

~~ans~~ # Avoid unnecessary details.

## ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> <li>There are 17 questions.</li> <li>All questions are compulsory</li> <li>The number of marks carried by a question/part is indicated against it.</li> <li>Content of the answer is more important than its length.</li> <li>Answers must be written in the space provided.</li> </ul> <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p>(Note: In Section A, Q.No. 3 and 11 carry 20 marks each and word limit is 250 words each. All other Questions in Section A carry 10 marks each and word limit is 150 words each.)</p>
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Name Madhumita  
 Roll No. \_\_\_\_\_  
 Mobile No. \_\_\_\_\_  
 Date \_\_\_\_\_  
 Signature Madhumita

1. Invigilator Signature [Signature]  
 2. Invigilator Signature [Signature]

Roll No. 13210

#### Section - A

1. Humility is the mother of all virtues, purity, charity and obedience. Comment. Do you consider yourself humble? How can you prepare yourself to become more humble?  
 (150 Words) (10 Marks)

Ans: Humility refers to the quality of staying grounded no matter how big our achievements may be.

Humility as the mother of all virtues  
 Virtues refers to the positive traits of character like truth, honesty, loyalty etc. Humility surpasses all other virtues mentioned here & in importance because Rich people often do charity but are not necessarily humble. For Example A very famous cricketer was approached by a child fan for selfie but he just pushed him aside, the same cricketer and his actress wife donate million via charity but this very act earned him the wrath of so many people offsetting shadowing all his good acts.

Obedience :- <sup>Most</sup> people are in general obedient towards figures of authority & person of powerful status but toward the less fortunate, their behaviour is one of Indifference & apathy.

very good example

Remarks

For Example - A police Inspector salutes a minister every time he sees him, will arrange all seats of pleasantries when he visits the police station for whatever reason but when the same police officer sees some random citizen approaching to register FIR for theft or whatever, he gets a cold shoulder.

Am I humble?: So far, I have tried to act like one, I try not to be rude to anyone irrespective of what comments they give about me, my appearance, career choice etc. I also try to stay irrespective of whatever achievements I have had in my life - small or big - a school & university topper, House Captain and the permanent anchor of all school events while in school.

To become more humble?

When a person sets out in pursuit of a much bigger goal which is sought after by lakhs of other people, failures are likely. But emerging stronger after every failure teaches the value of humility and when ~~we~~ I will ultimately conquer the challenge, we are likely to not get overwhelmed by success & respect the people who were not so lucky to reach their destination.

Remarks Good answer but try being concise

3.5

2. Why is there a conflict between religion and rationality? Which of them is a better guide for the promotion of morality in society? Is being rational also being just and fair? (150 Words) (10 Marks)

Ans: Religion is the belief of people in some super natural being <sup>which</sup> that the followers believe has created this world & governs all the happenings in their lives.

Rationality refers to the ability of an individual to take decision after objective evaluation of all facts available and not on the basis of some blind faith or biased assumptions & prejudice.

Conflict between Religion & rationality

Akbar the Great, in aftermath of the ibadat khamp debates concluded that every religion is a rational system of beliefs itself but has been obscured by needless rituals, and slavish imitations

to God. In such broad terms, avoid making such a blanket statement. Thus there is no conflict between religion & rationality. It is merely the people

Remarks

It's mis-interpretation of the religious scriptures that causes all the difference & conflict.

good

~~For Example~~ A rational consumer shall seek to maximise his satisfaction from a product. But that rational consumer is also aware of the ~~consequences~~

For Example ∴ Indonesian Islamic Council issued fatwa against vaccination of children as it contained inoculation derived from <sup>(against measles)</sup> pig. But later withdrew it because benefits from the vaccination surpassed the harm caused by ~~set~~ violation of anti-pork directives in Islamic theology. So, every religion puts human welfare before its regulations, it is only humans who think otherwise.

very good

Better guide of morality ∴ Both are complementary to each other. Rationality establishes equality of all beings - female/male & equal entitlement to joys of life. Religion too, for example vedic scriptures assert "God resides where women are worshipped".

made religion

Rationality - being just & fair ∴ Since rationality is exercised by a person in view of objective criteria of right & wrong, they are less likely to discriminate between people on any grounds of race, religion, caste, sex etc and delivering to them what they rightly deserve.

you may add how religion makes people stay virtuous

Remarks Well articulated, well balanced, excellent examples.

4.5

3. Mob violence, also referred to as "Mob Justice" highlights a striking paradox - it approves the dispensation of justice by people, who usurp the authority of constitutional bodies and apply a process they define as speedy. Answer the following questions related to it:
- (a) Do you see the principles of justice being followed in the 'Mob Justice'?
  - (b) How is it interrelated with the attitude of society?
  - (c) Analyze why the incidences of Mob Justice have increased in recent days. (250 Words) (20 Marks)

Ans! Various incidents of mob lynching, some on accusation of victim being cow thief, child lifter or performer of witchcraft, have rocked the country in the recent years.

(A) Principle of Justice <sup>being followed</sup> in Mob Justice

Possible points in support of Justice already against ethics of the community (emotive issues)

No, the principles of Justice are grossly violated, victims of mob lynching may or may not have committed any crime.

- They may be attacked on mere suspicion  
 Eg. Assam case - two innocent youth killed on mere suspicion of being child lifters. after the villagers watched some viral video.

- The punishment is disproportionate lynching on alleged rape of a minor

Eg 3 people in Bihar lynched while trying to steal a Buffalo.

Remarks

capital punishment is awarded in rarest of rare cases, even rapists get away with life imprisonment, so death for alleged cow theft & that too in hasty manner is disproportionate.

