

84.5

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 17 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name PARTH GUPTA

Roll No. _____

Mobile No. _____

Date _____

Signature Parth Gupta

SECTION - A

Q1. Why does cultural relativism supposedly make us more tolerant of other cultures and, critically examine the view that moral values are relative? (150 Words) (10 Marks)

Cultural relativism helps in creating tolerant ~~cultures~~ societies because we recognise the relativity among cultures.

People realise that there can be many cultures which are aligned to universal principles of truth, beneficance etc.

Moral values are personal and hence relative eg, some people prefer morals like eating vegetarian food, which is a very personal thing.

Need to explain cultural relativism too.

Remarks

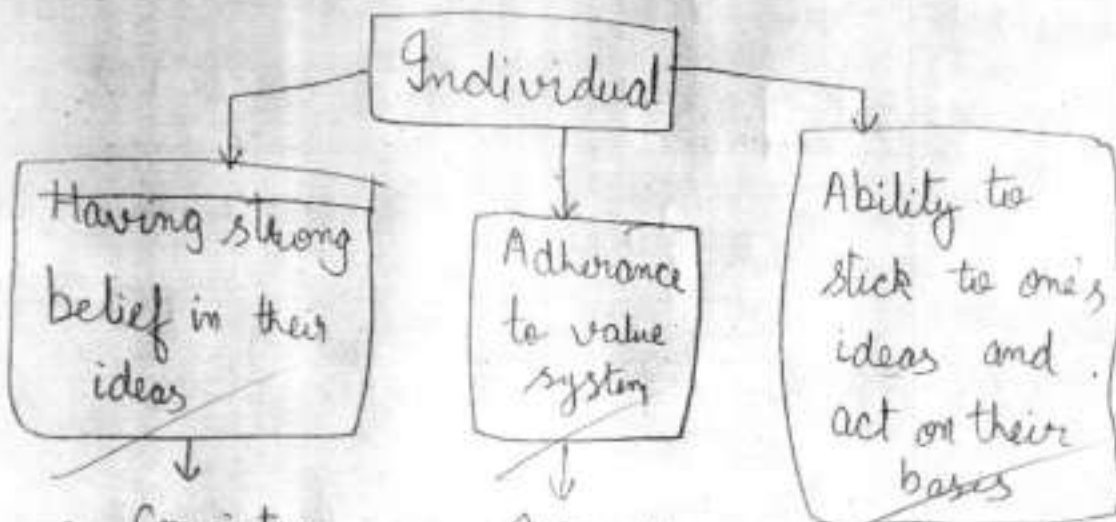
However, there are moral values which are core in consonance to universal principles and hence are uniform throughout. These are love, peace, harmony, equality etc.

We should always strive to be in consonance with universal principles while also retaining our personal morals also.

32

Remarks

Q2. What is the relation between conviction, integrity and courage? Illustrate. What is the need and importance of conviction in leading a society or a group or an organization to achieve the goals of change and progress? (150 Words) (10 Marks)



— Explain these three properly & first
 — what about relation among these?

Conviction is important because it ensures that the leader is guided by constant set of ideals.

Society may oppose change, but with conviction, leaders can persuade society to reform. eg., Raja Rammohan

Remarks

Roy persuaded society to end Sati.

Our government is also having strong conviction to end open defecation and Swachh Bharat is the outcome of this.

2½

Thus, conviction is an important attribute of leaders and a crucial prerequisite for social reform.

Remarks

Q3. Explain role of epistemology in administrative decisions through an example?
(150 Words) (10 Marks)

Remarks

Q4. Do you think that the best civil servant is one who acts as a whistle blower or one who tries to find the possible solution from within the system? Give reasons and cite examples. What are the challenges in finding a solution from within the system?

(150 Words) (10 Marks)

To improve efficiency of public administration and end unethical practices both are equally important, but finding solution within the system is a better alternative because,

- i) It ensures that the department name doesn't get bad name.
- ii) The ^{good} procedures ^{and practices} evolved over a period of time will not be disturbed.
- iii) The ^{mutual} trust at workplace will be upheld.
- iv) Public faith in government is also maintained.

