

00747

GS SCORE

TEST - 02

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p style="text-align: center;">77</p>
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1. Invigilator Signature _____
2. Invigilator Signature _____

Name Tanya Singhal
Roll No. _____
Mobile No. _____
Date _____
Signature [Signature]

Roll No.

SECTION - A

Q1. The civil servant who is not heard is not respected and so are the decisions. Critically examine the statement. (200 Words) (10 Marks)

Remarks

Q2. What is sensitivity? Is it a strength or weakness for a civil servant? Give reasons with examples. (150 Words) (10 Marks)

Sensitivity is ability to sense the emotions, situation of others. These people are empathetic towards others.

Strength

- 1) Sensitization is a desired value eg police needs to be sensitized towards rape victim - so that they carry the investigation without hysteric. i.e not asking questions that hurt her emotionally.
- 2) Civil servant if sensitive to demands of people then will be able to frame good policies and take better decision which build social capital.

eg An officer has to demolish an old temple. A sensitive officer will not do it straight away rather discuss it with community so to hurt the sentiments.

Although it could be weakness when it is not practiced in conjunction with other values.

Remarks

For example Sensitivity without objective

A highly sensitive person will drop the idea of demolition itself but a sensitive & objective

person will discuss it and find out a

way which is conducive for all.

Therefore Avoid such incorrect way of writing
 A civil servant should possess sensitivity but use it wisely in addition to all values.

Remarks

Q3. Define any two of the following terms with respect to civil servants:

- (a) Wisdom
- (b) Legitimacy
- (c) Pluralism
- (d) Habit

(75 Words Each) (5×2=10 Marks)

(a) Wisdom

It is the greatest value which makes a person do actions.

Civil Servants require wisdom to have values like patience & optimistic nature. A wise person could understand that "time is the greatest teacher".

A wise civil servant will always understand the reasoning of morals and ethics. They will not adopt it blindly. Therefore there are checks will come from wisdom.

eg Raja Ram Mohan Roy developed his wisdom to challenge the practice of Sati

Wisdom can be gained by reading books and analysing your own actions.

Not a suitable example

Remarks

(C) Pluralism

It is virtue which makes a person accept different ~~opinions~~ opinions, ideas, culture etc.

Significance

→ A civil servant will be a open minded person and therefore can work on new ideas eg. Kozhikode PM used crowdfunding through facebook to help people in old age home.

→ Pluralism is required to be impartial and neutral

→ Pluralism will help in better relationships as a civil servant will not force his thoughts over his subordinate. Therefore he would be a team player

→ He can accept feedback & criticism which is vital for good governance

It can be developed by reading about various persons and their thoughts.

2

good

Remarks

Q4. What is the meaning of role model? How are role models made? Illustrate and analyse how do role models influence virtues, morals, and ethics in a society.
(150 Words) (10 Marks)

Role Model is a person who has achieved something unique and different. She shows a new way or ideas to lead a life

eg. Sakshi Malik as role model for girls who wants to pursue wrestling. It generated a thought process "if she can why can't I".

Role Model can be family members who taught us different values.

Often celebrities are seen as role models. People do copy them for their looks, hairstyles, etc.

Role Models are made by popularity & their achievements. Hardwork, passion, good values and perseverance are the prerequisites.

eg. APJ Abdul Kalam through his missile project became a role model

Remarks

Role Models influence us in many ways

⇒ Ethics in Society

a) Deepa Malik became a role ^{Not allowed} model of physically differently abled people, hence challenging the social stigma of helplessness attached with them

⇒ Values

Values like honesty, fortitude, integrity for civil servants are necessary. Their role models become constant source of motivation for them. Ashok Khemra, TN Sheshan. These people have upheld the importance of values.

