

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

| Q. | Marks | Instructions to Candidate |
|-----|-------|---|
| 1. | | <ul style="list-style-type: none"> • There are 19 questions, • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> |
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Name MEDHA ANAND

Roll No. _____

Mobile No. _____

Date _____

Signature Medha Anand

SECTION - A

Q1. Climate Change has been described as a perfect 'moral storm'. Critically analyze.
(150 Words) (10 Marks)

Ans. climate change refers to the unbalanced change in climate due to anthropogenic factors. It is when people put economy over environment ^{then} that this occurs.

It is "moral storm" for it involves a conflict between environment and economy, between short term profits and long term harms.

The concept of "Sustainable Development" can be seen as a Golden Mean (of Aristotle) where economy and environment go about simultaneously.

It could be faced with lack resources
Intention? guides people that environment can be saved only at high economic cost, but practical experience shows that using bio-gas instead of wood for cooking may give huge economic dividends

Also, the fight of 'who's responsible for climate change and who needs to take steps for addressing the problem has created a moral storm between developed and developing countries.

3

But, people need to realise that to prevent a sixth mass extinction due to anthropogenic factors is a undesirable harm, our activities of present will cause and thus all need to come together to resolve it through.

List out its impacts on life of human.

Write inside the provided space only.

Q2. What is corruption - A legal problem? A social problem? A moral problem? or just a grease that runs a system seamlessly? (150 Words) (10 Marks)

Ans. Corruption means unethical taking advantage of one's post and occurs when there is incongruence between means and ends.

A person wanting a huge bungalow, luxury car etc instead of setting up a business for that, gets into a govt. job and aspires for "gifts" from public for "doing his job" for which she is already being paid for.

It is a legal, social and a moral problem due to which it has started acting like a grease in the system.

Though laws are available for tackling corruption, but their sorry enforcement leads to deterioration of duties by officials.

It has become a social problem

Remarks

as people find it extremely normal to pay bribes to officials.

Even morality doesn't stop the bribe giver or taker to stop as it has become a norm to pay for services for which the govt is already paying.

Effective mechanisms need to be devised to ensure that this vicious cycle is broken at legal, moral, and social level to ensure that it stops acting as grease to run a system.

Mention some of those mechanisms

3½

Good Content

Q3. Make an analysis of Kant's ethical theory.

(150 Words) (10 Marks)

Ans Kant is a deontologist and focuses on whether one does his duty well or not, lest other determinants like character of the agent and consequence of the act ~~doesn't~~ matter.

Kant also gave Categorical Imperatives to judge if an action is moral or not i.e -

(a) Do unto others, what you want them to do unto you.

Act according to maxims that can be turned into universal laws.

Don't use Man as a means to an end, but an end in deed.

Do what is good for the society as a whole.

Kant emphasised that duty is all that matters and one ought to perform his/her duty aptly to ensure

Remarks

20 not write anything in this margin

that all goes well within the society.

Kant has been criticized on the following points -

- (1) He emphasizes too much on absolute duty and is opposed by Prima Facie Duty theory by W.D. Ross.
- (2) Society works on using man as a means to achieve goals, so such a C.I may not be pragmatic (c)
- (3) He is criticized for being too metaphysical instead of being pragmatic.

But, Kant's categorical imperatives are valid even in the present times and holds a key in moral education.

Good
Concept

4

No
use
this
space.

Q4. Why does cultural relativism supposedly make us more tolerant of other cultures and, critically examine the view that moral values are relative? (150 Words) (10 Marks)

Ans. Cultural Relativism makes the claim that what is ethical and what isn't depends on the culture and different cultures may prescribe the same deed as both a virtue and a vice.

This conveys that moral values are relative and what may be wrong for one, may not be the same for others. This makes a person more tolerant of others' cultures as good and bad, right and wrong are not case dependent but depends on what the culture prescribes.

Though moral values are relative and may change with time, space and culture they lie on some basic tenets. For ex- In some cultures elders are killed to ensure they remain active and young in afterlife. But this is based on the basic tenet of valuing and respecting our elders. So, while some tenets are culture dependant

Remarks others are universal.
Avoid using this space.

Also, if cultural relativism is too much relied upon, social change won't ever be possible and even practices like sati, polygamy, slavery would have still been prevalent.

Thus, while some values may be relative but some basic and humanitarian values are universal. One needs to find a "Golden Mean" between Relativism and Universalism of values i.e. ethical Pluralism, which propounds more than one solution to problems.

Highlight some universal moral values.

