

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature

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Name

PARTH GUPTA

Roll No.

Mobile No.

Date

Signature

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SECTION - A

Q1. What is attitude? What function does it play in our life? Illustrate.

(150 Words) (10 Marks)

Attitude is the mental state of readiness, in a favourable or an unfavourable way to a person, object, event or idea.

eg, some people have a positive attitude about rains but some don't.

Our society has a negative attitude towards corruption.

Role it plays in our life :

Attitude plays a crucial role in our life in our decisions and actions in the following ways :-

- i) ~~It helps us~~ It guides our behaviour as things or ideas we have positive attitude for, we intend to pursue such activities. eg, my positive attitude to singing helped me pursue it as a hobby.

Remarks

ii) Attitude helps us - see through failures towards the larger goal. eg., when ISRO failed in its earliest missions, it was the attitude of leaders like Satish Dhawan which made it the greatest success story of today.

iii) It brings a consistency in our thoughts and actions leading to integrity. eg., negative attitude to smoking helps us avoid it even in times of peer pressure.

iv) Leadership skills get refined by a strong attitude. eg., Lal Bahadur Shastri's display of strong attitude during 1965 Indo-Pak war.

v) Overcoming our weaknesses, attitude helps us improve. This is because attitudes can be corrected through constant endeavour.

In these ways attitude has multiple functions in shaping the character of individuals.

4

Good approach

Remarks

Q2. Establish the connection between Ethics & Emotional Intelligence.

(150 Words) (10 Marks)

Ethics refers ~~to~~ to the standards of right and wrong adhered to by a society guiding its conduct, opinions and actions.

Emotional intelligence refers to the use of reasons in emotion and emotions in reason. It makes one able to get emotion of self as well as that of others. These two are very much interlinked.

Ethical values like objectivity, empathy, impartiality are crucial to emotional intelligence. This is because while being emotional, we must remain objective and while being rational we must show empathy and compassion.

And if we don't show these complimentary qualities then we will not only lose emotional intelligence, but will no longer

Remarks

be ethical.

Another very essential prerequisite for emotional intelligence is to be guided by conscience which is also the case with ethics.

Various vices like anger, hate and greed lead to prejudices and affect our emotional intelligence and ethical soundness.

Mother Teresa was a great embodiment of emotional intelligence who once smiled at one shopkeeper who spit on her face thereby making the ~~wrongdoer~~ realising their mistake.

A public servant must also try to remain emotionally stable and intelligent and this will ensure the ethical correctness of their action.

4

Remarks

Q3. Describe the process of crowd funding and reasons why it may be successful? What are the positive effects of crowd funding? (150 Words) (10 Marks)

Crowdfunding refers to the process of seeking ~~public~~ funds ~~from~~ by using a social media or other platform from the people.

It is generally done for projects which have immediate returns for people or where people have direct interests. eg, in a ~~new~~ social startup, to build waste treatment plants, to make a movie on a social issue etc.

It's success will be due to following factors:

- i) People have direct participation thereby they will hold the accountability of project.
- ii) Only those projects with a foreseeable future will be funded by people.
- iii) Entrepreneurs have to remain transparent in their dealings, thereby checking any

Remarks

unethical practices.

- iv) Issues like nepotism, sub-optimal project quality can be addressed.
- v) It has scope for public participation which offers greater scope for avoidance of mistakes.

The crowd funding has numerous positive effects like,

- i) It leads to greater social capital due to greater public participation.
- ii) Young, innovative and 'need of the hour' ideas will get recognition. This will improve the spirit of inquiry and reforms.
- iii) Unethical elements and practices like corruption can be minimised.
- iv) It will strengthen democracy as people's participation in nation building will increase.

Hence, we must develop effective regulation for crowd funding to reap its many benefits.

Remarks

4½

Very good

Q4. What are the signs of low Emotional Intelligence? Where would you place yourself with respect to these signs? What would you do to improve your emotional intelligence level?
(150 Words) (10 Marks)

Emotional intelligence refers to the ability to make emotionally and rationally sound decisions.

It has five components and the weaknesses in these components leads to low emotional intelligence.