Your discuss is devoid of whistle blowing concept.

Remarks

Example,

To end the acquisition of illicit assets, public servants like Sahayam publicly declared their assets and soon pressurised departments to bring such rules. This has led to better transparent governance.

Problems:

- 31/32
- 1) It may be time taking
 - 2) The seniors and colleagues may not be supportive.
 - 3) It may lead to us being seen as headstrong civil servant.

However spirit of reform must be upheld.

Remarks

Q5. Explain and elaborate the following statements:

- Never stop your heart from desiring and always surround yourself with people who will inspire you to push the envelope.
- Success is not the result of spontaneous combustion. You must set yourself on fire.
- Courage is the most important of all the virtues because without courage, you can't practice any other virtue consistently.
- To walk safely through the maze of human life, one needs the light of wisdom and the guidance of virtue.
- There was never a night or a problem that could defeat sunrise or hope.

(50 Words Each) (5 × 4 = 20 Marks)

a) Desire and courage ^{from where comes} are two ^{courage} crucial components to great achievements. ^{here}

Desire for greatness helps channel our energies towards our aim.

People who encourage us to expand our circle of influence and give the courage to go venture into unknown are our true well wishers and we must keep remain in contact with them.

1½

Remarks

b) Success is the outcome of the hardwork, perseverance and common sense as per Thomas Alva Edison.

It is not achieved through sporadic efforts of intense energy. We need to

constantly pursue our goal and must burn our ego in the process, so that the

new we can emerge who is worthy of success.

What does passion do in this regard?

c) → The quote of Maya Angelou gives the essence of courage as enabler of all virtues. Without courage, we may practice our virtues, but we may not be consistent.

Remarks

It is only when we have courage to face the direst of circumstances will we show an indomitable will to pursue our values. Without courage, there can be no integrity.

2

Good Content

d) Wisdom is organised life as per Kant. It is the reward for surviving our stupidity.

A truly safe life is one which is lead in consonance with our conscience and value system.

In this, our wisdom, or our alignment of our mind maps based on values to the universal principles

Remarks

is important. This helps us follow the virtuous path.

1 1/2

Discuss role of both + virtue wisdom separately

e) Every problem has a solution. But what we need is the right attitude:

eg, colonial rule came to India and exploited India for 2 centuries but India rose to greater heights with the rise of awakening of Indians.

1 1/2

In face of adversity, we must show courage, proactivity and the perseverance. There is no mountain that is not scalable.

One should always be optimistic.

Remarks

Q6. What is doctrine of double effect? Does 'Principle of Permissible Harm' stand the test of moral laws? (150 Words) (10 Marks)

Remarks

Q7. What is excellence? What are the main obstacles in the pursuit of excellence? How does continuous pursuit of excellence help an ordinary person or a leader in betterment of the life and society? (150 Words) (10 Marks)

Excellence refers to the attainment of highest level of skill in a particular art or trade.

At a deeper level, it is the cultivation of mind and body to strive for the best in any particular field.

Obstacles to pursuit of excellence :

- i) Many a times, excellence is not the need of society. Thus, those without passion cannot achieve excellence.
- ii) It requires long term devotion of time and other resources, which many can't afford.
- iii) Many people don't find their passion.
- iv) A mentor who can guide, is not easily available.

Remarks

v) People who don't listen to conscience can't achieve excellence.

Excellence is our competition with ourselves

Importance of excellence in society's betterment

Due to its importance, it has been made a fundamental duty of every citizen under article 51A(J).