3 1/2

You are persisting with this mistake

Q5. What is moral crisis? Cite some examples from Indian society and polity. Explain the statement in right context- "The hottest places in hell are reserved for those who, in times of great moral crisis, maintain their neutrality." (150 Words) (10 Marks)

Ans Moral crisis occurs when one has to choose b/w personal welfare and public welfare. They occur when people try choosing between what the society wants from them & what they want to do.

Dis In Indian society, a husband might find himself in a moral crisis, while choosing who is right - his mother or his wife. In politics, a minister may be willing to support a bill out of its sheer complexities, but that would mean going against party whips.

both examples separately. But what makes the difference is what a person chooses when s/he encounters such a situation. While a person may have a negative attitude towards downy, he may act the other way round.

Remarks

Those who don't take a decision during moral crisis are bound to hell as they are defying their critical thinking capabilities and allowing emotions to take precedence over their objectivity.

For example - If Raja Ram Mohan Roy wouldnt have taken a call, Sati would still have been prevalent.

Thus, moral precepts need to be complied with in real life situations and one ought to take a stand for bringing about change in society.

(4)

Good content

Remarks

Q6. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant?

(150 Words) (10 Marks)

Ans The statement is a clear reflection of not taking certain steps when one is in "neutral" phase. One needs to learn to live with one's emotions and objectively decide what to do during certain phases of emotional outburst.

For a civil servant, the statement is of immense importance, for s/he has to control her/his emotions while also perform her/his duty.

For ex - If one is angry, s/he may respond in an adverse way and cause ruckus within the system, thus not answering while being angry would help one to remain in an amicable situation.

Remarks

Suppose, one promises a grandiose scheme while being happy, but may not have the adequate resources to fulfil it and realises ^{this} only after critical thinking, is bound to create false promises.

Decision making involves a healthy state of mind. Sadness even prompts people to take extreme steps like suicide, which is the perfect example of ineffective decision making that arises out of disbalanced emotions.

Thus, the statement rightly adjudges to take prequalified decisions to be able to fulfil the same.

What should one possess for proper decision making?

(4)

Remarks

Q7. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.

- (a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.
- (b) Whoever fights monsters should see to it that in the process he does not become a monster.

(150 Words) (10 Marks)

Ans. (a) Thankfulness implies giving a return response for something that has been bestowed on a person. Life if not thanked for, will have no love & passion.

If one hopes without a sense of thankfulness, it won't be that fine in perception & one would be happy for anything being given.

Thankfulness even needs to accompany faith else there won't be conviction

in the faith & people won't be able to give their all to it.

Good content

Remarks

(b) Evil cannot be a solution to evil i.e. if one is fighting against "corrupt", in the middle of it she shouldn't use means that are unethical.

complete word.

→ Write

To fight monsters, one needs to use legal, moral & ethical ways i.e. to get information on a criminal, it would be wrong for a person to hire another official.

1 1/2

Thus, whoever fights monsters shouldn't become one in the process to ensure she sets the right precedent.

Role of self control?

Q8. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Ans crowd funding involves taking funds from people to fund a project that lacks monetary inputs. It may be done through NGOs, social media etc.

Reasons for success of crowd funding-

- ① It doesn't burden a single person & even if everyone contributes a minuscule portion, the job is done.
 ↓
 Make it clear
- ② There is increased social awareness of responsibility of all to help other citizens.
- ③ Social Media as a medium for crowd funding has its reach far and wide.
- ④ ICT has helped ^{fund transfer} even across borders in minutes.
- ⑤ Increased willingness among people to contribute to social causes.

Remarks

Positive effects of crowd funding include-

- (1) Participation of one & all is ensured.
- (2) Money constraint isn't there for viable projects.
- (3) Accessible to all.
- (4) Can be easily done through ICT tools.

3½

crowd funding has become a new way of life and upholds morality by making people successful if they own ideas. → Supplement it with example.

Remarks

Q9. Critically evaluate Aristotle's doctrine of mean as the key to happiness. How this doctrine relevant for a working civil servant?
(150 Words) (10 Marks)

Ans. Aristotle was a virtue ethicist and continued with "Ethics of Happiness" as given by Socrates and Plato. He also propounded the theory of "Golden Mean" wherein extremes need to be avoided.

Aristotle suggested that this mean may not be exactly at the centre, but may vary as per situations. His theory is similar to Buddha's theory of Middle Path, though with different objectives.

He propounded that between cowardice and ruggedness, courage should be chosen as the golden mean and the following will help assist the golden mean to the people -

- (a) Experience
- (b) Logic
- (c) Self-deduction.

Remarks

But, it may not always be easy to acknowledge the middle of extremes. Situational constraints may force a person to choose otherwise.