⇒ Morals

Gandhiji who taught the entire world morals like truth & non-violence. He life is an example of how morals ultimately win. He became a role model for

However, one should ~~relearn~~ ^{relearn} and ~~wrong~~ ^{relearn} habits from role models. ~~from~~ ^{from} taking unnecessary

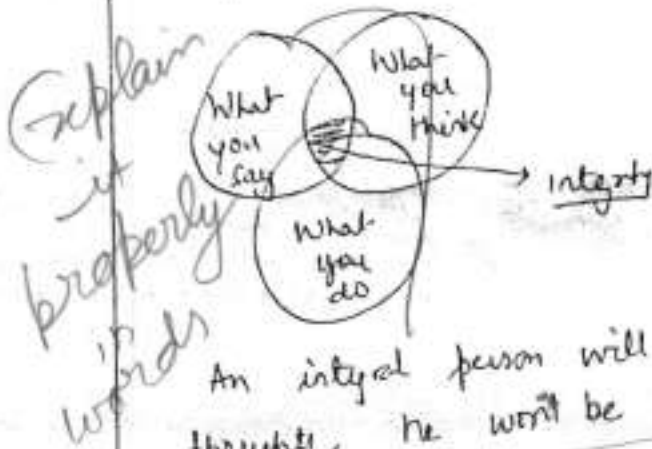
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Good Content

Remarks

Q5. What do you mean by integrity? Why integrity is called the supreme quality of leadership? What is the relation between honesty, integrity, and probity in administration? (150 Words) (10 Marks)

Integrity is the foremost value which is very important to uphold other moral.



It is compliance of thought, action & belief

An integral person will never accept the wrong thoughts, he won't be doing anything immoral in absence of external monitoring.

For eg - A person can be good with women in office but he beats his wife in house \Rightarrow he is not an integral person.

Supreme quality of leadership: Integrity

\rightarrow The crux lies in the fact that a person takes action according to moral & values

Remarks

eg Everybody accepts / thinks that corruption is wrong but still a man of integrity will not do it.

Therefore, honesty is uphold even in ~~strong~~ difficult situation by integral person

eg - A celebrity might be honest in endorsing a "fried snack" as healthy. But does she/he is integral. No, because he/she will never eat it himself/herself believing it is healthy.

Relation between honesty, integrity, probity



Probity is the narrow area which means absence of corruption and upholding greatest value. Therefore a person might be having probity in office (eg behaving properly with women due to laws but he is still not integral because he beats his wife)

Honesty ~~means~~ ^{means} → in action → do follow the orders.
 → in words - say truth

Honest person will say truth only if asked when he broke a glass

→ Integral person will always inform inspite of anyone asking. Because he thinks he should do it

Establish relation among the three properly

Remarks

Q6. Discuss the role and importance of idea, idealism, and ideology in civil servants' life. Is pragmatism the best option for a civil servant in finding solutions to problems?
(150 Words) (10 Marks)

Role of Ideas, Idealism & Ideology

Ideas are essential to bring innovation and beat out of anything

for eg → Idea of having 'lunch with collector' programme by Saurabh Kumar, IAS was an innovative approach to help students of Naxal affected area.

Idealism is the philosophy that means a person should always follow the ideals/morals irrespective of conditions/situation.

This is necessary as in the long term only an ideal path can ensure inclusive & sustainable development.

Ideology - A civil servant can have an ideology in personal sphere but he should be absolute neutral in public/official capacity.

This makes him open minded, innovative & optimistic and a public person.

Remarks

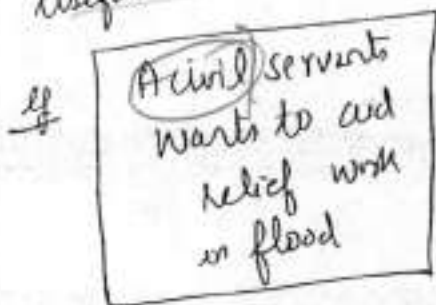
Is Pragmatism the best option?

Pragmatism refers to the practical options available which needs to followed



Pragmatism ✓
 Not making sense X

Therefore, Practical solution without adhering to values can be dangerous, but if pragmatism is adopted without surpassing any values, then it can be useful.



ask for government's fund

crowdsource

Pragmatism

X

✓

Since government's aid will take time, therefore it is practical to ask from people.

