

GENERAL STUDIES - PAPER - IV

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> There are 19 questions. All questions are compulsory. The number of marks carried by a question is indicated against it. Answers to questions no. 1 to 13 should be in 150 words, whereas answers to questions no. 14 to 19 should be in 250 words. Keep the word limit indicated in the questions in mind. Answers must be written within the space provided. Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
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72

1. Invigilator Signature _____

2. Invigilator Signature _____

 Name Madhmita

Roll No. _____

Mobile No. _____

Date _____

 Signature Madhmita

REMARKS

GS SCORE
MOCK TEST SERIES 2019

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Section - A

Q1. Suppose a terrorist sacrifices his life to kill others for the sake of his cause. Is that terrorist acting courageously? (10 Marks)

Ans: Courage is the absence of fear while doing one's duty. It's also about standing for what is right. Terrorist act & courage courage is a virtue that has effect of allowing one to one's moral duty without fear of adverse consequences.

True Terrorism is -

- the act of killing people for one's own vested interests. For Example - Fidayeen attack on CRPF soldiers in Pulwama
- terrorists believe they are doing their duty by killing people who are against their cause in Pulwama case for eg. to free Kashmir as indoctrinated by Pakistan
- but these people are misguided
- killing someone is not moral duty

Remarks

Remains founded on courage as virtue

- terrorism can't be justified from any ethical principle
- they only cause maximum harm to maximum people (utilitarian dimension's opposite)
- Harming / killing innocent people is none's duty (Kant's principle is violated)

Good analysis

Consequences of terrorist attack is mere devastation of life of those who lose their loved ones & increasing mistrust & suspicion for the community or nation or region to which the perpetrator belongs (Consequentialism too not justified)

32

Hence, a terrorist doesn't act courageously while committing suicide bombing. Courage is a virtue for a common good, not

other way round. The man who grabbed the New Zealand Christchurch attacker from behind to stop him from killing other people acted courageously as he saved many a lives by forcing the attacker to drop his weapon & got shot in the process.

Remarks

Q2. "Even if a snake is not poisonous, it should pretend to be venomous". Do you find this prescription of Kautilya relevant for the present day world? (10 Marks)

Ans. Kautilya was a 2nd BCE political strategist who wrote ancient treatise on statecraft called "Arthashastra".

Snake's pretence to be poisonous

- is relevant to the modern times of hostile relations between nation states.

- North Korean Example is most relevant -

- USA att invaded Iraq in 2003 on pretent of destroying Saddam Hussain's nuclear weapons which did not exist.

- USA also destabilised Afghanistan by its war on terror.

- But since North Korea pretends to be a nuclear power. USA has hitherto refrained from invading it & is contemplating a solution through dialogues for denuclearisation.

Of the Korean Peninsula.

- Similarly Pakistan - India fought ~~these~~ wars in 1947, 1965, 1971, 1999 but after they ^{went} nuclear, there has never been a conventional war between the two. Pakistan's "Nuclear threat" has prevented war betw on the Indian Subcontinent, despite their continuous ceasefire violation & attacks like 26/11 Mumbai.

2 1/2

Sm - Individual lives too, one should try to act strong in order to avoid being taken for granted by others.

Snake's poisonous nature is a deterrent to other creatures from messing with it. This applies to nation states & individuals also

Can you illustrate

Need to emphasize individual aspect as the quote's core lesson is self defence, etc. How can individual save himself from being exploited/ dominated by others.

Remarks

Q3. What do you mean by 'Ethical Dilemmas'? You are a police officer and your bodyguard has once saved your life by putting his life on risk. He has taken Rs. 500 from a person to help the man to get a favorable recommendation from you for grant of an arms license. Another police personnel has told you about the matter. The case of arms license is genuine and your bodyguard makes a request to do the same. What will be your response? (10 Marks)

Ans: ethical dilemma present human beings with competing choices. Even if one chooses the relatively better, some ethical principle is compromised. So, there is no ideal solution. Good ^{intro}

My response to case of bribe by Bodyguards who is also my saviour

- ± - Personally reprimand the officer for having done so. (taken bribe) & ask him to return ^{the} money.
- I would tell him that if he needs any financial help due to genuine financial distress, I am there to help him as I'm under personal obligation to him for having saved my life.
- Tell him that his behaviour has brought him disrepute & spoiled his image among colleagues.

Remarks

- He should not repeat this behaviour ever again. ~~As plan~~ ^{could further punish (deterrence)}

3 - I will also talk to the person who gave him the money to avoid being officials in future, otherwise, he will attract penalty in future.

- Since, the arms license request is genuine, it should be granted.

→ Ask your bodyguard to return his money

→ Ask him not to repeat the same otherwise he would be subjected to disciplinary action.

