

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> • There are 19 questions. • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name Madhumita

Roll No. _____

Mobile No. _____

Date _____

Signature Madhumita

75

SECTION - A

Q1. Climate Change has been described as a perfect 'moral storm'. Critically analyze.
(150 Words) (10 Marks)

Ans: Climate change refers to the changes in the climatic phenomenon's such as irregular rains, rising temperature, & increased incidence of droughts and floods etc. as a result of human activities such as pollution.

Climate change As a perfect 'moral storm'

① Polluters don't pay → * Developed Countries refuse to take responsibility for having caused climate change primarily as part of Industrial revolution.

* No consensus on climate finance contribution under Taris Pact of UNFCC.

* Poor islands suffer for unethical ^{Environment} practices of rich industrialised nations. They face threat of submergence as sea level is rising every year.

Remarks

* Animal's rights to peaceful life are blatantly violated. Pole ice melts, ~~and~~ animals ^{lose} their habitat for no fault of theirs.

* Health of people being sidelined for economic prosperity. Everybody knows @ climate change is the reality. Yet Industrialisation, A/c, Refrigerators, Cars run and don't show any signs of stopping or changing any time soon.

It is more than just a 'moral storm' does it mean?

① climate change impoverising ^{what} poor further especially tribals who depend on environment for food, shelter etc.

② Thus, it has economic implications too.

Way forward ① International consensus on climate finance

② Technology transfer by rich advanced nations to poor nations to reduce emissions.

③ shifting to solar, wind from fossil energy

④ Adopting eco-friendly lifestyle.

Avoid it

mean?

4

Remarks

Q2. What is corruption - A legal problem? A social problem? A moral problem? or just a grease that runs a system seamlessly? (150 Words) (10 Marks)

Ans: Corruption, according to the recently amended Prevention of Corruption act is (2018)

- taking bribe
- misuse of authority
- mis-appropriation for public funds

Corruption - A legal problem

① Lack of witnesses to prosecute accused

② Shortcomings in laws -

① Prior sanction to initiate enquiry against officials accused of corruption. serving / retired under the amended Prevention of Corruption act, (2018)

② Criminal-politician - bureaucrats nexus. Politicians make laws that protect dishonest officials who work for them.

④ legal loopholes encourage corruption.

⑤ Unpunished corruption at higher level encourages corruption at the lower levels too.

Remarks

Corruption - A Social Problem

- ① Accepted as necessary part of social order
- ② Respect for money. Source of money doesn't matter.
- ③ No good or bad money. Rich people irrespective of being corrupt or criminal are not only accepted but presented as role models.

Corruption As Moral Problem -

- ① Sense of right & wrong is rather blurred.
- ② Getting things done is more important
- ③ ~~Just~~ Bribing police men to reduce time taken in 'Darshan' of deity in temples is not immoral. Corruption in house of God too.

A Grease that runs system smoothly low legal loopholes, social acceptance and moral guilt associated with corruption makes it flourish despite known impact on socio-economic character of the country.

- Way forward →
- ① Strong laws to prosecute corrupt
 - ② Name & shame beside taking.
 - ③ Moral education at school level.

Good
4

Remarks

Q3. Make an analysis of Kant's ethical theory.

(150 Words) (10 Marks)

Mr. Immanuel Kant is a prominent figure in the study of ethics. The German philosopher gave the theory of "Categorical Imperative".

This holds relevance in study of ethical behaviour.

It states — "Do an act only if you think it would lead to an ideal situation in society if the same act was to be done by all human beings".

For Example : If you one wants to have a relation extra-marital affair with some body else's wife. He should do it only if he thinks it would be an ideal

society if all men or women started

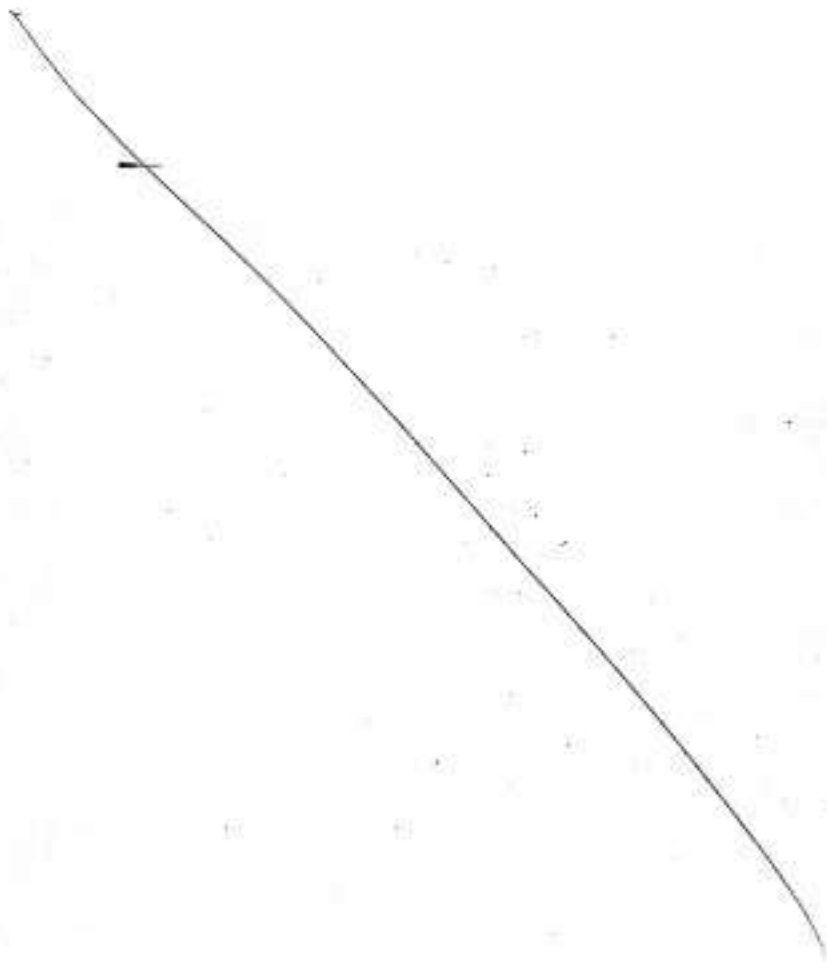
Remarks

Discuss his other principles rather than overemphasizing one.