Pragmatism is desirable but it should surpass any value

Do you have any problem in writing in word.

Remarks

Q7. What is spiritualism? Why an enlightened leadership needs to be spiritually sound? Can it be said that spirituality is the birth point of most of the good virtues and values? (150 Words) (10 Marks)

Spiritualism is understanding meaning of life and its purposes.

Significance

→ Helps in development of values like ~~contempt~~ contempt, patience and happiness.

~~Since~~ life purpose is not materialistic rather life should be used for helping ^{others} as a purpose is accepted through spiritualism.

→ It helps in making a leader optimistic and he believe in divine forces / spirits / soul to help them during difficult situation. So a leader gets confidence.

↳ Gandhiji used to say "May Ram" while talking

Spiritual sound people do not believe in materialistic pleasures so their 'needs are less'. When person's needs are limited, he is more sacrificing & honest

One readily sustain any external pressure

Remarks

Yes, spirituality is a birth point for many values like contempt, sacrifice & compassion. But certainly, it is not ~~the only~~ birth point.

3 Even reading books, analysing situations, and good socialisation can harness values.

Spirituality should be genuine and honest otherwise it is not useful.

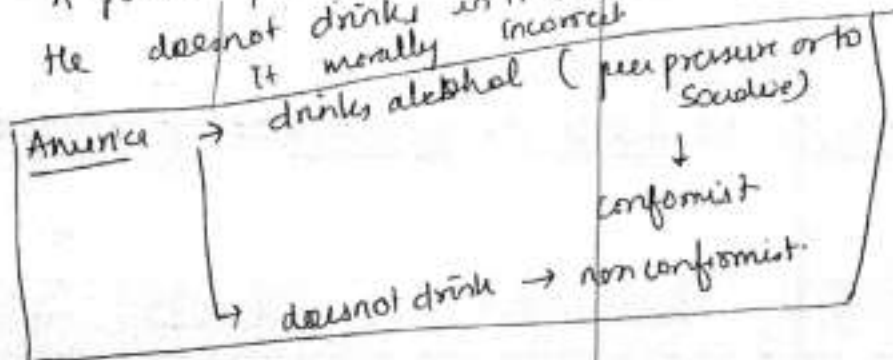
Remarks

Q8. What is the importance of non-conformist approach in the progress of human society and institutions like bureaucracy? Is there sufficient space of non-conformism in Indian bureaucracy? Why? (150 Words) (10 Marks)

Conformity is a type of social influence in which a person conform to the ideas, statements and orders because everyone else is doing so.

Conformity donot enouse attitude change. Non-conformists are people who donot change their behavior easily in society.

A person from India, went to America. He doesnot drinks in India because it is morally incorrect.



Importance
 → A person always see the action in light of morality and donot accept it due to social influence.

Remarks

We are concerned with non-conformist here & you are discussing conformity

1/4 → Work Culture of office allows everyone to reach office at 9:30 instead of 9 AM in winters. Non conformist person will see it as indiscipline and will come in 9 AM only.

So they help in weeding out bad practices inspite of adverse conditions.

In society, also non-conformist people become role model & create stereotypes of women are always considered weak (stereotype) but Kalpana Chawla broke this and inspired many. She did not confirm to the idea of women's employment.

Sufficient space?

Non-conformist people definitely face threats and sometimes they are physically harmed. Therefore, it is quite difficult. But an integral person with courage and innovative mind can mend its way.

for example - In the above example, if non-conformist person installs a biometric attendance register, then people will fear and come office on time.

So with innovation & courage, one can be non-conformist.

Remarks

Q9. What is human dignity? Why maintenance of it has been incorporated in all religious texts as well as in our Constitution? (150 Words) (10 Marks)

Human dignity is respect given to an individual by the virtue of being human.

eg Slavery is against human dignity as man is free organism and cannot be bonded

Rape is against dignity as girl has right over his body and emotions.

Importance of Human dignity

All religions, constitution (Art 21) and preamble promises dignity as

1) It ensure/ upholding of right values in society like equality, love and compassion

eg - Schedule Caste people are forced to carry excreta on their hands. This is against their dignity. They are born to carry other human's waste on their heads.

