

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> • There are 19 questions. • All questions are compulsory • The number of marks carried by a question/part is indicated against it. • Content of the answer is more important than its length. • Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name SAURAV PANDEY _____

Roll No. _____

Mobile No. _____

Date _____

Signature _____

Section - A

1. Suppose, a terrorist sacrifices his life to kill others for the sake of his cause. Is that terrorist acting courageously? (150 Words) (10 Marks)

No, the terrorist is not acting courageously because he is using violence to terrorize people based on radical ideology such as fundamentalism

Courage implies acting in the face of adversity, distress, crisis to obtain good and ethical goals. Courage is considered when challenges are big, unfriendly and we do not have adequate resources

Well explained
Courage aspect

For example, in a flood disaster situation if the disaster response force has not arrived, local people show courage in finding ingenious ways to survive based on local leadership, cooperation and strength.

Courage is resisting violence even in the face of adversity. Courage is the mean between foolhardiness

Remarks

and cowardice. Courage is linked with a just cause. Since the terrorist has the goal to kill others for an evil cause, he can never be justified.

Analyze the act of terrorist in the same manner like you have done for courage.

2½

Remarks

2. "Even if a snake is not poisonous, it should pretend to be venomous". Do you find this prescription of Kautilya relevant for the present day world? (150 Words) (10 Marks)

Good
Kautilya's words reflect that one needs to be strong and have at least a display of strength in the real world. His idea stems from the fact that the world is full of people who may harm you for their self-interest. Appearing strong acts as a deterrent.

[Relevance] for the present world exist to the extent that strength and courage and intention to act is required in cases such as against miscreants, powerful and corrupt people who want to dominate the poor and weak. Good

It is also relevant in cases of diplomacy where national interest matters more than anything in else. Kautilya's thought resonates well with Realism in international affairs. Nobody would be inclined to negotiate with

Remarks

The weak.

Although the above quote also states "pretends" which implies often our real motives and interests may be hidden.

They may be good and we appear "venomous" only to strengthen our messages or negotiation.

Hence, the above quote is about self-preservation to show strength even if we may be weak.

Good
Concept

4

Remarks

3. What do you mean by 'Ethical Dilemmas'? You are a police officer and your bodyguard has once saved your life by putting his life on risk. He has taken Rs. 500 from a person to help the man to get a favorable recommendation from you for grant of an arms license. Another police personnel has told you about the matter. The case of arms license is genuine and your bodyguard makes a request to do the same. What will be your response? (150 Words) (10 Marks)

Good
Ethical Dilemma is a condition where a moral agent has to choose between two ethical / good options. Both actions are ethical based on separate perspectives or values. The relative importance of value based on the value hierarchy in that context decides the final action chosen by the agent.

The current dilemma in the above case is whether to be grateful to the bodyguard who saved my life or take action against bribery. One is a personal value of gratitude and reciprocity and another is of public service being undermined through corruption.

The deciding factor here should be

Remarks

You have to choose between moral & illegal act.

of my duty and role obligation as per which I will have to call my bodyguard and give him a warning asking him to return the bribe as the case of license is anyway genuine.

The bodyguard should know that though I will be grateful for him, saving my life but it was his duty as bodyguard to save me and it is my duty as a police officer to be honest and impartial.

→ Ask that needy person to come through proper channel to get his license granted.

(3)

4. What is Mill's "Harm Principle"? Do you think it can help us develop more tolerance on an individual level and the attitude of peaceful coexistence with plurality on the societal level? (150 Words) (10 Marks)

It's actually principle of permissible harm but you have discuss principle

Mill's Harm Principle is that harm can be caused if a larger public interested is served. According to this principle, larger good of largest number of people is preferred over some unintended harm which was not original motive.

Example → to protect bomb attacks on a large number of people, if police tortures one terrorist for information extraction, it is justified as per Harm principle.

tolerance, peaceful coexistence

Harm principle can be applied to obtain harmonious coexistence. Example, smoking is right of whoever chooses to do it. But government often bans it to protect health of others with passive smoke.

Remarks

Similarly, gun-law debate in the USA needs to be seen under this lens. Curbing right to carry arms may curb a right for a few, but it will protect so many lives which are being lost due to easy availability of guns. It may restore peaceful coexistence.

Harm principle can be utilized to adjudge larger public interest without trampling on individuals in an unjust manner. Often harm principle can be applied with widely generated consensus, e.g. prohibition of cars in certain public places.

