. Your father is a Minister placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as relocating new unit at new place will increase the cost of production, and the company may lose market share in terms of sales if the cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss the merits & demerits of each option.
- What will be your final call? Justify.

(250 Words) (20 Marks)

Ans In this case, the Manufacturing Company is looking for expansion by acquiring more land. It shall displace people who may get compensation from government but loss of home & Community can't be compensated. <sup>so they</sup> Protest

The CEO may enlist his Minister father's help for <sup>managing the protests</sup> quick solution <sup>asking for plant's closure.</sup> to the issue. ~~But~~ and keep the company ~~in~~ <sup>the</sup> ~~profits~~ but ~~large~~ debate of "development Vs Displacement" persists. ~~So do the violent protests~~

Remarks

against such projects.

### (A) Options Available

Being the CEO of the Company,

— \* Keeping it in profit i.e. minimising the cost & Push up the sales is primary goal. ✓

— \* The welfare of employees of the company is a major responsibility. ✓

— \* Personal reputation & Efficiency as a problem solver is at stake. ✓

Stakeholders involved are →

Try to write neatly

- ① Local Residents
- ② Government
- ③ Company's management
- ④ Company Employees

option ① Ask the minister to appeal to the residents by convincing them of the potential loss of employment in case of plant's closure. ✓

② Attractive Employment opportunities may be offered to the residents in the existing & expanded plant to convince them against protesting. ✓

③ The displaced people can be offered skill development programs and consequently job in the plant. ✓

Remarks

can be combined

- ④ Company may also arrange for their children's education, alternative housing, medical care etc.
- ⑤ The existing employees (locals) may be asked to convince their fellow residents/neighbours of the hardships they will have to suffer if the plant closes.
- ⑥ Govt. may be convinced to offer more attractive relief package to the displaced people.

merits & demerits

① <sup>for</sup> [Asking the minister's help]

merit: ✓ politician can manipulate people easily. His appeal may cause protestors to stop & support the plant expansion

demerit: ✓ He may <sup>receive</sup> attract Backlash also. Violence against chief ministers by individuals (aggrieved or otherwise) has been recently reported ??

② [Attractive Employment] merit: Locals may be convinced of <sup>secure</sup> livelihood

demerit: Greater sentiment of community & attachment to roots may cause them to decline the offer.

③ [skill development] merit: People become more employable after skill development. It will boost employability.

demerit: <sup>This is not a demerit, its a challenge</sup> They may not trust the company what if it breaches its promise of employing them?

Remarks You can combine a lot of options.

Mention ethical values in conflict in the diff. options

The answer structure is very complicated and lacks clarity.  
Try to give merits/demerits below the option itself.

4) Existing Employees is appeal to the fellow residents may resonate with them. Because families of the existing employees shall suffer if the plant is closed. They may stop protesting altogether. Your options are good, innovative but need to presented in a concise manner

Demerit : They may not empathise with the existing employees because they gain nothing from the employees' ~~too~~ Salary & Company's Existence.

5) Govt's offer of a Better Package can obviously attract the locals (displaced ones). If they are satisfied, others may also be convinced against protesting. (Repetitive and redundant points)

Demerit : Previous history of delays in offering compensation & rehabilitation by Govt. can make the locals to continue protesting. Do not assume details. You have give options according to given data.

**FINAL CALL** will be to form a panel of existing employees known to have good connections with their neighbours. (Influence)

The leader of protesting locals has to be identified and negotiations regarding the locals' share in "Expanded employment opportunities" shall be conducted. They will be ~~convinced~~ <sup>made aware</sup> of the <sup>concept</sup> Infrastructure development -

Roads, water availability, if the plant is allowed to operate. A lucrative package of school, Establishing a school, hospital etc from proceeds of the company can be offered to win their support. <sup>would this be practis or feasible</sup>

Remarks

7

Govt can be <sup>made</sup> a party to the negotiations to boost the offer's credibility & authenticity. Government is already a party to it, but official