2

having extra marital affairs.

thus, he said if the answer to this question is negative. The act should not be done.

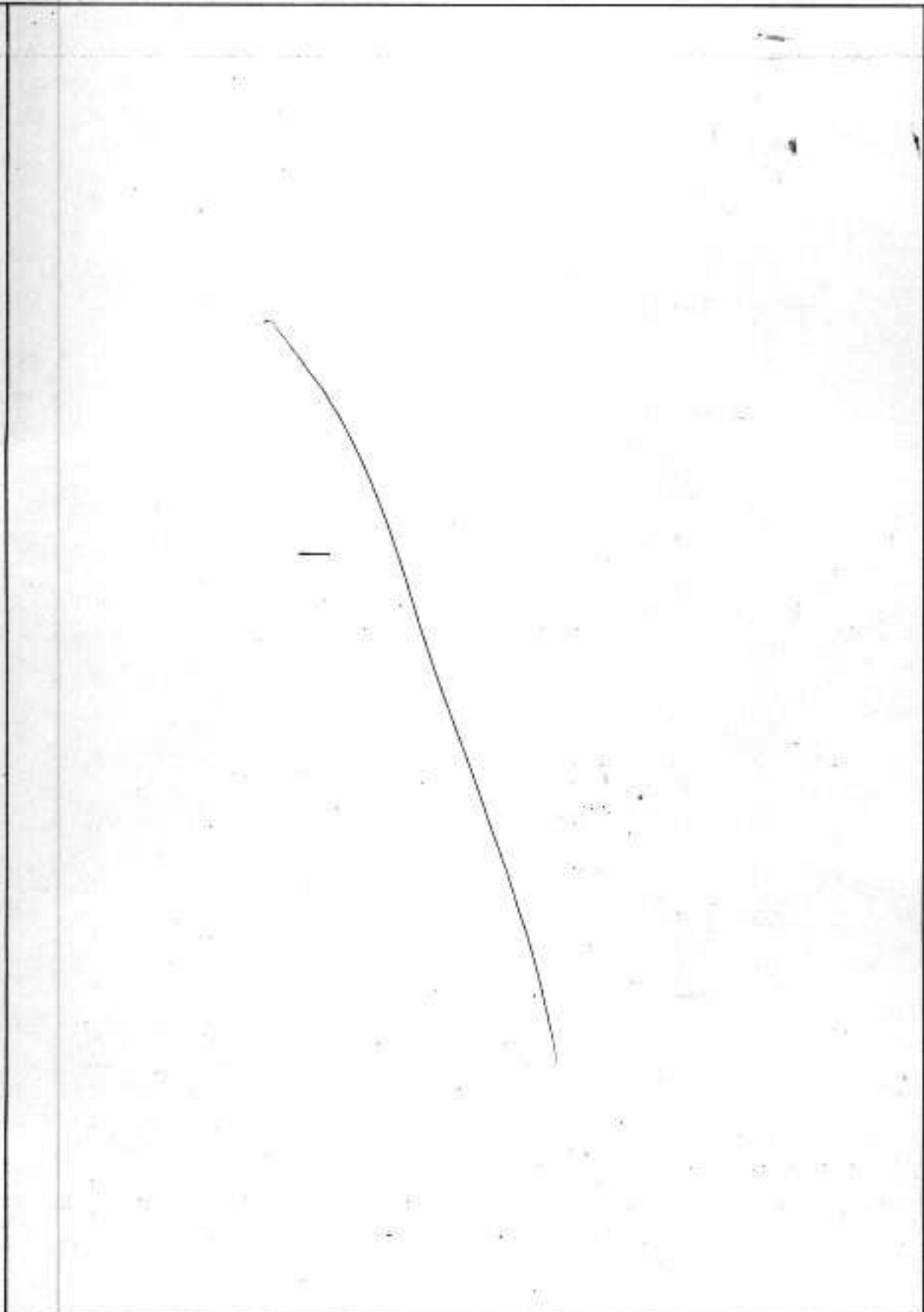


Remarks

Q4. Why does cultural relativism supposedly make us more tolerant of other cultures and, critically examine the view that moral values are relative? (150 Words) (10 Marks)

Ans:-

Remarks



Remarks

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••

Q5. What is moral crisis? Cite some examples from Indian society and polity. Explain the statement in right context- "The hottest places in hell are reserved for those who, in times of great moral crisis, maintain their neutrality." (150 Words) (10 Marks)

Ans: Moral Crisis is a situation of conflict between one's moral values and prevailing circumstances.

Indian Society & Polity

① Society corruption is an acceptable social phenomenon in India. An entire govt. office may be corrupt. But one employee may be honest. When he tries to work honestly, he may face attacks - personal / physically by the corrupt people as he becomes an obstacle in their path.

It's a moral crisis for him because he doesn't want to be dishonest but

Remarks

concern for threat to his life & his family's well being force him to part with his morals and lead a dist morally disturbed existence.

However, insistence on honesty can lead to hottest place in hell → torture or even death
 Refer to the of whistle blowers by criminals is one hint. Such example. So, honest people in general go through hell while practising honesty.