Harm principle talks of an individual can be allowed to avail his liberty without any interference of state until his liberty does not harm others.

5. Crisis of morality lies at the heart of all problems besetting India's electoral process. Critically analyse. (150 Words) (10 Marks)

Crisis of morality implies when moral values are not only compromised but they become prevalent norms. Electoral process is facing many crises of morality.

Criminalization of Politics → Nobody even expects to win elections without the support and money power of mafias in many constituencies in India. Such elections often don't result in will of the people.

Nepotism → Favoritism by politicians discourages young and clean politicians.

Misuse of information → Spreading fake news, slanders has become a norm, lowering the sanctity of elections.

Social disharmony → Identity politics based on caste, religion, region plays a vital role making society divide on above lines.

Good analysis of problem in electoral process

Remarks

Goal oriented approach as always the winnability of candidates is being focused.

Lack of transparency → on selection of candidates money exchanged, cronyism extra lower the faith of people in electoral process.

Various reforms such as funding, internal democracy, stronger model code of conduct, decriminalization, participation of honest, young politicians is required to address this crisis of morality.

→ EC should be strengthened with more powers & should be provided with their own independent staff.

6. How is sincerity more important than discipline? What is the link between sincerity, honesty and integrity? How does sincerity promote probity in Civil Services?
(150 Words) (10 Marks)

Discipline means unwavering following of rules, obligations and orders. It is important as it brings efficiency, accountability and objectivity in civil services. Also explain sincerity in brief.

However, discipline is externally enforced. It may also ignore complexities in situations, be apathetic to exceptional problems of weaker sections. Thus, sincerity becomes more important due to following:-

- It is ingrained in value system
- It focuses on harmonious relation between means and ends both.
- Bring in empathy and justice
- Obligation towards rules as well as people the civil servant works for

Remarks

A sincere person is open, transparent and nothing to hide. Thus he is honest in his conduct. He justifies his position as a civil servant who is trustee of people's faith. Being honest and sincere makes him consistent in ethics and values. That is why he also has integrity, which is consistency in thoughts, words, actions based on moral values, at all times and places.

Good
inter
linkage
among
three
values.

Sincere civil servant has no deceit, no self-interest. Thus he is open to scrutiny for his action by people and that brings in probity.

3/2

- Add on more significance:
- It safeguards them from being corrupt
 - It makes them devoted to their service.

7. Explain the difference between Aristotle's Golden Mean and Kant's Golden Rule. Citing examples, discuss how they can help us take moral decisions in everyday life.
(150 Words) (10 Marks)

Aristotle's Golden Mean is a relative virtue between two extreme vices.
Example - courage is mean between cowardice and foolhardiness.

Good
Kant's Golden Rule is "do to others what you want others to do to you."
This is a rule to determine the ethical weight of any action.

Good explanation
Aristotle's golden mean can be applied in matters of distress. Having failed in any endeavour, one can either get depressed and commit suicide, or be arrogant in denial that all was unfair. Golden mean will guide us to correctly appreciate the result, take the lessons and move on with other endeavours.

Remarks

Kant's golden rule can bring in us empathy and respect for human dignity. For example - people often get angry at waiters in restaurants for any small incident that caused them inconvenience. Would we want to be treated like that by someone who is richer than us? No would be the answer based on Golden Rule and following that would make us humble and kind to others.

Good example

These two rules are very basic ways to become a better behaving human being.

4

8. You are the District Magistrate in a region afflicted by drug trafficking and drug addiction. There is an urgent need to curb these activities to save the youth in particular, and the families in general, from breaking and falling apart. Enumerate five quick measures you think would ameliorate the situation. How? (150 Words) (10 Marks)

Drug trafficking and addiction is a criminal activity as well as a huge social evil in our society. It destroys individual health, ~~cripples families' economy~~ and breaks communities. Good intro.

Measures

- 1) Stringent law enforcement → as it is a serious issue.
 - ↳ Tracking such trafficking channels using intelligence
 - ↳ impose strict control of drug movement
- 2) Bring ward leaders and motivate them to visit each and every families that are affected. Making people participate will enhance reach.
- 3) Appeal to families that drug abuse is a serious criminal offence.

Remarks

- 4) Popularizing the ill-effects of drugs.
- 5) Inculcating the habits of a good healthy lifestyle. Repinning celebrities to change attitudes towards drug use and party culture.