Therefore, to ensure love, compassion, equality, dignity to individual its essential.
individual

Are you not aware of latest development regarding this?

Remarks

→ Dignity is essential to ensure progress of society.

Dignified human beings can give suggestions, feedback and spread awareness.

Progress of society can only be ensured if there is

- Innovation.

→ If women are given life of dignity i.e. equality, then GDP rates can increase.

If right of reproduction is given to them, then Infant Mortality Rate and Maternal Mortality Rate can be decreased.

Must not try to complete your answer with examples only

Remarks

Q10. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.

(150 Words) (10 Marks)

Society is getting in fight with many problems like corruption, environmental destruction, inequality etc.

While some of the problems can be solved by skills like diseases by vaccines, ~~that~~ hazards can be reduced by better management, ease of life by robots. But the manifestation of problem solving skills are very sporadic

for eg. Vaccines can eradicate disease but only for those who can afford.

More-over, all the diseases are not covered under vaccines. Some neglected disease like MERS, Nipah & vaccines are still elusive.

So yes, skills can solve problem but it can't solve it for everyone and everywhere. This happen ~~also~~ because of inequality

Remarks

in the world, stereotypes in the society and discrimination between people.

This change can only be solved by good values and morals.

If skills can enhance mobility of physically differently abled people but it requires values like compassion, so that it reaches to every needed person.

Environment hazards like air pollution is reduced by china but we require more ethics in Indian society and change in attitude of government to do so in India.

Skills if used for inclusive and sustainable development, then all the problems can be solved.

Good
Content

Remarks

Q11. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.

- (a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.
- (b) Whoever fights monsters should see to it that in the process he does not become a monster. (75 Words Each) (5×2=10 Marks)

(a) This statement reiterates the importance of expressing gratitude towards others to uphold every other virtue.

If we do not express our gratitude towards our parents and relatives, then definitely we consider their love and passion as their duty. Therefore relation is not truthful.

Similarly, today we require gratitude expression towards nature. When humans thank trees for giving us oxygen, then the climate change can be reversed. Similarly, when children will express their gratitude towards ~~parents~~ elders in their senior, our society would be much cohesive for them.

Good Content

Remarks

(b) Everything is fair in love and war, but definitely not the immoral values.

What is its relevance here?

Similarly, when people fight against ill values, they should use the right means i.e. truth, non-violence, to get the real solution.

if we also fight like a monster, then there is no difference between ~~them~~ ^{us} and them.

This can be seen in Indian History when Indigo peasants used legal measures to fight plantation owners.

1 1/2

But the statement should be seen in context of Bhagavad Gita in which Krishna advised to say truth but half about Ashwatthama.

Therefore one should right means but if one needs to adopt some tricky ways in the fight against immorals, then he ~~can~~ can go for it.

This is also supported by utilitarian approach

Try to make meaningful sentence.

Not making sense

Remarks

Q12. Critically examine the ethical basis of justifying abortion and euthanasia.
(150 Words) (10 Marks)

Abortion

A woman has right over her body. It is unjustified if she has to become mother against her wish. She has to undergo pain and it is completely justified in case of unwanted pregnancy, fetus with medical diseases or if woman would be physically or mentally harmed.

If fetus has some problems, then giving birth would be unjustified to him/her as she/he also has right to live with dignity.

However, sex selective abortion should not be allowed at any cost. Moreover forced abortion against will of women is also unjustified. Moreover, any abortion risky mother's life should not be allowed.

Remarks

Euthanasia

It is justified as if the person has right to life then definitely right to die with dignity is also right.

Utilitarian approach also approves it because his/her body could be used for organ donation or medical science and more basically, the resources could be saved of family. As often families go into poverty to save their family members.

However, it should not be done if there are chances of recovery, should be done with consent of family members and the person himself/herself.

Doctors should continue their best effort to save the patient.

Complete checks should be done before it.