- Mob is no expert in principles of rule of law & natural justice. They may be biased on grounds of religion & caste

Eg. A muslim youth who lynched in UP when he refused to chant Jai shri Ram.

- Mob may be instigated by a person, with vested interests

Eg. <sup>two</sup> Assam youth in Assam had a minor altercation with a villager who later spread the rumour of them being child lifters and they were then forgotten by villagers who were upset over police inaction in some cases of missing children and thought of delivering instant justice.

(b) Mob Justice & Social Attitude

- delayed justice by judiciary has frustrated people. The famous "Tarikh Pe Tarikh" is fresh in public memory & people deliver instant justice to not

Remarks

allow the perpetrator go scot free while the victims suffer.

→ People also see the rich & powerful getting away easily after committing crime, so they are more likely to take law in their hands as when opportunities arise.

→ The Indifferent attitude of police in registration of FIRs and rude behaviour with complainants also compell people to approach the proper channel for justice & take criminals to task themselves.

(c) Reasons behind <sup>increasing</sup> Incidents of mob justice

- Rise of social media; videos, rumours take seconds to become viral and people become emotionally charged.  
Eg. <sup>viral video of</sup> Police beating of Sikh tempo drivers led to Sikh mobilisation before the mukherjee nagar police station & the the ACP almost escaped being lynched.

- Rising intolerance towards people of minority community and lower castes

- Majority of the mob lynching attackers are barely literate, poor and ignorant people who just follow the herd mentality as seen in UP lynching of muslim youth.

Remarks All points are relevant and correct.

Please avoid unnecessarily explaining  
Presentation can be improved.

4. Suppose you are the head of a disaster management team and have assigned to distribute food grains to one of your subordinates, which he could not handle properly. How will you comment on his performance? What precautions are needed while criticizing the work performance of subordinates? (150 Words) (10 Marks)

Ans: The subordinate had been assigned the responsibility ~~for~~ of foodgrain distribution. He could not handle it properly. So, He is to be held accountable for his failure.

self-explanatory term <sup>Please underline neatly</sup> By accountability, it is meant the responsibility of subordinates as to why did he fail in discharging the assigned task/duty.

In this case the Head of the team will label the subordinates performance only after knowing from him the specific causes for failure in proper distribution of foodgrains.

- was there any external pressure?
- were the supplies inadequate?
- did <sup>his</sup> subordinates refuse his commands?
- did the natural disaster related conditions prevent him from working efficiently?

Remarks

- was there any anomaly in beneficiary identification because of over & under inclusion?

It is quite possible that subordinate may have faced some difficulty beyond his control & hence failed in discharging his duty. So it would not be fair to label him inefficient / irresponsible without giving him a chance to explain himself.

Precautions while criticizing the work performance of subordinates:-

- ① <sup>1<sup>st</sup></sup> must be based on valid facts. & not whims & fancies of the superior.
- ② The superior should not be biased or try to settle personal scores with subordinates else work culture may get spoiled.
- ③ It is necessary to give the subordinates a chance to defend themselves. This should not be the aim.
- ④ The criticism should be constructive that pushes them to rectify mistakes & strive for improvement from superior rather than demoralising in nature.

A work place can be conducive for efficient service delivery only if there are proportionate reward & punishment for each kind of work.

Remarks

5. Too many of us are not living our dreams because we are living our fears. What is your dream and the biggest fear of your life? What steps have you taken to achieve your dream while overcoming your fear? (150 Words) (10 Marks)

Ans: <sup>Many</sup> People fear failing in their endeavours and thus avoid failure by not trying at all ~~it is the case with vast majority of human beings.~~ → This sentence was enough

The Dream: ~~At this stage is to~~ (My dream is to be <sup>love</sup> a person whom others can trust) I want to hear ~~for~~ people say this about me: "If she is here, everything is fine. She will handle it. She will not let anything wrong happen. I want to be a person whom people can count on, an asset to my family, friends & country and not a liability or burden on a family's resources as girls are widely perceived to be. For me civil services is a means to reach that position. <sup>It is not necessary to add CS to your answer.</sup>

The biggest fear: I fear losing my autonomy, the ability to decide <sup>for</sup> myself what I have to eat, wear, study, at what time to sleep, what job to do. I fear playing a second fiddle to any man in my life. I am not a feminist. I believe both

Remarks

→ Rationalize this line!  
Don't feminists believe in co-existence of both sexes?

Do not get carried away while writing Ethics  
Please try to think beyond the CS exam

sexes can co-exist. But I've seen so much violence against women in this short life that <sup>not</sup> being able to crack the exam & lose ~~my~~ autonomy & meet the same fate that most girls are destined to haunts me. <sup>Fear of</sup> Letting down my father who stood against all relatives to let me continue despite failures too is there.

your fear :- ① Have been steadily improving in my hold over the essentials in the civil services exam.

② I have adopted a positive attitude that nothing is impossible if one works hard.

③ I now consider my family's expectation from me as a boon & not a burden <sup>(was not the case earlier)</sup>

④ I have been fortunate enough to be given the chance so I consider it to be my moral responsibility to prove that every girl can be as good as any boy if given that fair chance. I want to unlock the doors of ~~opportunities~~ not only for my five little ~~sons~~ Cousins but all other girls who live in the same fear as I do.

3.5

Remarks Try to think in larger context - your life as a whole. Your life should not depend on just one exam.

6. How does culture influence conformity, compliance, and obedience? Argue and illustrate. (150 Words) (10 Marks)

Ans! Culture is a way of life of a group of people marked by distinct food, dress, housing, clothing, religious affiliations etc.