You have got it otherwise

Polity ANTI-DEFECTION LAW has been rather ineffective in addressing this immoral act of defecting from ^{one} party to other for ministerial berths & money. Those who do are rewarded but those who stay in the party despite poor performance may become politically irrelevant for practising idealism & morality in politics. Thus serving 'hellish' conditions for moral high standards.

3

Remarks

Q6. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

Ans: Human beings experience extreme emotions sometimes. These tend to interfere with the decision making of individual. Helsha is unlikely to arrive at a 'rational decision' while being very happy, extremely angry or overwhelmingly sad sad.

Essence for Civil servant

A civil servant holds his office in trust of the public. The duty is to serve ^{the} public, ensure their welfare at all costs no matter how tough the circumstances are personally for him/her.

Don't promise when happy

There is Constitution, laws by parliament, policies

Remarks

Do write your answer in the only sequence of question.

It should be placed at last

and rules by the executive which have to be the basis of objective decision making not the state of being happy & reckless promising favours to people.

Don't decide when you are said sad

→ Civil servant's experience stress, dilemmas, pressure from politicians for doing unethical, illegal work.

→ Sometimes this stress can cause extreme sadness, hopelessness. But the thought of quitting or yielding to these demands should not be affected in reality. Civil servants ought to remember "why did I choose to be a civil servant in the first place?" These pressures were clearly visible while deciding to become one.

Don't Answer when you are Angry ∴ Civil servants can experience angry moments due to work related stresses. This can lead to problems at home with family members. Practising "Anger management" enables to strike "work-family balance".

3 1/2

Remarks

Write inside the provided space only

Q7. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.

- (a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.
- (b) Whoever fights monsters should see to it that in the process he does not become a monster. (150 Words) (10 Marks)

(B) Whoever fights monsters should see it that in the process he doesn't become a monster.

Mahatma Gandhi's concept of loving the evil doer while suffering at his hands is a perfect example of this statement's essence.

Similarly, Nelson Mandela
Martin Luther King Jr's statement as part of USA's civil rights movement during his MARCH ON WASHINGTON is also an example of this.

He said to his black followers that in process of fighting racism, violence & oppression by

Remarks

whites (for example white supremacists) notably Ku Klux Klan, we should not ourselves use violence against them. We should stay true to our principles of seeking equality while still being non-violent believing in brotherhood and mankind's inherent goodness. Keep it minimum

The answer to violence can't be violence else it triggers a cycle - a vicious one. For example - During communal riots people go on killing spree, killing people from other community mercilessly. Irrespective of who started the riot, everybody is a killer. No body is a good rioter. End result being ~~the~~ ^{the} merciless slaughter of innocent people. So the approach should be to return hate with peace & kindness. The cycle has to be broken else monsters of violence, extremism shall become universal.

1 1/2

Need not focus on filling up pages with unnecessary

example

Remarks

Q8. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Ans: Crowd funding means mobilising funds from large numbers of people for projects which may lack interest of mainstream investors due to being unconventional or seemingly unprofitable.

Reasons for Success

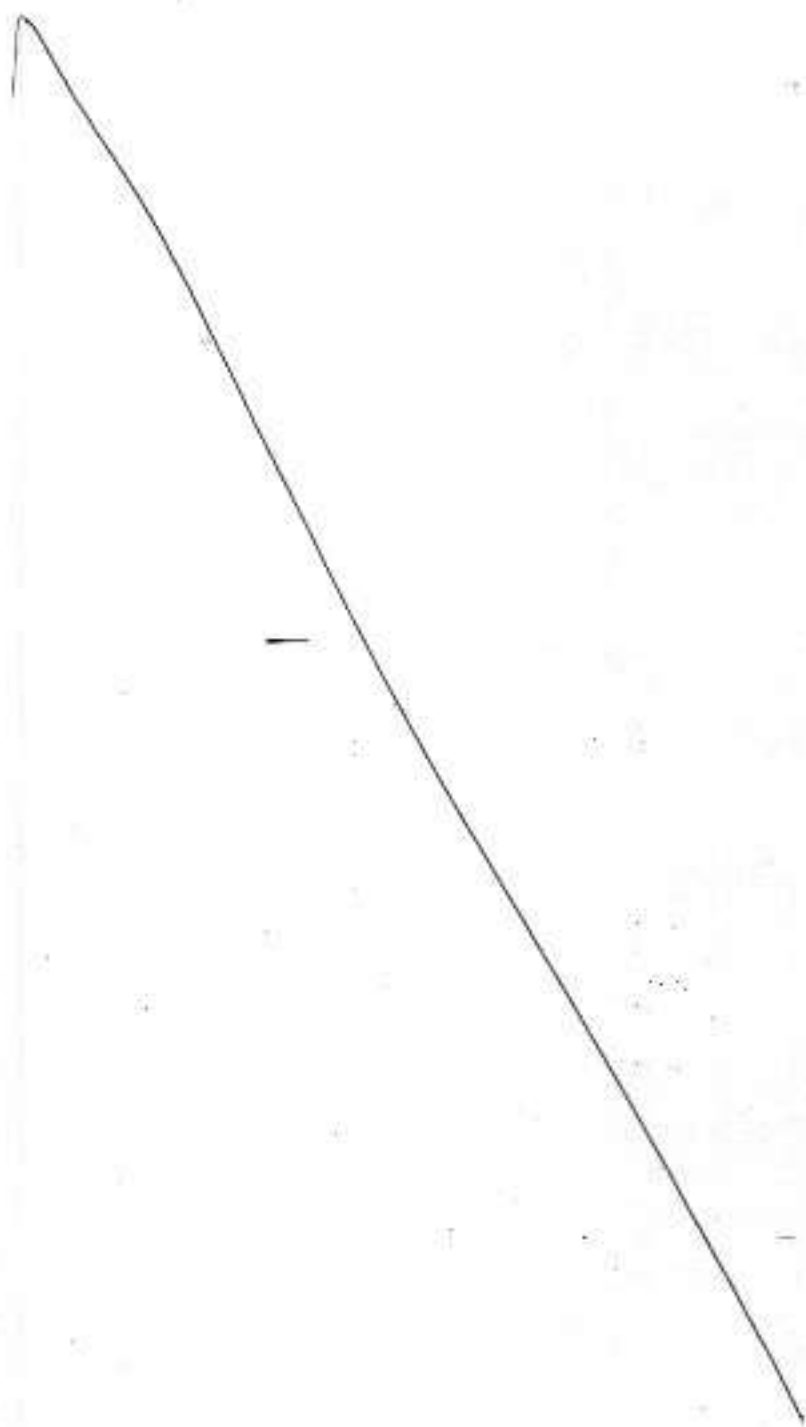
① Small contributions from many people - i.e. public ownership of socially oriented units. It promotes mass participation.