Remarks

Q4. What is Mill's "Harm Principle"? Do you think it can help us develop more tolerance on an individual level and the attitude of peaceful coexistence with plurality on the societal level? (10 Marks)

Ans: Mill's principle of Harm says that if an action does maximum good but in process also cause little harm, it is ethical.

Mill's principle & tolerance

- India is a pluralistic society with divisions along caste, clan, race, religion, linguistic lines
- Different communities have different interests & cases of conflict are common.
- Mill's principle offers a way out.

Examples :- ^{Jammu &} Kashmir in after math of abrogation of article 370 & 35A of constitution of India

- Allegations of curbing dissent by detention of leaders
- Suspension of telecom & internet connectivity
- Imposing curfew in J&K.

Remarks

You seem to be unaware of harm principle.

It's not harm principle but permissible harm.

Mill's principle justifies this step as preventive
 action to avoid possible inciting of violence
 by ~~front~~ leaders with vested interests or propa-
 ganda by Pakistan to destabilise the region.

Harm → temporarily suspended the rights of
 people but is permissible to ensure
peace & security of life of people
 the region

Harm principle means
 one's right cannot be
 be intervened unless
 it harms others' right.

①

Remarks

Q5. Crisis of morality lies at the heart of all problems besetting India's electoral process.
Critically analyse. (10 Marks)

Ans: Electoral process of India is exercise to uphold the democracy of India, by conducting free & fair elections.

Crisis of morality in Electoral process

- ① Cash for vote scams
- ② Polarising voters along caste & religious lines, inciting communal hatred.
- ③ Criminalisation of politics (184 MP in 16th Lok Sabha with criminal records)
- ④ flouting model code of conduct by spending above expenditure & using state funds to finance run personal political campaigns.

According to Association of Democratic Reforms - 69% of ^{Indian} political funding comes from anonymous unknown sources.

2nd ARC observes :-

Instead of 2nd focus on other electoral process from moral

Political corruption is the source of all corruption in India.

Candidates spend lavishly & later use all foul means to recover their full expenditure with disproportionate interests through a system -

Reasons - Corruption in the govt services i.e. tenders for infrastructure projects.

misappropriation of grants for public welfare on their personal expenditure

Way forward

(3)

2nd ARC Recommendations

- Disqualify all candidates with heinous crime changes from ^{public office} political candidature
- ~~appoint~~ Empower Election Commission to disqualify candidates for electoral malpractice.
- set up special courts for ~~deal~~ faster resolution of cases involving ^{political} ~~political~~ ^{electoral} malpractices.