Good
measures

As our PM stated in the launch of Fit India Movement, if our youth has a larger purpose and goal in life, he will never find drugs cool. With this kind of social attitude towards drugs and strict law enforcement, drug abuse needs to be urgently brought to an end.

→ Discuss some long term measures also to curb drug trafficking & drug addiction.
- Identifying drug addicts & convincing them for rehabilitation.

Remarks

9. Judicial conduct needs to be based upon both ethics and constitutional morality and not merely the latter. Comment. (150 Words) (10 Marks)

Judiciary is final interpreter of the constitution. It is meant to limit the arbitrary exercise of executive and legislative powers. Need to elaborate it too.

But judicial conduct needs to go beyond constitutional morality to uphold ethics, as

→ People facing injustice → Judiciary went beyond any procedural powers and expanded Public Interest Litigation scope to postcards and social media posts.

→ Gender injustice was seen to be upheld in Vishakha guidelines but judicial conduct seemed unethical in the accusation against Supreme Court CJI himself.

→ Transparency while upholding RTI as fundamental in governance, judiciary itself has remained out of it. This is

Explain Judicial Conduct in brief.

Your points need to be very clear about how constitutional morality

Remarks

has not been enough alone to deliver a balanced decision.

allowed by constitution (independence and autonomy) but seems unethical.

→ Professional code of conduct → cases of appointment in vague manner, corruption, etc are not being held to account. Such unethical conduct has lowered the credibility of judiciary.

Therefore, judiciary needs to uphold credibility as well as constitutional morality through ethical conduct.

→ Need to emphasize why ethics has to be there apart from constitutional morality in judicial conduct.

- ethics allows open & universal reasoning to take but constitutional morality demands great expertise in understanding at the first place.

10. You want your son to develop gender neutral attitudes and behaviours. What are the specific steps you could take to help accomplish this goal? (150 Words) (10 Marks)

Children learn initial values at home. Home is their first school and parents are first teachers. For gender neutral attitudes and behaviours, following steps can be taken:-

→ In actions at home, there should be no gender bias, as children learn through observation.

→ Role obligations would never be based on gender. Boy and girl would be treated as equal in all tasks.

→ Social activities, sports will never be encouraged/discouraged based on gender.

→ Values and virtues shall be taught to son based on humanism.

Remarks

Right kind of values and attitudes since childhood will establish gender neutral behaviours in the young child.

- Various other ways:
- Let him intermix with other genders.
 - Need to introduce him role model who preaches gender equality.

(2½)

Remarks

11. "In India, corruption attacks the fundamental values of human dignity and political equality of the people and hence there is a pressing need to formulate a fundamental human right to corruption-free service". Explain the statement and substantiate using relevant examples. (150 Words) (10 Marks)

Corruption can be monetary and non-monetary both. Either way there is a pressing need to have a corruption-free service.

Attacks fundamental values.

- 1) It sharpens the inequality and asymmetry in society as poor can not pay bribe for services without suffering even more. e.g. demanding bribe for ration cards
- 2) Rights of citizens to receive public service is denied based on his location in money/power pyramid. Human dignity suffers, e.g. a poor disabled person has to visit office multiple times for certificate
- 3) Corruption also causes unjust favours to some and harm to others based on kinship, partisanship and animosity. It violates political equality of people.
e.g. kin of bureaucrat overpowering in a local conflict with poor shopkeeper.

Remarks

- It is against rule of law.
- It is also against values of civil service.

4) Corruption enables public servants to live lavish lifestyles & on public money in an environment of poverty. This is a mockery of human dignity and political equality e.g. VIP culture of politicians and slums existing in same city

2

Corruption is not only economically wastage of resources, but is a manifestation of high degree of social justice and political equality.

→ Analyse justification for need of fundamental human right to corruption-free service.

Remarks

12. What do you understand by Crisis Leadership? What, according to you, are the key components of it? Explain with relevant examples from recent events.

(150 Words) (10 Marks)

Crisis Leadership means leading a group of people in an adverse situation with less resources and low probability of success.

Good

Key components

1) High emotional intelligence - to manage stress of oneself and motivate others to stay calm.

2) Self-awareness and awareness of others
Not do anything that can weaken the already fragile morale.

3) Ability to make it seem possible - using high credibility and strong communication, bringing belief in people that possible outcomes will help solve the crisis.