② Good source of funds for low ⁱⁿ-profitability - high social utility projects.

③ Burden of contribution per investor is small. More funds can be mobilised with greater ease.

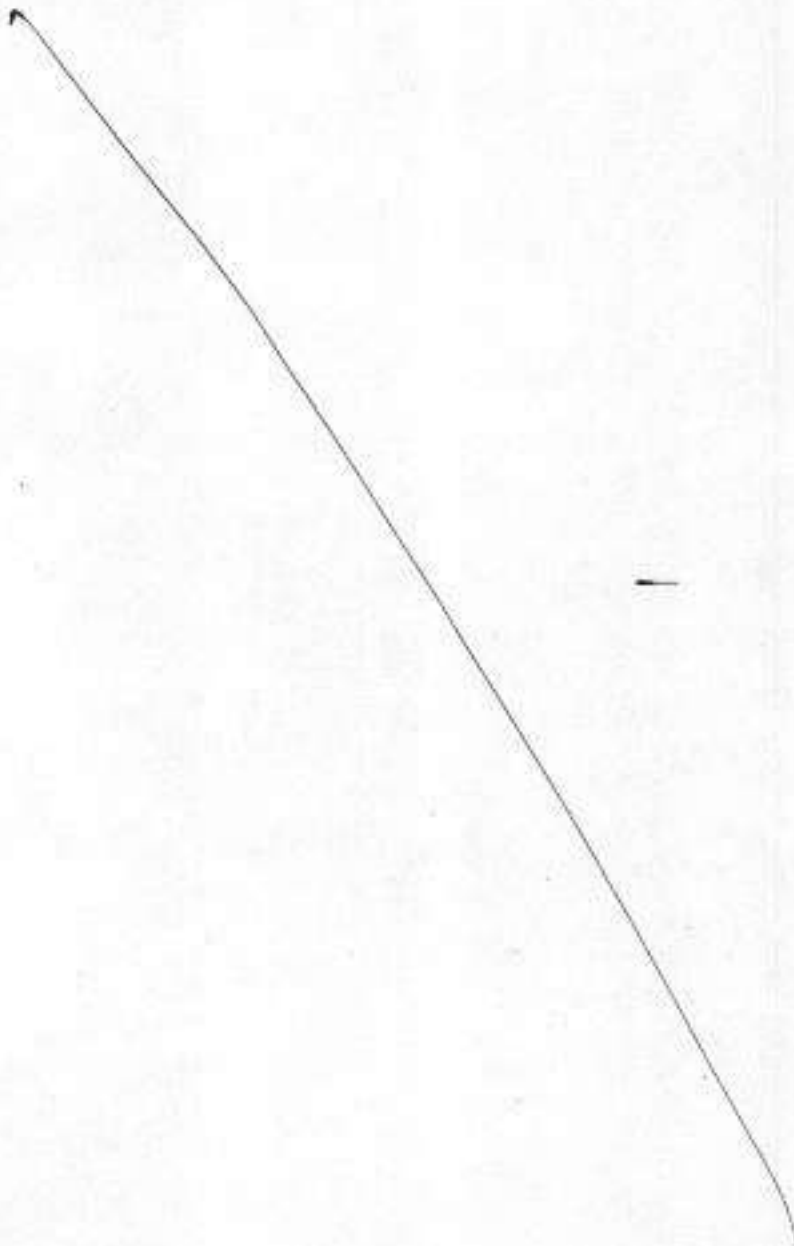
→ Public participation is ensured at large in such process