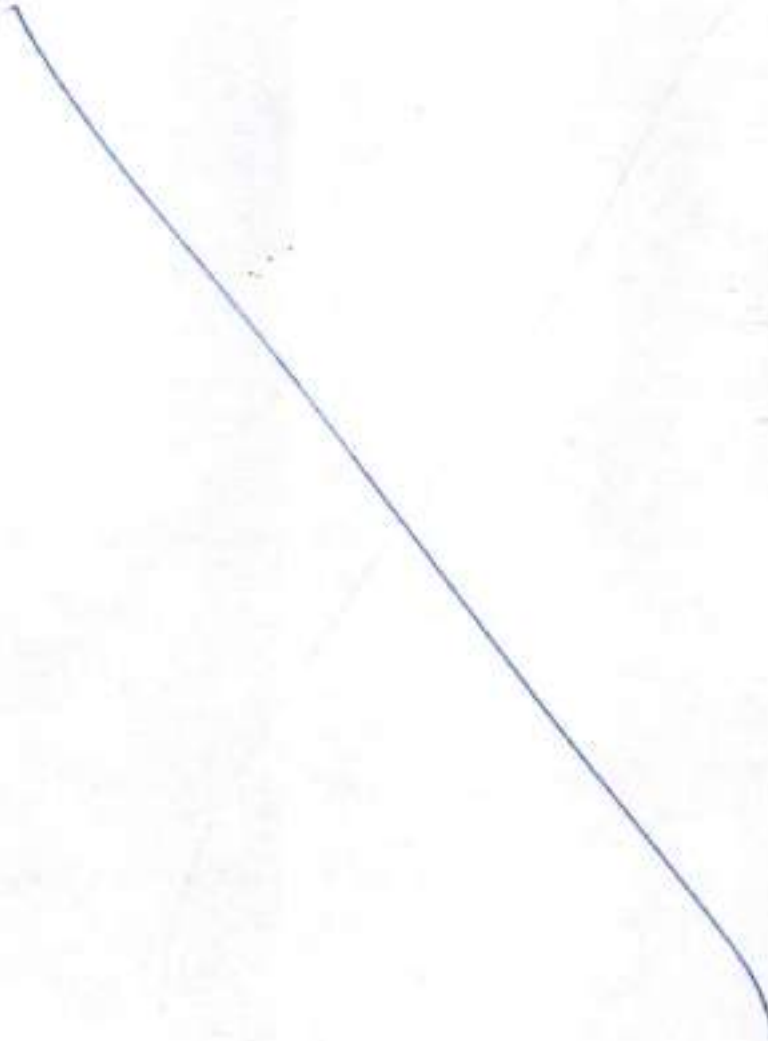
Remarks

→ Mention some ethical measures
 → also awareness campaign

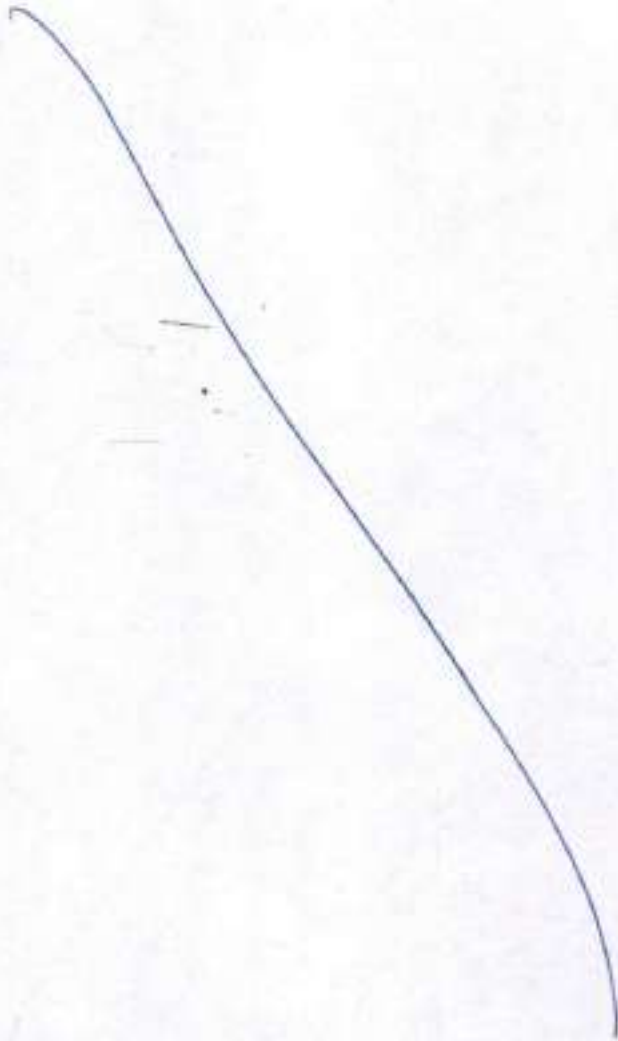
Q6. How is sincerity more important than discipline? What is the link between sincerity, honesty and integrity? How does sincerity promote probity in Civil Services?

(10 Marks)

Ans:



Remarks



Remarks

Q7. Explain the difference between Aristotle's Golden Mean and Kant's Golden Rule. Citing examples, discuss how they can help us take moral decisions in everyday life.

(10 Marks)

Ans: Aristotle principle of Golden mean calls for middle path between set of extremes.

Eg: bravery is the middle path between bravado & cowardice

Kant's Golden rule

- one must do ~~etc~~ one's duty irrespective of the consequences.

moral decision in daily life

Need to discuss principles elaborately

① Aristotle's principle

In case of unethical conduct by colleagues.

- extremes are ¹ not doing anything at all & ² confronting the colleagues directly

Golden mean would be to observe their activity, gather evidence, then warn them about it & if this doesn't work, complain to higher ups.

Remarks

② Kantian Golden rule

Example :- We see a person drop his wallet unknowingly. We are morally bound to tell the person about this. Kantian Golden rule prevents inaction

Q8. You are the District Magistrate in a region afflicted by drug trafficking and drug addiction. There is an urgent need to curb these activities to save the youth in particular, and the families in general, from breaking and falling apart. Enumerate five quick measures you think would ameliorate the situation. How? (10 Marks)

Ans: Drug trafficking is a major issue in bordering regions of India especially Punjab. It needs pro-active vigilance to save youth from a dark future. Discuss its impact on society

Five quick steps to Ameliorate the situation

1. ~~Block~~ Block all sources of drug supply in the Area

2. Deploy police personnel to gather intelligence on suppliers & sources & arrest all of them immediately with evidence

3. Call a meeting of NGO involved de-addiction & rehabilitation work. & seek their cooperation

~~that~~ for "de-addiction & sensitisation" drive on large scale

4. Issue televised appeal to people of the Area to bring their family members i.e. drug addicts

Remarks

to the registered rehab centres.