Importance :

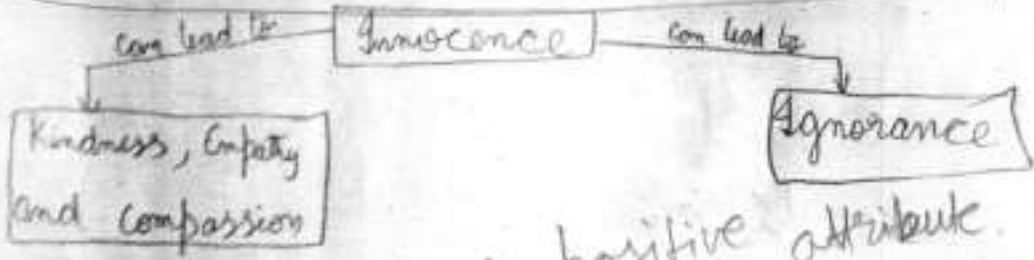
- i) The quality of service improves
- ii) People go for their passion instead of following heard mentality.
- iii) People take full ownership of their tasks and deliver their best.
- iv) The leader also becomes more efficient and mature.
- v) The society gets a ~~direct~~ person to lead because excellence can help us venture in ^{new areas}.

Remarks

Keep your answer free from such littering.

Q5. Is innocence a positive or negative attribute? Can you say that the death of innocence is one of the main reasons for decline in faith in goodness? Would you agree that as the more intelligent and practical we become, there are more chance of death of innocence? (150 Words) (10 Marks)

Innocence is a neutral attribute



It is a positive attribute.

It is how our value system develops, and how we use our reason, that determines the way in which innocence will go.

eg,

- i) If an individual develops selfish attitude then it leads to ~~ignorance~~ Apathy.
- ii) If one develops abundance mentality then that leads to growth of compassion.

Any act of kindness, done in innocence can not be called great, because, it was not done with application of reason.

Without explaining it you can't reach conclusion

Need not form your opinion like this.

What do you mean to say?

Remarks

Only when innocence leads to compassion
the act is good/great.

Thus, it is not death of innocence,
but death of compassion among innocent
that is cause of loss of faith humanity.

↓ avoid such erratic expressions.

Practical ^{and intelligent} beings have less innocence
because they have the ability to reason
and see the consequences of their actions.

1 1/2

Truly practical and intelligent people
develop their innocence into compassion
and work for welfare of humanity,
and mother earth.

What about its hindsight?

Remarks

Q9. Can 'goodness' be learnt? Discuss the eightfold path suggested by Buddha in this regard and explain its relevance in contemporary times for ordinary citizens, leaders and administrators? (150 Words) (10 Marks)

There are two types of goodness -

- i) Innate goodness - which we possess by virtue of ~~our~~ conscience.
- ii) Acquired / learnt goodness - which we acquire through society, education, family etc.

Goodness basically means being ethical and can be acquired. The eightfold path of Buddha gives a way to ethical conduct.

- | | |
|--------------------|----------------------------------|
| i) Right speech | v) <u>Right action</u> |
| ii) Right outlook? | vi) <u>Right livelihood</u> |
| iii) Right conduct | vii) <u>Right mindfulness</u> |
| iv) Right aim | viii) <u>Right concentration</u> |

Refer to the
link for ~~not~~ eightfold path.

Remarks

Relevance

In current times where the moral standards have failed to rise to expectation of technologically advanced society, Buddha's path provides the much needed ethical framework -

- i) They are inside out. Ask people to have the right outlook which will shape their speech, action and livelihood.
- ii) Virtuous conduct is stressed upon by Buddha which is crucial to a peaceful and just society.
- iii) Mindfulness and concentration increase focus and lead to excellence. This is crucial to break the traps of mediocrity in present times.
- iv) These principles give emphasis on conscience as guiding force behind our actions.

4

Remarks

Q10. Define the following terms with respect to civil servants:

- (a) Beneficence
- (b) Self-integrity
- (c) Reciprocity
- (d) Serviceability

(50 Words Each) (4 × 5 = 20 Marks)

a) Beneficence

It refers to the quality of working for ^{utmost} benefit of others.