Good

Remarks

4) Courage → to act on the decided path with full understanding of risks involved

Example → when a football team of teenagers were stuck in a cave in Thailand recently, exemplary leadership was shown by various bodies - government, rescue team and even media. No irresponsible comment was made. Focus was on rescuing the boys. It was a remarkable display of restraint, emotional intelligence and crisis leadership which turned out to be successful.

Cite more recent examples from recent events.

Remarks

13. In the context of John Stuart Mill's Utilitarianism and distributive justice, critically examine the ongoing debate on minimum wages and the various moral and ethical questions it raises. (150 Words) (10 Marks)

J.S. Mill's Utilitarianism states that greatest good of greatest numbers is ethical but it should not violate liberty of anybody and should be just.

Also discuss distributive justice's perspective toward minimum wage.

- Debate over minimum wage is based on
- whether company's will be able to reconcile it with market?
 - whether minimum wage will be able to provide a basic standard of living?
 - Should government interfere in labour market?

Although market forces can decide the amount of costs based on demand and supply, but government's interference sometimes becomes necessary because of

- unjust service conditions to increase profits.

Remarks

- low negotiating power of labour due to poverty
- profiteering more than what markets allow
- Social justice
- sustaining local economy, rural demand, and social services like food, health, education ⇒ Basic needs is responsibility of a welfare state.

Good
analysis

Freedom of human beings becomes more important than freedom of corporates. as corporates profiting is good for society but with vast numbers of unpaid/underpaid to workers, society will not be in harmony.

(3/2)

Remarks

Section - B

In the following questions carefully study the cases presented and then answer the question that follows:

14. In a particular village, there is a communal tension between two communities. The local SHO has taken a prompt action against trouble makers of both the communities by arresting ring leaders. A powerful minister is putting pressure on the SHO to release arrested persons of a particular community or face suspension. The SHO is an honest and upright officer and has come to you for proper advice as you are a friend of him with a seasoned career in consultations around legal and administrative issues. What are the options that you will put before the SHO? Evaluate the merits and demerits of each option.

(250 Words) (20 Marks)

This case is an example of misuse of power to weaken rule of law. Root cause here is kinship, partisanship due to which the honest officer is not allowed to do his duty. The goal here is applying rule of law without fearing the pressure from politician which can be achieved in following manner :-

- ④ Demanding written order will ensure there is proper traceability to the illegal pressure which will deter the politician. But the [demerit] is that the politician will easily transfer the SHO and order the next SHO to do it -

Remarks

② Politely and firmly refuse to follow order as it is illegal. [Merit] is that the politician may leave this pursuit but it is unlikely and [demerit] will be the same as ① →

Better write demerit here also.

③ Refer the case to senior police officer who can guide the SHO and tell ways to manage the situation based on their experience and knowledge. [Demerit] is that it will be passing on to my responsibility and other officers may not want to get involved.

④ Leak the information to media. [Merit] will be that politician will come under public scrutiny. [Demerit] will be that it will sensationalize the issue and can also become a danger for me.

-1
02

We should finally take course of action as → refusing → consulting seniors → written orders → leaking to media. SHO should not fear transfers in pursuit of his duty.

Remarks

He can assure the Minister that none of the leaders would be ill-treated in the custody.

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Remarks

15. A villager approached a Block Development Officer (BDO) for certain information which are essential for him. Though the BDO had appointed a Public Information Officer (PIO), yet on three visits, he found PIO to be unavailable and on asking whereabouts of the PIO, the villager did not get satisfactory replies. The villager approached the State Information Commission (SIC) and filed a complaint petition. The commission issued a notice to the villager for preliminary hearing and to verify the facts of the complaints. After three repeated hearings, the Information Commission sent the complaint petition to concerned block development officer for providing the necessary information and closed the case. The BDO intimated the applicant to come on an appointed date and file an RTI application so that the required necessary information could be provided. The villager was fed up with the authorities and gave up the hope of getting the information.

- (a) Do you justify the steps taken by various authorities? If not, why?
 (b) Had you been the BDO, what would have your course of action, once you got direction from Information Commission?
 (c) What were the various options available with Information Commission in this particular case and what would have been the best course of action on the part of Commission and why?

(250 Words) (20 Marks)

The given scenario shows lack of accountability and responsiveness in governance. This is exemplification of how weak our public grievance redressal mechanism is.

(a) No, I do not justify the steps taken by various authorities.

Reason

(i) PIO was unavailable on three visits which is blatant irresponsibility and dereliction of one's duty.