Sound
Steps

5. At the rehab centres, work for -

→ de-addiction

→ Skill development of the addicts. to enable them to get good jobs. & deter falling in to

jobless-drug addict cycle again.

(32)

By all the above steps, I

can ensure that supply of drugs is eliminated

& awareness is spread among people regarding the district administration's rehabilitation program

to ameliorate the drug crisis

list out some long term
measures to curb drug
trafficking

Remarks

Q9. Judicial conduct needs to be based upon both ethics and constitutional morality and not merely the latter. Comment. (10 Marks)

Ans: India has an Independent Judiciary to safeguard Citizens' rights & preserve Rule of Law.

Judicial Conduct Under question

Explain Judicial Conduct & its essence

- Judicial over-reach

* Judicial activism encroaching on legislature & executive's powers

* Using Powers of Contempt

* to silence Courts' criticism.

- Cases of Misconduct

* being decided in an opaque manner by internal committees.

- ADM Jabalpur Case (1976)

* Curbed freedom of citizens while submitting before the Executive

* legitimized suspension of rights to move court ^{duty} in Emergency

Not to discuss issues of Judiciary unmeted by

from Constitutional perspective

courts' actions are justified as -

x Article 142 & Article 73 enable it to deliver

justice in manner it thinks is fair.

x Has power of Contempt to avoid disruption of Justice & ensure courts' authority is not compromised

x ^{it} has power to regulate its conduct, so can appoint internal committees to investigate cases of judicial mis conduct.

from Ethical perspective

x courts actions in above cases are not justified because they -

- ① lead to disrespect of people's mandate
- ② curbing free speech & fair criticism
- ③ ^{lead to} denial of justice to the very

people it has been constituted to protect -

You are not asked to discuss power of judiciary

1/2

Q10. You want your son to develop gender neutral attitudes and behaviours. What are the specific steps you could take to help accomplish this goal? (10 Marks)

Ans: Gender neutrality is the outlook of non-discrimination between people on the basis of gender. Discuss role of parenting

Steps to inculcate gender neutrality

in socialisation of child.

- Always treat his mother as an equal member of family
- consulting her in every decision
- If there is a daughter in the family, I will provide them equal treatment in nutrition, playing, education, all other facilities
- I will never ~~say~~ tell him that certain work are gender specific i.e. both can be asked to help mother or me in kitchen work or house cleaning work.
- I will also try to tell my son of how

Remarks

- both men & women have been great achievers in the past.

- I will get popular books on gender neutrality for them to read & learn the principle.

- I will also discuss how discrimination on gender grounds has caused much violence in society.

- my emphasis would be to criticise instances of discrimination in front of him so that his mind gets conditioned to respect people irrespective of gender & his attitude towards discrimination becomes - negative.

I would lead by example to make my son a Gender neutral person.



Remarks

Q11. "In India, corruption attacks the fundamental values of human dignity and political equality of the people and hence there is a pressing need to formulate a fundamental human right to corruption-free service". Explain the statement and substantiate using relevant examples. (10 Marks)

Ans: Corruption is defined in prevention of

corruption act ¹⁹⁸⁸ means -

- abuse of public office for personal gain
- misuse of authority
- mis-appropriation of ^{public} money.

Corruption's attack on Human dignity

- Corruption deprives vulnerable sections of much needed assistance to come out of poverty.

- example ∴ misappropriation of funds in "toilet construction schemes" lead to continued open defecation.

Political Equality

- corruption can only be facilitated due to involvement of power
- power of money to bribe, poor can't afford to bribe as they don't have money.

Not justified

28 → It is against positive liberty.

— It is also against values of civil service.

Need to focus on corruption is related to human & equality

— Influence is needed to get away with corrupt activities

• Examples Narasimha Reddy's PNB Scam

— embodied several thousand crore corrupt is still free while people who committed petty crimes are languishing in Jails, due to awaiting trials because don't have money to offer a claim for bail.

→ Criminal politics :- Despite heinous crimes, politicians enjoy respectable life. → Not making sense.

Need for Fundamental right to corruption free service.