Influence of culture on Conformity, Compliance, obedience ∴ Indian culture directs children to

obey their parents and comply with their views & affiliations even after becoming adults, because there is strong institution of family.

children are the responsibility of parents and even

after growing as old as <sup>late</sup> 30s they <sup>continue can</sup> afford to be <sup>un</sup>employed and <sup>please avoid such phrases</sup> feed on their parents

pension. They are thus bound to respect their parents & conform with their ideology, beliefs etc out of sheer dependency.

But in American Culture, <sup>Western might be more appropriate</sup> people inculcate strong values of individualism & self respect in their children so we may frequently see college

Remarks

students doing part time jobs as pizza boys or photographers for some news outlet to earn money to run their expenses.

Also, American culture has prevalence of parents & children living ~~as guests~~ in separate houses. They occasionally visit each other. This trend is also becoming prevalent in Indian culture but is not socially desirable and children who live separately from parents are seen as mean, unfaithful to parents.

You have deviated from the demand of the question.

You have to show how culture influences conformity, etc. Also, try to give examples from other cultures/countries as well.

(2)

Remarks

7. You have just been hired as a divorce mediator by a local law firm. What two things would you do to reduce the conflict between opposing spouses?

(150 Words) (10 Marks)

Ans: Divorce is the formal end of marriage. It leaves deep impact on the <sup>lives</sup> minds of the spouses and their children & families.

In the Contemporary Society, the concept of marriages being conceived in heaven or a being a bond of seven lives is experiencing erosion as evidenced by more frequent cases of marital discord and consequent divorce.

This might have been present but divorces are increasing now. As a divorce mediator, the advice to the opposing spouses would be to —

① Introspect :- what made them marry in the first place - love or family pressure. If it was the former, there's very much a reason to give a second chance to the marriage, to sort out their differences, clear mis-understandings and also to give a thought to the impact of their potential separation on their kids (if any).

Remarks

You also have to ensure that the process takes place peacefully and decision is consensual.

GS SCORE

If they married because of family pressure, then they ought to reflect, their families would not have chosen a wrong person for them, if they respected their family's decision then, they should <sup>consider</sup> do now.

The parents of the divorcing couple especially the women are seen with much sympathy as burdened with a daughter sitting at home after broken marriage or may be blamed for giving a bad upbringing to her which caused the marriage to break up. These are all stereotypes but very much prevalent in society. These must also be factored in before finalising divorce.

② If both parties have already considered all these factors & still want to go ahead with divorce, the mediator should ensure an unambiguous divorce settlement with clear terms regarding alimony, maintenance of children-education & other expenses. The focus would be to ensure that they don't harbour ill will and resentment against each other. Lastly, should wish them luck with their future partners.

Remarks

Please avoid lengthy explanations. Analysis can be more thorough

3.5



8. Discuss the difference between the term in the following pairs:

- (a) Values and Beliefs
- (b) Honesty and loyalty

(150 Words) (10 Marks)

Ans! values ∴ refers to the personal preferences of people i.e the things they hold important. (For Example, In colonial India, Patriotism was the most important value of Indian society) but in the aftermath of LPG reforms Money is the value of Indian society). The two values belong to different fields and are not mutually exclusive.

Beliefs ∴ These are the facts, assumptions, situations which a person believes are true. Beliefs are subject to change with time & acquisition of new information.

For Example ∴ We may believe that all rich people are cruel & indifferent towards the poor. But the next time, we see a rich person helping a poor fellow, our belief regarding the rich people ~~is~~ will change in general. This is a preconceived notion.

Differences Example for belief — some people believe in God, some don't.

<p><u>Generally values</u> → Based on upbringing, family society, educational institutions</p>	<p><u>Beliefs.</u> → shaped by a person's own experiences.</p>
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Remarks

Add in both definitions since they do not have fixed boundaries.

<p>→ more or less permanent &amp; deep rooted</p> <p>→ values like truth, honesty, loyalty, non-violence are universal.</p>	<p>→ more likely to change</p> <p>→ Beliefs may vary widely from individual to individual</p>
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Honesty ∴ It refers to <sup>the quality of</sup> ~~speaking~~ being truthful.

Loyalty ∴ It refers to ~~the service~~ being faithful towards a particular cause, person, institution i.e not violating the trust reposed in the person by various actors.

Example to differentiate between the two

The old story of a woman Courtiers placing her own son in place of the king's son in the cradle when he was being sought to be killed by the enemy king's henchmen. is the best example of loyalty.

Upon being asked whether it is the king's son in the cradle, she responded by pleading ignorance thus not telling a lie. This is honesty. While the enemies approached the cradle, announcing to kill the royal heir, she didn't reveal the truth. But she still was honest as she didn't lie.

Lacks clarity.

Remarks

Good

Good

3.5

9. Your sister recently had twins and wants to raise them to have a tolerant and accepting attitudes towards people from different backgrounds. What advice would you give to her? (150 Words) (10 Marks)

Ans: India has a history of harmonious co-existence of diverse religions and composite culture. Yet instances of intolerance by majority towards the minority across religion and Caste has put serious question mark on our tolerance credentials. It is thus, very important for families to bring up their children in a manner that they bear a liberal, tolerant outlook towards the people of other communities.

My advise to my sister regarding upbringing of her twins :-

- ① Don't Be moderate on praising her own religion & <sup>exercise</sup> restraint in criticising other religions.
- ② Never talk ill or stereotype any religion with particular evil. <sup>For</sup> Example Usage of muslim - terrorist frequently may lead to negative attitude of children towards muslims.

Remarks

20 Tolerance can be towards any 'other' community - linguistic, ethnic, racial, even national not just religious or caste.

③ Enroll them in a school where children of from different religious communities are enrolled so they learn the value of harmonious co-existence

④ Reading bed time stories not only from Hindu scriptures but also from Bible, Quran etc so that they don't feel other religions as alien. & don't harbour suspicion about their values.