The doctrine is relevant for a working civil servant as it helps her/him to choose wisely and not take extreme actions or decisions in a fit of rage.

It also helps to inculcate a value of working & living on a decent scale & not involving in unethical acts.

→ Avoid such overlapping of words.
Thus, Aristotle's doctrine of "Golden Mean" holds relevance even in today's context and guides one & all towards ethical morality.

4

Q10. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Ans: Social intelligence implies knowing the way to behave, interpret and accept social realities. As we are born into a society, we need to judge the veracity of various traditions and then act on them.

Social intelligence helps one in adjudging if what ought they to do and why. Herd mentality may be the opposite of social intelligence and one needs to act in ways that they take decisions on face value.

Social intelligence matters because -

- (1) It helps in taking correct decisions
- (2) It shapes the views of the society as individuals make up society

Remarks

(3) It helps bring in social change.

(4) It questions existing principles.

(5) It is a basic for evolⁿ of the society.

↳ Avoid such shortcut please.

Thus, social capital is a prerequisite for change & development in a society.

3

What does lack of SI lead to?

Q11. What is doctrine of double effect? Does 'Principle of Permissible Harm' stand the test of moral laws? (150 Words) (10 Marks)

Ans Doctrine of Double Effect implies that an action may have an intended positive ~~has~~ effect and simultaneously an unintended harm which may or may not be foresighted. For ex - while treating complexities developed in a pregnant woman, a doctor may save the woman, but might not save the child. But, she didn't wish to do that, but it did have a double effect.

"Principle of Permissible Harm" states that while an action may do a considerable amount of good, it might cause some harm which wasn't intended

but could be foresighted. Ex - in case of Euthanasia, while trying to ease out the pain of the patient, the doctor may be actually killing the patient.

form is intentional here

Remarks

In Real life, usually such dilemmas occur, where one has to weigh the benefits and problems arising out of a complex situation and it is here where "Principle of Permissible Harm" holds significance.

Thus, moral laws allow "Principle of Permissible harm" as all situations in real life are not a Yes/No type situation and one has to outweigh positives with negatives to arrive at a situation.

4

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?

(150 Words) (10 Marks)

Ans Ethics provides us with ways like Allegory method, Persuasion method, Reward and Punishment mechanisms etc to bring about a change in attitude of the people.

College students being in a mouldable age can be readily persuaded by giving out facts to them like the no. of accidents taken place and displaying how a seat belt saves one's life.

Orientation programmes, visually displaying allegories that how wearing seat belt may save their lives and not bring sorrow to their families and friends.

One-to-one interaction with students as to why people don't wear seat belts and they as the future, needs to

Remarks

bring in change by wearing seat belts.

Powerful advertisements with influential figures like Virat Kohli, Deepika Padukone should be involved to portray the importance of safety. This may be done by using social media & ~~working~~ to actors to take a step.

Faculties need to adhere to norms to ensure students follow them. Also, reward & punishment method may be incorporated to ensure that ^{the} youth follows them meticulously.

4

Kindly
not
to
eat

You
have
got
to
write
your
answer

Remarks

Q13. Answer the following questions related to the leadership quality:

(a) Charisma is the result of effective leadership, not the other way around. Discuss.

(b) Why Charisma as a leadership trait doesn't last long? (150 Words) (10 Marks)

disc (a) Charisma is indeed a result of effective leadership which makes a leader famous among the masses. Charisma arises out of welfare for people and a connect that helps the masses connect with the leader.

Though leadership can be acquired due to one's charisma, one's personal charm, one will have to work up a little more to make it an effective leadership.

It's not an innate trait. It's why it is result of effective leadership. Thus both attributes are interlinked if not unidirectional and needs to be thoroughly seen in varied situations to make a sense out of it.

1 1/2

Remarks

(b) Charisma as a leadership trait is short lived in its very nature and can't survive very long. It is a feature of charisma or the charm in itself and thus, it diminishes with it. - How?



In fact effective leadership as a trait is what has longevity and sustainability and not charisma in general.

Mention various reasons clearly.

SECTION - B

In the following questions carefully study the cases presented and then answer the question that follows:

Q14. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done-whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- Directly talk to subordinate and assure about correcting the things in future.
- Give responsibility to your friend who briefed you about this case.
- Transfer the lady officer as this case may bring sorry figure for you also in future.
- Request the lady officer not to do so as this may hamper their personal relations also.
- Is there any better option available to correct the things other than that mentioned above?

(250 Words) (20 Marks)

Ans. The problem faced in such a situation is that of a conflict between one's official duties and personal rapport, while ignoring any of these may create dissonance within the self. Let's analyze all the given options -

(a) Directly talk to subordinate and assure about correcting the things in future.