4

Good effort

Remarks

Q13. Climate Change has been described as a perfect 'moral storm'. Critically analyze.
(150 Words) (10 Marks)

Moral storm can be seen as falling down of morals.

Climate change is moral storm

① Gandhiji ideal of trusteeship which asserts that we have inherited earth from our younger generation. Continued exploitation is seen as our insensitive behavior towards future.

② Greed → Gandhiji once said that "there is enough for everyone's need but not for everyone's greed". Greed of minerals, oils to lead a extra comfortable life. Non usage of treatment plants by industries shows their greed towards profits.

③ Materialistic needs → Everyone is busy in craving their comfort. Use and throw tendency has created enormous waste. This tendency has roots in consumerism.

Not making proper sense

Need not set anything anywhere

Remarks

④ Selfish nature → Developed countries are not giving technology or fund to developing countries. This is an open flout to "polluter must pay principle". Top emitters has passed on their responsibility towards other. Similarly citizens have passed it on governments.

⑤ Apathy towards Biodiversity & Nature

Our fellow earth's organisms are eating plastic, nibbling straws. Our oceans have become heaps of garbage. This shows our indifferent attitude towards organisms.

Sustainable and equitable development is needs of the hour to save earth.

Highlight its various impact on human life.

Remarks

Q14. Tolerance is treated as one of the main principle of Modern Democratic Rule. Answer the following questions related to it:

- (a) What do you mean by "Tolerance"? Discuss its importance as a virtue in public service.
- (b) Being a civil servant, how can you initiate the culture of tolerance in your organization? (75 Words Each) (5×2=10 Marks)

Tolerance is a virtue by which a person becomes more open to different ideas & opinions. Instead of ~~confronting~~ confronting them, he used them as an opportunity to learn.

Importance

- ① Able to receive criticism & feedback, thus able to work efficiently
- ② Better adjust during transfer which happens usually in different landscape with different culture.
- ③ Better inter-personal relationships both personal & professional
- ④ Act objectively & neutrally in conditions like riots.
- ⑤ Good listener and patient person

Remarks

(b) Culture of tolerance can be initiated by better inter personal relationship between employees.

Outdoor Activities, team lunches, team outing, frequent rotation of seats can be some steps to initiate communication. When people talk, they understand better situation & conditions of each other.

Celebration of all festivals and showing greetings through emails, cards can be initiated.

Case Study - A teacher in USA was annoyed by attitude of white students for black. So she, asked few questions like how many of you don't have parents? how many of you live in slum or on roads. In this exercise, when white students understood the condition of fellow students, tolerance value was created.

Not required

Remarks

Q15. "Gratitude is not only the greatest virtue, but the parent of all others". Do you agree and why? What are the two most important things in your life that you are grateful for?
(150 Words) (10 Marks)

Gratitude is a vital virtue. As a old saying says only bowed down trees remain alive while ~~straight~~ trees dies in storm

Gratitude helps is connected to people, ~~and~~ who helped us ~~to~~ during difficult time. Therefore, he/she remains empathetic & down to earth. His attitude is friendly. He accepts other people's ideas & opinions.

In opposite, an ungrateful person like Ravana of Ramayan " considers himself as supreme. He/she becomes so rigid that he is closed to new ideas.

A person dies the day when stops to learn. Thankful grateful people always keep on learning and respects other people.

Does it's significance come too

Remarks

I am grateful to life for giving me a healthy body which has gave me potential and freedom in life.

I am also grateful to life for giving me my family, who is supportive and encouraging for me.

(32) I think we should be grateful to every small thing as this helps us in maintaining humility in life.

~~grateful~~ We should express our gratitude more often as it helps in motivating other persons. Say thank you to a delivery boy, sweeper, your maid, as they deserve that.