⑤ Emphasising less on religion & more on nation & citizen's rights & duties.

⑥ Presenting religion as one of the things to do in life rather than making it the sole agenda of accepting/rejecting people.

⑦ Idolising kings like Ashoka & Akbar early on in life to them rather than emphasizing on chaste enslavement of India or <sup>muslim</sup> ~~mughal~~ attacks on temples to loot wealth.

④ moreover, Rousseau's directive of letting children decide their religious affiliation after growing up & becoming <sup>that</sup> rational human beings should be adopted to ensure "Sarva dharma Sambhav" survives in India.

Remarks Suggestions are good but you need to have broader perspective of 'community' and advice must be related to overall upbringing (rational mindset, scientific temperament).

10. Can you recall instances when stress has had a beneficial effect? Do you believe that you have the traits of resilience? (150 Words) (10 Marks)

Ans! stress refers to the state of mind when the person is apprehensive of some unpleasant consequences (eg. of not getting good marks (students) or losing a deal to rivals etc.)

Instances when stress had a beneficial impact

① stress over pre-boards saved & consequent burning of mid night oil prepared me well for my class X board exams & I could happily live through what was a rather unpleasant time for some of my classmates & Cousins.

② I saw my father's pale face in the hospital when the doctor recommended some very expensive tests after my testing positive for ovarian cyst & not recovering even after months of medication & dieting to reduce weight.

I was stressed seeing no way out but My father's sad face gave me the strength to run every morning & evening for a period of

Too long

Remarks

Eliminate unnecessary details

3 months & lost 12 kgs without any supplements. The running was done ~~in front of the~~ in the small-round house garden measuring a mere 100 'Graj'. So, stress over continuous weight gain led me to some really beneficial results.

② Traits of Resilience : It is the ability to withstand adverse outcomes to our efforts and yet keep on trying.

I believe I do have these traits because I progressed from not knowing "How does the wind blow & what Government is" to telling everyone before prelims exam itself that I will clear it. It has been a long time since I started succeeding in the first prelims itself to failing in the next & eventually succeeding again with better strategy.

Also, my transition from a Hindi medium 6<sup>th</sup> grade to English medium was rather unpleasant. I failed the entrance & <sup>was</sup> labelled "Weak in English" but when I passed out from the school, I was known for my good English reading, writing & anchoring skills. Thus, I can say I'm quite resilient.

Remarks Examples are good, relevant but please practice being concise. Underline key words.

U.S

11. Tobacco smoking is considered to be a fashion and an addiction too which has an established relation with the cancer. The Government has recently decided that 85 per cent a cigarette packet should display a pictorial cancer warning, which the tobacco companies opposed and appealed in the court. But, the court upheld the decision of the government.

- (a) Do you think that such a display warning on the packet acts as a deterrent to cigarette smoking?
- (b) What are the other ways by which change in attitude and preferences can be brought in people who smoke out of fashion or addiction?
- (c) What is the use of prohibiting smoking if it generates revenue on one hand and gives choice and freedom to people to enjoy their lives as they wish? Do you agree? Give reasons. (250 Words) (20 Marks)

Ans: In keeping with its commitment under the WHO Framework Convention against Tobacco Consumption, India directed the companies to enlarge the pictorial warnings on cigarette packet. Despite adverse health impact, tobacco consumption is rampant among youth & aged alike.

(a) Display warning on the packet as a deterrent

Yes (1) Seeing the disease inflicted faces of cancer victims <sup>and</sup> addicts may feel repulsed & may fear meeting the same fate. The pictures are indeed horrible, one can't see them more than once. It is hard to consume what's inside the packet afterwards.

Remarks

(2) The family members may also try harder to persuade their people to quit smoking after seeing the horrible consequences of smoking.

(3) People who may find the idea of smoking cool or fashionable after watching movie heroes may also be afraid of smoking after seeing those warnings on the packet of cigarette.

No, pictorial warnings are no sure <sup>shot</sup> deterrents because some hardcore addicts don't pay attention to the packet at all. That's why at metro stations, railway platforms, or on the footpath, one sees those packets with big pictorial warnings lying, ~~on the~~ after their contents have been consumed.

But large pictorial warnings indeed have prevented attracting new users to certain extent as revealed in "Citizen for health" survey recently.

(b) Ways to bring changes in Attitudes & Preferences of smokers:

① celebrity campaigners on "Quit smoking" appeal

Remarks

; Youth is greatly influenced by Movies & TV Shows. It is considered cool to smoke & drink. But once the celebrities themselves appeal to & lead by example by not smoking in people, it can have huge impact.

② Restriction should be imposed on Movies & TV shows regarding visuals of characters smoking, drinking. Recently released movie 'Kabir Singh' shows the hero smoking cigarette or drinking liquor bottles in 80% of the scenes, likely to leave a negative impression on youth.

③ Mothers, wives, daughters & sisters can be made aware of the dangers of cigarette smoking. They have huge influence on their male relations & can cause convince them to quit smoking.

④ Cigarettes & Tobacco are called sin goods and attract cess on top of 28% GST in the new tax regime. It is indeed a good revenue generator for the govt.

excellent explanation

Smoking as choice & freedom

Article 21 guarantees Right to life & liberty to every citizen so they are free to smoke but the Directive Principles of state policy under article 47 direct the state to restrict the supply of intoxicant & ensure public health. So state's role is to educate the citizens to enable them to make informed choices in spirit of "welfare state".

Remarks Your understanding, content and answers are good but you need to be brief in explanation to be able to attempt all questions.