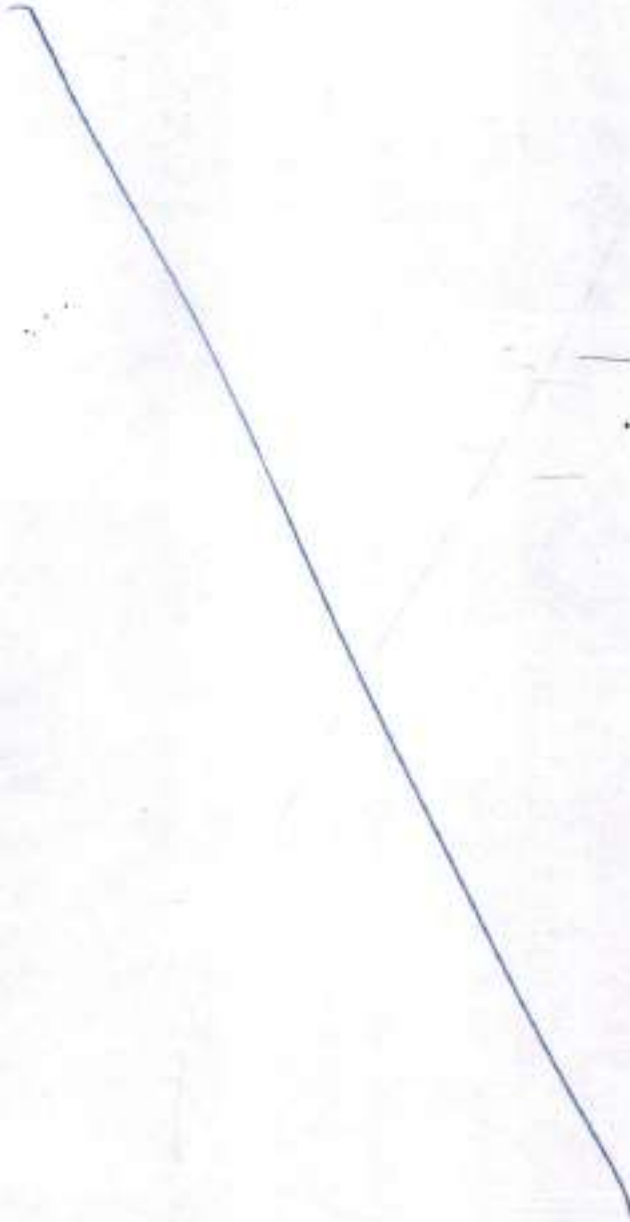
— so that Supreme Courts & High Courts can be approached to issue writs & seek redressal under right to Constitutional remedy (Article 32) &

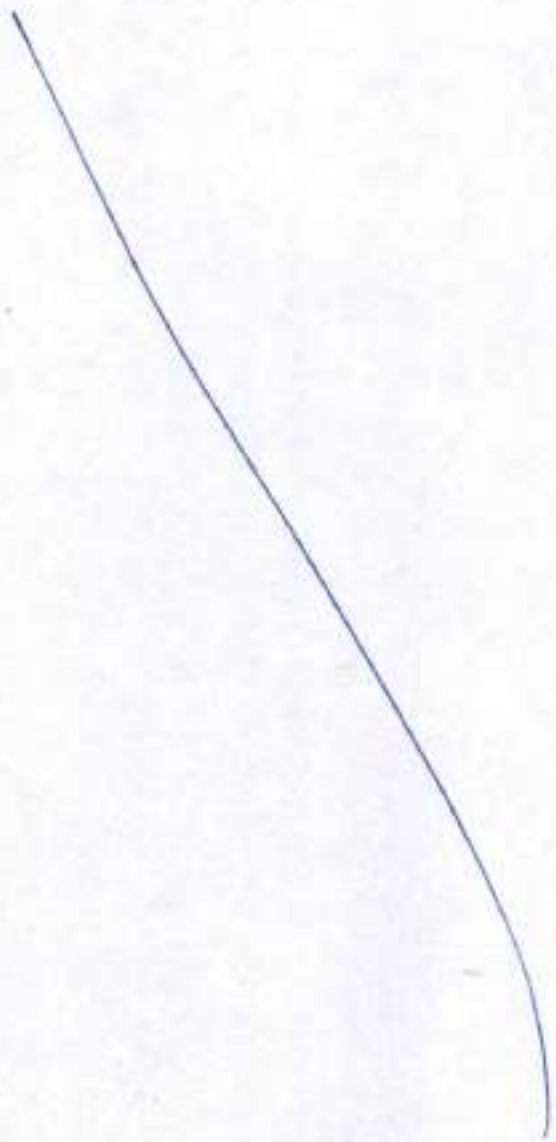
Art. 226 respectively.

→ It is in line with Constitutional morality.

Q12. What do you understand by Crisis Leadership? What, according to you, are the key components of it? Explain with relevant examples from recent events. (10 Marks)

Ans:





Remarks

Q13. In the context of John Stuart Mill's Utilitarianism and distributive justice, critically examine the ongoing debate on minimum wages and the various moral and ethical questions it raises. (10 Marks)

Ans! Utilitarianism implies the ^{maximum} benefit of maximum number of people.

Distributive Justice means social and economic justice to all people.

Good
intro.