Remarks

SECTION - B

Q16. There was a day-light murder of a very popular social activist who always raised the issue of poor and downtrodden before District Administration. He was very popular among the downtrodden. A strong and determined crowd of ten thousand people have assembled at the collectorate with the dead body demanding immediate action against the accused police officials who have failed to provide necessary security to the leader. People suspect that there is a hand of one powerful leader from the ruling party. You are the head of the District Administration:

- (a) What are the options available to you?
 (b) Evaluate the merits and demerits of each option and choose the option which you consider best, giving reasons. (250 Words) (20 Marks)

This is a test of objectivity and the situation ~~demands~~ demands application of emotional intelligence.

Options available

a) Disseminate the mob & dismiss the case

Merit:

No law & order problem for now

Demerit:

Trust

Justice to the deceased is denied

(b) Punish the accused public official

Merit:

Mob's trust is earned
 Justice to the deceased

Demerit:

Principles of Natural Justice denied to the accused
 Lack of objectivity in the case

Remarks

Kindly explain your bullet points to make their meaning clear

~~Permission~~ to the mob's action is now
legitimised hence the integrity of
process called investigation is reduced.

Option that I would choose

- c) Talk to the leader of mob and use of
emotional intelligence to persuade him to
kill/bury the ~~leader~~ leader's body. As
Dignity to the deceased should be ensured

Merit : Dignity to deceased

Trust is ensured

Law & Order situation not disturbed

Proper investigation can take place

hence integrity ensured

Demerit : Mob may not get displaced. thus
worsening the situation

Despite the demerit, I would definitely try to
persuade the leader as this step might
being risky is the most peaceful solution.
Since I have to ensure many things like
law & order, dignity of deceased and justice
at same time

Remarks

Moreover, arrest made in urgency can be wrong for the country in long. By following rules and regulation, we can remain objective while public pressure could be disastrous.

In the long term, I will keep informed media about every lead in investigation and moreover, the leader of groups would be communicated from time to time about the situation - This will help in avoiding the situation from reoccurring.

Just discuss but option but not anything else

Remarks

Q17. In a municipal town, there are some primary schools and dispensaries, where children of poor people, especially living in slums receive their primary education and basic health care. The schools have good buildings, infrastructure and teachers. However, quality of primary education is far from satisfactory. Similarly, dispensary having reasonable good facilities hardly comes up to the expectations of the people. Whenever the poor people approach the health officials (doctors), they are rebuked at. A young and promising Municipal Commissioner of corporation wants to improve the situation.

Based on the situation stated above, answer the following questions:

- (a) How would he improve the working of the dispensary and ensure that doctors and paramedical staff are made accountable?
 - (b) What steps he should take so that quality of primary education improves? What are the limitations before Municipal Commissioner?
 - (c) How to strengthen moral responsibility among teachers and health officials? What could be its effect on the overall performance of the dispensary and school?
- (250 Words) (20 Marks)

Law can bring compliance but actual dedication to service comes by ethical & moral values. This situation provides a challenge to cultivate right values in the officers.

(a) He should take both structural & ethical reforms. It has no legal sanction

Structural : Citizen Charter should be updated
e-office should be installed to record the data, this will ensure data & records, which will increase transparency
Random inspections and talking with patients

Ethical : Doctors should be persuaded to work by inspiring them to act as role models

Remarks

Ask Ragi Kalyan Samiti to be watchful of the working of dispensary.

Incentives like the award for best doctor could be announced.

A suggestion box and message board could be installed. When doctors would see good messages for them, they would feel motivated.

Similarly suggestions & complains could be discussed in collective meetings so that it builds pressure.

(b) Here, he has to ensure accountability of teachers to teach well.

Steps: Structure =
Biometric attendance, ~~school~~ scheduled planner for teachers,

Ethical: Sending my own children in that school
Connecting it with NGOs like 'Teach for India' which help in aiding Government schools

Best Teacher Awards
Complaints & Message Box

Do you have any problem in explaining this?

Limitation

- Paucity of time & fund
- Morals, values are difficult to change & takes time
- Strong work culture → How is it a limitation?
- Poor people generally lack the tendency to complain / feedback

Remarks

Innovative methods like(1) Moral Responsibility can be ensured →

- a) Punishment & Reward System
- b) Persuasion by credible role models, videos, literature, talks & seminars.
- c) Social influence of good & honest teacher/doctors
- d) Systematic reforms which create dilemma
- e) More transparency & technology

Effect on performance

When both teachers & doctors would perform their duties morally, it will have following effects.