Remarks

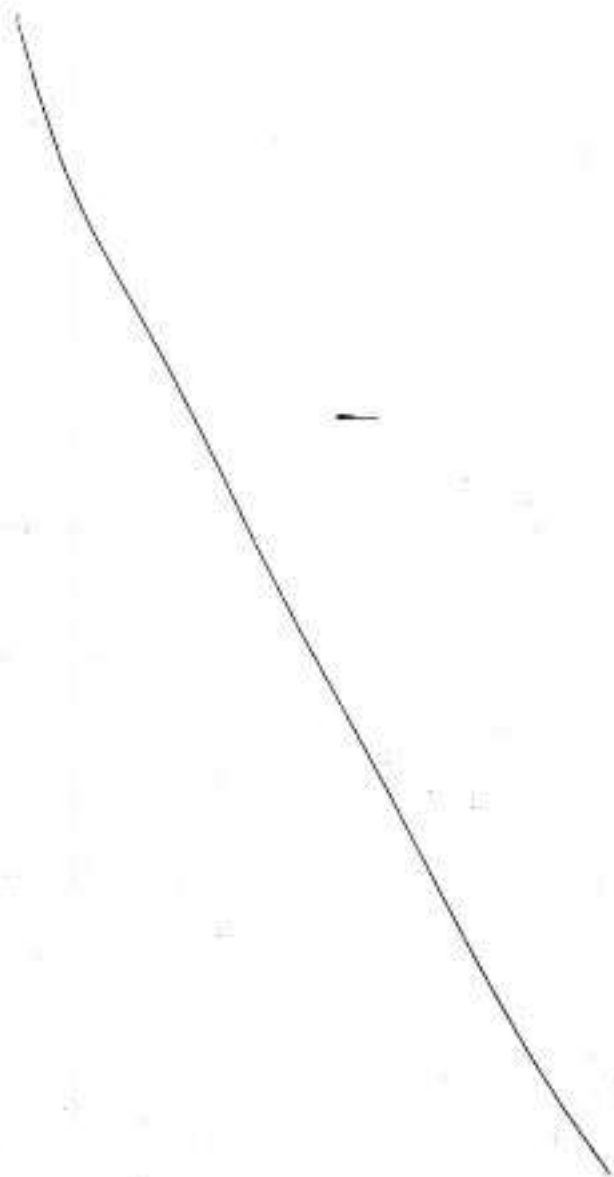


Remarks

Q9. Critically evaluate Aristotle's doctrine of mean as the key to happiness. How this doctrine relevant for a working civil servant? (150 Words) (10 Marks)



Remarks



Remarks

Q10. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Ans Social Intelligence is the ability to understand the society i.e. the people around, analysing the impact of our actions on them & possible reaction of the same.

Why does it matter

- ① No man/woman is isolated.
- ② Impact of one human being has impact on whole society in same as the other way.
- ③ It is more important for people in power, say civil servants or political leaders.

For example: ~~Ex~~ Expression of Communal sentiments in public by political ~~sites~~ leaders may disturb communal harmony

Remarks

2 Cause exists.

(4) ~~Not taking any action against~~
 showing anti-women attitude in
 personal life by administrators may
 reflect in ~~their~~ conduct in
 office. Further causing difficulties for
women at workplace forcing them to
withdraw from work force.

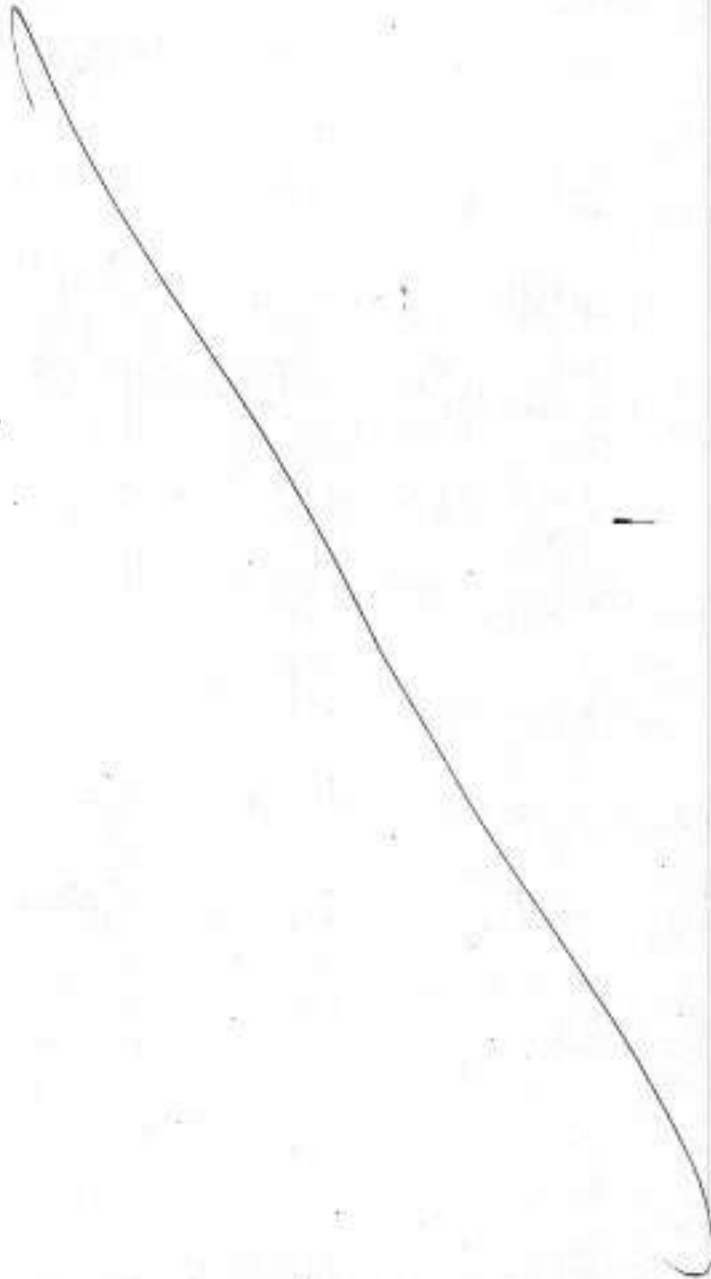
(5) While taking decisions, every human
 being, people in position of influence
 in particular should analyse the
Possible consequences on other
stakeholders.