The signs ^{in these components} ~~and~~ are:

- i) Self awareness: If we don't have self awareness, no personal value statement, we will have low emotional intelligence.
- ii) Self regulation: Inability to control our urges, which may lead to greed, hate, anger, lust and other problems, leading to low emotional intelligence.
- iii) Internal motivation: Without this, we will not remain stable in failures, lowering our emotional intelligence.
- iv) Social awareness or Empathy: Our inability

Remarks

to have empathy would not lead to selfish and greedy attitude...

v) Social skills or Persuasion: Without this, we will remain ineffective in regulating our colleagues', friends and others' emotions.

I ~~can~~ have made a conscious attempt to develop ~~can~~ emotional intelligence by having a personal value statement and try to follow it. However, sometimes I feel to lose internal motivation. On empathy and Persuasion too I continuously try to improve.

These can be improved by:

- i) Having ~~a~~ conversation with my parents, friends to make me feel motivated.
- ii) To visualise myself as a more emotionally intelligent person leading to attitudinal development.
- iii) Seeking feedback from my peers on where to improve.
- iv) Trying to understand other's perspective before setting out to persuade them.

4½

Very good

Remarks

Q5. What is the possible cause of domestic violence?

(150 Words) (10 Marks)

Domestic violence is one of the major social evils affecting Indian society.

It has multiple causes, but the root of all causes is patriarchal attitude of our society.

It ~~is~~ leads to domestic violence in the following ways:

- i) Domestic violence is generally triggered by demands of dowry which is due to patriarchal mindset.
- ii) It is also due to women being confined to households with very limited autonomy that they tend to accept violence as a norm.
- iii) The attitude that a wife is a servant of husband also leads to violence when she ~~is~~ commits some

Remarks

Small mistake.

- iv) The elders in the family see the young woman as a source of unpaid labour which also leads to violence.
- v) The cases of sexual assault by family members against women also causes domestic violence.
- vi) Sometimes demand for male child also leads to domestic violence.
- vii) Society generally doesn't accept loud women or physically strong women. Thus weak women are idealised which makes them vulnerable to crime.

It is hightime that we reform our social attitude to women to ensure them their due dignity.

4

Good effort

Remarks

Q6. Give brief description of the concept of 'cyber bullying'. What are the adverse consequences of cyber bullying on its victims? (150 Words) (10 Marks)

Cyber bullying refers to the act of harassing someone using digital medium like internet, telephone, social media.

It can take various forms like sexual assault, cyber vigilantism, threat of attacks, curb of free speech etc.

It has adverse consequences in the following way:

- i) It creates mental tension in the victims who may end up in depression.
- ii) A sense of insecurity in victims which tends to reduce their physical mobility.

Remarks

- iii) Their ability to trust people falls
- iv) They are unable to use the digital technologies without fear of being harassed. This curbs their individual liberty.
- v) It may take form of racism, casteism or sexism. This attacks the very identity of victims leading to loss of self-esteem.
- vi) Victims may develop a negative attitude to society and social media.

Hence, cyber bullying should be curbed by greater public participation and awareness on issue.

4

Good
Content

Remarks

Q7. Why does self-control sometimes fail to act as an internal system of restraint?

(150 Words) (10 Marks)

Self control or self-regulation refers to the ability to hold our passion and pleasure to an upright and reasoning will.

Draw more importance of it.
It is crucial for exercising restraint and showing emotional intelligence.

But it fails sometimes because,

i) We don't address the underlying cause of distractions but try to control their manifestations. The underlying causes for anger, lust, fear, hatred are lack of value clarity, clear conscience and strong character.

ii) We try to control ourselves, while the right way is to channelise ourselves and our energy to right direction. As Gandhiji once told that

Remarks

if we want to stop thinking about wrong, then then start thinking about right.

iii) Our education system doesn't focus on inculcation of values and building character.

iv) We lose sight of larger goal due to lack of a strong focus and indomitable will to achieve it.

v) We are unable to bear the pain of hard work which is crucial for success.

Hence, we must remain vigilant in ensuring self-restraint by controlling above factors.

4

Remarks

Q8. What is social intelligence? Why does it matter?

(150 Words) (10 Marks)

Social intelligence refers to our ability to use our reasoning and emotions to understand and regulate the emotions of people our around us. Its crucial components ^{are} ~~is~~ empathy and compassion.

It is very important to attain emotional intelligence because,

- i) It ensures that we understand the needs of people around us and act responsibly.
- ii) It showcases our leadership capabilities.
- iii) It ensures that our actions are in conformity with the larger social gains.

Remarks

iv) We can ensure that every opportunity can be used in the best possible way by our ability to motivate people.
eg; how APJ Abdul Kalam used to motivate students by understanding their needs and desires.