For a public servant, it is essential component of values like empathy, compassion, dedication to duty and spirit of service.

eg, SR Shankaram gave away his official residence to Girls school so that ~~for~~ girls can study and create a bright future for themselves.

2

It keeps one away from harm.

Remarks

b) Self-Integrity

It refers to the steadfast adherence to one's own value system. Same as integrity.

For a public servant, it is very essential that what he thinks, speaks or does are in harmony. This is essential for public to have faith in administration and for the seniors and colleagues to trust him.

It is also crucial to remain happy by having uniformity and coherence in our life, and same was stressed by Gandhiji.

It also ensures that we don't bend in front of adversity, but remain firm.

2
good

Remarks

c) - Reciprocity

It refers to the ~~best~~ mutual understanding between two parties who agree to a contract, to fulfil ~~the~~ mutual obligations.

(1½)

For public servants, reciprocity is important tool of social influence. e.g., They can ask people to send kids to school in return for their children being fed under MDMs.

He needs not be impulsive in decision making.

Remarks

d) Serviceability

It refers to the ability of certain goods to be serviced, or the individual's ability to render services.

Public servants must always be guided by spirit of service and dedication to duty.

eg, Lal Bahadur Shastri, ^{the former PM of India} always worked to serve people. He as railways minister took full responsibility of train accidents and resigned.

One has to be proactive in this regard.

1 1/2

Remarks

Q11. 'Only when correct reasoning and right desire come together does truly virtuous action results'. Do you agree? Justify. (150 Words) (10 Marks)

Our reason leads to decision and emotion leads to action.

Therefore, for truly virtuous action we need proper reasoning and right desire.

Proper reasoning: It is the reasoning which is not only based on facts but guided by conscience.

Desire: Though Buddha told that desire is root cause of suffering, the right desire tries to balance the human desire with our voice of conscience.

Right desire is within the framework of 6 Madhyam marga.

Remarks

~~The~~
Example

Grandhiji's actions are called ethical because they had the right intent and right consequences.

A truly virtuous action focusses on right means for right end. This is same as ethical actions.

- Give proper example which is blend of right desire & reasoning.

3

Remarks

SECTION - B

Q12. One of your friend, a mid-level bureaucrat, is highly upset because of his job related stress and family problems and often expresses his disenchantment with life. He gave an application for 3 week leave, which was sanctioned by his boss. However, a senior officer (placed higher than his boss), called him during his leave period to office for handling a sudden exigency and this was not the first time when such a thing had happened to him. It happens very often because the officer is very efficient and reliable. The officer has a feeling that those who work honestly are overused while those who work less but keep a personal liaison with seniors work less and get various rewards and privileges. He is disillusioned. He is unable to give reasonable time to his ageing sick mother, his wife who is under depression and children who are going to face their 10th and 12th board examinations. The officer is very upset and broken because of his inability to reconcile his official duties and family responsibilities. He seems to be very disturbed and broken. Despite being an honest and efficient officer he has not been given adequate rewards and recognition and space for looking after his personal needs; he displays signals of suicidal tendencies. What would be your suggestions to him? Discuss merits and demerits of each option. (250 Words) (20 Marks)

The case study highlights the importance of work-life balance and challenges to a bureaucrat in maintaining this balance. The

various challenges are:

- i) Seniors calling in times of leave.
- ii) Some colleagues have personal liaison with seniors

In this scenario, I will give him the following suggestions:

- i) Plan his day in a better way to ensure more time to his family. It is possible that he himself is giving overtime at office

Remarks

due to which he is not able to meet family needs.

ii) Consult a psychiatrist, since he is upset and his wife is also suffering from depression.

The suicidal tendency has to be curbed.

iii) Discuss the problem with his boss so that boss can ask other colleagues to share his burden. If problem persists, he can take voluntary retirement.

iv) I would remind him the real purpose for which he entered service: to serve others.