3 1/2

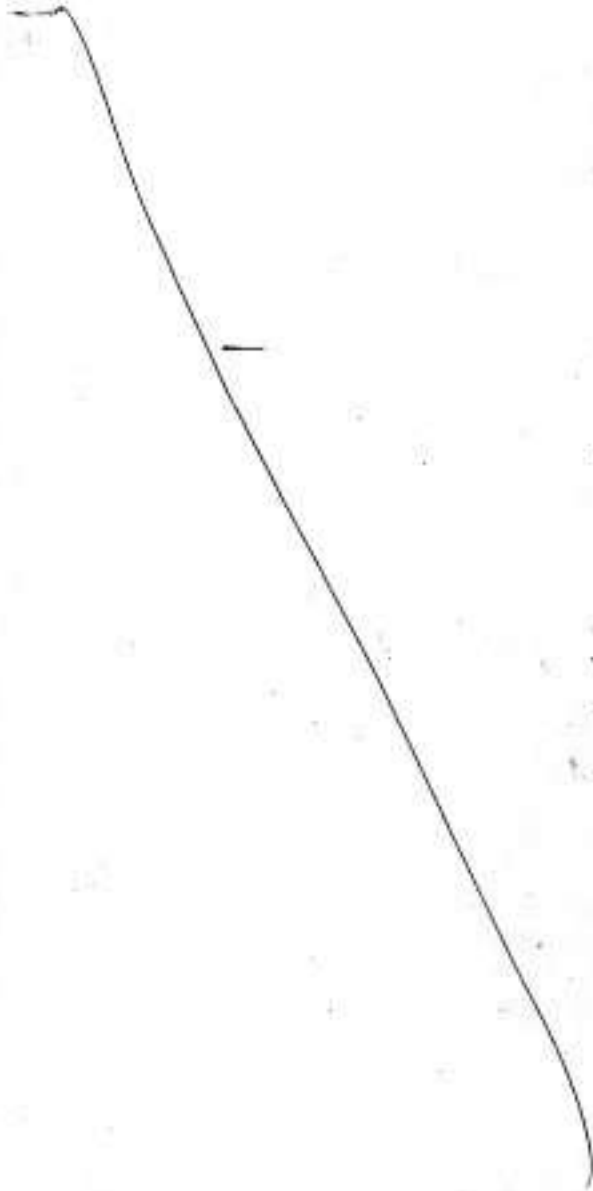
Good
 content

Remarks

Q11. What is doctrine of double effect? Does 'Principle of Permissible Harm' stand the test of moral laws? (150 Words) (10 Marks)



Remarks



Remarks

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

Ans! Road accident & fatalities due to violation of traffic rules flood the newspapers almost everyday. Youth segments happens to be the most impacted as it has the following perception-

- ① Speed is thrilling. Do reckless driving
- ② Rules are meant to be broken
- ③ General disregard for ^{road} safety.

Persuasive Message for College students

- ① Organising a "short film competition" on Road safety to spread awareness
- ② The ^{winning} short film shall be widely publicised and broadcasted on local TV channels too, for larger impact.
- ③ Using Newspaper reports involving ^{or} accidents ~~caused~~ by ~~acc~~ causing injuries otherwise

Remarks

avoidable by seat belt use.

④ Approach local people - MCA's, singers, actors, to appeal to college students.

⑤ Conducting skits + flash mobs on the theme of seat belt usage.

3

~~Persuasive message could be spread through poster etc.~~

Remarks

Q13. Answer the following questions related to the leadership quality:

(a) Charisma is the result of effective leadership, not the other way around. Discuss.

(b) Why Charisma as a leadership trait doesn't last long? (150 Words) (10 Marks)

Ans:-

① Charisma is the result of effective leadership not the other way round.

① A leader is called charismatic only when he/she is able to lead people effectively.

For Example - Indira Gandhi is called a charismatic leader because she commanded respect among the masses, she understood the issues of the masses - poverty, food insecurity, and worked on the same. It was because of her leadership that Green revolution ensured food security to the country.

while poverty alleviation became the major focus of the government and signifi-

Remarks

-Cont reduction in poor population of the country was affected. Thus, it is the effective leadership that leads people to call the leader charismatic.

2
Good content

(b) Charisma as a leadership trait doesn't last long because the leader may sometimes go wrong also and antagonises the public. They no longer remain the same "charismatic leader" then.

For eg. The same charismatic leader Indira Gandhi was out of power in the ^{late 60s} elections after she imposed "Emergency" (in 1975-77) causing arrest of leaders, forcible sterilisation of people.

she lost her charisma & appeal among the masses.

2
Good understanding

Remarks

SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done-whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- Directly talk to subordinate and assure about correcting the things in future.
- Give responsibility to your friend who briefed you about this case.
- Transfer the lady officer as this case may bring sorry figure for you also in future.
- Request the lady officer not to do so as this may hamper their personal relations also.
- Is there any better option available to correct the things other than that mentioned above?

(250 Words) (20 Marks)

Ans (a) Directly talking to the subordinate about correcting things in future.

Since the officer is hardworking and punctual she deserves a certain respect. She, in pursuit of efficiency & result orientedness, may not realise that her behaviour is causing humiliation and emotional disturbance to subordinates.

Remarks

Therefore, she needs to be told personally about the issue. Otherwise she may misunderstand her result oriented nature is being disliked and may start to deviate from the same. A valuable employee like her is an asset, not to be lost.

Talking to subordinates directly may boost their moral but ^{the} lady officers may get demotivated. The purpose is to improve the work culture, not to compell her to change her efficient working. Besides, the lady officers, being a close friend is likely to mend her ways after a dialogue on the issue.

② ~~Giving responsibility to your friend who~~ briefed about the issue.

demerit: The colleague is my friend, not the lady officers. She may not like a rather unfamiliar person directly pointing out her 'Bossy behaviour'.

③ ~~Transfer the lady officer.~~

It is not at all advisable. She is

Refrain from needless discussion

1 1/2

Discuss merit & demerit separately

Make meaningful sentence

Remarks

handwashing, gets work done on time. She is a much needed officer in times when indiscipline, red tape, delays and inefficiency characterise government offices.