3½

Hence we must always display a high level of social intelligence.

What about a person with low SI?

Remarks

Q9. What is the role of perception in making our views regarding complexities, conspiracies and obstacles around us while pursuing our objectives? How does attitude help us to conquer such difficulties in performing our duties? (150 Words) (10 Marks)

Our Attitude plays a crucial role in deciding our success.

While pursuing our goals, we may face complexities and conspiracies, but it is our attitude that decides whether we win or not.

Negative attitude:

A person with negative perception or attitude,

- i) will see complexities and obstacles as the end of journey to greatness.
- ii) will see conspiracies as a threat and may forego his/her journey or themselves try to forge conspiracies
- iii) will see such complexities and conspiracies even when they don't exist. They tend to be self delusional.

Remarks

Need to begin with perception

Positive perception or attitude :

- i) It helps in keeping us motivated in times of complexities. We keep looking for the one solution.
- ii) It helps us change our paradigm to obstacles as our stairs to success.
- iii) Conspiracies don't deter them from achieving their goal.

Attitude helps in building a strong character, sense of purpose, focus, an indomitable will, proactivity and synergising approach.

↓
What does it mean?

A great attitude not only solves the challenges but turns challenges to opportunities, enemies to friends and thus these people achieve the success which they truly deserve. eg, Mahatma Gandhi who successfully led India to independence against the mighty British rule.

4

Remarks

Q10. It is commonly accepted that: "don't promise when you are happy, don't answer when you are angry, and don't decide when you are sad". What is the essence of this statement for a working civil servant? (150 Words) (10 Marks)

Emotional balance is a crucial component of emotional intelligence, which is crucial for civil servant.

The statement has 3 dimensions:

i) Promise making

A civil servant must always keep his/her promise, to people, colleagues, seniors etc to build probity and integrity.

When we are happy, we tend to overestimate our capabilities and lose objectivity. Hence balance must be shown in promise making.

ii) Answer giving

A civil servant is expected to give rational, polite, objective, impartial and

Remarks

succinct answers. These are hallmarks of efficient administration.

Anger can cloud objectivity and we may become prejudiced. And words once spoken can't be taken back. Thus, in anger we may spoil our relationships at workplace. Hence anger management is crucial.

iii) Decision making

A civil servant should make quick, object, rational and impartial decisions. Sadness can lead to less proactivity and passion which can lead to poor decisions.

Sadness can lead to dejection where we may not realise the responsibility of our decision. Hence, we should remain emotionally balanced in civil service and in whole life.

Does there exist any such word?

4

Remarks

Q11. What is the difference between rational intelligence and emotional intelligence? Why is it important to have a blend of the two while taking a decision on an issue at personal or social level? (150 Words) (10 Marks)

Rational intelligence is the use of our knowledge and reason to solve the daily problems. Emotional intelligence seeks to use our knowledge, reason and emotion to address the daily problems.

Both are equally crucial in decision making because,

At personal level

- i) We can manage our personal relationships well, by understanding emotional needs of others.
- ii) Can have a work-life balance by using our reason and emotion.
- iii) Can remain motivated to achieve our goal.

Remarks

iv) We can avoid strained relationships by not letting our vices guide our conduct, by going for self regulation.

At Social level,

i) Reason will help us understand the problems quantitatively while emotions can help us in the qualitative aspects.

ii) We can take far-sighted decisions which are emotionally and rationally for welfare of humanity.

iii) Society can be strongly bonded if each member displays greater ^{rational and} emotional intelligence.

Hence, we must try to develop both types of int intelligence to make this world a better place to live.

Substanti-
ate
your
view with
example.

4

Remarks

Q12. Imagine you are asked to assist with college-wide campaign to increase seat-belt use. How would you create a persuasive message for the college students?
(150 Words) (10 Marks)

Seat-belt usage is a key component of road safety.

For designing the persuasive message, I will focus on changing the paradigms of users. They must realise that road accidents are not a distant reality.

My message will be based on following components:

- i) Youth of country must be healthy.
Since the college students have to be promoted.
- ii) ~~Youth of~~ Children are biggest investments of parents and teachers.
- iii) Seatbelts can save them crucial years of their youthhood which they can

Remarks

use for enjoying their lives, building their careers etc.

iv) Seatbelts are in fashion. Here I will show the pictures of people like MS Dhoni, Shah Rukh Khan etc to change their perception on belt.

v) Give them proof that it is the most backward and most illiterate people who don't wear seat belt.