Direct talks with the subordinates may

Remarks

factor confidence among them and give them a faith that all will be well in future.

Demerits - This will disrupt the hierarchy of bureaucratic context and may not be the most appropriate action to take.

(b) Give responsibility to your friend who briefed you about this case.

Merits - This may lift the burden on me, but that's not the aim I am striving for.

Demerits - This will hamper my relations with the lady officer and also no change may be done because of this.

(c) Transfer the lady officer as this case may bring sorry figure for you also in future.

Merits - This is like passing the buck & she may still not mend her ways, as Demerits no dialogue has taken place, only a knee jerk reaction of punishing her has been done. Her right to be heard is violated.

(d) Request the lady officer not to do so as this may hamper their personal relations also -

1½

1½

What does it reflect on your part?

1½

Remarks

Merits - This will ensure dialogue, through which she would be made aware of the rising resentment against her, despite her being finishing all work on time.

Demerits - The talks will have to be comprised of both formal & informal talks in a way that she is motivated to mend her ways.

(e) other options available -

Public relations should rise above private relations and one needs to ensure that she mends her ways. While talks may suffice for a start, about how she needs to bring in a change in her attitude, else, appropriate official action can be taken against her for spoiling the work culture and disturbing mental peace of other subordinates.

1 1/2

Remarks

Try to make small sentences

Q15. You are head of an organization which has large public interface. One day an old man approaches you and complains that one Assistant incharge of Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed.

You have become very upset with the state of affairs and want to solve the problem of the old man alongwith bringing some qualitative change in the work culture of the organization, for better service delivery.

(a) What are the options available to you?

(b) Evaluate each of these options and choose the option which you would adopt, giving reasons.

(250 Words) (20 Marks)

Ans. The objective of one's action here is to change the work culture and also the mindset of the employees who find it just to demand money for work that is part of their job.

After checking the veracity of the claims, the following options are available -

(a) Orientation program - An orientation program for the employees that involve allegory method with visual aide to strike the moral chord of the employees. As Socrates said - Man doesn't knowingly err, but errs due to lack of knowledge. If employees are made aware of their wrongdoings, they are bound to mend their ways.

Remarks

- (b) Reward and Punishment Mechanism - can be devised to give Incentives to employees for being corruption free. This will motivate them for being true to their duties.
- (c) Awareness among citizens - A board outside the office, that no money needs to be given for availing services needs to be put up. A helpline number in case of dereliction of duty can be also provided.
- (d) Informal talks and formal deliberations - One needs to set a precedent for a right work culture by getting involved and asking the employees on personal & professional levels to be true to oneself.
- (e) Not taking any action and assuming change will come by itself would be the wrong thing to do. Professional ethics talks of taking steps to improve

Remarks

work culture and that will have to be done.

Thus, except for (e), all others (a to d) will have to be taken up to ensure some qualitative change in work culture of the organisation. A holistic strategy of both short term and long term measures needs to be devised to ensure a change in attitudes.

What about the problem before hand?

8

Q16. You are a doctor in a government hospital. One of your lady friends got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. As her in-laws want a boy child to act as inheritor of the family. They have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected the doctor with the health minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Answer the following questions:

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend?
- A doctor in a public or government hospital should obey the health minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation? (250 Words) (20 Marks)

Ans. The case aptly shows the pangs developed in our patriarchal society and despite pre conception sex determination being barred in our country, such cases have appeared.

- (a) The ethical dilemmas involved in this case are whether to give in due to external pressure (health minister) or do what is legally and ethically right. One may be wary of being in the bad books of health minister, by not following him/her, but the guilt of accepting his demands may cause problems as well.

Remarks

(b) It is my moral, legal and ethical obligation, to help my friend in a way that illegal sex determination isn't done, simultaneously the personal relations of the friend are not spoiled with her husband and in-laws.

Morality, above all, shall dictate that a right precedent needs to be set and people need to be made aware that boys and girls are equal.

(c) A doctor needs not necessarily work as per the health minister's dictats. She needs to act in an ethical way and medical ethics disallow doctors to give-in to the whims and fancies of the health minister.

As a doctor, one needs to do what is good for the patient and also legal. The health minister doesn't own the doctors of the country as such.

2

2

(d) Delicate handling of the situation needs to be done! Several measures will have to be taken simultaneously-

- Refuse the health Minister for such sinister actions citing legal & ethical constraints.
- Contact the Medical Council of the case to ensure they simply do the procedures with another doctor.

Call on to the conscience of the lady's family about the futility of such immoral acts and ideas.