8.5

### Section - B

In the following questions carefully study the cases presented and answer the questions that follow:

12. You are a senior officer in the electricity department of a state which has power shortage. You notice that your minister has prevailed upon the department in allocation of power supply to different districts in an arbitrary manner. The senior most officer of the department is helping the minister in this objective. Some of the districts have 24 hour power supply whereas some have 8 to 10 hours power cuts. In a visit to a particular district, you notice that some people are not getting even drinking water, because of inadequate power supply. After returning back to state headquarter, you raised the issue with your senior officer and the minister. They asked you to propose a rational solution for the problem.

(a) What are the options available to you?

(b) Evaluate the merits/demerits of each option and finally suggest the best course of action. Give reasons. (250 Words) (20 Marks)

Ans! In this case, the Senior officer is concerned about the inequitable distribution of power within a power shortage affected state. He is tasked to evolve a rational solution to the problem of mis-allocation.

(a) Options Available

(Premise - <sup>good</sup> minister & <sup>sr.</sup> officer are ready to accept the solution proposed by the concerned officer)

① Conduct a survey across the state & prepare a detailed report on power requirements in each <sup>district</sup> state & also the present allocation - surplus & deficit among the districts.

Remarks

Finally, estimating the net demand per district & proposing the same to the Sr. officers & ministers

② see the methodology being adopted in other states regarding power allocation.

③ follow International best practices - Some country that has 100% electrification for households & equitable distribution.

(b) merits/demerits

① survey option merits : \* Thorough study shall reveal actual requirements of each district & power can be allocated according to demand.

demerit : \* A time taking exercise, people may continue to suffer till then.

② methodology in other states :

merit ① & may take lesser time from a fresh survey

demerit : ① All states & their requirements of electricity - production & distribution are different, less likely to copy the formulae <sup>successful</sup>

Remarks

(a) International Best Practices

merit ① some nations like Norway, Sweden etc excellent power distribution models. following their methodology can work wonders here too.

demerit ① data regarding their pop<sup>n</sup> may not be suited for comparison with Indian state, <sup>avoid this writing style</sup>

② Non uniformity of pop<sup>n</sup> across districts & terrain dis uniformity too shall pose hindrances in implementing their best practices.

Best Course of action

① Presently supply according to the ~~the~~ prevailing methodology & deploying <sup>off grid</sup> solar to meet <sup>power</sup> shortages in district with lesser allocation.

② For the longer run, report giving the ground level realities & demands shall be presented to the seniors & demand-supply equation be worked out to <sup>correct</sup> ~~meet~~ the allocation anomaly.

Basic necessities should be fulfilled - main criteria Usage of LEDs for government offices, street lights, etc to minimise power consumption - can be added

7.5  
Remarks Excellent answer but make sure you address the problems mentioned in the case.

13. The general elections are in progress and you have been appointed as a sector magistrate to oversee the free, fair, and peaceful conduct of elections in a sector which has 10 polling stations. In course of your tour, you notice a powerful minister moving to various polling stations with lethal weapons. He is accompanied with anti-social elements. The people moving with the minister are intimidating the voters of Scheduled Caste to not go to polling stations to vote. One of the supporters of the minister warns you on your mobile phone that it would be better if you do not interfere and avoid a confrontations with the minister.

What will you do in such a situation? Some of the options are given below. Evaluate the merits and demerits of these options and finally suggest what course of action you would take giving reasons.

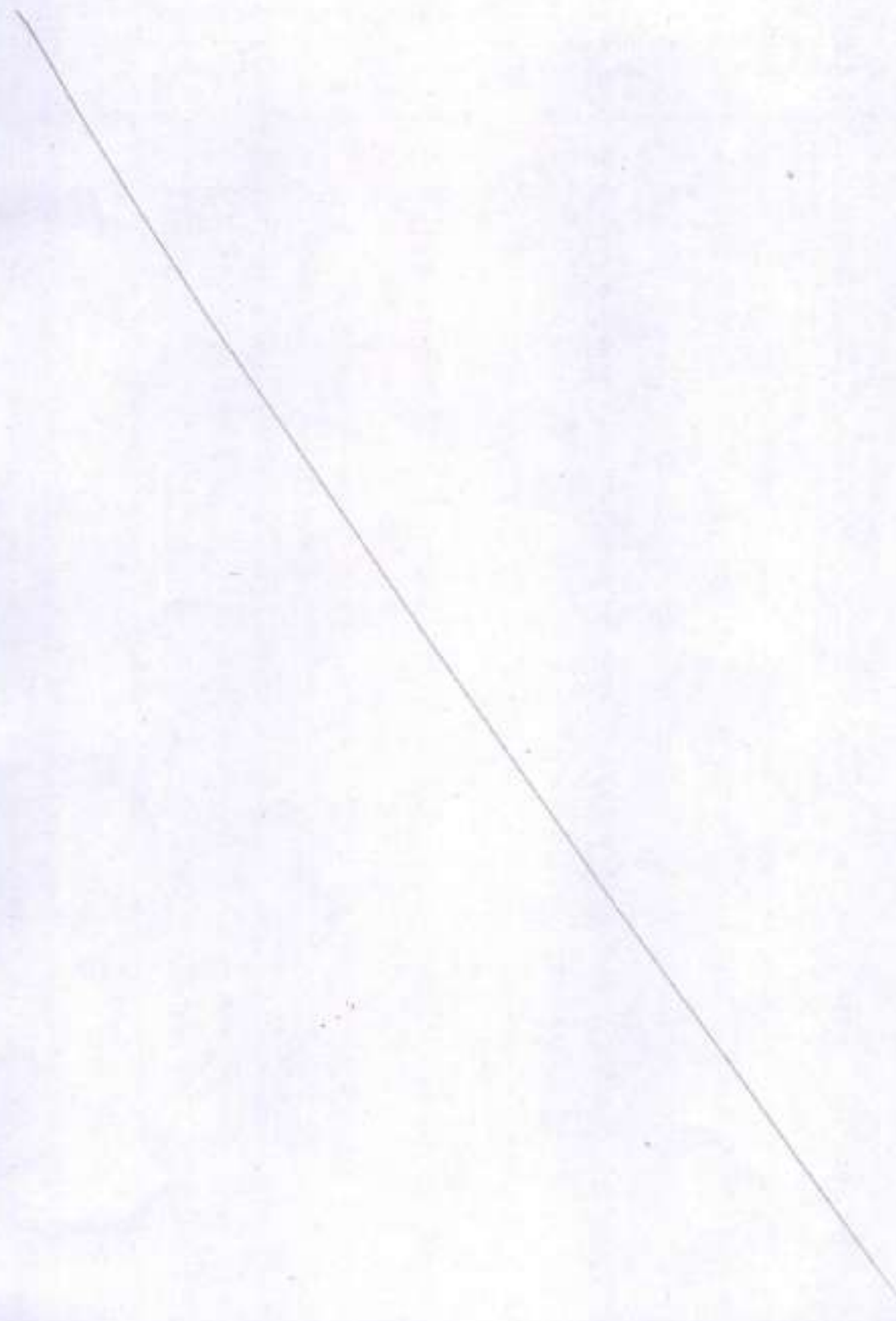
- Arrest the minister along with his supporters and seize his arms, ammunition and vehicles, and immediately file a criminal case in the local police station.
- Inform the election control room and seek police reinforcement with instructions regarding what to do.
- Go to the villages inhabited by members of the Scheduled Caste and help them to cast their votes by arranging vehicles.
- Inform the election observer and other senior authorities and seek their help and guidance. Till then, try to avoid a confrontation with the minister.
- Ignore the minister and his supporters with the hope that they might get caught if they created any disturbance in the polling stations, as every polling station has a static arm picket has been stationed.