2 A transfer, without any justification on "Performance front" is ill advised. She may get demoralised for being punished for her efficiency. Besides, her bossy attitude, if not brought to her notice, may just be reflected in new place of posting. So, it will create new problems there too, for the subordinates.

1 Request the lady officer not to do so is the best option.

1/2 hat out merit Since, she is a close friend. I'm in a position to convince her about the problem the subordinates face when shouted upon. Further, it is possible to suggest that building team spirit & cordial interpersonal relations may actual improve employee efficiency.

1 BEST OPTION 2 seems the best option. Personal friendship with the officer could be utilised to convince her about changing her ways. Problems of subordinates get solved while her self respect remains intact.

Remarks

Write answer of every part in balance manner

Q15. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed.

You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?
- (b) Evaluate each of these options and choose the option which you would adopt, giving reasons.

(250 Words) (20 Marks)

Ans Corruption is major drag on the progress of the Country. Citizens have to pay bribe for even the basic services to which they are rightfully entitled. This issue calls for strict action and efforts for change of behaviour in citizens as well as government officials.

According to Transparency International, 69% of Indian (surveyed by it) accepted having giving bribe for some or the other reasons.

Keep
it
minimum.

Remarks

(A) Options available Here

- ① Ask the Incharge to clear the oldman's pension claims, ~~person~~
- ② Send up ^{fake} pension applicants to check the behaviour of the pension incharge and catch him red-handed.
- ③ Issue a notice without naming any one that bribe seeking behaviour shall be punished.
- ④ Organise a program involving ^{speeches by} children of the officers where the theme should be "Corruption-a disease".

(B) Evaluating the options

- ① Asking the Incharge to clear the oldman's pension claims :
 - * It would solve just one case
 - * The officer may not demand bribe from this man but this doesn't change his behaviour for future.
 - * Work culture may remain unchanged.

Remarks

② Send fake applicants to catch the officer red-handed and punishing him

* This shall have a deterrent impact for other officers

* But the impact will be short lived

* Change should come from Conscience, fear is temporary phenomenon.

③ Issue a notice without naming any one may in alert the officers that the complaints have been made against them.

* They may temporarily stop seeking bribes.

* But Work culture is not likely to change permanently.

④ Organise Program involving speeches by children on Anti-corruption theme

* It is likely to slip the conscience of officers.

* As their own children hate bribe seeking behaviour.

~~BEST Option~~ All four should be taken in Combination to ensure "Corruption free Work culture"

Remarks

How about resorting to the usage of ICT in this regard?

Q16. You are a doctor in a government hospital. One of your lady friends got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. As her in-laws want a boy child to act as inheritor of the family. They have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected the doctor with the health minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste. *may not know what issue is*

Answer the following questions:

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend?
- A doctor in a public or government hospital should obey the health minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation? (250 Words) (20 Marks)

Ans: (A) Ethical dilemma is a situation when there are two or several issues with conflicting principles.

(1) A friend in need has to be helped.

(2) Killing a girl child in the womb is a crime and

(3) Determining sex of the baby prior to birth is a crime.

(4) The family has connections with health minister. Doctor's government job can be in ~~per~~ danger if ^{do not} heed their orders.

(5) The friend may ^{have} been forced to undergo abortion. Her health and even life can be in danger.

Remarks

if things go wrong.

- (b) Obviously, friendship calls for helping the friend in need but here the friend seems to be acting under her in-laws pressure.

$\frac{1}{2}$

Helping her may mean putting her life in danger and being complicit in an inhuman criminal activity - female foeticide.

Have a relook at it.

- (c) A doctor in a public hospital should do everything which the rules, laws, moral principles governing his/her profession dictate.

A minister may not remain at the post for beyond a fixed time but the doctor's oath to service of patients is permanent. It needs to be upheld.

Regarding the issue of being targeted by ministers or the influential family, law & order system is there. Judiciary provides enough protection to honest public servants.

2

Remarks

① ~~The friend has to be convinced about the~~
 ② ill impact on her health if ^{she undergoes} abortion, threat to life is also possible.

③ In-laws of the friend & she also, should be made aware of the ^{nature of the} criminal activity punishable with several years of imprisonment under the PCPNDT act

④ Health minister seems unaware of the issue as he doesn't utter a word on abortion or pre-natal sex selection determination. Briefing him ~~the~~ about the whole issue is must. Health ministry itself implements programme for maternal health. It's unlikely that the minister knowingly calls for aborting a female fetus & risking a mother's life.

⑤ Husband of the friend should be approached and convinced to not abort the fetus. He can only stand against his family, to support his wife

Police case should be filed as last resort if all above do not work out, for personal safety of the doc.

Remarks

Q17. You are head of a charitable trust that takes care of education, clothing, food & other basic needs of children from marginal community. Your organization also offers health services to the members of weaker section. You find it difficult to serve qualitatively because of the crunch of funds. Trust runs on donations and contributions from donors only. There is a regular fall in contribution from several imminent persons who were prime donors previously. Now you have decided to go for small advertisement to get donation for the good cause. Response is not very encouraging, however, a prominent local politician with a criminal record offers a hefty donation. The options available are:

- Take donation from that politician.
- Reject offer of that politician as his track record is poor.
- Ask him to directly assist to those who are in need.
- Reduce your operational scale to affordable level, so that you can sustain charitable work.

Analyse each option with its consequences.

(250 Words) (20 Marks)

Ans India has a population of 1.25 billion people. Yet the Government expenditure on health, as % of GDP is only about 1%. 68-87 % of the expenditure on health is "OUT OF POCKET" which further impoverishes the already poor and marginalised. Therefore, the work of charitable institutions providing health services is a much needed boost to the cause of "HEALTHCARE FOR ALL".