The core slogan of this campaign would be ~~Seat~~ "Seat-belts are new helmets".

In this way I can popularise their use.

Discuss more persuasive in this regard.

ways

3 1/2

Remarks

Q13. 'Emotions are not hurdles but are facilitators and help to become a very beautiful person'.
Elaborate. (150 Words) (10 Marks)

Emotional ^{intelligence} ~~state~~ is crucial to the personality development in following ways:

- i) Emotions help us become more empathetic.
- ii) Emotions make us more passionate about our goals.
- iii) Emotions give us a sense of purpose in life.
- iv) Emotions help us in self regulation as we can be more aware of our true ^{emotional} needs.
- v) We will be more motivated by having intelligence in our emotions.
- vi) Our social awareness about the

Remarks

needs of people will also improve.

vii) Without emotional intelligence we will become highly sensitive, susceptible to mood swings.

Emotions are essential in giving a human touch to our character. Without them we lose our uniqueness and become robots.

Hence we must display adequate emotional intelligence.

3.
Need
to
collaborate
your
view
with
example.

Remarks

Q14. An attitude of contentment is an antidote to the tendency of consumerism. Do you agree with this idea of contentment? Substantiate. (150 Words) (10 Marks)

Consumerist attitude is one of the major challenges faced by world, especially after rise of globalisation.

Contentment, or the ability to subject our needs to whatever resources are available is crucial to address

consumerism. This is because,

- i) Contentment helps avoid greed
- ii) It keeps a check on scarcity mentality.
- iii) It checks the inequalities in society.

However, the contentment shouldn't become a hurdle to our progress

It is in fact a facilitator to our progress

Remarks

we must try to find solutions to our problems and expand the resources at our disposal, without being consumeristic.

Hence a balance between the need and supply of resources be attained for sustainable development.

2/2

Remarks

Q15. "For a public servant there is no black-and-white situation, but his reactions or responses are good or bad-whether s/he reacts negative or responds positive to the situation is, therefore, more important." Explain and answer the following questions:

- (a) What is the difference between reacting and responding?
 (b) Are Confusion and Dilemma the natural routes to understand a situation and find solution or obstacles? (75 Words Each) (5×2=10 Marks)

a) Reacting refers to the knee-jerk approach to any external stimuli. It is when we don't use our critical reasoning to decide our ~~own~~ action, but are guided by circumstances.

Responding means to assess the situation in a more responsible way, use our emotions and reasoning in arriving at a balanced judgement.

b) ~~Confusion~~ To any decision making involving complex choices, there is confusion and dilemma at the first

Remarks

1 1/2
 Explain with examples.

stage, but a leader must resolve them through reason and emotions to arrive at an objective, balanced and impartial decision.

If a decision is taken without any such consideration, and is merely a reaction to circumstances, then there won't be any confusion, but to respond to a scenario, initial confusion is bound to arise. But this must be resolved and clear, responsible decision must follow.

Hence confusion and dilemma is natural route to understand and respond to a situation but not to react to it.

Remarks

2

good

SECTION - B

Q16. Due to fall in agricultural productivity and faulty procurement policy, a marginal family head has committed suicide and left his family and two children, daughter (12 years) and son (8 years). They shifted to nearby city in search of work and ended up living in a slum. Both children had to leave their studies and mother went searching for some household work. Finally she is a maid at your home. She works at your personal residence. One day she felt ill and ask her daughter to continue in place of her. Your wife is an IAS officer and quite busy. She does not have time to take care of old in-laws who needs constant care. Though there is a nurse to take care of them but there is a need of help in small household works also. So she gave consent to daughter of maid to continue in place of her. As she fears that your family may engage someone else and she will loose livelihood opportunity. When you raised the concern, she replied that this is matter of few weeks only, and also saying no will bring them on street. As in such a metro city one cannot survive without work, everything has a cost. You are Mayor of the city.

- (a) What are the ethical dilemmas related to it?
- (b) Your wife is in support of her placement as domestic worker as it will help her in balancing household and work responsibilities. Do you find her justification right?
- (c) How will you persuade her to change her decision? (250 Words) (20 Marks)

The case study deals with practice of ethical conduct in private life.

a) The ethical dilemma are:

i) whether to continue the daughter of maid for domestic work or find a new maid. Here child rights are against the survival of ^{this} family.

ii) Does ~~or~~ our maid not have the right to a sick leave $\frac{1}{3}$ ~~do~~ how to find a replacement for help in domestic work.