- 1) Social Capital would be enhanced.
- b) People would be able to come out of poverty with good health & education.
- c) Good work is also additive.
- d) ~~So~~ Slum can be one day removed with better efforts as it would turn into prosperous regions.
- e) Recognize & praise for officers.

Remarks

Q18. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to just follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done-whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- Directly talk to subordinate and assure about correcting the things in future.
- Give responsibility to your friend who briefed you about this case.
- Transfer the lady officer as this case may bring sorry figure for you also in future
- Request the lady officer not to do so as this may hamper their personal relations also.
- Is there any better option available to correct the things other than that mentioned above?

(250 Words) (20 Marks)

This is the test of friendship and as well as professional integrity.

(10) Merit: Hopes and assurance to the subordinates about better work culture.

loyalty to friend who told you about the problem.

Demerit: Work culture hampered as hierarchical structure not followed.

Instantaneous trust on the friend without even knowing lady officer's side.

Remarks

This is against principle of Natural Justice

- This will encourage other subordinates to bypass their lady officer and directly come to you. This is disrespectful.

(b) Merit : $\left\{ \begin{array}{l} \rightarrow \text{No pressure on friendship with lady officer} \\ \rightarrow \text{He knows better so he can handle properly} \end{array} \right.$

Demerit : $\left\{ \begin{array}{l} \rightarrow \text{friendship with lady officer so a friend} \\ \rightarrow \text{it should be his responsibility to guide her} \\ \rightarrow \text{if she is wrong.} \end{array} \right.$

Dereliction of duty

1/2

(c) Merit : $\left\{ \begin{array}{l} \rightarrow \text{Your personal welfare is ensured} \\ \rightarrow \text{Solve the problem of non-coordination} \\ \rightarrow \text{Subordinates would be happy} \end{array} \right.$

Demerit : $\left\{ \begin{array}{l} \rightarrow \text{Principle of Natural Justice derived} \\ \rightarrow \text{lady officer should be given a chance to} \\ \rightarrow \text{rectify.} \\ \rightarrow \text{If she is problematic then she will repeat} \\ \rightarrow \text{the mistakes} \\ \rightarrow \text{As a friend, this is disloyalty} \\ \rightarrow \text{work competency might decrease} \end{array} \right.$

2

(d) Merit : $\left\{ \begin{array}{l} \rightarrow \text{Can solve the problem} \\ \rightarrow \text{Save relationship of friendship} \\ \rightarrow \text{She can rectify the mistakes} \end{array} \right.$

Demerit : $\left\{ \begin{array}{l} \rightarrow \text{Not given chance to explain} \\ \rightarrow \text{She may not change} \\ \rightarrow \text{No permanent solution} \end{array} \right.$

1 1/2

Remarks

(c) I should first of all, inquire about the whole situation as the colleague has told me all this.

Therefore, I will ask her about the situation and also discuss the situation with the subordinates but only after preliminary investigation of my own.

If she is guilty, then she should be given penis to explain the reasons for her such behavior. Since she is disciplined officer, therefore department should help her to become more cooperative.

A class on soft skills and a councillor meeting would be arranged. She can be made to meet subordinate in an informal manner.

In the long term, it is essential that teams do communicate often, for this, a discussion room, collective activities should be organised often more.

where you require to explain
you just complete it by
2-4 words.

Need not elaborate it unnecessarily

1 1/2

- Remarks

Q19. While implementing Centrally and State Sponsored Development Programmes, a Civil Servant faces lot of interference from the local political leaders to oblige certain contractors and service providers who do not qualify the required eligibility criteria on the one hand and moreover uses substandard material in construction and provide poor quality of service on the other. He finds it immensely difficult to keep his neutrality and do what is best in the public interest. He is very disturbed. He thinks on the following options:

- He informs the senior officers, but every time he does so, he finds that somehow they are not ready to annoy the local influential politicians. He thinks about taking up the issue with the further higher up officers in the hierarchy.
- He thinks about meeting the media people and tell them about the difficulties faced by him due to the political interference and lack of support from the senior officers.
- Resign from his post as public servant and fight against such malpractices from outside.