The merits and demerits:

Merits	Demerits
<p><u>Op I</u></p> <p>i) He can ensure <u>most optimum use</u> of his time.</p>	<p>i) He can <u>cannot do anything</u> if his boss assigns him greater responsibilities.</p>
<p><u>Op II</u></p> <p>i) Will help in <u>shaping a positive attitude</u> and building <u>proactive outlook</u>.</p> <p>ii) Suicidal tendency will be checked.</p>	<p>i) It is only a curative measure, but the work-related stress will remain.</p>

Remarks

Merits

Op II

i) His boss, realising his concerns, will take steps as he will not want to lose an efficient employee.

Op IV

i) It may kindle hope and spirit of service in him.

ii) This will give him internal motivation and emotional intelligence.

Demerits

i) He will not act in the best interest of society.

ii) He will be seen as escapist and lacking courage.

i) ~~It~~ It may not be able to address the excessive responsibilities assigned to him at office.

8 1/2

So, I will give all the four advices to my friend as these four advices address the issue comprehensively. Above all I will ask him to manage time well ^{moving} ~~from~~ crisis management mode to futuristic planning mode. I will also ask him to pursue a hobby or support an NGO to feel more relieved.

A civil servant must ~~ensure~~ remain motivated and committed to public service.

Remarks

Q13. As a District Magistrate in a tribal area, you have found that there are many superstitious practices which inhibit the welfare of the people such as - believing in super natural powers responsible for droughts, famines, natural disasters and diseases, witch hunting, fatalism (surrendered to fate rather than making efforts to change). While aspiring to act as an agent of change and development in the region, you find that there is opposition by people to modern ideas and practices. Answer the following questions:

- How will you proceed to remove superstition in tribal area and instill rationality among the people?
- Do change and progress needed to dismantle the local traditions in the tribal area?
- How a civil servant can win the trust of the people in a tribal area?
- How to ensure people's participation in any measure which you have suggested?

(250 Words) (20 Marks)

The case study hinges on how to bring attitudinal change in society and role of social influence and persuasion techniques.

It also highlights importance of objectivity and scientific temper in public life.

- a) To remove superstitions, I will:
- ~~Identify~~ Identify community leaders and discuss the need to embrace modern ideas.
 - Engage youth and women in dialogue and educate them in modern ideas.
- This is because, they hold immense potential

Remarks

Need to educate them first of all.

energy to bring reforms.

iii) Invite reputed personalities to ensure that their followers among tribals take to scientific practices. [Principle of liking]

iv) I will show them social proof of other tribes like Apatams who adopted rational practices and became prosperous.

v) Use reciprocity whereby, for leaving superstitions, the tribals will be provided training in a skill like car driving.

b) Change and progress must be scientific in nature and thus those practices which are unscientific, regressive and against human dignity need to end. eg, witch hunting.

However traditions which are scientific and progressive like nature worship need not be dismantled as they foster spirit of sustainable and inclusive growth.

Remarks

c) Civil servants generally enjoy huge trust of local people because they have the credibility as ~~official~~ functionary of govt.

In tribal areas, due to limited reach, the trust is limited. It can be increased by,

i) using ~~the~~ Efficient management of government schemes like TADS.

ii) Having a constant dialogue with tribals to ensure people oriented development and citizen centric governance.

d) To ensure people's participation:

i) Strengthen the Panchayat Raj institutions in villages, by giving them funds.

ii) Appointing local people to engage other people in dialogue.

iii) Progressive people like teachers, should be asked for support.

iv) Show people the importance of participation by example.

v) Incentives for youth participation

Need to be specific to the context

Need to be careful towards them.

1/2

2

Remarks

Q14. You are CEO of a company, which is involved in manufacturing of large-scale copper products. It has created good employment opportunity for the locals. But the local residents are not happy with the management of the company and big group of local residents are protesting continuously. They are demanding closer of the plant as factory discharge is contaminating the local water sources.