Minimum Wages :-

- determined by Minimum wages act
- vary from state to state
- Economic Survey 2017-18 proposes a Common national floor level minimum wage for worker welfare.
- Mill's principle justifies the minimum wage concept as it benefits the workers by
- ensuring that they are not underpaid by industrial owners.

moral questions

- the right & wrong of decision comprises morality

- provision of a minimum wage is against the market morality that works under ^{free} supply & demand forces of market to determine workers' wages.

- principle of "laissez faire" - minimum or no govt control over Economy & markets also advocates against fixing a minimum wage.

- Assurance of minimum wage has its own ^{moral} hazard of worker's poor performance as he/she gets minimum ^{wage} irrespective of performance.

However

3½

→ In the age of machines, & rising automation of work, It is essential to -

- fix a minimum basic wage which enables workers to lead a dignified existence by enabling to afford basic necessities of life.

Section - B

Q14. In a particular village, there is a communal tension between two communities. The local SHO has taken a prompt action against trouble makers of both the communities by arresting ring leaders. A powerful minister is putting pressure on the SHO to release arrested persons of a particular community or face suspension. The SHO is an honest and upright officer and has come to you for proper advice as you are a friend of him with a seasoned career in consultations around legal and administrative issues. What are the options that you will put before the SHO? Evaluate the merits and demerits of each option. (20 Marks)

Ans! As the friend of the SHO, My duty is to render such an advice that -

- His Job is not threatened
- He doesn't have to follow ethical or illegal path.
- His equation with minister also doesn't get spoiled.
- Communal Harmony of the Area is not threatened again.

Options to him

1) Follow the advice of the minister

merit : ① He will not face suspension

Demerit : ① Release of leaders may again cause communal rioting.

② Enquiry in aftermath of such a riot can cause loss of job & reputation for him.

② explain to the minister the consequences of his order

merit ① It is possible that the minister may get convinced that--

- a branded approached i.e. releasing one community member will cause other community to protest violently & disturb peace in the region.

Demerit ① The minister may still insist on release due to his own vested interests.

③ Consult the ^{senior} Sr. most police officer & follow his advice

merit ① The Sr. officer may have faced such situations efficiently before

demerit ① He (Sr.) may refused to advice as powerful ministers can cause harm to him also.

④ Insert an order in writing

merit : ① The minister may not insist on seeking release of the said person

fearing his involvement shall be exposed.

Demerit ① He (the minister) may refuse to give written order but still continue to threaten my friend.

⑤ Ask him to release the leaders after getting undertakings from both

Merit: ① This will ensure both communities see justice is done without discrimination

② Being under surveillance fast release will deter the community leaders from repeating their actions

③ Minister too will be satisfied.

Demerit ① Although, it ensures peace as well satisfaction of all stakeholders, value of political neutrality still is compromised.

Negotiating with both community leaders & obtaining undertakings from them against indulging in rioting ensures the "Maximum good of the maximum number" (UTILITARIAN PERSPECTIVE)

Q15. A villager approached a Block Development Officer (BDO) for certain information which are essential for him. Though the BDO had appointed a Public Information Officer (PIO), yet on three visits, he found PIO to be unavailable and on asking whereabouts of the PIO, the villager did not get satisfactory replies. The villager approached the State Information Commission (SIC) and filed a complaint petition. The commission issued a notice to the villager for preliminary hearing and to verify the facts of the complaints. After three repeated hearings, the Information Commission sent the complaint petition to concerned block development officer for providing the necessary information and closed the case. The BDO intimated the applicant to come on an appointed date and file an RTI application so that the required necessary information could be provided. The villager was fed up with the authorities and gave up the hope of getting the information.

- Do you justify the steps taken by various authorities? If not, why?
- Had you been the BDO, what would have your course of action, once you got direction from Information Commission?
- What were the various options available with Information Commission in this particular case and what would have been the best course of action on the part of Commission and why?

(20 Marks)

Ans: A ~~RTI~~ Right to Information has helped in creating an informed citizenry which can hold the government accountable for its actions.

(A) The steps taken by different authorities show
 → their indifference towards citizen's right to information
 → Absenteeism of PIO from duty
 → lack of 'follow up' by either the BDO or State Information Commission i.e. neither checked whether the villager got the information after they transferred his case.

Remarks

→ The villager was made to wait & move from pillar to post.

→ Their actions are against the RTI provision of pro-active & timely disclosure.

⑥ My Course of action :

① ~~Instruct the PIO to~~

① Discuss ^{with} the villager the nature of Information & its purpose. He had filed his application already.

② Help the villager (if needed) to file the RTI

③ Instruct the PIO to immediately provide the information needed. (with in a reasonable time)

④ Follow up with the PIO & villager both if the information was provided to him within time (stipulated or not)

⑤ Take punitive action against the PIO for dereliction of duty.

⑥ Options available with Information Commission

- Sanctioning penal actions against PIO for absenteeism from duty.