Remarks

Discusses
too

other dilemmas

b) My wife has a busy schedule and thus it is right for her to find a help in domestic work. However, her justification is not right because,

i) In achieving her own ends the childhood of 12 yr old girl is getting spoiled.

ii) She is being unempathetic towards the child.

iii) Her decision violates the child labour law which is protecting child rights.

2½

c) In such a situation, I will ask my wife to reconsider her decision on moral and legal grounds.

I will tell her that the future of child depend on her education which will be affected if she enters into child labour.

Also that she will be committing a

Remarks

crime by employing the girl.

I will also make an emotional appeal to her of her duty to society and the ideals of public service.

To ensure that the whole burden of household doesn't fall on my wife, I will share the burden with her. In modern times, husbands must share the burden of family with wife, for achieving gender equality.

This way, I will offer her a way to not take away the maid's employment and also not spoil the childhood of girl and thereby living by the ideals which she stands for.

Remarks

3½

Good

Q17. You are a head of the IT department in government office. Due to the launch of Digital India programme, the work pressure has increased tremendously but you have poor manpower to handle the situation so you can either reduce the level of challenges to something more manageable or increase level of skill. But reducing the level of challenges is infeasible as you can't mould the outer circumstances. Hence, how can you improve the level of skill? How will you make sure that your colleagues accept the changes wholeheartedly?

(250 Words) (20 Marks)

Efficiency of work place depends on the work culture, the attitude of employees and the motivated leadership with clarity of vision.

To meet the new challenges, I have to improve the level of skill. For this I will,

- i) Identify the key resources in my department who have exceptionally high skill and give them the task of training others. For this they will be compensated.
- ii) Start training programmes by getting external trainers.

Remarks

- iii) Conduct regular proficiency tests so that employees have the desire to learn. The outstanding employees can be provided salary-benefits.
- iv) Procurement of state-of-the-art systems to better utilise the skill of employees.
- v) The employees will also be encouraged to choose their specific domains they want to specialise in. This employee driven approach will ensure their proactive participation.
- vi) Regular rewarding of the top performers at workplace through 'Employee of the month' award.
- vii) Employees will be encouraged to bring innovative technology solutions to the table.

Remarks

b) To accept the changes, their attitudes must be transformed:

i) I will show them that the success of organisation will depend on their long term success.

ii) I will give them a vision of creating India's one of the best departments, like GSRO.

iii) By rewarding best performers, I will be creating a culture of performance.

iv) Regular one-to-one meets with the team managers.

v) Counselling for the laggards so that they too realise their role in organisation.

The uttip - ultimate aim of government servant is to serve the society with best standards, which I will achieve through this.

Remarks

81/2

Q18. Due to the contemporary developments in the information technology and convergence, the accesses of adults and children to media including variety of entertainment have increased. The children have impressionable minds and the quality of entertainment would have a bearing on them even when they grow adults. One moderately rich family has two children who have given mobile phones to their children with internet connection so that they can complement their studies with huge amount of information and aids available on the internet. Father encourage children to 'grow with the technology of their times' and rather than 'forcing discipline' on them. However, there is also misuse of information technology. The students are engaging in many undesirable activities outside the school, especially their exposure to many computer games (Blue Whale Challenge, Dead Space 2, Mortal Kombat, Medal of Honour, Call of Duty Black OPS, New Vegas etc.), which are known to be fatal and addictive, impinging on their education and value systems.

Answer the following questions:

- What steps parents can take to stop such new and pervasive kind of menace due to the unrestricted use of the computers and mobile phones?
- What is the importance of "forced discipline" in this case?
- How can discipline be sustained for a long time without discontent of the subjects?

(250 Words) (20 Marks)

The case study deals with the impact of technology on our value systems

a) To address such threats parents

can go for multiple approaches:

- Restricting the time of use of such technologies for use by children so that they use it for the most essential tasks.
- Establishing parental controls on such gadgets whereby only few applications

Remarks

will hum on them.

iii) Counsel their children on the need to balance the use of technology with other aspects like sports.

iv) Ensuring that children don't take electronic gadgets to schools.

v) Consulting with other parents and teachers to create the necessary ecosystem to check the menace.

b) Forced discipline is essential for small children because they have impressionable minds. They ~~can~~ can't decide their right and wrong.