Remarks

(ii) State Information Commission closed the case without following up on it, which is passing the buck of responsibility.

(iii) Finally, the BDO again wants the villager to visit and file RTI despite State Information Commission sending what information has to be shared.

The whole scenario is age-old red-tapism where a common purpose does not know who he should approach for his grievance redressal and ultimately gives up faith and trust in government.

(b) If I had been the BDO I would have provided the information the villager was seeking which was mentioned in Commission's complaint petition and find the cause of the absence of PIO and take appropriate action to ensure such tax approach.

Remarks

is not shown again.

(c) options with SIC

- (i) Act on complaint and demand a show cause notice on PIO's absence
- (ii) Act on the petition in first hearing and avoiding three different hearings for the villagers as he doesn't have resources to visit these offices one after the other.
- (iii) After sending petition to BDO, follow up on whether action is promptly taken or not. → IC could have ordered for ^{appointment} of new PIO.
- The responsive and accountable SIC would take the above course of action for swift redressal of villagers's complaint.
- What could have been best course of action?

Remarks

16. Suppose you are a popular SHO of an urban police station. Under your jurisdiction, several cases of motor bike/scooter theft, mobile phone theft and pickpocket have been reported. Most of these cases have not been properly attended and investigated by the police. The citizens are annoyed because of this. You have decided to bring a citizen's charter to focus on these issues in a time bound manner. Draw out a citizen's charter and suggest how you will bring continuous improvement in the charter. Also, discuss the significance of your citizen's charter and the challenges in executing it.

(250 Words) (20 Marks)

This case is of breakdown of law and order and totally irresponsible, unattentive and lack of prompt action in policing.

CITIZEN CHARTER

Write name of the department

VISION

Safe and Peaceful urban environment

MISSION

Eradicate incidents of thefts and pickpockets

Services

Concerned Authority

Duration

Investigation on vehicle theft

Mr A

N Days

Theft of small items.

Mr B.

M Days

Remarks

	Contact Person	Number/Email
In case of any grievance	Mr. C.	xxx
Feedback	Mr D.	xxxx.

Significance

- 1) Direct accountability mapping
- 2) Time-bound grievance redressal
- 2) Clear responsibility sharing
- 4) Enhances public trust

Challenges in executing it

- 1) No legal sanction
- 2) officials are not duly trained
- 3) Realistic durations, executions do not happen
- 4) One size fits all approach in citizen charter may not work

Remarks

- Infrastructural issue
- Unwilling officials could be there
- Untrained personnel can be there

Bringing continuous improvement

- 1) Engaging in feedback of people
- 2) Rationalizing targets based on capacity and training
- 3) Providing training based on feedback
- 4) Include more services and departments with time.

8 Citizen Charter is a modern tool for participation, transparency and accountability which needs to be popularized.

Remarks

17. Mr. X is working as the head of a developmental organization dealing with water supply schemes in an urban area. Y and Z are his two subordinates. Y is the engineering head and Z is the financial head. Both Y and Z were earlier good friends, but now the differences between the two have gone to an all time low. Whenever Y brings any water supply proposal which is sent for the financial concurrence of Z, he makes adverse observations that makes difficult for X to take a final decision. How will X resolve their differences to ensure that water supply schemes do not get delayed?

(250 Words) (20 Marks)

This is a case of personal ethics/conduct affecting professional ethics/conduct. As the head of the department, my role is to mediate and achieve organizational goals

To resolve this scheme ~~is~~ ^{X should} ~~will~~ have to take following steps

- 1) Collect all information on supply proposals and see where Y and Z don't agree.
- 2) Arrange meetings with both of them to exchange their views openly with me.
- 3) Encourage professional ideas as much as possible and observe if personal bias is playing a role, and how.
- 4) Arrange separate meetings with Y and

Remarks

Z to communicate very clearly that professional conduct should not be affected by personal issues and that is highly unwanted and unacceptable

(5) While encouraging Z to not thwart all proposals, it is also required to not get to the other extreme and pass all projects. So ~~may~~^{X's} strong communication to Y and Z will be to dispassionately and objectively go through proposals.

(6) If the team ~~do~~ gets totally untenable and un-workable, ~~it will~~^{X should} shuffle the team and put Y and Z in different teams or request higher authorities to make their transfers.

(67) Personal issues should never be mixed in professional conduct. If at all they got so mixed up, necessary separation of teams is in organizational interest.