Your father is a senior IAS officer placed in the concerned Ministry. He is influential and very well networked. Company's management is pushing you to manage the situation and local authority through your father, as putting high quality production facility in plant will increase the cost of production, and company may lose market share in terms of sales if cost goes high. Based on the above situation answer the following questions:

- What are the options available to you?
- Discuss merits & demerits of each option.
- What will be your final call? Justify.

(250 Words) (20 Marks)

The case study deals with ethics in private and public life and highlights an ethical dilemma.

Issues highlighted are the pollution of river, lack of responsibility by company, undue concern for profits, professional ethics of CEO.

- a) Options available are:
- Ask my father to help me and thereby lose my conscience and reduce honour of my father's office.
 - Reject the demand of company management and ask them to install high cost facility.
 - Resign from post to avoid any pressure.

Remarks

iv) Ask for constituting a team to find low cost alternative.

b) Merits	Demerits
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Op I

- i) My company will be benefitted ~~and I might~~
- ii) My rapport in office will increase

- i) I will think my duty as a responsible citizen
- ii) Protests will intensify affecting business and brand image.

It will deteriorate environment further

Op II

- i) I will be seen as an upright person who doesn't believe in corrupt practices.

- i) I may lose my ~~job~~ job.
- ii) Company will face huge losses.

Op III

- i) I will avoid all pressures and can remain at peace.

- i) I will be seen as escapist and indecisive and will fall in my own eyes.

How does it serve real purpose?

Op IV

- i) I can balance needs of company and society

- i) It may take time.

Remarks

c) In such a scenario, I will go with option 4 and till the time a solution is not found, I will request locals to maintain peace. I will show them the proof of the efforts made by our company for timely installation of new facility.

I will also promise that in case the new solution isn't found in 6 months, we will go for the high cost solution in the interest of society.

As a corporate, we have immense responsibility to society, which goes beyond CSR. If we want healthy workforce, their water must be pure. Also, we can't live with half of us drinking polluted water. It is blot against humanity. This action will bring good name to company, myself and family. We as individuals should always work for

Remarks

best interests of society.

Not to use this space.

Q15. You are head of a charitable trust that takes care of education, clothing, food & other basic needs of children from marginal community. Your organization also offers health services to the members of weaker section. You find it difficult to serve qualitatively because of the crunch of funds. Trust runs on donations and contributions from donors only. There is a regular fall in contribution from several imminent persons who were prime donors previously. Now you have decided to go for small advertisement to get donation for the good cause. Response is not very encouraging, however, a prominent local politician with a criminal record offers a hefty donation. The options available are:

- Take donation from that politician.
- Reject offer of that politician as his track record is poor.
- Ask him to directly assist to those who are in need.
- Reduce your operational scale to affordable level, so that you can sustain charitable work.

Analyse each option with its consequences.

(250 Words) (20 Marks)

The case study relates to an ethical dilemma between whether to accept the donation for good cause or to reject because of its wrong means.

options

I By taking the donation, I will ensure that my trust works smoothly for welfare of poor. But such an action will make the politician a ^{public} hero despite his criminal record. This will go against democracy and the ethical fabric of society will be corroded.

Remarks

Op II

I will protect the integrity of my charitable trust and uphold the ethical fabric of society. I will also ensure that the poor are not misguided to believe such unethical men as virtuous beings.

However, I will lose the crucial funds to support my trust.

Op III

~~I will~~ In this step, though I will protect the integrity of my trust, but by asking him to publicly do charity, I will make him a great public figure. This can lead to criminalisation of politics.

Besides, my trust will not get any support. Hence, I will fail in multiple duties as a social reformer.

Need to discuss pros & cons of part separated

people might be exploited by him in future

Remarks

Op IV

This way I will avoid the need to depend on unethical elements and will be able to remain focussed on my goal.

The option ensures that the politician doesn't get a political mileage from my trust. This will help strengthen democracy.

In such a situation, I will not accept the charity from him, but rather go for innovative means like crowdfunding, or door-to-door collection. I can effectively use social media platforms for this.

It is very important that our actions are based on the overall and long-term welfare and not guided by ^{short term} monetary gains.