30 PIO should have been fined & villager should be compensated.

- Show Cause notice for delayed information to the PIO & BDO both.

^{should have}
- followed up till the information was made available to villager.

Best Course of action

7/2

- to instruct the BDO to provide answer information disclosure within the minimum possible time

- If they couldn't do it, then show Cause notice should have been issued to prevent future incidents of such indifference

Q16. Suppose you are a popular SHO of an urban police station. Under your jurisdiction, several cases of motor bike/scooter theft, mobile phone theft and pickpocket have been reported. Most of these cases have not been properly attended and investigated by the police. The citizens are annoyed because of this. You have decided to bring a citizen's charter to focus on these issues in a time bound manner. Draw out a citizen's charter and suggest how you will bring continuous improvement in the charter. Also, discuss the significance of your citizen's charter and the challenges in executing it.

(20 Marks)

Ans: Citizen charter is a document that chalks out the standard of services provided by a government departments. It's purpose is to empower consumers in public service delivery.

Citizen charter

- Name of the organisation
- Address
- Services provided
- Minimum time taken to file FIR & resolving cases of theft, other crimes
- Name & contact of the respective officers
- Name & contact of the grievance redressal offices in case of non-registration of FIR or delay in case resolution.

Methods to bring continuous improvement in the charter

Remarks

- ① - can Organise Public Hearings - to ;
- hear citizens experience, common problems faced by them.
- ② taking their suggestions on what changes they would like to see.
- ③ Creating an online feedback mechanism by putting the charter online, in public domain.
- ④ Follow best practices from other police stations where charters have been successfully implemented, (including International Best practices)

Significance

- Inspires confidence among the citizens regarding police commitment to welfare
- offers swift grievance redressal mechanism
- offers timebound resolution of cases.
- brings clarity regarding the nodal officers & their responsibilities.

Remarks

[Challenges in Execution]

- not all officers can be made to commit to following the charter diligently
- It's not legally binding, penal action can't be taken against errant officers.
- difficulty in periodic updation of charters.
- lack of awareness among the police personnel & citizen regarding the presence of charters.
- Infrastructure issue can be there. an obstacle to untrained officer can also be
- citizen charter should be made legally binding & subject to all stakeholder consultation for periodic updation so that maxim of "Consumer is the King" is upheld in India.

8 1/2

Q17. Mr. X is working as the head of a developmental organization dealing with water supply schemes in an urban area. Y and Z are his two subordinates. Y is the engineering head and Z is the financial head. Both Y and Z were earlier good friends, but now the differences between the two have gone to an all time low. Whenever Y brings any water supply proposal which is sent for the financial concurrence of Z, he makes adverse observations that makes difficult for X to take a final decision. How will X resolve their differences to ensure that water supply schemes do not get delayed?

Ans! As the working head of water supply (20 Marks)
development organisation, I have to ensure that welfare of citizens is not compromised due to personal differences of service personnel.

Resolution of differences b/w Y & Z

- ① I will individually talk to both of them regarding the reasons of their fight & explain to them how their non-professional behaviour is causing inconvenience to the public by delaying the schemes.
- ② my discussion with them will revolve around the following issues —
— As public servants, we must be guided by "spirit of service", our personal issues.

should not be an obstacle in discharge of public duties.

- public service values of effectiveness, efficiency & objectivity & also dedication to public service are being violated due to their behaviour.

- on a more personal note, I will try to resolve their differences because hostility between the co-staffers is not conducive to efficient work culture at the office.

- long term steps to tackle such issues

* laying down objective criteria for rejection of proposals.

* mandatory listing of objects to justify the rejection of proposal

* mandatory disclosure of "Conflict of Interest"

so as to avoid settling personal scores at workplace by humiliating the person ^{with} whom one has

Need to focus on resolving difference between

bad relations.

The public service values of public welfare & impartiality in discharging duty should guide public servants behaviour not personal

U/2 whims & fancies

→ Ask Y & Z to produce requirement of each other & assess their need & order them to proceed accordingly.

Q18. You are the officer-in-charge for the transfer and posting of the personnel of a particular department. This position is very difficult mainly for two reasons, i.e., (1) people closer to the power corridor try to influence you, and (2) the women officers often send requests to postpone transfer orders on the pretext of family responsibilities. Consider the following situations and give your views with suitable explanations.