Hence, in such a situation, forced discipline helps in ensuring that children follow the ethically and morally right conduct until they realise

Remarks

3

its importance.

By forcing the children to regulate their use of technology, they will be acting as 'unkind to be kind'.

C) Discipline in the long term must be driven from within and not imposed on subjects.

When subjects are aware about the reason of their action, its consequences and the importance of them, they will remain disciplined forever.

Here children must be made aware by parents of the need to balance the use of gadgets with their studies and sports, and giving examples of players like MS Dhoni who are popular because of their discipline. Discipline ingrained since childhood will last forever.

Remarks

Parents should lead by example.

Q19. You are professor as well as a social activist. There is an educated and well employed couple in your vicinity who often fight on their personal issues. One day they started fighting as usual, starting from arguments, turning loud, slamming doors and finally the male partner resorting to physical violence, the cry of wife and children started coming out. People come out, but do not dare to go to them citing that it is their personal matter, so any interference would be unethical and uncalled for. Answer the following questions based on the above case:

- Would you agree to be a bystander on the advice of the people that it is a personal matter of the couple? Give reasons.
- Suppose you go to the flat of the couple and enquire what is wrong but the male member insists that they be left on their own as it is their personal matter and you should mind your own business. What would be your reaction?
- Can police help in curbing this social malady by using legal authority and provisions?
- What is your moral and ethical locus standi on intervention of neighbours to stop the domestic violence?

(250 Words) (20 Marks)

a) It will be unethical for me to remain a spectator to such an immoral act. Hence I would not agree to be a bystander because:

- As a professor, it is my duty to stand for morals and ethics in society.
- As a social activist, I must ~~face~~ fight the crimes in society.
- I cannot allow the dignity of a woman and the innocence of children to be lost because others believe it as a 'private affair'.

2

Remarks

b) In such a case, I will firmly stand my ground and ask the male member to mend his ways towards his family.

I will ask the woman to freely stand against her husband ~~so~~ without any fear. If the lady member agrees, I would offer them a last chance at peaceful resolution of dispute, failing which I will call the police instantaneously.

In this, I will reject his contention that it is a private affair because it threatens the life of a woman and ~~can~~ morality of whole society.

c) Police has a huge role to play in curbing such social malices as,
i) They can create deterrence among wrongdoers.

Remarks

- ii) Create faith among the victims.
 iii) Uphold the law of the land.

However, police's role is only post crime, and only if the society or the victim reports it, without which it can't act.

d) I believe that neighbours have a crucial responsibility on their shoulders to ensure peace and social justice. And those who shirk this responsibility are unworthy neighbours.

Moreover, as nuclear families are increasing, neighbours play a crucial role in ensuring the moral strengthening of young couple's relationships.

2

It has to be used as last resort.

2

Remarks

Q20. There was a residential school situated in the remote part of the country in which approximately 250 class IXth and Xth level boys used to study and stay. School principal had his residence in the school premises only. The principal used to attend and participate in the daily morning prayers and take his two meals along with students. He was a kind hearted and empathetic person who used to provide also the moral education. The students liked and admired him because not only he preached, he used to set personal examples.

On the basis of above, answer the following questions:

- (a) What could be contribution of school principal in attitude formation of the students?
(b) If one of the students gets into civil services at a later stage, what impact and influence does the school will make on his attitude and behaviour?

(250 Words) (20 Marks)

The case study deals with attitude formation, and importance of role models.

a) School principal played a crucial role in attitude formation of students in following ways:

i) Attitude of gratefulness was cultivated by him through his act of prayers.

ii) Attitude of humility by having meals with his students.

Remarks

- iii) Attitude of consistency by following a disciplined routine everyday.
- iv) Morally strong character through his moral education.
- v) Attitude of leadership by setting examples for his students and leading to integrity.
- b) A student who enters civil service will have huge impact of this school because,
- i) He/she will know the importance of being responsible, being brought up in a residential school.
- ii) Principal's conduct would lead to integrity, impartiality and humility in the candidate.

Remarks

- iii) Student will be of morally strong character, leading to honest civil servant.
- iv) He/she will show greater sharing and learning capability which will lead to an attitude of abundance mentality.
- v) Humility would lead to attitude of gratitude, and a positive outlook

(82)

Hence, such a candidate with a richly virtuous character will be a right candidate for civil service.

He would be easily accessible to the people.

Remarks