Remarks

It is X finds either of two is more wrong. he must communicate it to him but personally.

... as a job if it is not being to authority
Keep public interest at priority

Remarks

18. You are the officer-in-charge for the transfer and posting of the personnel of a particular department. This position is very difficult mainly for two reasons, i.e., (1) people closer to the power corridor try to influence you, and (2) the women officers often send requests to postpone transfer orders on the pretext of family responsibilities. Consider the following situations and give your views with suitable explanations.

- (a) A Cabinet Minister sends a D.O. letter (semi-official letter) to you regarding the posting of an official on a supposedly 'lucrative assignment' for which you have already decided to appoint a more competent officer with a good track record of honesty, integrity, probity and timely delivery. What will you do?
- (b) As per the rules in your department, every officer needs to be transferred from one destination to another after three years. A woman officer comes to you with a request that as the new destination allotted to her is far flung and remote, she would fail to provide medical treatment to her ageing and sick in-laws who need constant clinical help. But according to her innate qualities and high level of expertise, the new destination would need an officer like her to deliver best results and meet official targets. What will you do?
- (c) The position of the officer-in-charge of transfer and posting provides a very lucrative opportunity to make money and cultivate liaison for a life time. One should not be 'too idealistic' to ignore such opportunities and must adopt a 'pragmatic approach'. Do you agree? Give reasons.

(250 Words) (20 Marks)

(a) I will pursue merit and objectivity and share my objection and criteria based decision with the minister, while politely and firmly refusing the suggested appointment. Vaduo favours based on partisanship is a form of corruption and misuse of power than your choice

(b) I would request the officer to follow the transfer orders as it is her duty

You can better have a look at the Minister's recommendation as if the candidate is better or not.

Remarks

and transfer orders are impartial and objective. I will also be empathetic to her problems and suggest her to use government benefits on medicines and travel allowances for her parents^{in-law}. I will motivate her that many officers have to take difficult duties to fulfil professional roles and organizational goals.

(c) Pragmatic approach in public service is a slippery slope given the amount of pressure from higher authorities and allure of money and power. In such a position of power, responsibilities become even more important. So, I do not agree that a pragmatic approach is to be adopted. The whole system of governance, hierarchy and rules will mean nothing otherwise.

7

Remarks

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Remarks

19. A police officer has been assigned the duty to control petty crimes like snatching, stealing, pick-pocketing and immodest behaviour against passing-by women in a particular locality of a city dotted by several shanty residential slums with lot of street urchins and extremely poor and unemployed households. Despite his good and humane intentions, he is not able to control crime in the region. Some people complained to the boss of the police officer that the concerned police officer is professionally undeserving as he is not able to create terror among the perpetrators of the crime in the area. They argue that he should give third-degree punishment to the slum dwellers so that they are deterred once and for all from committing crimes. There is no use of attributes like sensitivity, humanity and kindness in police services. The officer should soon be replaced by another officer who uses his powers to scare the criminals. The boss of the police officer, however, finds that the concerned officer is very dedicated and does his duty with honesty and sensitivity. Nevertheless, he directs the concerned police officer to be tougher on the criminals so that grievances of the people are addressed soon. The concerned police officer introspects and he is very confused about what he should do. What options does he have to solve various problems of this case? (250 Words) (20 Marks)

The above case presents a scenario where there is no fear of police and total breakdown of law and order. People are feeling helpless due to this and demand strict action beyond dutiful routine policing.

This scenario calls for prescription by Kautilya - "Even if a snake is not poisonous, it should ~~be~~ pretend to be venomous." The police officer needs to do the following.

- 1) Exercise fear appeal to deter criminals
Need to elaborate it for clarity.

Remarks

- 2) Enforce respect for rule of law by strict punishments — making example for others as deterrence.
- 3) Good humane intentions mean nothing if police can not control dignity of women — For such heinous crimes even stricter action is required.
- 4) Once situation is brought down, people will have more trust in the police officer.
- 5) He can then bring reformative steps in the area such as poli community policing, education and skilling initiatives, neighbourhood watch to involve people in productive activities as well as

Remarks

concurrently improving law and order.

Policing needs to be strong and strict when rights of ordinary citizens, safety of people and dignity of women are on the line. It is lawful, ethical as well as dutiful.

- He should be a blend of stiff & human values. (6)
- He can increase patrolling in the said area.

Remarks