- (a) A Cabinet Minister sends a D.O. letter (semi-official letter) to you regarding the posting of an official on a supposedly 'lucrative assignment' for which you have already decided to appoint a more competent officer with a good track record of honesty, integrity, probity and timely delivery. What will you do?
- (b) As per the rules in your department, every officer needs to be transferred from one destination to another after three years. A woman officer comes to you with a request that as the new destination allotted to her is far flung and remote, she would fail to provide medical treatment to her ageing and sick in-laws who need constant clinical help. But according to her innate qualities and high level of expertise, the new destination would need an officer like her to deliver best results and meet official targets. What will you do?
- (c) The position of the officer-in-charge of transfer and posting provides a very lucrative opportunity to make money and cultivate liaison for a life time. One should not be 'too idealistic' to ignore such opportunities and must adopt a 'pragmatic approach'. Do you agree? Give reasons. (20 Marks)

Ans! As the officer-in-charge of transfer & posting, I am guided by rules of the department & not by word of influential relatives or requests of subordinates.

④ my action

① It's known that my ^{chosen} ~~choice~~ officer is more competent

- I will inform the minister that the decision has been taken on the basis of objective criteria

- I will try to convince him of the superior ability of the chosen officer & show ^{he} is best for better productivity in that office.
- to avoid further pressure from the minister of how the officer concerned has already been informed about his new assignment & changing it now will -
- (1) demotivate him
 - (2) demoralise other subordinates who work efficiently & honestly.
 - (3) Erode the trust of subordinates in department's "impartial" policy.

(b) I will -

- first try to convince her that new posting is good not only for her career growth but also in best interests of the organisation
- also tell her that rules act as guide to decisions & flouting them will destroy "the work culture" of objectivity, transparency & fair conduct.
- on a personal level, I ^{will} can advise her to relocate

to with her in laws to the destination as the transfer is for three years. she may schedule visits with doctors in the city by enlisting private medical assistance. She can be provided with medical aid - try to convince her that if i oblige her now, others would also want the same leniency which is not conducive to efficient conduct of office work.

- some of the her problem is very serious, her case may be referred to the higher authority as a special case of an honest, efficient employee with a genuine grievance.

(c) I don't agree with the approach of misuse & abuse of authority for personal benefits:-

(1) Rules & regulations should be guide to ethical conduct

(2) Corruption i.e. abuse of authority by higher ups for personal gain has a demonstrative effect on subordinates

(3) It demoralises the meritorious candidates.

(4) It spoils the work culture.

(5) Against Public service values of honesty, integrity, impartiality.

Q19. A police officer has been assigned the duty to control petty crimes like snatching, stealing, pick-pocketing and immodest behaviour against passing-by women in a particular locality of a city dotted by several shanty residential slums with lot of street urchins and extremely poor and unemployed households. Despite his good and humane intentions, he is not able to control crime in the region. Some people complained to the boss of the police officer that the concerned police officer is professionally undeserving as he is not able to create terror among the perpetrators of the crime in the area. They argue that he should give third-degree punishment to the slum dwellers so that they are deterred once and for all from committing crimes. There is no use of attributes like sensitivity, humanity and kindness in police services. The officer should soon be replaced by another officer who uses his powers to scare the criminals. The boss of the police officer, however, finds that the concerned officer is very dedicated and does his duty with honesty and sensitivity. Nevertheless, he directs the concerned police officer to be tougher on the criminals so that grievances of the people are addressed soon. The concerned police officer introspects and he is very confused about what he should do. What options does he have to solve various problems of this case?

(20 Marks)

Ans: Police officers are entrusted with maintenance of law & order for ensuring a peaceful society.

- Ideally, they should try to reduce tensions & criminal tendency by peaceful means

- But sometimes, force has to be used against hardened criminals who causes grievances to common people.

options before him

① As directed by the ^{senior} police officer, Be harsh on criminals

Remarks

you better act on the basis
and realities

- But given the background of those criminals i.e. poor, unemployed, slum dwellers, force shall only be good for short term & upon release, they are likely to fall back on same path.

② Increase the police patrolling in the Area.

③ Employ "Evidence community policing",

- to deploy slum dwellers themselves to report on the regular criminals

④ maintain a record of these & reported regular criminals & ~~that~~ Arrest them for further trial as a deterrent punishment.

⑤ Other newly emerging criminals should be reformed.

- skill development programs

- help them to find productive employment opportunities by certifying for good behaviour.

- special focus on education of the young in slum areas.

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cance

⑥ Through my personal official contacts, I will try to get them listed in under various schemes like PDS, PM Audra Yojana, Jan Dhan Yojana, Saakha Ujjwala Yojana & arrange for making their Ration Cards etc so that they can avail the ~~set~~ schemes of govt. to provide food security, credit for self employment, Bank A/c, LPG cylinders etc.

⑦ Some NGO's help can also be enlisted for develop-
ing skills, organising slum women into self help
groups for ^{setting} cottage units etc to provide sustained
income & poverty alleviation.

These steps will ensure that crime is eliminated from the slum area & everyone lives in peace (Utilitarian perspective of the maximum welfare of the maximum number)