8

Remarks

Q16. You are a District Collector. A seven-year boy has been killed in a school. Parents are angry and protesting. They have blocked the traffic and want speedy action. Parents are scared as it happened during the school hours. They also want tough action against school administration. Few parents don't want to send their children to same school. They tried admission in different schools but all of them have been denied admission. Now, few parents seek help from administration for admission of their children at different places. They don't want to send their children to same school where a boy has been killed. It is harming their children's study as examination is approaching. What are the options before you as District Collector to address the concerns of the parents?

(250 Words) (20 Marks)

The various issues highlighted are:

- i) lack of proper safeguards in schools for children's security.
- ii) Fear in parents.
- iii) Apathy by other schools.
- iv) Traffic problems

In such a situation I have following options:

- i) Request the parents to not block traffic and assure them of speedy enquiry. Express ^{my} grief to the parents.
- ~~ii) Request other schools to allow the admission~~
- ii) Assure parents that the school administration will be held accountable.
- iii) ^{Initially} Reject the demand of parents for taking admission to other school. Study the past instances of such violence, and if it

Remarks

has been a recurrent phenomena, then I will order an inquiry and direct other schools to admit this school's students. → How

iv) Ask every school to submit its security audit reports conducted by local police.

v) Order police to ensure strict compliance to CBSE guidelines on security in schools.

vi) Check if the identity and background verification of teaching and non-teaching staff was done.

I will follow a mix of all these options.

As a district collector, my actions should instill a sense of hope and justice among people.

My actions should provide scope for correction, if the issue is not a recurrent phenomena. However in this too,

could it benefit children

Remarks

I must ensure accountability of the institution, free and fair inquiry in timely manner and punishment for defaulters to ensure strong deterrence.

I must be accessible to public to alloy their concerns over child safety.
By ordering police, I will show the prosecutivity of administration in ensuring security to children.

82 A well thought out, studied response will prove that administration is not guided by short term concerns, but long term vision.

Above all I will be ensuring rule of law and be guided by the principles of natural justice.

A public servant must be guided by objective and rational perspective and should show compassion to those in suffering.

Remarks

- Q17. As a young IAS officer, you have been posted as the Sub-Divisional Magistrate in a remote area. You have found that schools, road connectivity, community halls are not in good conditions. You know that allocated budget is not sufficient and also the whole process of getting nod from higher authority is time consuming. You have found an alternative to do it through public participation. Mention the steps you will follow in this case and justify each step. (250 Words) (20 Marks)

A public servant must always be guided by the spirit of service and this case study highlights same.

Steps which I will follow to go through public participation for creation of infrastructure :

1) I will prepare a detailed report of the present status and how much more has to be invested. The report will also have the glimpse of future and how the improvement in facilities will lead to economic and social growth of region.

This is to give the people a vision of their prosperous future. Thus, people can be motivated to participate.

Remarks

- ii) Identify two types of participation:
Financial participation and labour participation. This is to ensure that those without adequate means also feel involved in this participative democratic experiment.
- iii) Maintain a transparent portal displaying
the funds received, the donors, the expenses etc.
This will ensure accountability on part of administration as people will see their money directly being used for public goods.
- iv) Identify role models who can inspire people to donate. The message for donation will be 'Every rupee counts'.
- v) I will ask the corporates in the nearby

Remarks

region to fund the project as part of their CSR activity. The large scale public participation will be a great opportunity for brand building by corporates.

vii) Rope in NGOs and civil society to help in the process by bringing funds and technical and human capital.

vii) Use media to publicise the project as a democratic exercise.

viii) Name the projects ^{like} roads, buildings, schools etc after students who have displayed immense spirit in publicising this initiative. This is because society gets curious when children are taking change of things. This ~~same~~ ^{similar} (Bhanu) thing was done in one slum area and brought good results. ^{my project.}

Through such initiatives, I can accomplish

8½

good

Avoid such adjustments

Remarks