(250 Words) (20 Marks)

Ans:

Remarks

Remarks



Remarks

14. Public utilities and spaces in India are in bad shape. Roads, water supply, street lighting, market cleanliness, railway stations, parks, community centers, public toilets, rivers and ponds are considered sole responsibility of the government to maintain without charging anything. People consider that they have rights to better public utilities and public spaces solely on the basis of government's ability to provide them.

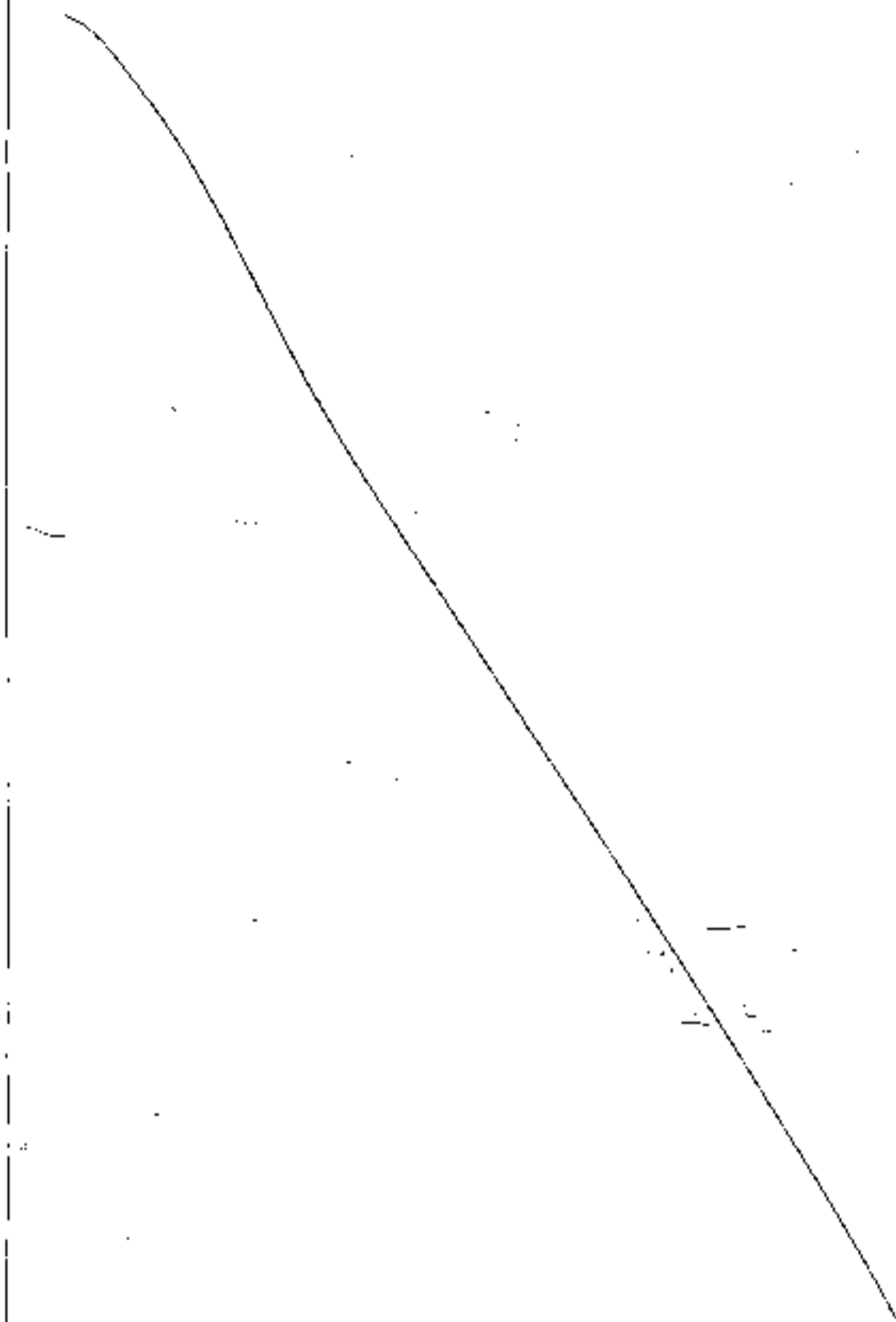
- (a) What are major possible options in this regard? Identify limitations of each competing options.
- (b) What should be an ideal way to manage the quality of public utilities and public spaces in a populous country like India? (250 Words) (20 Marks)