Take the lady in confidence, that she needs to raise her voice and tell the family, that had her mother killed her how would they have a vanshaj.

- The lady's parents can be called to provide her the moral support.
- The lady's husband can be easily persuaded for he doesn't belong to the old generation & is more open to new ideas.

Remarks

Q17. You are head of a charitable trust that takes care of education, clothing, food & other basic needs of children from marginal community. Your organization also offers health services to the members of weaker section. You find it difficult to serve qualitatively because of the crunch of funds. Trust runs on donations and contributions from donors only. There is a regular fall in contribution from several imminent persons who were prime donors previously. Now you have decided to go for small advertisement to get donation for the good cause. Response is not very encouraging, however, a prominent local politician with a criminal record offers a hefty donation. The options available are:

- Take donation from that politician.
- Reject offer of that politician as his track record is poor.
- Ask him to directly assist to those who are in need.
- Reduce your operational scale to affordable level, so that you can sustain charitable work.

Analyse each option with its consequences.

(250 Words) (20 Marks)

ans.
The dilemma here is to whether look at this problem from a deontological perspective or from a teleological perspective. If means are taken as ends, taking money from a criminal would be a vice. If ends are considered, helping the poor is a virtue. Let's analyse the available options -

a) Taking donation from the politician may make monetary crisis disappear but this would bring wrong precedent for the society. Also, s/he may be donating for electoral reasons.

Remarks

- (b) Although this may direct his wrath on me, but morality doesn't allow me to take donations from someone who isn't worthy enough.
- (c) While asking him to directly assist may still be used by him for electoral gains, but may be s/he is experiencing a change of heart and wants to give back to the society.
One may recommend it to ^{help} him to contribute directly, but the final decision will be his/hers.
- (d) Until funds aren't available, this would be the best option to follow or else the elders of this marginal community can be roped in to make traditional items and sell them for a considerable price.

Remarks

NGO's and govt can also be roped in by tweeting to the Home Minister directly.

7
Better discuss pros & cons of each option separately for clarity.

Q18. You are CEO of a company, which is involved in manufacturing of large-scale copper products. It has created good employment opportunity for the locals. But the local residents are not happy with the management of the company and big group of local residents are protesting continuously. They are demanding closer of the plant as factory discharge is contaminating the local water sources.

Your father is a senior IAS officer placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as putting high quality production facility in plant will increase the cost of production, and company may lose market share in terms of sales if cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss merits & demerits of each option.
- What will be your final call? Justify.

(250 Words) (20 Marks)

Ans. The situation depicts a conflict between personal gain and moral values. The following options are available-

① Giving in to the demands of the company. This isn't the right thing to do, as this would create wrong precedent and dereliction of duty by my father.

② Dodging the calls of the company staff to give them a hint that economy won't outnumber environment

Remarks

① ~~informing~~ my father about the company ~~influencing~~ me so that he may take strict ~~action~~ against them.

My final call would be to take a combination of ② + ③ & ④ ⑤ to set the right precedent and also to be able to protect local water sources to be contaminated.

② If possible the govt. can assist the company in employing btr tech to make it a zero discharge based water source to ensure that the govt comes on board with the company.

④ Also locals can be taken into confidence about the efficacy of the plant and the employment it would generate.

⑤ Crowdfunding can also be done. Else Green bonds may be launched.

It should come at last but not in between like this.

5 1/2

Remarks

Comply with the instructions properly.

Remarks

Q19. You are a District Collector. A seven-year boy has been killed in a school. Parents are angry and protesting. They have blocked the traffic and want speedy action. Parents are scared as it happened during the school hours. They also want tough action against school administration. Few parents don't want to send their children to same school. They tried admission in different schools but all of them have been denied admission. Now, few parents seek help from administration for admission of their children at different places. They don't want to send their children to same school where a boy has been killed. It is harming their children's study as examination is approaching. What are the options before you as District Collector to address the concerns of the parents?

(250 Words) (20 Marks)

Ans As the District Collector I need to ensure that people's trust is maintained while simultaneously ensuring that children of the area are safe. As a DC I would take the following steps -

- ① Ensure adequate probe is done in the case.
- ② A one-on-one discussion with parents, school staff & me will ensure that they know their children would be safe.
- ③ Since exams are near, transferring kids to other schools would be a bad idea & I will ensure their safety in the present school only.

Remarks

④ Since kids are the future, a right precedent needs to be set for them, so that they believe in legal system of the country.

⑤ Parents need to be taken into confidence that such an act won't occur again.

3/2 → what would you do to assure it does not recur again?

Need to explain your answer

Remarks

Remarks