Evaluate every option before him and suggest which of the above stated course of action is the best? (250 Words) (20 Marks)

(a) Merits : → It may help as senior officers can suggest something
Demerit : → Wastage of time in consulting
 → may not provide any useful suggestions

(b) Merit → Media will highlight the issue do politicians might not able to influence me
 → The contract will be awarded on merit basis (Public Welfare)
 ↳ Incorrect expression

Demerit
 → Erode of social capital as people will trust the government less

Remarks

- Erode trust on bureaucracy which is vital for implementation of programmes
- Sensitization of news by media and opposition without giving viable results
- 'Anonymity' as a value of civil servant will not be served
- Relationship with local politicians will be worsened

(c)

Merit → No trust erosion and pressure from politicians
Constructive criticisms will be ensured

Demerits → Dereliction of duty by resignation as the next officer might not even think about doing the orders.

Outside fight may be long and much more difficult

Best Course of Action according to me

I can try to bring in technology like e-bidding in the office. Through this application, transparency will increase. I can arrange it by having meeting with superiors and announcing it

You must read question properly

Remarks

You must answer according to the question only.

4

before media as good governance measure. I will ask local politician to endorse it under his name in front of media:

I will make bidding a full transparent process so that there is fear of public scrutiny through RTI.

I will publicize it as soon as possible.

or

I can find out some existing systems which can be leveraged to this platform to save time & resources.

or in the long term

I can introduce social audit in the areas through open data portal. I will discuss with my seniors to have transparent systems for procurement & bidding.

Remarks

Q20. You are a doctor in a government hospital. One of your lady friend got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. Her in-laws want a boy child to act as inheritor of the family and they have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected you with the Health Minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Based on the above situation, answer the following questions:

- (a) What are the ethical dilemmas in the above case?
- (b) Do you think that your moral obligation also demands to help your friend?
- (c) A doctor in a public or government hospital should obey the Health Minister for whatever he says. Do you agree and why?
- (d) What steps will you take in the above situation? (250 Words) (20 Marks)

This situation represents a situation when a person feels helpless and is forced to do unethical work

(a) Ethical dilemma - Doctor

a) Right to life to foetus (who is a girl) vs loyalty to minister

b) This is a test of friendship too as if I refuse, she may face repercussions in private life

(c) This is a test of professional integrity of a doctor

(d) Friendship demands cooperation but in this situation, only my loyalty towards minister (i.e. government) ~~is~~ force

Need to be aware of dilemma properly

It is yet to be determined

Remarks

me to help my friend. Both morals for friendship and professional integrity suggest that I should not determine the sex of foetus. My lady friend must be discriminated by the patriarchy mindset of family. Therefore, if I really want to help her, I should tell her to raise her voice. As a doctor and as citizen, I should follow suit of law and right to life to a girl cannot be denied. Therefore, I am not morally obligated to help her.

(c) In general, a doctor should obey because he is his superior and in Bureaucracy, this is the decision taking order.

However, an integral person cannot obey any order which is against the ethics of person. If order is wrong, doctor should refrain from doing it.

They are to abide by Hippocratic oath as well.

(d) Steps taken:

I will first try to convince my friend I will ask her to persuade her family & husband.

Remarks

to not go for sex-selection. As this is not morally correct as well as if they are caught, then it would be a legal trouble.

If that doesn't work out, I will inform the minister about the whole situation. As it is quite possible that he doesn't know the exact situations, I will try to convince him as well.

I will talk to my seniors about the legal mandate of following minister's order. If it exists,

I will ask him to ~~wake~~ his orders.

If he will not, then definitely I can continue with my work.

For long term

I will try to frame a code of conduct for various such situations / dilemmas for such situations. This code of conduct can be helpful for doctors.

2½

Not required

Remarks