Ans!-

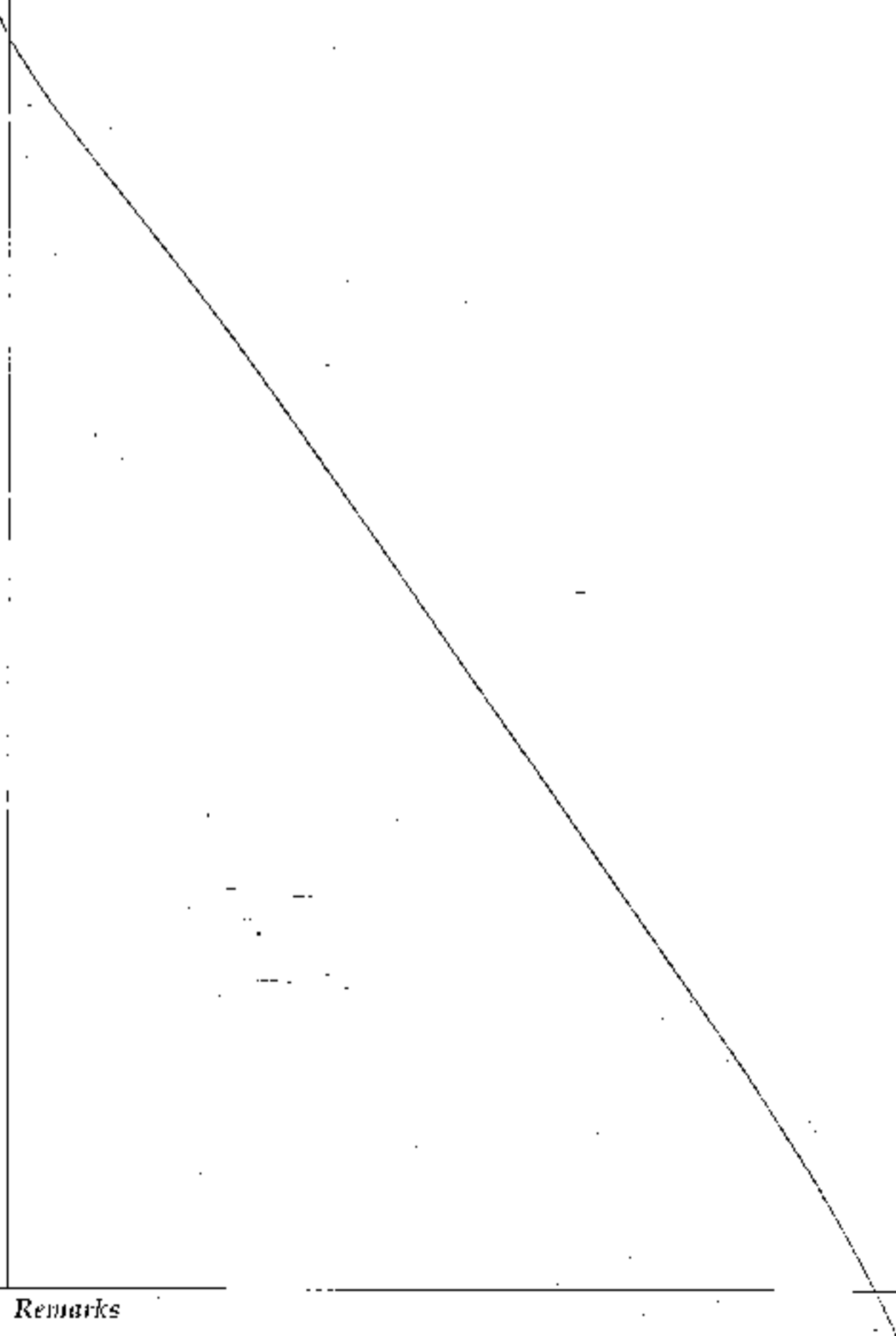


Remarks





Remarks



Remarks

15. You are the head of a disaster management team that has been assigned with the work of rescuing and rehabilitating thousands of people affected by an unprecedented flood. Team members include revenue officials, doctors, engineers and security personnel. However, some of the local leaders of a political party were not happy because their personal self-interest is not being served. A powerful minister of the government visits the area to make a firsthand assessment of the situation and in the process meets the local politicians who were not happy. The minister announces for the suspension of two of your revenue officials. Your entire work force gets demoralized due to this announcement and are unwilling to perform under the given situation.

- (a) What are the options before you to deal with this crisis?  
(b) Evaluate the merits/demerits of each option and suggest the best course of action.  
Give reasons. (250 Words) (20 Marks)

Ans!:

Remarks

Remarks

Remarks

16. You are the head of an organization which has a large public interface. One day an old man approaches you and complain that an Assistant in charge of Old Age Pension Scheme is demanding Rs. 100 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe, are harassed. You get upset with the state of affairs and want to solve the problem of the old man along with bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?  
 (b) Evaluate each of these options and choose the option which you would adopt, giving reasons. (250 Words) (20 Marks)

Ans: In this case, the head of the organisation has to address the issue of Corruption in the workplace & also the poor work culture that leaves citizens with grievances.