Need not emphasize on introd ction this must

Remarks

In the present case, the organisation is receiving low donations. It impacts the quality of healthcare and number of beneficiaries adversely. Some means to mobilise more funds needs to be found out.

4. Take donation from politician

Merit : ① It will solve the finance need of the organisation
 ② Many new beneficiaries will get health services

Demerit : ① Accepting money from a criminal means validating his crimes and also respecting money generating from extortion, kidnappings and other serious crimes.

5. Reject offer of politician as track record is poor

Merit : ① Refusing to accept money from a criminal implies rejecting corruption and refusing criminal leaders.

Remarks

Merit: charity loses the much needed amount needed for healthcare of the marginalised (education, food)

③ ~~Ask him to directly assist~~ those in need.

Merit: ① Saves the organisation from unethical practice of using money generated for crime.

Demerit: ① politician may drop the idea of using his money for such noble cause. People's chance to benefit on healthcare front reduces. (edu, food)

④ ~~Reduce your operational scale to an affordable level~~ so that charitable work can be sustained.

This is the most feasible option while still asking for voluntary contribution from public through small advertisements, appealing to prominent people etc.

Demerit: low funds, less beneficiaries. Fund crunch may continue to impact operations.

Merit: possibility of greater fund mobilisation in long run

Remarks

8

Q18. You are CEO of a company, which is involved in manufacturing of large-scale copper products. It has created good employment opportunity for the locals. But the local residents are not happy with the management of the company and big group of local residents are protesting continuously. They are demanding closer of the plant as factory discharge is contaminating the local water sources.

Your father is a senior IAS officer placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as putting high quality production facility in plant will increase the cost of production, and company may lose market share in terms of sales if cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss merits & demerits of each option.
- What will be your final call? Justify.

(250 Words) (20 Marks)

Ans: Exploitation of natural resources by large corporations for profits and discharge of untreated waste in to environment causing pollution is a major issue for citizens who suffer adverse health & economic impact.

① options available

② Being the CEO of the Company, the priority is to not allow the closure of the plant, maintaining company's profitability, ~~employees benefit~~ taking care of employees welfare and simultaneously redress the

Remarks

grievances of the locals who are protesting.

- ① Arrange meeting with protestor's leader and seeking a fixed time frame to ~~use~~ install high quality production facility to arrest water contamination.
- ② Asking father to convince the ^{minister} ~~ministry~~ to initiate a dialogue with the protestors for ~~state~~ a ~~del~~ peaceful settlement.
- ③ Warn the protestors about large scale ^{un}employment of local people in case of closure of plant & insist on status quo.

~~b~~ ~~option 1~~ ~~merit~~ ① Innovative system to address contamination is possible to be installed in reasonable time period. It shall ensure ~~at~~ High efficiency ^{at} low cost.

② Protestors can be pacified by addressing their concerns on pollution.

Remarks

Demerit: ① Protestors may refuse to talk
 - ② they may demand instant solution.
 & continue protesting.

option-2 merit: ① Minister will have greater respect and authority among protestors.
 ② Easy for him to initiate a dialogue.
 ③ A reasonable time period for new facilities for pollution mitigation seems easy to secure with his intervention.

Demerit: ① Public may protest against government too & still want an instant closure of plant.

option-3 merit: ① Employees of the Company would come to the CEO's aid & fight to save their own jobs by convincing fellow locals on the issue of job losses.

② Extra Cost for new plant ^{facility} can be avoided.

Demerit: → It is against Corporate Social Responsibility to play with citizen's health.

FINAL CALL

local Employees of the Company should be encouraged to convince the protesting locals. • • Company's plan to install high quality production facility within a fixed time frame should be communicated to them. Personal

Remarks

Try to give people to people connect is likely to lead to a peaceful situation rather than coercive means.

Q19. You are a District Collector. A seven-year boy has been killed in a school. Parents are angry and protesting. They have blocked the traffic and want speedy action. Parents are scared as it happened during the school hours. They also want tough action against school administration. Few parents don't want to send their children to same school. They tried admission in different schools but all of them have been denied admission. Now, few parents seek help from administration for admission of their children at different places. They don't want to send their children to same school where a boy has been killed. It is harming their children's study as examination is approaching. What are the options before you as District Collector to address the concerns of the parents?

(250 Words) (20 Marks)

Ans: Several instances of children being killed in schools have been highlighted in the media recently. Children safety in school, thus has become a major issue.

① In this case, several steps have to be taken:

* Blocked traffic cause inconvenience to innocent ~~passer~~ commuters. It has to be cleared at the earliest.

* convince the parents of strict action against the school administration for negligence and ask them to clear the blocked road.

* Issue guidelines on children safety for all schools to be implemented in phased manner.

Remarks

* Convince the parents to ~~send children to school~~ ^{as} ~~exams are nearing~~. The incident is not unique to this school. Newspapers have reported similar incidents ~~in~~ in other schools across the country.

* Call a ~~meeting of school heads~~ to discuss the issue and decide on the guidelines for student safety.

* ~~Parent-Teachers Audit team~~ for Safety of children in schools should be constituted,

with the mandate of frequent audit of children's safety measures being put in place by schools. It shall audit -

- ① working of CCTV camera to record suspicious activity ~~in~~ with children
- ② Presence of caretakers in playgrounds & ground washrooms, teachers' teams to search
- ③ classroom for avoiding "sexual assault" incidents

Remarks

while other students are in morning Assembly and some one may be left behind & assaulted.

- ③ Verifying the credentials & background of staff in schools. such as drivers, sweepers etc who are more likely to commit such crimes.

* ~~Instructing the Police department~~ to nab the culprit at the earliest. It will satisfy the parents and restore their trust in government machinery.

8 1/2
Good approach

Remarks