(a) options available to the Head

- Issue a warning to the personnel that several complaints of seeking bribe to render public services have been received & strict action shall be taken against the wrongdoers

- Set up a trap to catch the Pension Incharge red handed

- Establish Direct benefit transfer scheme in Pension disbursement.

- directly approach the employee in question & demand

Remarks

an explanation.

- set up complaint mechanism (online) (and offline for those without internet access)
- Prepare a new Citizen charter & publicising it in public domain.

### (b) Evaluation of options

#### ① Issuing a warning to personnel

merit - \* Message of seeking free & fair benefit delivery to people without targetting a particular person

demerit \* Employees may take it a routine warning or may find better ways to seek bribe without letting anyone know.

#### ② Trap to Catch

merit \* determent to other bribe seekers.

demerit \* Employees may find smarter ways to escape being caught.

#### ③ DBT mechanism

merit \* eliminates contact b/w officials & beneficiaries

\* scope of seeking bribe is reduced.

Remarks

Demerit \* Not an instant solution, but a long term measure

\* Beneficiaries may not have bank A/c.

#### ④ Directly approaching the employee

merit \* Restore public confidence due to instant action on corrupt officials.

demerit \* The official may straight away refuse demanding bribe, no fear of with the head to act against him.

#### ⑤ Online Complaint mechanism

merit : \* Establish pub Govt-Citizen interface & transparent functioning in service delivery

\* faster redressal of grievances

demerit : \* Issue of digital illiteracy & exclusion of digital have nots.

\* Infrastructure to enforce online mechanisms may be insufficient.

Here, preparing a new Citizen charter

Informing the citizens about the services available & authority to be approached in case of grievances should be prepared & widely publicised. DBT should be implemented & exemplary punishment should be given to bribe seeker for determent effect.

7.5  
Remarks Excellent answer again. Use Constitutional duties, rights, laws, etc wherever applicable, as well as ethical values in analysis

17. You are a Superintendent of Police and a huge protest is going on in front of your office. These protesters are Human Right activists. The protest is because of two consecutive incidents that happened in your district.

Case one: The city SP has received intelligence that bombs have been planted in various places in the city. The SP asked his team to conduct a massive search operation. After putting in strenuous hard work, the police team raided a house where two people with 2 kg of explosives and IED devices were found. The Police team immediately arrested them and brought them to the police station. Police started interrogating them about the whereabouts of the bombs and their plans. When they failed get any information from them, one of the Police Officer adopted third degree. Torture, in case of new criminals, often works. But one of them died during the process, as he failed to bear the pain of torture. Death in police custody became a big issue.

Case two: Recently communal riots occurred in your area and a few police constables got surrounded by a group, viewing the grave situation and a possible threat on life, one of them used a man as a human shield. They found it to be an easy way to escape. It could also save the life of other police constables. But while they were trying to escape, people started stone pelting and the person who was used as a human shield got badly injured. However, he was saved later by proper treatment.

Answer the following questions:

- Analyse the ethical dilemmas you will face as the SP in both of the above stated situations.
- Human Rights Activists are demanding action against the officials involved in both the cases. What will be your course of action?
- The Police Chief of State reaches to you and asks not to take any action, as it would bring down the morale of the police force. What will be your course of action?
- Can you justify the use of torture in the given circumstances?
- Would you justify using a human as a shield to save the lives of your colleagues? Give reasons.

(250 Words) (20 Marks)

Ans: ① Human rights activists are protesting against the violation of human rights of a criminal who died while being subjected to police torture & another person who tried to kill it was part of a mob who tried to kill the police constables.

Remarks

① Ethical dilemmas faced by SP

→ to act against his subordinates who were <sup>x</sup> just doing their duty & faced incidental & un-intentional consequences.

→ to chose between pacifying the protesters and upholding the moral of the personnel.

② Course of action

① Institute an enquiry into the circumstances leading to the death of the person in the first case & in the second case, the circumstances of taking the person as human shield shall be enquired into.

Action will be taken if due process & guidelines to be followed in such situation were breached.

② Pacifying is to disperse the protesters as miscreants may join them & possibility of protest turning violent can't be ruled out. So, it will be announced publicly that all the personnel in question have been suspended till conclusion of Enquiry. It is likely to pacify the protest → Simply pacifying the protesters should not be a

③ Simultaneously, the SP has to Confide in his criteria for suspension since it

Remarks

is a blot on the entire career of the officer.

Subordinates, if they have acted in good faith, no harm shall come to them.

(c) <sup>The</sup> SP shall try to convince the <sup>State</sup> police chief that requisite procedure is being followed to address the issue and no adverse action against policemen will be taken if they have acted in good faith <sup>and in accordance with law and guidelines</sup> But it is necessary to satisfy the agitators by temporarily relieving the officers. This is also to protect the <sup>said</sup> officials against un-necessary media scrutiny that can potentially harm their family members. i.e. threat from terrorists or family members of shield if identity is disclosed on <sup>good</sup> TV or print media.

(d) Torture is the last measure to extract truth from the criminals if everything else fails. In this case, bombs have been planted in several locations across the city and if the police fails to get the information from criminals, it may lead to death of several <sup>hundred</sup> thousand people. Utilitarian theory - greatest good of the greatest number justifies ~~this~~ torture in this case.

6.5

Remarks

good - you have clearly given the context of the incidents

(e)

Practice being concise in your answers. It is very important to attempt atleast 18 questions to be able to get a decent score and qualify mains. A few excellent answers will not benefit much. Increase your speed while maintaining quality and neatness in presentation. You can score very well.

Will discuss it.  
Manoj

Remarks